



Informatica® Operational Insights
July 2021

Operational Insights What's New

Informatica Operational Insights Operational Insights What's New
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Preface

Read Operational Insights *What's New* to learn about new features, enhancements, and changed behavior in Informatica Intelligent Cloud ServicesSM Operational Insights for the July 2021 release.

Informatica Resources

Informatica provides you with a range of product resources through the Informatica Network and other online portals. Use the resources to get the most from your Informatica products and solutions and to learn from other Informatica users and subject matter experts.

Informatica Documentation

Use the Informatica Documentation Portal to explore an extensive library of documentation for current and recent product releases. To explore the Documentation Portal, visit <https://docs.informatica.com>.

If you have questions, comments, or ideas about the product documentation, contact the Informatica Documentation team at infa_documentation@informatica.com.

Informatica Intelligent Cloud Services web site

You can access the Informatica Intelligent Cloud Services web site at <http://www.informatica.com/cloud>. This site contains information about Informatica Cloud integration services.

Informatica Intelligent Cloud Services Communities

Use the Informatica Intelligent Cloud Services Community to discuss and resolve technical issues. You can also find technical tips, documentation updates, and answers to frequently asked questions.

Access the Informatica Intelligent Cloud Services Community at:

<https://network.informatica.com/community/informatica-network/products/cloud-integration>

Developers can learn more and share tips at the Cloud Developer community:

<https://network.informatica.com/community/informatica-network/products/cloud-integration/cloud-developers>

Informatica Intelligent Cloud Services Marketplace

Visit the Informatica Marketplace to try and buy Data Integration Connectors, templates, and mapplets:

<https://marketplace.informatica.com/>

Data Integration connector documentation

You can access documentation for Data Integration Connectors at the Documentation Portal. To explore the Documentation Portal, visit <https://docs.informatica.com>.

Informatica Knowledge Base

Use the Informatica Knowledge Base to find product resources such as how-to articles, best practices, video tutorials, and answers to frequently asked questions.

To search the Knowledge Base, visit <https://search.informatica.com>. If you have questions, comments, or ideas about the Knowledge Base, contact the Informatica Knowledge Base team at KB_Feedback@informatica.com.

Informatica Intelligent Cloud Services Trust Center

The Informatica Intelligent Cloud Services Trust Center provides information about Informatica security policies and real-time system availability.

You can access the trust center at <https://www.informatica.com/trust-center.html>.

Subscribe to the Informatica Intelligent Cloud Services Trust Center to receive upgrade, maintenance, and incident notifications. The [Informatica Intelligent Cloud Services Status](#) page displays the production status of all the Informatica cloud products. All maintenance updates are posted to this page, and during an outage, it will have the most current information. To ensure you are notified of updates and outages, you can subscribe to receive updates for a single component or all Informatica Intelligent Cloud Services components. Subscribing to all components is the best way to be certain you never miss an update.

To subscribe, go to <https://status.informatica.com/> and click **SUBSCRIBE TO UPDATES**. You can then choose to receive notifications sent as emails, SMS text messages, webhooks, RSS feeds, or any combination of the four.

Informatica Global Customer Support

You can contact a Customer Support Center by telephone or online.

For online support, click **Submit Support Request** in Informatica Intelligent Cloud Services. You can also use Online Support to log a case. Online Support requires a login. You can request a login at <https://network.informatica.com/welcome>.

The telephone numbers for Informatica Global Customer Support are available from the Informatica web site at <https://www.informatica.com/services-and-training/support-services/contact-us.html>.

CHAPTER 1

New features and enhancements

The July 2021 release of Operational Insights includes the following new features and enhancements.

Data Integration

The following new features and enhancements to Operational Insights apply to the monitoring of Informatica Intelligent Cloud Services Data Integration.

Session logs

You can download and view session logs of jobs.

Data transfer tasks

You can use Operational Insights to monitor data transfer tasks.

Jobs view

View completed jobs on the **Historical** panel of the **Jobs** page. View currently running jobs and recently completed jobs on the **Recent** panel of the **Jobs** page.

Running jobs status

You can refresh running jobs and recently completed jobs to the current status on the **Recent** panel.

Secure Agent groups

Operational Insights monitors Secure Agent groups, including the current status, number of services and agents in a Secure Agent group, and uptime of Secure Agents and Secure Agent groups that Operational Insights communicates with.

For more information, see *Operational Insights*.

Operational Insights for monitoring Mass Ingestion jobs

You can monitor the progress, performance, and state of database, file, and streaming ingestion jobs from the new **Mass Ingestion** page in the Operational Insights service.

Operational Insights offers an interactive dashboard that helps you to quickly and visually assess the status and progress of your ingestion jobs and take appropriate corrective actions if necessary.

Informatica recommends that you use the Operational Insights service to monitor your mass ingestion jobs beginning with July 2021 release.

For more information, see the Operational Insights help.

CHAPTER 2

Changed behavior

The July 2021 release of Operational Insights includes the following changed behavior.

Application Integration process metrics

All the Application Integration panels that show process metrics exclude processes that were suspended at any point of time in their lifecycle.

Previously, some panels included suspended processes.

For more information about process metrics, see *Operational Insights*.

Data Integration alerts

When you create an alert rule, you can't apply it to all the Data Integration jobs in your organization.

Previously, you could apply alert rules to all the Data Integration jobs in your organization.

For more information, see *Operational Insights*.

All Infrastructure page

The **Run Time Environments** area of the **All Infrastructure** page is renamed to **Secure Agents & Groups** panel. The **Domains** area of the **All Infrastructure** page is moved to the **Domains** panel.

For more information, see *Operational Insights*.

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