



Informatica® Operational Insights  
April 2024

# Operational Insights What's New

Informatica Operational Insights Operational Insights What's New  
April 2024

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# Preface

Read *What's New* to learn about new features, enhancements, and behavior changes in Informatica Intelligent Cloud Services™ Operational Insights for the November 2023 release, and upgrade tasks for the April 2024 release.

## Informatica Resources

Informatica provides you with a range of product resources through the Informatica Network and other online portals. Use the resources to get the most from your Informatica products and solutions and to learn from other Informatica users and subject matter experts.

### Informatica Documentation

Use the Informatica Documentation Portal to explore an extensive library of documentation for current and recent product releases. To explore the Documentation Portal, visit <https://docs.informatica.com>.

If you have questions, comments, or ideas about the product documentation, contact the Informatica Documentation team at [infa\\_documentation@informatica.com](mailto:infa_documentation@informatica.com).

### Informatica Intelligent Cloud Services web site

You can access the Informatica Intelligent Cloud Services web site at <http://www.informatica.com/cloud>. This site contains information about Informatica Cloud integration services.

### Informatica Intelligent Cloud Services Communities

Use the Informatica Intelligent Cloud Services Community to discuss and resolve technical issues. You can also find technical tips, documentation updates, and answers to frequently asked questions.

Access the Informatica Intelligent Cloud Services Community at:

<https://network.informatica.com/community/informatica-network/products/cloud-integration>

Developers can learn more and share tips at the Cloud Developer community:

<https://network.informatica.com/community/informatica-network/products/cloud-integration/cloud-developers>

### Informatica Intelligent Cloud Services Marketplace

Visit the Informatica Marketplace to try and buy Data Integration Connectors, templates, and mapplets:

<https://marketplace.informatica.com/>

## Data Integration connector documentation

You can access documentation for Data Integration Connectors at the Documentation Portal. To explore the Documentation Portal, visit <https://docs.informatica.com>.

## Informatica Knowledge Base

Use the Informatica Knowledge Base to find product resources such as how-to articles, best practices, video tutorials, and answers to frequently asked questions.

To search the Knowledge Base, visit <https://search.informatica.com>. If you have questions, comments, or ideas about the Knowledge Base, contact the Informatica Knowledge Base team at [KB\\_Feedback@informatica.com](mailto:KB_Feedback@informatica.com).

## Informatica Intelligent Cloud Services Trust Center

The Informatica Intelligent Cloud Services Trust Center provides information about Informatica security policies and real-time system availability.

You can access the trust center at <https://www.informatica.com/trust-center.html>.

Subscribe to the Informatica Intelligent Cloud Services Trust Center to receive upgrade, maintenance, and incident notifications. The [Informatica Intelligent Cloud Services Status](#) page displays the production status of all the Informatica cloud products. All maintenance updates are posted to this page, and during an outage, it will have the most current information. To ensure you are notified of updates and outages, you can subscribe to receive updates for a single component or all Informatica Intelligent Cloud Services components. Subscribing to all components is the best way to be certain you never miss an update.

To subscribe, on the [Informatica Intelligent Cloud Services Status](#) page, click **SUBSCRIBE TO UPDATES**. You can choose to receive notifications sent as emails, SMS text messages, webhooks, RSS feeds, or any combination of the four.

## Informatica Global Customer Support

You can contact a Global Support Center through the Informatica Network or by telephone.

To find online support resources on the Informatica Network, click **Contact Support** in the Informatica Intelligent Cloud Services Help menu to go to the **Cloud Support** page. The **Cloud Support** page includes system status information and community discussions. Log in to Informatica Network and click **Need Help** to find additional resources and to contact Informatica Global Customer Support through email.

The telephone numbers for Informatica Global Customer Support are available from the Informatica web site at <https://www.informatica.com/services-and-training/support-services/contact-us.html>.

# CHAPTER 1

## November 2023

The November 2023 release of Informatica Intelligent Cloud Services Operational Insights includes the following updates.

### New features and enhancements

Informatica Intelligent Cloud Services Operational Insights includes the following new feature in this release:

#### Data Integration job log entries API

You can use the jobLogEntries resource to get log information for completed Data Integration jobs.

For more information, see Data Integration REST API in *REST API Reference*.

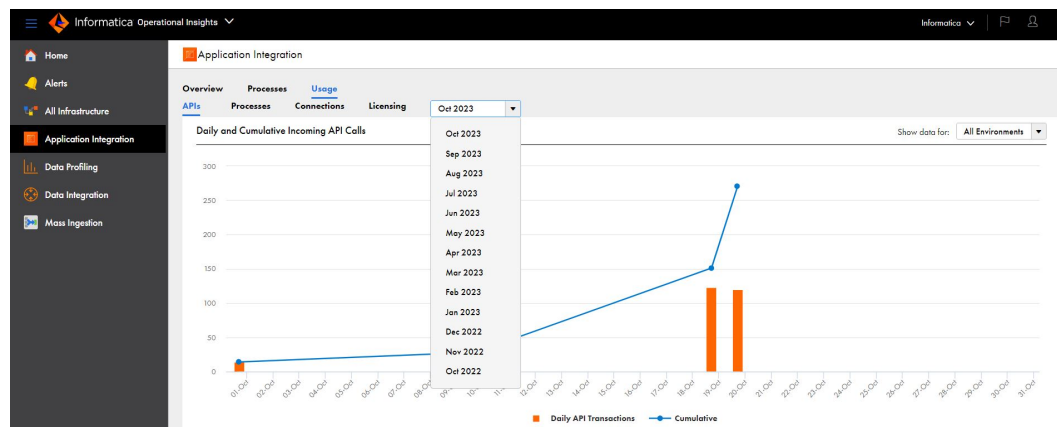
### Changed behavior

Informatica Intelligent Cloud Services Operational Insights includes the following changed behavior in this release:

#### Ability to view Application Integration usage analytics for 13 months

On the **Usage** tab of the **Application Integration** page, you can view usage analytics related to API calls, processes, connections, and licensing for 13 months.

The following image shows the **Usage** tab of the **Application Integration** page:



Previously, you could view analytics only for 3 months.

# CHAPTER 2

## October 2023

The October 2023 release of Informatica Intelligent Cloud Services Operational Insights includes the following updates.

### New features and enhancements

Informatica Intelligent Cloud Services Operational Insights includes the following new features in this release.

#### [Export scheduled Data Integration jobs](#)

If your organization uses Cloud Data Integration, you can export a list of your scheduled jobs for up to seven days from the current date. Operational Insights exports the scheduled jobs as a CSV file.

#### [View analytics for API calls made through data service connectors](#)

You can use Operational Insights to view analytics for API calls made through data service connectors.

### Changed behavior

Informatica Intelligent Cloud Services Operational Insights includes the following changed behavior in this release:

#### [Alerts for suspended Data Integration jobs](#)

When you configure an alert for a suspended job with a duration threshold, Operational Insights alerts you when the job has been in the suspended state for the specified amount of time.

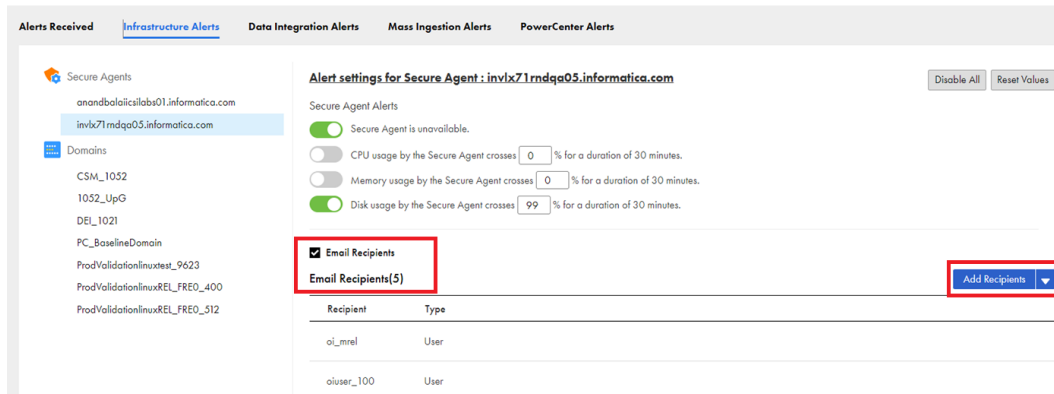
Previously, Operational Insights sent an alert if the job was suspended for any amount of time after the job had been running for the specified duration.

#### [User interface changes related to email recipients for infrastructure alerts](#)

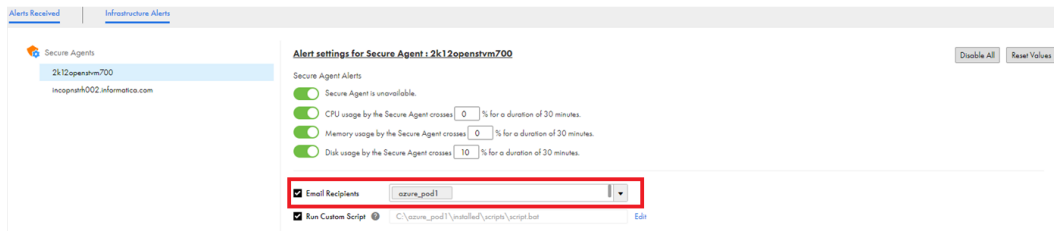
When you configure email recipients for infrastructure alerts, you see a new **Add Recipients** list. You can use the **Add Recipients** list to add Informatica Intelligent Cloud Services users, user groups, and external email addresses as email recipients. The recipients that you add are displayed in the **Email Recipients** table.

The following image shows the **Add Recipients** list and **Email Recipients** table:





Previously, you used the **Email Recipients** list to add users, user groups, and external email addresses. The following image shows the old **Email Recipients** list:



## CHAPTER 3

# May 2023

The May 2023 release of Informatica Intelligent Cloud Services Operational Insights includes the following updates.

## New features and enhancements

The May 2023 release of Informatica Intelligent Cloud Services Operational Insights includes the following new features:

### [View job performance](#)

Use Operational Insights to view the performance of ingress, egress, and match and merge jobs. When you view the performance of a job, you can determine the trend of a metric during the course of a job. For example, you can view the number of records that an ingress job processed between 10 and 11 am.

For more information about viewing job performance, see *Monitor MDM SaaS*.

## CHAPTER 4

# Upgrade

The following topics provide information about tasks that you might need to perform before or after an upgrade of Informatica Intelligent Cloud Services Operational Insights.

## Post-upgrade tasks for the April 2024 release

Perform the following task after your organization is upgraded to the April 2024 release.

### Re-create success alerts

For success alerts configured for Data Integration jobs before the upgrade, Operational Insights continues to send notifications after you disable the alerts. After the upgrade, re-create your success alerts so that Operational Insights does not continue to send notifications after you disable them.

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