

Informatica[®] MDM - Product 360 10.5

Release Notes

Informatica MDM - Product 360 Release Notes 10.5 June 2022

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Preface

Refer to the *Informatica® MDM - Product 360 Release Notes* to learn about new features and enhancements, behavior changes between versions, and support changes in this version.

Informatica Resources

Informatica provides you with a range of product resources through the Informatica Network and other online portals. Use the resources to get the most from your Informatica products and solutions and to learn from other Informatica users and subject matter experts.

Informatica Network

The Informatica Network is the gateway to many resources, including the Informatica Knowledge Base and Informatica Global Customer Support. To enter the Informatica Network, visit https://network.informatica.com.

As an Informatica Network member, you have the following options:

- Search the Knowledge Base for product resources.
- View product availability information.
- Create and review your support cases.
- Find your local Informatica User Group Network and collaborate with your peers.

Informatica Knowledge Base

Use the Informatica Knowledge Base to find product resources such as how-to articles, best practices, video tutorials, and answers to frequently asked questions.

To search the Knowledge Base, visit <u>https://search.informatica.com</u>. If you have questions, comments, or ideas about the Knowledge Base, contact the Informatica Knowledge Base team at <u>KB_Feedback@informatica.com</u>.

Informatica Documentation

Use the Informatica Documentation Portal to explore an extensive library of documentation for current and recent product releases. To explore the Documentation Portal, visit <u>https://docs.informatica.com</u>.

If you have questions, comments, or ideas about the product documentation, contact the Informatica Documentation team at infa_documentation@informatica.com.

Informatica Product Availability Matrices

Product Availability Matrices (PAMs) indicate the versions of the operating systems, databases, and types of data sources and targets that a product release supports. You can browse the Informatica PAMs at https://network.informatica.com/community/informatica-network/product-availability-matrices.

Informatica Velocity

Informatica Velocity is a collection of tips and best practices developed by Informatica Professional Services and based on real-world experiences from hundreds of data management projects. Informatica Velocity represents the collective knowledge of Informatica consultants who work with organizations around the world to plan, develop, deploy, and maintain successful data management solutions.

You can find Informatica Velocity resources at <u>http://velocity.informatica.com</u>. If you have questions, comments, or ideas about Informatica Velocity, contact Informatica Professional Services at ips@informatica.com.

Informatica Marketplace

The Informatica Marketplace is a forum where you can find solutions that extend and enhance your Informatica implementations. Leverage any of the hundreds of solutions from Informatica developers and partners on the Marketplace to improve your productivity and speed up time to implementation on your projects. You can find the Informatica Marketplace at https://marketplace.informatica.com.

Informatica Global Customer Support

You can contact a Global Support Center by telephone or through the Informatica Network.

To find your local Informatica Global Customer Support telephone number, visit the Informatica website at the following link:

https://www.informatica.com/services-and-training/customer-success-services/contact-us.html.

To find online support resources on the Informatica Network, visit <u>https://network.informatica.com</u> and select the eSupport option.

CHAPTER 1

Informatica MDM - Product 360 10.5

This chapter includes the following topic:

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Introduction

Informatica's strategy is to strengthen our customers with our leading multi-domain MDM solution for consolidating all master data and leveraging the potential of relationship insights across it. For that, Informatica offers trusted master data-fueled applications for dedicated use cases, industries, and roles. One important use case is around enabling collaboration for new product introduction across all channels. Product 360 10.5 caters to these product information and experience management use cases as a vital component of our master data management offerings.

Product 360 provides a unified user experience, built-in data quality engine, business process management, search, and metadata. All inherited from the MDM architecture it's built on. This allows you to start smart and grow fast, making it easy to adapt to both, market changes and the competitive landscape.

With this latest release, we continue to deliver innovations which support your use cases and mark a true major release in June 2022. Informatica MDM - Product 360 10.5 comes with a rich set of new capabilities to further help you effectively manage product information and will also help you deliver more effective product content to customers across your digital sales channels. While delivering a huge number of features toward business user experience, an equal amount of new possibilities can be found in the underlying platform services and supported use cases for enterprise scalability.

The key innovations are:

- Automated content enrichment with Al-driven brand extraction derived from your product descriptions using the CLAIRE[™] recommendation service.
- Real-time translation API integrations for automated content enrichment using the CLAIRE[™] recommendation service.
- Increased data governance providing possibilities to dynamically filter lookup values on characteristics based on other field attributes of the product.
- Enhanced search query management through the web user interface, including new capabilities to bring user experience to the next level.

CHAPTER 2

User Experience

This chapter includes the following topics:

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- Dependent Lookups for Characteristics and Value Providers, 14
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- Global Exclusion of User Groups in Task View of Web UI, 17
- Escalation Process for Workflow Tasks, 17
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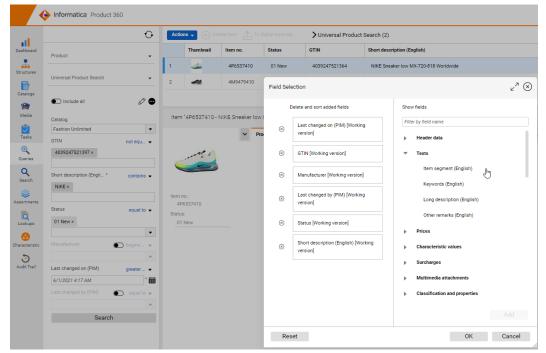
Search Query Enhancements in Web UI

In Product 360 Web UI, it is now possible to configure and manage saved search queries. With all these new capabilities, users can enhance the search queries and have efficient access to any data through improved usability. By popular demand, users can also now reuse a single saved query in multiple instances which gives the greatest flexibility to do real-time database searches.

For more information about Search Query Enhancements, see Informatica MDM - Product 360 Web UI User Manual.

Configure Fields in Search Queries

Clicking the pencil icon inside Queries, a field selection dialog appears, and the user can add or remove fields depending on how they want to fine-tune their search query. This includes the full flexibility to search across entities by expanding the tree and using transition fields in the search. It is also possible to search across dimensions, as the qualifiers are not mandatory, this allows to find a value independent of e.g., the language, channel, or any other qualifying key.



Also, the data type of the search fields is now being respected which increases the usability, e.g. a date picker and validations are being offered for date fields.

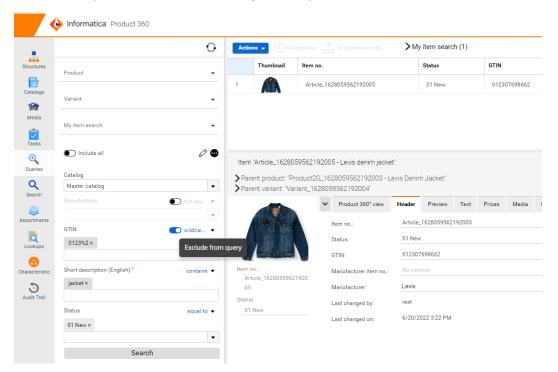
Select and Switch Comparators for Fields

A new functionality to increase flexibility while working with search queries has been introduced. This enables all users to tailor field-based searches to their needs. Now, users can change the comparators on the Web UI and choose the comparison logic of their choice, depending on the field. For example, a "contains" search can be altered to "begins with" instead.

•		\mathbf{O}	Create item To higher-level obj > My item search (1)									
ictures	Product	•	Thumbnail Item no.				Status			GTIN		
alogs			1		Article_10	628059562192005		01 New		0123	07698662	
•	Variant	•										
dia	My item search	•										
ks	Include all	0 🚭										
ies	Catalog					05 - Levis denim jacke						
	Master catalog				528059562192003 - L 59562192004"	evis Denin.	n Jacket"					
Q Bearch	Manufacturer	Part			Product 360° view	Header	Preview	Text	Prices	Media	Clas	
ments		•				Item no.: Article_1628059562192005						
ups	GTIN 0123%2 ×	wildcar 🝷				Status:	01 New	01 New				
ups						GTIN:	012307	698662				
eristic	Short description (English) *	contains 💌	Item n	o.: le_1628059562	1020	Manufacturer item no.:	No con	tent				
	jacket ×	equal to		ne_1028039302	1920	Manufacturer:	Levis					
dit Trail	Status	begins with				Last changed by:	rest	rest				
	01 New ×	contains		ew		Last changed on:	6/20/2022 3:22 PM					
	of New A	not equal to										

Ignore Fields and Use a Single Query for Multiple Searches

A new functionality that enables all users to fine-tune field-based searches by temporarily toggling individual fields on or off within the query has been introduced. The existing behavior considers also empty fields and searches for data without value. With the new functionality to easily ignore fields the flexibility of being able to reuse a single query for different granular use cases is being improved. It is also possible to enable or disable all the fields with a single click on top of the query and toggle the specific fields that one needs for their search to provide a more effective configuration experience.



Note: All fields are enabled by default every time a query is loaded, and the individual toggle preferences are not meant to be stored.

Save Query or Create a New Query

Users can save all the changes to a query by clicking **Save** from the menu, when fields are added or removed within the query, or when comparators are changed for any of the fields.

Clicking **Save as** will enable users to make use of existing search queries and create a new query with a new name, description, and category. Users can then use the new query and modify the search parameters with full flexibility.

		Ð	Actions 🗸 🕂		> My item search (1)	
ructures	Product	•	Thumbnail	ltem no.	Status	GTIN
atalogs	Variant	•	1	Article_1628059562192005	01 New	0123076986
Media	My item search	•				
Tasks	Include all	0 🚥	Save search que		∠ ⁷ (≤	
	Catalog		Save search que	ly	2 (2	
Q learch	Master catalog					
e rtments	Manufacturer 🖉	🔵 not equ 💌		My item search		rices Med
okups	GTIN 0123%2 ×	wildcar 💌	Description	Duplicate search query for all items		
	Short description (English) *	contains <	Category	Item Search	•	
dit Trail	jacket ×					
	Status	equal to 💌			Save Cancel	

Delete Query

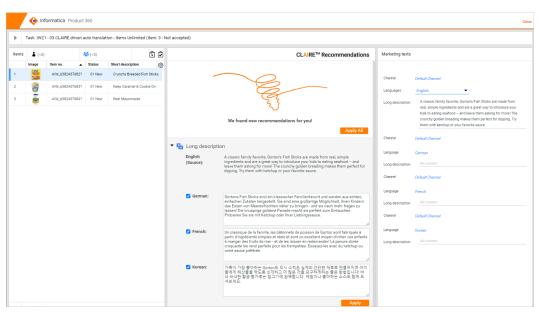
Users can now delete queries from Web UI by opening the query and clicking Delete from the menu.

CLAIRE[™] Recommendation Services

Read this section to learn about the enhancements in CLAIRE[™] Recommendation Services.

Real-time Translation Service Integration

Introducing the latest CLAIRE integration to Product 360. With the CLAIRE recommendation services accelerator, it is now possible to seamlessly integrate Product 360 with real-time translation API providers such as Google Translate. This new capability lifts content enrichment processes to the next level and significantly improves your international go-to-market efforts. The accelerator comes with a ready-built integration for Google Cloud and can be enhanced to tailor your real-time translation API service of choice. Any language-specific field can be taken up as source and the translated content in your desired target languages will be presented in a landing table for further adjustments by the users.



Besides this direct business user support, the same integration can be leveraged in batch through Data Quality rule configurations including flexible parameters to control if a new translation should be carried over or not. Further details on setup and usage can be found in the documentation shipped with the accelerator package of the release.

Brand Extraction Machine Learning Model

As additional CLAIRE integration to Product 360, it is now possible to follow a machine learning approach to automatically extrapolate brand names from product descriptions and fill the corresponding product field with it. The accelerator comes ready-built and doesn't require complex manual tuning to get you started. All that is needed is to generate a model from within Product 360 trained with existing product descriptions and brand names. It can then be used to auto-suggest brand names to be carried over into the desired field of the product. The "CLAIRE Recommendations" panel for Flex UIs has been enhanced accordingly to allow for business users to take advantage in a convenient fashion supporting you with those next-gen content enrichment efficiency improvements.

•	Items (10	D)				CLAIRE [™] Recommendation
	Image	Item no.	Short description	•	63	
57		4B4353001	NOWI XXL 3-roll travel bag space-saving 81 cm with stretch pleat hand	le		
8	N	062026000	PANASONIC KX-TGK220 cordless phone in avant-garde design			
9	1	101886000	PANDORA Charm in silver 925		d,	
70		315424380	PAOLA Shirt in fleece quality			\sim
	Detail (Ite	m)				We found new recommendations for you!
						Recommended brand name
						PANASONIC 91%
						ц. Арру
	Contraction of the second					
hor	t description:					
	ANASONIC					

Further details on setup and usage can be found in the documentation shipped with the accelerator package of the release.

If you used the CLAIRETM Accelerator before, see the chapter *Migration Guide from 10.1 to 10.5* in the *Informatica MDM - Product 360 Accelerators* guide.

Dependent Lookups for Characteristics and Value Providers

This new functionality adds a whole new dimension to Characteristics and enhances the ease of usage of lookups while adding characteristic values on a record.

Configuring dependent lookups and value providers within Characteristics helps the user to choose only from a filtered set of values instead of the entire lookup list for the characteristic fields associated with it.

For more information about Dependent Lookups for Characteristics and Value Providers, see Informatica MDM - Product 360 Web UI User Manual.

Dependent Lookups

Introducing a new tab named 'Referenced values' in the web UI for each of the lookup values within a lookup list. Users can now configure and manage dependencies between individual lookup values from different lists by adding references between them via this tab. There are two tables introduced within it, one to include specific values as dependent values from another lookup (allowlisting use case) and the other to exclude specific values from another lookup thereby including all other values not explicitly mentioned (blocklisting use case).

Four buttons are displayed on top of each of these tables to manage the dependent values:

- Create lookup value reference ⁽⁺⁾. Add one or more reference values to the selected lookup value in context.
- Remove referenced lookup value (2). Delete one or multiple selected reference values from the list in the table.
- Filter referenced lookup values ∇ . Filter the values in the table by various parameters to easily find an existing referenced value.

						• • • • • • • • • •						000 mm			
al -		•	tions 🗸 🕀) Create looki	up value	All values from 'Country List' (181)					Ø 0	÷∰ ‴>			
eshboard	Filter by lookup name		MIME A	Code		Name (English)	Active					Ę			
tructures	Campaign Channels	1		USA		United States	Yes								
	Catch Method	2	2 🔶 CAN			Canada	Yes								
talogs	Categories	3	-	GER		Germany	Yes								
*	Channel														
edia	Characteristic purposes	4		FRA		France	Yes								
aka	Cocoa Production	Le	.ookup value 'GER - Germany' z												
eries	Continents	Co			✓ Lor	okup value details Referenced values	History								
ζ	Country List	N	GER me:		Includ	ded values (3):									
earch	Decision		Germany me Preview:		Œ		MIME Attachment	Code	Name	Active	Description	\$			
rtmenta	Down Certificate				1	Organic labels and certifications	Dictord	Bioland	Bioland	Yes	Private, cultivation association	131			
okups	Egg Farming				2	Organic labels and certifications		Naturland	Naturiand	Yes	Private, cultivation association				
•	Fabric	_			3	Organic labels and certifications	deacht	Demeter	Demeter	Yes	Private, cultivation association				
steristic	Fishing Area														
5 It Trail	Fishing Certificates														

Clicking **Create lookup value reference** will lead the user to a window to navigate to the list of all lookups by default. They can then select one or more values from a lookup and add them as referenced values.

Note: Users can add referenced values from a lookup either to the 'Include values' table or 'Exclude values' table at a time. However, it is not possible to mix between the two tables for the same lookup list.

Characteristic Value Providers

In order to have the characteristic model adhering to the referenced values configuration, users can now set up value providers directly within the characteristics model. Use the following value providers to define the dependencies between the lookup values:

- Lookup of parent characteristic: Filters the lookup values based on the selected parent characteristic if it contains referenced values that match the lookup list of it.
- Lookup of sibling characteristic: Filters the lookup value based on the selected sibling characteristic if it contains referenced values that match the lookup list of it.

Data type	Lookup value
Value provider	Lookup of parent character
Parent characteristic	
Default value:	Lookup of parent characteristic
beroon voide.	Lookup of sibling characteristic
Read-only:	Custom value provider
Multiple values:	

For example, consider two lookup lists - 'Country of origin' and 'Organic labels and certifications'. Some values from 'Organic labels and certifications' are added as dependent values to 'Germany' from the 'Country of origin' lookup list shown above.

Within Characteristics, 'Organic label' field is set to show values based on the parent characteristic 'Country of origin'. Now, the user can see only a subset of values for 'Organic label' dependent on the value selected for 'Country of origin' despite of having lot more values in the associated lookup list overall.

Product 360* view	Characteristics	Header	Preview	Text	Prices	Product 360° view	Characteristics	Header	Preview	Text	Prices		
Organic food items	•					Organic food items	•						
Organic food	items					 Organic food 	items						
Country of origin:	Gerr	Country of origin:	Un	ited States									
Organic label:		•				Organic label:		•					
	No con	tent					No cor	ntent					
	demeter	demeter					🍥 Ca	les Canada Organic / Biologique Canada					
Bioland							(a) U	SDA Organio	2				
	Na Na	turland											
	Balas	la transition											

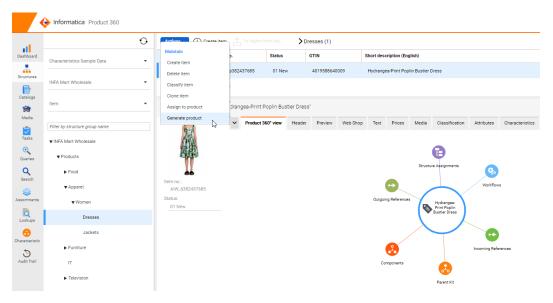
In addition, it is also possible to contribute a customized value provider implementation via the CharacteristicValueProvider extension point. An SDK example has been added to this release to get a better idea of these enhancements. Customized value providers enhance the out-of-the-box possibilities and can for example filter lookup value lists based on the structure group and item is classified into, etc. For more information about using the value provider extension point, see the *How to register and use a characteristic value provider with parameters* section in the *Informatica MDM - Product 360 Customizing* guide.

Assign Items to Products / Variants or Generate a Product / Variant Directly in the Web UI

Two new menu entries for Items and Variants have been introduced to the Web UI to increase the efficiency when working with a multi-tier product paradigm.

- Assign to product/variant : This functionality allows selecting one or multiple items/variants and choosing
 a parent product for them all in one go. In the case of an already existing assignment, it can be chosen to
 move the item/variant to the new product.
- Generate product/variant : This functionality allows the generation of a parent product/variant based on one selected item or variant. Similar to the functionality in the Desktop UI relevant fields will be copied to the product/variant as well.

These menu entries are available in the Master catalog and for items as well as variants. The behavior and permission of these actions are similar to the functionality known within the Desktop UI already.



Provide Additional Confirmation for Entire Catalog Merges

To further improve the user experience working with merge functionality, an additional confirmation pop-up has been introduced before a full catalog is merged. In instances where no records are selected before initiating the merge action, 'Full catalog' option is selected by default and there are high chances that the user accidentally merges an entire catalog that cannot be reverted. With this new update, business users can furthermore make sure of the full catalog merge.

Global Exclusion of User Groups in Task View of Web UI

If all users in a system setup share a common user group for proper rights distribution the node "Users of my user group" within the task view might become polluted. Hence, a new property taskTree.includeGroups has been introduced to thewebfrontend.properties to allow the global exclusion of certain user groups from being used to fill this node with users.

Escalation Process for Workflow Tasks

As the idea of workflow tasks is to have them permanently active and objects simply flowing through them with their own independent lifecycle, the escalation of a whole workflow task is not a common practice or use case. Still, we have found some customer cases where the project design demanded to set the deadline or escalation date on workflow tasks. Hence, we've implemented a simplified escalation process for workflow tasks on the task level. If the deadline or escalation date is met, all objects currently included in it will be directly assigned to the substitute/responsible person and the deadline/escalation date will be reset to keep the workflow task clean for the next incoming objects.

Note: There is no email notification about escalations and the escalated workflow task assigned to the responsible person will get its date reset only after the background job for escalated tasks is being executed. Further note: If you follow the best practice implementation with the STEP workflow accelerator we ship with the software, you will now have another method for escalations by using classic tasks in the workflow. See chapter "Step workflow accelerator enhancements" in this document.

Fallback Language for Attribute Names in Detail Tabs and Flex UI

In detail views and within the Flex UI, usually, the field name is displayed as the label of a value. For attributes, the attribute name in the corresponding language is displayed. If the attribute name might be missing for some language, the attribute name in the key language will now be displayed in brackets so that you can better distinguish between the attributes:

Language	English
Short description:	T-Shirt
Color:	red
Size:	38
Language	Spanish
Short description:	T-Shirt
[Color]:	No content
[Size]:	No content
Language	French
Short description:	T-Shirt
[Color]:	No content
[Size]:	No content

CHAPTER 3

Platform Enhancements

This chapter includes the following topics:

- Media Asset Management Enhancements on Informatica Cloud, 19
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Media Asset Management Enhancements on Informatica Cloud

With Product 360 version 10.5, we enhanced the accelerator package with some basic Digital Asset Management (DAM) functionalities. The following are important information about this package:

- Designed with a focus on Product 360 Cloud Edition.
- Based on the Product 360 BPM workflow engine ActiveVOS.
- For more information about workflow, see the Business Process Management chapter in the Informatica MDM - Product 360 Database Migration guide.

The following lists the new capabilities introduced with the package:

• Mass upload of digital assets via hotfolder.

- Creation of derivatives.
- Configuration of DAM settings.

Note: This accelerator package has been designed primarily for Product 360 Cloud Edition deployments and usage Customers not running Product 360 inside the Informatica Cloud may use this project and modify it to their needs. However, it is not officially under Informatica's standard support outside the Informatica Cloud. In general, the accelerator offers an alternative approach to handling key DAM use cases without using the Media Manager component of Product 360.

Digital Asset Management Hotfolder

The DAM hotfolder enables Cloud Edition customers to upload new assets directly into their blob storage. We are supporting Amazon AWS S3 blob storage as well as the Microsoft Azure blob storage.

at		•	tions 🗸 🕀 Upload	⊽ ↔ 🕸 🄝 🗄							
ashboard	Multimedia document		Thumbnail	Filename	Identifier Size [Bytes]		Color dept	h (Color space		
Structures	▼ Library	1		HotFolderTest-03.jpg	D12000127326		15,528	24		sRGB	
	DAM hotfolder	2		HotFolderTest-01.jpg		D12000127327	52,380	24		sRGB	
Catalogs	Electronic Equipment Su	3	A	4039247237777-other.jpg		D12000127382	579,244	24		RGB	
i 🎽 Media	Electronic Equipment Su	4	4 Alone Tree,jpg D12000			D12000127383	211,067	24		sRGB	
Tasks	Food	5	100	A Hole Inside.jpg		D12000127384	702,781	24		sRGB	
		6	described in	0000000äöü€-beautiful-deso	lation-x2.jpg	D12000127385	725,610	24		RGB	
Queries	▶ hir-system	7	۱	HotFolderTest-02.jpg	D12000128233 32,009		24		sRGB		
Q Search	▶ images ▶ INFAMart	н	otFolderTest-01.jpg								ر م
ssortments	 Kitchen and Table Corpo 	- 17	-	✓ Technical information	General information	n Embedded meta	data Usage list	Derivatives	Image preview		-
	Media Search			Multimedia documents:							
				Jpeg 300x300 Jpeg 70x70	() ↓ () ↓						
racteristic	Search			originalimage) L						

Note: This hotfolder functionality works only for the asset provider "HMM", which is the default in the Cloud Edition settings.

Digital Asset Management Configurator

With the Asset Management Configurator, you can directly modify the following settings:

- Main settings.
 - Versioning behavior (versioning or overwriting).
- Property fields.
- Derivatives for images.

Note: This functionality works only for the asset provider "HMM", which is the default in the Cloud Edition settings.

Digital Asset Management Event Listener

This BPM (AVOS) project enables Product 360 Cloud Edition customers to create derivatives for digital asset image files via converting them with ImageMagick. This functionality works only for the asset provider

"HMM", which is the default in the Cloud Edition settings. Important information about this package is as follows:

- Create event supported.
- Modify event supported.
- Creating derivatives.
- · Beta functionality for public access of derivatives.
- Auto assignment supported.
- This project can be enhanced by Informatica Professional Services or an implementation partner.

TestHotfolder.jpg						
	~	Technical information	General information	Embedded meta data	Usage list	Derivatives
		Multimedia documents:				
Document identifier: D12000127205		Jpeg 70x70 originalimage	(i) ↓ (i) ↓			

Other Media Asset Management Enhancements

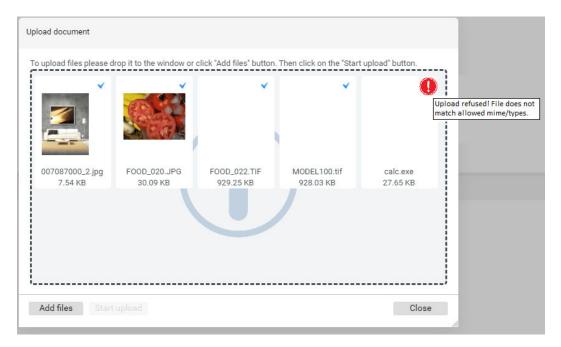
Read this section to learn about the other enhancements in Media Asset Management.

Filter for Digital Asset MIME Types

You can now filter file types allowed for upload of media assets through the web UI by MIME type definition. This ensures that only expected file formats are picked up for consumption. The allowed MIME types can be maintained in plugin_cutomization.ini via the property com.heiler.ppm.web.common/ media.filter.accepted.mime.types.

Кеу	Value	Description
<pre>com.heiler.ppm.web.common/ media.filter.accepted.mime.types</pre>	*	All the MIME types are accepted.
	image/png, image/jpeg, image/gif, image/tiff, application/pdf	All the accepted MIME file format types.

If a user tries to upload a file that is not allowed, the upload for this specific file will be blocked.



Note: By default, this section is disabled in the plugin_customization.ini file, so every file is not allowed break existing setups.

Separate Post-import Trigger for Auto-assignment and Auto Resolution

In previous releases, there was only one trigger (Assignment.postImportMode.activated) in the hmm.properites which turns on/off the post-import mode for auto-assignment and auto-resolution at the same time. From now on it is replaced with the following two triggers, so that users can separately turn on/off the post-import mode for the desired assignment mode. The default value for both settings is false. Administrators must know that activating the post-import mode for the auto-assignment may cause a performance reduction since it searches each imported object identifier (e.g., item number) as name segment of media asset in the Media Manager database for an auto assignment which by its nature comes with a certain overhead to the default setup of Product 360.

hmm.properties:

```
# Parameter for the auto assignment by which the media assets are firstly uploaded in
Media Manager then the catalog information is imported in PIM Core
# Turn on or off the post import mode for auto assignment
# !!!ATTENTION!!!: be careful to activate this setting which might cause a performance
problem since it searches each imported object identifier (e.g., item number)
# as name segment of media asset in the media manager database for auto assignment.
AutoAssignment.postImportMode.enabled=false
# ------
# Parameters for the reference assignment by which the media assets are firstly uploaded
in Media Manager then the catalog information is imported in PIM Core
#
# Turn on or off the post import mode for reference assignment
ReferenceAssignment.postImportMode.enabled=false
```

Step Workflow Accelerator Enhancements

With Product 360 10.1, we have released a new Business Process Management project called "StepWorkflow". With version 10.5, we have further improved and enhanced the functionality and flexibility with new out-of-the-box steps:

- Send emails from a workflow.
- Use classic tasks with escalations, deadlines, and emails.
- Configure dynamic user or user group names.
- Start another workflow from the current workflow.
- Trigger into the middle of a workflow (continuing a workflow).
- Set rules to be ignored for data quality channels.

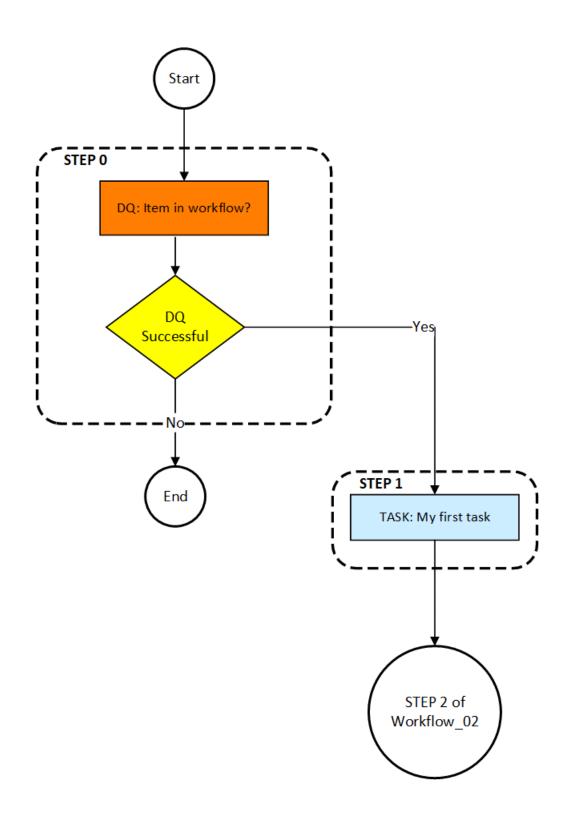
Note: The URN mapping urn:workflow.resource.project contains the name of the project where the customer-specific mapfile and workflow files can be stored. So, the recommendation is to create a new project, name it as **MyComanyNameResources** and store the customer-specific files in that project.

New Examples

We also enhanced the example projects to get a better idea of these enhancements. The added examples are as follows:

- The 10th workflow puts items into a workflow task called "My first task" that is assigned to whatever user is in the field "ArticleLang.Remarks". It also sends an email to that user. For this workflow task, we need two steps. The first step checks whether the affected item is already in the workflow, if not it will be put into the task. The second step puts the item in the task and sends the notification to the user.
- The 11th workflow puts items into a workflow task called "My first task". The first step checks whether the URN value for workflow_11.active is true, if not it will be put into the task. The second step checks to see if the affected items have a current status of 100, or "01 New" on most systems. If not, the items will not go into the task. The thirdstep updates the current status of the items to 200. The fourthstep puts the item in the task.
- The 12th workflow puts items into a workflow task called "Contact external team". The first step checks
 whether the affected item is already in this workflow, if not it will be put into the task. The second step
 puts the items in the "Contact external team" task. The workflow then stops until it is triggered again by an
 import, export, or entity change. Once the workflow is triggered again, it moves to an approval task. Items,
 that are approved, get merged, and items that are rejected just end their workflow. Any items that fail to
 merge go into a "Failed to Merge" task.
- The 13thworkflow puts items into a workflow task called "My first task" and then to another workflow. The first step checks whether the affected item is already in this workflow, if not it will be put into the task. Once the items are finished in the task, they will move to another workflow at a specific step.

The following image shows the step workflow:



Sanity Workflow

The StepWorkflow package now also includes a sanity process to check whether all configurations are fine. The sanity workflow contains the following sections:

- URN check. Verifies that urn values required for StepWorkflow exist. It does this based on the values in the config file with the "urn" tag. It verifies they each exist, and the test is considered SUCCESS if and FAILED if it doesn't.
- Workflow map files. Goes through the StepWorkflow.map file and verifies that it can access each workflow file in the map file. It also verifies that the workflow identifier in the map file matches the one in the workflow file.
- Access to Product 360. The config file has to get field and update field descriptor values to verify the connection to Product 360. First, it does a GET and verifies the response. Then it uses the same value to do a POST. Using the same value makes sure nothing is changed for the sanity test but also verifies the connection.

The sanity test also allows for a task to be created and/or an email sent out. For the task and email, the sanity test is labeled a SUCCESS if no tests fail. Otherwise, it is considered FAILED and the following error is displayed:

iubject SANITY PROCESS ID 42431 FAILED To tina@pimdemo.org ✿		10:06
Dear Associate,		
SANITY PROCESS ID 42431 FAILED		
Here are the results of each test:		
Sa	nity Results	
Test	Details	Result
urn:p360.api.username	RestServiceUser	SUCCESS
urn:p360.api.password	*****	SUCCESS
urn:p360.api.manager	ActiveMQ	SUCCESS
urn:p360.api.queue	JNDI_P360_SERVICE_API	SUCCESS
urn:This.is.a.test.urn	none	FAILED
urn:p360.rest.url	http://localhost:1512	SUCCESS
urn:dq.timeout	PT4M	SUCCESS
um:p360.api.data.quality.queue	JNDI_P360_DATA_QUALITY	SUCCESS
urn:p360.api.data.quality.response.queue	bpm_response	SUCCESS
urn list get timeout	PT4M	SUCCESS

Informatica Data Quality SDK Update 10.5.2

The embedded data quality rule engine has been updated to the current release of Informatica Data Quality 10.5.2 bringing the latest of Informatica's leading data quality solution to Product 360. With that, an exchange of the standard rules shipped with Product 360 as well as an upgrade of custom rules to IDQ 10.5.2 is recommended.

There are some further actions required:

- For new customers using Windows Server as the operation system, see the Operating system Data Quality section in the Informatica MDM - Product 360 Installation manual to install the latest MS VC Redistributable.
- For customers upgrading P360, see the Data Quality SDK and Engine Update section in the Informatica MDM - Product 360 Migration manual.

GDSN Accelerator Enhancements

Other than on-premises, only the 1WorldSync Item Management Scenario for Data Source was supported in the Cloud Edition so far. Now, the 1World Sync Recipient Scenario and the atrify Data Source scenario are also supported.

GDSN Accelerator for Product 360 Cloud Edition	Data Source (e.g., Manufacturing)	Data Recipient (e.g., Retail)
1WorldSync - Item Management	Already supported	Supported with 10.5
Atrify - Data Sync Engine (Standard GDSN XML)	Supported with 10.5	Not yet supported

Data Recipient Scenario Enhancements

For companies that act as recipients of the item management data pool and want to receive data from their trading partners (e.g., retail), several enhancements have been made:

- The "Confirmation Status" data model has been adjusted and the Dialog in the Desktop UI to define the feedback for the trading partner has been optimized.
- A pre-import step for the hotfolder distributes the received files to be imported with the respective mappings and updates status information.
- Processes and logs are visualized inside Product 360 now in the respective categories of the process overview.
- The published packaging information of received items is imported as well and allows identifying items that are the root of the packaging hierarchy typically pallets.
- New reports help find and access the received information. These reports can be used to find items by many parameters, e.g., root items only, items with specific feedback, or exceptions. Reports can also be used in assortments or in dashboards.
- When the feedback is being sent to the data source (e.g., the manufacturer), the status is imported back, so that it is transparent what information has been sent, or if there was an exception.
- The confirmation status view in the Desktop UI features a button to see historic values, e.g., "previously sent feedback."

Data Source Scenario Enhancements

For companies that act as data sources (e.g., Consumer Packaged Goods) and want to send data to their trading partners, the enhancements are as follows:

- A post-export XSLT transformation splits the standard GDSN messages into smaller files that can be consumed by the data pool after another.
- A post-export XSLT transformation nests the individual items into a hierarchical structure to create standard GDSN messages that can be consumed by the data pool after another.
- A pre-import step for the hotfolder distributes the received files to be imported with the respective mappings, identifies and updates status information.
- Processes and logs are visualized inside Product 360 now in the respective categories of the process overview.
- The publication status view in the Desktop UI features a button to see historic values, e.g., "previously sent publications."

GDSN Update to 3.1.19

We've updated our GDSN Accelerator to the GDSN version 3.1.19. There are several new fields, updated valid values lists, DQ rule configurations, new and deprecated units, as well as changes in the export templates. For an overview of all changes, see the GDSN Migration Guide for version 3.1.19 section in the Informatica MDM - Product 360 Accelerators guide. Please be aware that fields added additionally as part of the customer's project need to be evaluated on any impact and potentially modified as well.

Some codes of enumerations had to be deleted as they are no longer supported. Please read the section in the migration guide before updating. Changes affect the following values:

- Nutrient types: Water (WATER-)
- Allergen types: Methyl 2-Octynoate (MO)
- Packaging material type codes: Wire

We've cleaned the unit valid value lists. Some previously maintained values may no longer be shown in the UI, however, there are database statements to find such data provided in the *Informatica MDM - Product 360 Migration* manual.

OpenAS2 Software Supported for Data Pool Connection

For companies interested in receiving and sharing information with the GDSN, using the OpenAS2 software is now a lightweight alternative to Informatica B2B DX. OpenAS2 is focused on the single-use case to send or receive files using the AS2 protocol.

Cost savings

No database server is required, less memory is required as well as less CPU power. Using fewer resources minimizes the costs of the corresponding infrastructure. Due to the focus on its specific use case the installation and configuration efforts are lower, and startup times are quicker.

Having everything in one place - operational efficiencies

To support the GDSN choreography using OpenAS2, many functionalities have been introduced as standard Product 360 capabilities, leveraging for example the hotfolder and the import. The only part which is left to OpenAS2 is encrypting / decryption of the messages and the AS2 connection to the GDSN data pool. Having all the functionality in one place is a great advantage for any GDSN update which is made on a regular basis. You only have to update one application which lowers the efforts and costs, as well as minimizes the risk any update might contain. Finally, it is easier for any user as most of the steps including errors are now shown in Product 360 directly and it's not required anymore to check multiple applications to trace the complete process.

Supported Scenarios

Currently, 1WorldSync Item Management - Data Source, 1WorldSync Item Management - Data Recipient, and Standard GDSN - Data Source (atrify DSE) scenarios are supported.

License Details Dialog

A new information dialog presenting details of the license issued for the usage of Product 360 has been added to the Desktop UI. The dialog can be opened via the "About" section of the "Help" menu and grants an overview of license consumption in a convenient fashion.

The following image shows the license details:

Informatica MDM - Product						
Informatica MDM Troduct	360 Installation	Details				
eatures Plug-ins Configura	tion License De	tails Performa	nce statistics			
The below information is for entitlement or requirement. entitlement and/or requirem	Please contact th	ne License Mana	gement Service	es (LMS) team to unders		
License details						
Company: Informatica Corporation DEMO						
User name:	Andreas					
Modules: PORTUGESE, ENGLISH, SPANISH, DATA_QUALITY_CENTER, GERMAN, SWEDISH, FRENCH, FINNISH, DATA_QUALITY_INTEGRATION, DUTCH						
Admin named users:	5					
Business/Limited named u	sers: 20					
Currently active users						
Admin named users:	3					
Business named users:	0					
Limited named users:	0					
User overview						
^	Admin user	Business user	Limited user	Last login on	Last login with	
Login name				2/3/2022 1:29 PM	Desktop	
Login name Administrator	\checkmark				Desittop	
2	\checkmark			2/3/2022 10:30 AM	REST	
Administrator				2/3/2022 10:30 AM 2/1/2022 5:39 PM		
Administrator hsx	\checkmark				REST	

It shows the current license details including the allowed amount of named users and languages. In addition, an overview of the currently active users and how those are distributed across user types can be tracked.

Note: The information within the dialog is meant for informational purposes only and does not necessarily represent your exact license entitlement or requirement. The user count does not include Supplier Portal or Media Manager specific user accounts.

Simplified Windows Desktop Client SSO

Read this section to learn about the enhancement in Simplified Windows Desktop Client SSO.

Allowlisting of Client Domain used for Windows Desktop Client SSO

It is now possible to specify the user domains which are able to use the Windows Desktop Client SSO mechanism.

The allowlist is defined via plugin customization.ini as follows:

Whitelist of allowed domain of user to connect for SSO. Separated via semicolon. # If empty, the client machine's domain has to be the same like the server machine's domain or has to be a subdomain of the server machine's domain. com.heiler.ppm.security.server/login.sso.userDomain.whitelist =

If no allowlisting is defined, the domain of the client machine will be checked against the domain of the server machine. The client machine domain has to be the same or a subdomain of the server machine domain. Once an allowlist is specified, the user domain of the client machine gets validated against the allowlist. None of the server machine domains is taken into account anymore in that case. A given allowlist can address issues with client machines that are not domain enabled and where only a user domain is available.

Waffle SSO

The newly introduced Simple SSO is a lightweight single-sign-on mechanism that is available for Product 360 servers running on Windows or Linux. No 3rd party services like LDAP or SAML are required with it. The Waffle-based SSO mechanism is deprecated. Simple SSO can be used instead and will be the new default for Windows Desktop Client SSO.

For more information, see chapter Windows Desktop Client SSO (Simple SSO) in the Informatica MDM - P360 Configuration guide.

Note: Simple SSO requires an encrypted connection between the client and the server. To comply with this setup, see chapter *Server Connection Configuration* section in the *Informatica MDM - P360 Configuration* manual.

Simple SSO is active by default. This can be changed via plugin customization.ini, as follows:

Specifies if the Rich Client tries to authenticate a windows user on start up using Single-Sign-On.

```
# If set to true the Simple SSO is activated.
```

Simple SSO also works if P360 server runs on Linux.

TCPS communication between client and server is required for this.

com.heiler.ppm.security.server/login.sso.simpleSSO = true

Security

Read this section to learn about the enhancements to security.

Prevent Automated Login Attempts

We have added protection against brute force login attacks which aim to gain access to user accounts by repeatedly trying to guess a username and corresponding password. A user account will be locked out for a set period of time after a number of failed login attempts to prevent automated attacks. All failed attempts of the same user on each server are counted individually, no matter from where the request is coming, e.g., from Desktop UI, web UI, or via a REST call. The count of failed attempts is automatically reset once the lock period is reached, or a login has been successful before the number of maximumFailedAttempts has been reached. The corresponding maximum allowed attempts count and lock period are configurable within the following settings in the plugin customization.ini.

```
# Specifies how long the user account will be temporarily locked if the maximum login
attempts is reached.
# Default value is 1800 seconds(= 30 minutes).
    com.heiler.ppm.security.server/security.preventLoginAttempts.lockPeriodInSecond
= 1800
```

HTTP Response Header

It is now possible to apply arbitrary numbers of HTTP response headers to the HTTP responses for all resources below the context /pim. Use the prefix web.client.headers.response. to define a response header.

webfrontend.properties

```
# It is possible add http response headers to each http response send to the client.
# This applies for all http resources below /pim context.
# Use prefix 'web.client.headers.response.' to add arbitrary number of http response
header.
# The following sample adds the header 'Strict-Transport-Security' with value 'max-
age=31536000; includeSubDomains' to each response.
# web.client.headers.response.Strict-Transport-Security = max-age=31536000;
includeSubDomains
```

Ability to Disable Concurrent Logins

A new property has been added to the server.properties file to configure whether concurrent logins of the same user account shall be allowed in the deployed setup.

com.heiler.ppm.security.server/login.concurrentLogin.enabled = true

Delete Operation Executed on the Server-side

The previous delete operation entailed a user to wait until it gets completed. For a large number of objects, this can result in users waiting for a long period of time before being able to continue their work on the UI. Now we are pushing the deletion operation to a server job, thereby allowing the deletion to execute asynchronously and without keeping the user waiting until completion. Once deletion has been scheduled as a job, this allows the user to either navigate to a different page or close the UI altogether and come back later.

They can check the related summary information for delete jobs in the Process Overview (under Data Maintenance) in the Desktop UI after completion and the information is retained for seven days.

The current default threshold for delete jobs has been set as 100 which is configurable within the following setting:

plugin customization.ini

It is also possible to set the delete job threshold parameter at an entity level by creating an Entity Param (entity.delete.jobThreshold) in the repository and specifying a non-zero value. The current thresholds for Supplier Catalog and Structure Group have been set to 1 and 10 respectively.

Audit Trail

Read this section to learn about the enhancements in audit trail migration and configuration.

Legacy Audit Trail Migration (Upgrading from a Release Prior to Product 360 10.1)

Note: This section is not applicable if you are using the new Audit Trail introduced with the release of version 10.1 already.

Legacy Audit Trail Database Migration Preparation

We have provided MSSQL and Oracle database scripts for the legacy audit trail database/schema to speed up the migration by removing unnecessary indexes and creating new optimized indexes. Scripts are available in the configuration folder of the audit trail migration: \server\configuration\HPM\audittrail\migration \dbPreparationScripts The corresponding script has to be executed on the legacy audit trail database/ schema before migration can be started. Please note that this can take a few hours, depending on the database size.

Repository Configuration

. . .

Ensure that the repository has all needed Audit Trail configurations in place. This is important because only data for Audit Trail enabled root entities will be migrated, and all other data will be skipped. The entities in the 10.1 and 10.5 repository enabled for Audit Trail do not exactly match those in previous versions. Please check all settings and adapt them to your needs.

In addition to the root entity Audit Trail settings, the "Supports Audit Trail" setting for repository fields will be checked. Only Audit Trail enabled fields and logical keys will be migrated.

audittrail.migration.server.properties configuration

Access to the legacy Audit Trail database should be configured in <PIM_SERVER_INSTALLATION_ROOT> \configuration\HPM\audittrail\migration\audittrail.migration.server.properties. This file can be created from a corresponding template. The essential settings here are the host and schema configuration. You can take the settings from the old configuration for Audit Trail.

> server > configuration > HPM > au	dittrail > migration
Name	
audittrail.migration.server.properties	
audittrail.migration.server.properties	.template.MSSQL
audittrail.migration.server.properties	
indenate crystin	
audittrail.migration.server.prope	rties
### General Host dest.host	= host
### Default database settings db.default.type	= MSSQL

```
### AuditTrail database/schema
db.audittrail.schema = HPM_AUDITTRAIL
db.audittrail.schema.backup = ${db.audittrail.schema}_BAK
db.audittrail.server = ${dest.host}
db.audittrail.user = user
db.audittrail.password = password
```

plugin_customization.ini configuration

In order to use the migration, you have to configure the time period for which you want to migrate changes in the <PIM SERVER INSTALLATION ROOT>\configuration\HPM\plugin customization.ini:

```
# Audit Trail migration preferences
# -
                                 ------
# Audit trail migration starts from today or from the specified 'migrationFromDate' and
runs back
# to the specified 'migrationToDate' into the past.
#
     'migrationToDate'
                                                         'migrationFromDate' now
     e.g. 2020-01-01
                                                         e.g. 2021-04-02
#
                                                                               I.
          # -
   ____+
               _____+
> time
# Initial start date of the migration means that all old audit trail entries between
'migrationToDate' and
# this 'migrationFromDate' will be transformed to the new audit trail format and stored
in elastic.
# This value is optional.
# Date is included.
# Format: yyyy-MM-dd
# com.heiler.ppm.audittrail.migration.server/migrationFromDate =
# All old audit trail entries between today or a defined 'migrationFromDate' and this
specified 'migrationToDate' will be transformed
# to the new audit trail format and stored in elastic.
# This value is mandatory.
# Date is included.
# Format: yyyy-MM-dd
# com.heiler.ppm.audittrail.migration.server/migrationToDate =
# Locale to be used for the Audit Trail migration job.
# This should be the same value as it was for the "audittrail.atcsbuilder.locale"
property
# in the audittrail.properties file of older versions.
# Default is en US.
# com.heiler.ppm.audittrail.migration.server/locale=en US
# Fetchsize of retrieving migration data from the legacy Audit Trail database.
# This value should be between 1 and the maximum database-specific possible fetchsize
# defined in property 'db.default.rowPrefetchSize' (10000).
# In case of some memory issues during the migration, this value should be decreased.
# com.heiler.ppm.audittrail.migration.server/migration.fetch.size = 10000
# Number of threads for retrieving migration data from the legacy Audit Trail database.
# Usually all CPU threads are used for the migration. In case of working with PIM and
migrate from the legacy
# Audit Trail database it is worth to decreased the number of maximum thread to work
fluid with PTM.
# This value is optional.
# Minimum value is 1, maximum value is number of CPU cores.
migration.maxThreads =
```

The migrationToDate is the end date of the migration. All changes between the given migrationToDate and the given migrationFromDate (or today if migrationFromDate is not set) are migrated to Elasticsearch. The migrationToDate value is mandatory. The migrationFromDate is optional. When the migrationFromDate is not set, then today will be used as migrationFromDate.

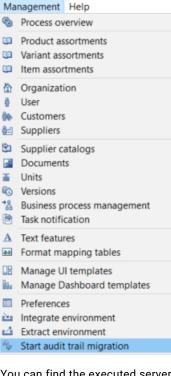
The locale is needed to resolve labels of the objects to be migrated. When the data was written, the locale configured for the attribute audittrail.atcsbuilder.locale in the audittrail.properties file was used. The same value should be used for the data migration. Audit Trail migration uses all CPU cores by default. If the server should run in parallel to the Audit Trail migration, the number of used CPU cores for the Audit Trail migration should be decreased. This can be done by setting the property migration.maxThreads to a value between 1 and the number of CPU cores.

Rights

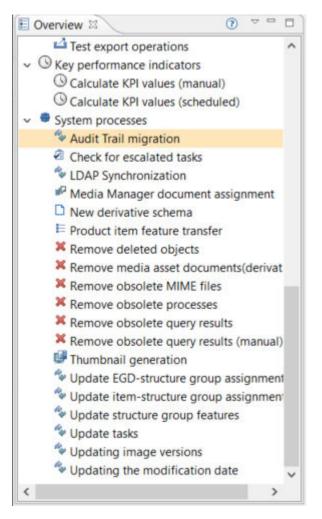
There is a new action right the user must have in order to execute the migration: "Audit Trail, migration" -"Permission to start audit trail migration job". Other rights are not considered in the migration process.

Start Migration

In order to start the migration, start the Desktop UI and open the Management menu. You will find a new entry at the bottom "Start audit trail migration". If the entry is missing, the user probably does not have the corresponding action right to perform the migration. Only one migration job can run at a time, so if the menu entry is disabled, a job instance might already be running.



You can find the executed server job in the process overview perspective under System processes. The problem log of the job will show the progress as well as possible errors.



The number of migrated changes is logged for every processed day. This includes also the number of errors or skipped changes. A change will be skipped if it could not be migrated, details will also be logged, or if its entity is not configured to support Audit Trail.

After Migration

After the migration, you can revoke the migration right from your users. It is not needed to start the audit trail server and the old audit trail database is not used anymore. If you didn't migrate all data and you are not sure if you might need the data again sometime, think about keeping a backup from the database.

FAQ and Troubleshooting

For more information, see the FAQ and Troubleshooting chapters in the Informatica MDM - Product 360 Migration manual.

Audit Trail Entity Item Change Document

Entity item change documents will not have a change type of CHANGED_CHILD anymore at the top level, only CREATED, CHANGED and DELETED are used. The change summary is not affected, it will still use CREATED, CHANGED, CHANGED CHILD and DELETED for the records contained.

Improved Performance

We have further optimized the Audit Trail data insertions specifically for simple imports with a smaller number of columns. The time taken by import with and without Audit Trail is almost similar now in such scenarios.

Improved Stability

The Audit Trail data is stored in Elasticsearch and in order to have Product 360 operate in a stable way even if the Elasticsearch connection might be temporarily unavailable, a buffer table is introduced, and Audit Trail data is buffered on these tables before sending to Elasticsearch.

Audit Trail Backup Job for Automated Archival of Audit-enabled Entities

While Elasticsearch maintains the A udit Trail data, the audit data gets deleted as per the time configured in the lifecycle policies, which could lead to the deletion of important historical data over time. A new automated job named 'Audit trail backup' has been introduced to cope with this problem and administrators can now choose to enable this job, by setting the relevant property to true and specifying the folder location for archive file creation. Users can also configure a schedule for the archival process to take place at required intervals. Audit Trail archival is not enabled by default. Once the scheduled job is initiated, users can overview the process on the Desktop UI in the Process Overview.

Note: For more information, refer to the server configuration and view the latest updates made in the plugin_customization.ini file.

Import

Read this section to learn about the enhancements in sub entity on import and import mappings.

Sub Entity Deletion on Import Now Supports Error Mode 'Tolerant'

It is now possible to use the existing "sub entity deletion on import" feature which makes it possible to replace existing data in the system with the content of an import file, in combination with the error mode 'Tolerant'. In the past, only the Restrictive mode was supported, which rejected the row on detection of any error in the data. Tolerant enables to import as much data as possible, even if some cannot be imported due to invalid values. It is required to enable the Tolerant mode for sub entity deletion in the server's plugin customization.ini.

Allows using error mode 'Tolerant' in case an import mapping has a sub entity deletion configuration defined. # Not enabling the error mode 'Tolerant' prevents possible unintentional deletion of data. # The error mode 'Tolerant', if enabled here, will delete sub entities if there is no properly qualified import data for a respective sub entity which is marked for deletion. # Boolean value, default is false com.heiler.ppm.importer5.core/importer.subEntityDeletion.allowTolerantMode = true

Sub Entity Deletion on Import for Prices

If prices are maintained in a different source system, it is often required to replace existing data that is already available in Product 360. The sub entity deletion logic for prices is now supporting the logical key

Time of validity. The behavior is as follows: all existing prices having a valid-from-to-range, which includes the configured Time of validity of the sub entity deletion configuration, are deleted on import.

For example:

- Have a selling price with validity from 1/1/2021 to 6/30/2021 and a second one with validity from 7/1/2021 to 12/31/2021
- Have an import mapping with sub entity deletion configured for "selling price" and configure a qualification for "time of validity", e.g., 3/28/2021
- Import a Selling Price for the same item with validity from 3/1/2021 to 4/30/2021

Result:

- The first existing price (with validity from 1/1/2021 to 6/30/2021) is deleted since it is matching the configured qualification of "time of validity" = 3/28/2021
- The new selling price with validity from 3/1/2021 to 4/30/2021 is imported.

Clean Up for the Purposes of Import Mappings

Multiple purposes for import mappings are not possible as per design. However, due to some issues in the past, it might have happened that import mappings contained multiple different or same purposes in the database. This should not be the case any longer.

For more information, see the Multiple Purposes for Import Mappings in the GenericData Table section in the Informatica MDM - Product 360 Database Migration manual.

Export and Web Search

Read this section to learn about the enhancements in exporting data sources with a parameter and restrict uploading of files to a limited number of users.

Data Source

All export data sources that provide a "Supplier catalogs" parameter have been extended with a new parameter "Use all supplier catalogs."

Export format template properties		×
All Supplier Catalogs You can select and configure the data sources to be used by this format tem	plate here.	
Settings Data sources Variables Data fields Functions File management	File attachments Post-processing	
Data sources:	Name:	
Changed and new items (all supplier catalogs)	Changed and new items (all supplier catalog	s)
Deleted Items (all supplier catalogs)	Parameter:	
	Use all supplier catalogs	
	Yes	v
	Mandatory value	able
	Catalogs	
		¥
	Mandatory value	able
	Version	
	Workina version	¥
	Mandatory value	able
	Reference date	
	lastModificationDate	¥
	Mandatory value	able
	Type of change	
	New and changed items	*
	Mandatory value	able
New Delete		
		DK Cancel

With this new functionality, it is no longer needed to manually add each newly created supplier catalog to the list of selected catalogs within an existing export template. Instead, every new supplier catalog will be included automatically in your scheduled exports or search index update jobs. Note that this is a complementary addition, and the data source can still be used as before. All existing export templates and scheduled export jobs will remain valid and not change their behavior implicitly.

User Restriction for Post Export Step File Uploads

The ability to upload any file as part of a post export step can now be restricted to a limited set of users. The manage files dialog will show a corresponding message in its header area and the select and upload buttons are disabled if the user wouldn't have sufficient rights.

🍓 Manage files	×
Manage files	(has
 File upload disabled. Contact Informatica Supp 	oort for assistance.
Available files:	Selected file:
	Add file:
	File upload disabled.
Delete Download	Upload
	OK Cancel

To disable the file upload, adjust the plugin customization.ini file on the application server.

plugin customization.ini :

----# Export Server Settings
----# Disables the PostExport File Upload for all users except those which have the same
login name as one
of the users in this preference
e.g. fileUploadRestrictedExceptFor = Administrator (only the Administrator user can
upload files)
e.g. fileUploadRestrictedExceptFor = tom, jenny (only tom and jenny can upload files)
e.g. fileUploadRestrictedExceptFor = (everyone can upload files, this is the same as
if the preference is commented)
e.g. fileUploadRestrictedExceptFor = NonexistingUser (no one can upload files, not
even the Administrator)
com.heiler.ppm.export.server/fileUploadRestrictedExceptFor = Administrator

Service API

Read this section to learn about the enhancements in Service APIs.

Object API Read

A new multi-object endpoint to request multiple objects with one single call has been introduced. This endpoint uses the POST command. Internal thread pools and queues make sure to not overload the server with too many and too large requests.

In addition, a new parameter: includeLabels has been added. If set to true (default = false) the label for enumeration values will be returned additionally to the key and code. Also, for Characteristic values the label will be returned then in case the value is a lookup value.

A Postman collection has been added to provide examples for the REST Object API Read. It's included as a page attachment of the HTML-based technical documentation shipped with this release.

Object API Write

A version 2 of the Object API has been introduced which supports now also write operations. This will allow extending the use case of the object API from only consuming system integrations to writing back updates to a record in a similar fashion as you would read the data from Product 360. In order to streamline the usability of the API, also the payload of the READ requests has been adjusted and is not compatible with V1 payloads any longer. Please find all details of the new Object API version in the *Informatica MDM - Product 360 REST Service API* guide.

List API

REST List API Read for Sub Entities: A new fieldFilter parameter has been introduced. Similar to the qualificationFilter parameter it allows to filter sub-entity records for field values. A Postman collection has been added to provide examples for the REST List API. It's included as a page attachment of the HTMLbased technical documentation shipped with this release.

Meta API

The Meta API for entities has been adjusted to always include the identifier and shortIdentifier for Entities, Fields, and Qualifications from now on. Additionally, supportsListApi and supportsObjectApi is now part of the Entity and Field objects. Here is an example of the HTML output:

Figure 1.

Metadata for Entity 'ArticlePriceSales'

Properties

Property	Value
Cloneable	true
Description	
Documentation	
Identifier	ArticlePriceSales
Lower Bound	0
Mergeable	true
Name	Selling price
Qualified name	Selling price
Searchable	true
Supports ACL	false
Supports Audit Trail	true
Supports Data Quality	false
Supports Tasks	false
Supports List API	true
Supports Object API	true
Upper Bound	-1
Short Identifier	priceSales

Qualifications

Identifier	Short Identifier	Name	Description	Data type	Enumeration
ArticlePriceSales.LK.PartyMS	customer	Customer	Unique number of purchasing company	ENTITY_ITEM	Customers
ArticlePriceSales.LK.Type	type	Price type	Type of the selling price	INTEGER	Selling price type:
ArticlePriceSales.LK.Currency	currency	Currency	Currency in which the selling price is specified	STRING	Currencies
ArticlePriceSales.LK.Territory	territory	Valid in region	Region in which the selling price is valid	STRING	Countries
ArticlePriceSales.LK.ValidAt	validAt	Time of validity		DATE	

Fields

Identifier	Short Identifier	Name	Description	Supports List API	Supports Object API
ArticlePriceSales.PriceType	type	Price type	Type of the selling price	true	true
ArticlePriceSales.ValidFrom	validFrom	Valid from	Specifies the start of the validity period for the selling price	true	true
ArticlePriceSales.ValidTo	validTo	Valid until	Specifies the end of the validity period for the selling price	true	true
ArticlePriceSales.Currency	currency	Currency	Currency in which the selling price is specified	true	true
ArticlePriceSales.Territory	territory	Valid in region	Region in which the selling price is valid	true	true
ArticlePriceSales.BuyerId	customer	Customer	Unique number of purchasing company	true	true
ArticlePriceSales.Tax	tax	Tax	Tax applicable for the selling price	true	true
ArticlePriceSales.DailyPrice	dailyPrice	Daily price	Specifies whether the selling price is subject to marked fluctuations and therefore is to be regarded as a guide price or whether it can be assumed to be a fixed price.	true	true
ArticlePriceSales.Channel	channel	Channel	Channel	true	false
ArticlePriceSales.Res_LK_Int_01	res_LK_Int_01	Reserved logical key (Int_01)	Reserved logical key no. 01 with type Integer	true	false
ArticlePriceSales.Res_LK_Text100_01	res_LK_Text100_01	Reserved logical key (Text100_01)	Reserved logical key no. 01 with type String and size 100	true	false
ArticlePriceSales.EntityId	entityId	Internal entity number	Internal entity number	true	false

Child Entities

 Identifier
 Short Identifier
 Name
 Description
 Supports List API
 Supports Object API

 ArticlePriceValueSates
 value
 Price ter
 true
 true

For technical integrations, we strongly recommend not using the HTML output but the JSON or XML which can be fetched by providing application/json or application/xml as accept header.

Here is an example of a field definition in JSON:

```
{
    "averageLength": "0",
    "category": "Ordering information",
    "clonable": "true",
    "dataType": "ENTITY_ITEM",
    "description": "Unit for the item within an order unit\r\n\r\nExample: Case of
mineral water with 6 bottles, \r\nContent unit: Bottle",
    "editable": "true",
    "enumeration": {
        "name": "Order units",
        "identifier": "Enum.OrderUnits"
    },
    "identifier": "Article.ContentUnit",
    "lowerBound": "0",
    "
}
```

```
"maxLength": "0",
"mergeable": "true",
"minLength": "0"
"multiline": "false",
"name": "Content unit",
"pictureClause": "",
"gualifiedName": "Content unit",
"richtext": "false",
"scale": "0",
"searchable": "true"
"supportsDQ": "true",
"upperBound": "1",
"value": "",
"visible": "true",
"shortIdentifier": "contentUnit",
"supportsListApi": "true",
"supportsObjectApi": "true"
```

Repository Manager

}

Read this section to learn about the enhancements in repository validation.

Validation

We have introduced a new repository validation to ensure that there is at most one field assigned to a field type per entity. In other words, it is not allowed to use the same field type more than once within an entity. If the validation fails, it will be reported as an error in the repository manager. Note that the Product 360 server will still start but an exception is logged if a repository with such a wrong field configuration is used.

Performance

Read this section to learn about the performance enhancements.

Status Cache

The memory consumption of the status cache has been improved by up to 50% - depending on the number of data quality results per item. The more DQ statuses attached to a record, the larger the saving.

Multiple load strategies have been implemented which are used in combination to provide the fastest startup time of the cluster. If a server is started, it first will check if it can load the status cache from the local persistence storage. If not, it will check if there are other servers in the cluster already started, and if so, it will load the status cache from them. Only in case the server is the first one or the network load is disabled, the server would have to load the status entries from the database. This logic ensures that the resources on the database are used with care and the most performant way to load the cache content is used at all times.

Load from Database

The status cache initialization will now use multiple threads to load the data quality results from the database. The way to store the data quality results in the database has been enhanced for faster load performance as well. Please note that this will require additional space in the MAIN schema and the very first

server start will take some time to optimize the persisted data. Please factor this in when upgrading larger deployments.

New preferences have been added which control the database load:

```
# Status cache initialization will utilize multiple threads once the threshold has been
reached.
# Default: 200000
com.heiler.ppm.status.server/statusCache.parallelTreshold = 200000
# The maximum amount of concurrent threads to query the database.
# Default: empty (using "number of DB CPU cores" configured in server.properties)
com.heiler.ppm.status.server/statusCache.parallelDegree =
```

Load Over Network

In multi-server scenarios, we additionally provide the load of the status cache from already running servers. So, in a multi-server scenario, all but the first server will load the cache from another server. This improves the startup time even further and reduces the overall load on the database during cluster startup (as only one server needs to access the persisted data there). This is especially useful in deployment scenarios in which the IOPS of the database are limited.

```
# Allows the status cache initialization over network.
# Default: true
com.heiler.ppm.status.server/statusCache.networkEnabled = true
# The amount of status cache elements contained in every network request.
# Default: 50000
com.heiler.ppm.status.server/statusCache.networkBatchSize = 500000
# The maximum amount of parallel threads to transfer the status cache over the network.
# While there can be only one active socket at a time, the other threads will be
preparing their payload.
# In case there are less CPU cores available, all CPU cores except one will be utilized.
# Default: 4
com.heiler.ppm.status.server/statusCache.networkParallelDegree = 4
```

Load from Local Storage

In case a server is orderly shutdown, it will also store the status cache on the local disk to improve the startup time for the next startup. A corresponding check file will be saved to recognize if the server has been orderly shutdown. The shutdown of the server takes a few minutes extra time now to persist the cache locally depending on the size of the cache.

```
# Allows the status cache initialization from local storage.
# Default: true
com.heiler.ppm.status.server/statusCache.localStorageEnabled = true
# The local file path of the status cache snapshot
# Default: empty (using workspace)
com.heiler.ppm.status.server/statusCache.localStoragePath =
# The maximum amount of parallel threads to read the status cache from the local storage.
# This process is I/O bound, i.e. increasing parallel degree could lead to worse
performance.
# In case there are less CPU cores available, all CPU cores except one will be utilized.
# Default: 4
com.heiler.ppm.status.server/statusCache.localStorageParallelDegree = 4
```

Proxy Cache

The initial pre-load of the proxy cache has been improved by up to 30% for all ArticleType based entities as MASTER and SUPPLIER schemas are now loaded concurrently. With that, we expect an improvement in memory consumption by up to 20%.

Product 360 Core

Read this section to learn about the enhancements in Product 360 Core.

Check for Short Identifiers of Servers

With the redesign of the Audit Trail in the release of 10.1 we introduced short identifiers. By now, these are not only used by the Audit Trail component, but also by the Object API and the event triggers. Therefore, we ensure on server start that all entities, fields, and logical keys have valid short identifiers. For more information about short identifiers, see the *Domain Model (Repository)* section in the *Informatica MDM - Product 360 Customizing* guide.

Note: From now on, your server won't start if short identifiers are missing in your repository setup.

Priority Job Server

Some jobs are more important than others, some jobs should be executed on a dedicated server. To be able to support those use cases we introduced the new priority job server feature. A new role for servers has been introduced: PRIORITY_JOB_SERVER. This role can be added to the NetworkConfiguration.xml file. Additionally, a new preference has been added:

plugin_customization.ini # Comma separated list of job type identifiers which should be executed on the priority job server in case one is available com.heiler.ppm.job.server/prioritizedJobs =

Only job types that are declared as "priority jobs" using this preference will be routed to the priority job servers (as long as the current network has at least one priority job server). If there is no priority server currently running, the job will be executed like any other job. The list of available job types can be found in the *Server Job Types* section of *Informatica MDM - Product 360 Configuration Manual*. Please note that this priority logic is only available with the out-of-the-box resource-based (default) or round-robin distribution logic. If there are multiple priority servers, the jobs will be distributed among those. A server node can be PRIORITY_JOB_SERVER as well as JOB_SERVER in which case, priority jobs will only be forwarded to this server, but normal jobs might be assigned to this server as well, based on the distribution algorithm.

Improvements in Multi-server Setups

With the introduction of improvements in the server notification time, we are happy to announce the removal of the delivery delay for message queue messages. With that, we have also removed the property queue.default.delivery.delay inserver.properties introduced with the release of Product 360 10.0, which results in a much faster execution experience of single message queue calls in multi-server deployments. In case the property has been modified in your deployment, we strongly recommend removing it to benefit from the new performance.

SDK Samples

Characteristic Data Provider Export Example

The SDK has been extended with an example for exporting characteristics that are available but not yet filled for items. Details can be found in the corresponding plugin com.heiler.ppm.customizing.export.core.

CHAPTER 4

Changes in Packaging and Supported Platforms

This chapter includes the following topics:

- Accelerators, 44
- Deprecation Notes, 44
- SOAP Service Endpoints Removed Deprecation of SOAP Service Framework, 45

Accelerators

A range of new accelerator packages has been made available or enhanced with this release. All of them are explained in more detail in the above chapters.

- CLAIRE recommendation services accelerator for real-time translations and brand extractions from product descriptions.
- Enhanced StepWorkflow BPM reference templates to set projects up with a recommended workflow design from the very beginning.
- BPM-driven digital asset management accelerator.

Deprecation Notes

- SUSE Linux Enterprise Server 12 has been dropped from the section application servers.
- RedHat Enterprise Linux 7 has been dropped from the section application servers.
- Microsoft SQL Server 2016 has been dropped from the section database servers.
- Oracle 12c R2 has been dropped from the section database servers.
- Windows 8.1 has been dropped from the section desktop clients.

For further details, please consult the Product Availability Matrix (PAM) available here: The PAM is also shipped with the release. For further details please consult the Product Availability Matrix (PAM) available under https://network.informatica.com/community/informatica-network/product-availability-matrices/ as well as with the shipping of this release.

SOAP Service Endpoints Removed - Deprecation of SOAP Service Framework

To remove a legacy technology from the Product 360 server stack, most of the provided SOAP endpoints have been removed with this version. No standard functionalities have been removed as the eliminated endpoints were not used by Product 360.

The only endpoints still available are:

- http://p360Server:PORT/services/MediaAsset/isMediaAssetInUse?mediaAssetId
- http://p360Server :PORT/services/MediaAsset/isDerivationDefinitionInUse? derivationDefinitionId

These endpoints and the underlying SOAP services framework Axis2 will be removed in future releases. It is recommended to use the Product 360 Service API instead.