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Read the Informatica® Identity Resolution Release Notes to learn about fixed limitations and known limitations of the release.

Installing or Upgrading Identity Resolution

Before you install or upgrade to Identity Resolution version 10.2, see the following documents:

- *Informatica Identity Resolution 10.2 Installation and Configuration Guide*
- *Informatica Identity Resolution 10.2 Release Notes*

For more information about product requirements and supported platforms, see the Product Availability Matrix: <https://network.informatica.com/community/informatica-network/product-availability-matrices>.

10.2 Fixed Limitations

The following table describes fixed limitations:

Reference Number	Description
IR-1492	When you start the Identity Resolution servers in the generic mode, you get the following error message: <code>Cannot access memory</code>
IR-1488	After you update the connection string using the <code>ssachdb</code> utility, if you update any source definitions, you get the following error message: <code>Invalid database alias:</code>
IR-1436	The Relate client might return unexpected search results.
IR-1407	The Relate client takes longer time than expected to process.

Reference Number	Description
IR-1394	When you use the <code>idsbatch</code> utility to load the identity table, you get the following error message in the log file: <code>Error: Exiting with rc -1</code>
IR-1379	The Relate client might not respond when you use multiple Search Servers, and the log files do not display any relevant information.
IR-1355	When you run the Relate client to process large number of records, the log file does not include any entries about failed records.
IR-1347	If you run the ASM Workbench in record mode, you get the following error message: <code>"AWT-EventQueue-0" java.lang.NullPointerException</code>
IR-1346	When you use the XML Search Service to search for records, you might get the following error message: <code>malloc (): memory corruption: 0x00007f4507503d60 ***</code>

Cumulative Known Limitations

The following table describes known limitations that are carried forward from previous releases:

Reference Number	Description
IR-629	The latest standard population files are not compatible with the earlier versions of Identity Resolution.
IR-585	In an IBM DB2 UDB environment, the <code>SSADB_QUERY_TIMEOUT</code> environment variable does not function as expected.
IIR-2845	The Relate client fails if the length of the Record Layout field value is greater than 250 characters.
IIR-2844	The Load-IDT job fails if the user source table has a CLOB data type column.
IIR-2828	A system load job might fail if the length of the <code>JOB-LIST</code> parameter value in the loader-definition section is greater than 65 characters. Workaround: A blank space is introduced at the beginning of every line when the <code>JOB-LIST</code> parameter value wraps to the next line. Remove the blank space at the beginning of every line, save the SDF file, and load the system.
IIR-2805	The <code>updsync</code> utility might stop immediately after you start it. Workaround: Remove the <code>stop</code> value in the <code>FIELD</code> column of the <code>IDS_UPD_SYNC_TXN</code> table and run the utility.

Reference Number	Description
IIR-2799	When you perform a search that uses the Filter field in the LWM_FIELDS control, you get the following unclear error message: NAME3V2 match failed 'Could not find field 'Filter<number>'' Workaround: Remove the Filter field from the LWM_FIELDS control because the LWM_FIELDS control does not support the Filter fields.
IIR-2117	On Windows, if the installation of Identity Resolution in console mode fails, the <code>errorlevel</code> value does not change from 0.
IIR-2160	When you run a multi-search that passes file records in the <code>ids_search_start</code> function, only the first search in the multi-search runs.
IIR-1883	You cannot create more than one system in the SDF Wizard. Workaround: Close the SDF Wizard and open it.
IIR-1677	If you start the Update Synchronizer before you deploy a system through the SDF Wizard, the system does not synchronize the data with the IDT. Workaround: Restart the Update Synchronizer.
IIR-1660	On DB2 UDB, if you set <code>DB2_COMPATIBILITY_VECTOR=ORA</code> , loading IDT fails during the trigger creation step.
IIR-1556	After you deploy a system by using the SDF Wizard, the system is not visible in the Identity Resolution Console. Workaround: Restart the Identity Resolution Console.
IIR-1547	When you create a system on a computer and deploy it on another computer by using the SDF Wizard, the deployment might fail. Workaround: Try to deploy the system on the computer on which you created the system.
IIR-1539	When you use the Organization purpose for matching records, if the ID field of one record is a subset of the ID field of another record, the ID fields get 100% match score.
IIR-1524	Concatenating multiple source fields into a single IDT field might create a line that is longer than the maximum length of 255 bytes. Loading such SDF fails.
IIR-1485	On HPUX IA64, the SDF wizard fails to start and displays the message The SdfWizard executable launcher was unable to locate its companion shared library. Workaround: Add executable permission to the associated Eclipse library: <pre>cd \$SSATOP/iirworkbench/plugins/ cd org.eclipse.equinox.launcher.motif.hpux.ia64_32_1.0.2.R34x_v20081125 chmod a+x eclipse_1116.so</pre>
IIR-994	Search fails and displays the message NAME3V2 <code>ssan3_match_encoded</code> call failed 'Missing matching bracket'. Workaround: Limit Controls parameters to 256 characters.
IIR-927	The Match Explain function does not work with multiple purposes.
IIR-716	SDF Wizard does not start in Solaris AMD64 or AIX. Workaround: Install and run the SDF wizard on a Windows machine.

Reference Number	Description
IIR-586	When you upgrade to the latest version of Identity Resolution from an earlier version, the upgrade process fails. Workaround: Install Identity Resolution in a new directory.
IIR-584	In the Job Editor, the Execute SQL step lists ssa as one of the supported logon types. You cannot use this logon type because the Execute SQL step does not use the database dictionaries.
IIR-578	The <code>-y</code> option in <code>Dupfinder</code> and <code>Relate</code> does not show flattened and repeating fields correctly.

Informatica Global Customer Support

You can contact a Global Support Center by telephone or through the Informatica Network.

To find your local Informatica Global Customer Support telephone number, visit the Informatica website at the following link:

<https://www.informatica.com/services-and-training/customer-success-services/contact-us.html>.

To find online support resources on the Informatica Network, visit <https://network.informatica.com> and select the eSupport option.