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Read the Informatica® SSA-NAME3 Release Notes to learn about fixed limitations and known limitations of the release.

Installing or Upgrading SSA-NAME3

To install or upgrade SSA-NAME3, you must install or upgrade MDM Registry Edition. Before you install or upgrade MDM Registry Edition, see the following documents:

- *Informatica MDM Registry Edition 10.5 Installation and Configuration Guide*

- *Informatica MDM Registry Edition 10.5 Release Notes*

- *Informatica SSA-NAME3 10.5 Release Notes*

For more information about product requirements and supported platforms, see the Product Availability Matrix: https://network.informatica.com/community/informatica-network/product-availability-matrices.

10.5 Fixed Limitations

The following table describes fixed limitations:

Reference Number	Description
IR-2117	When SSA-NAME3 matches a person name in Greek that starts with `P` with its equivalent name in Latin-1, it returns a lower score than expected. This is because the `n3csgr2.dat` option incorrectly converts all instances of `P` in the name of a person to `R`.
IR-2066	The `FMTOVERRIDES` function keyword doesn't work on a testbed or population file.
IR-2055	When you perform a search without configuring a value for the Group control parameter, you get an incorrect score.

Reference Number	Description
IR-2034	In the **SSA-NAME3 Workbench**, the `ssan3_get_keys` function returns 8 byte string keys for an Email field instead of the 12 byte binary key.
IR-1949	The **Field Overrides** option for **Override Frequency - Table** in the **SSA-NAME3 Population Override Manager** doesn't work as expected. After you enter the file name and select the unicode option to override the frequency table, the following error appears : `ssa.ssautil.SSAAPIException: ssan3_ovr_gen_ftb failed`
IR-1942	When SSA-NAME3 matches two names, if the `Geocode` values are null, it returns an incorrect score. The scores are lower than expected.
IR-1937	When the options `CONCAT` and `RAW` perform a raw comparison of concatenated words between two person names, it might return a lower score than expected.
IR-1896	The `NM3KEYSIZE=12` parameter that specifies the key length for fields is not specified in the code key definitions in standard populations.
IR-1877	If you use the options `ORIGWORD` along with `FMTINIT,1`, the `ORIGWSCR` and `ORIGWTHR` options result in a higher score than expected when matching two names with initials.
IR-1872	The `ssan3_get_keys` function doesn't work as expected. When the values for the `CODE` field have multiple leading zeroes, the function generates identical keys instead of different keys.
IR-1810	When you search for a person name with its corresponding alias names, the search results might be incorrect.
IR-1758	Email fields in standard populations doesn't use country specific cleaning options.

Cumulative Known Limitations

The following table describes known limitations that are carried forward from previous releases:

Reference Number	Description
IIR-2799	When you perform a search that uses the Filter field in the LWM_FIELDS control, you get the following unclear error message: `NAME3V2 match failed 'Could not find field 'Filter<number>''` Workaround: Remove the Filter field from the LWM_FIELDS control because the LWM_FIELDS control does not support the Filter fields.
IIR-2117	On Windows, if the installation of SSA-NAME3 in console mode fails, the `errorlevel` value does not change from 0.
IIR-1539	When you use the Organization purpose for matching records, if the ID field of one record is a subset of the ID field of another record, the ID fields get 100% match score.

Reference Number	Description
IIR-1478	If you install a product in a subdirectory of the `InformaticaIR` directory, any subsequent tries to run an installer fails. Workaround: Specify the `--install-dir` parameter when you start the installer. For example, `./install --install-dir InformaticaIR/iir` forces the installer to use the `InformaticaIR/iir` subdirectory instead of the default `InformaticaIR` directory.
IIR-572	The installer fails when you try to install to an empty preexisting directory. Workaround: Delete the directory and repeat the installation.

Informatica Global Customer Support

You can contact a Global Support Center by telephone or through the Informatica Network.

To find your local Informatica Global Customer Support telephone number, visit the Informatica website at the following link:
https://www.informatica.com/services-and-training/customer-success-services/contact-us.html.

To find online support resources on the Informatica Network, visit https://network.informatica.com and select the eSupport option.