

Contents

Installing or Upgrading SSA-NAME3.	1
10.2 Fixed Limitations.	1
Cumulative Known Limitations.	2
Informatica Global Customer Support.	2

Read the Informatica® SSA-NAME3 Release Notes to learn about fixed limitations and known limitations of the release.

Installing or Upgrading SSA-NAME3

To install or upgrade SSA-NAME3, you must install or upgrade Identity Resolution. Before you install or upgrade Identity Resolution, see the following documents:

- *Informatica Identity Resolution 10.2 Installation and Configuration Guide*
- *Informatica Identity Resolution 10.2 Release Notes*
- *Informatica SSA-NAME3 10.2 Release Notes*

For more information about product requirements and supported platforms, see the Product Availability Matrix: <https://network.informatica.com/community/informatica-network/product-availability-matrices>.

10.2 Fixed Limitations

The following table describes fixed limitations:

Reference Number	Description
IR-1406	When you use the <code>ssan3_info</code> call with the <code>ITEM=analyze_match</code> control, the call returns incorrect scores for methods.
IR-1395	When you enter the values <code>KEYS=CUSTOM</code> and <code>KEYS=POSITIVE</code> for NAMESET key building keyword, SSA-NAME3 does not generate the positive keys.
IR-1386	When a record contains secondary phrase and matches with an account name pattern, SSA-NAME3 does not process the account name pattern.

Cumulative Known Limitations

The following table describes known limitations that are carried forward from previous releases:

Reference Number	Description
IIR-2799	When you perform a search that uses the Filter field in the LWM_FIELDS control, you get the following unclear error message: <code>NAME3V2 match failed 'Could not find field 'Filter<number>''</code> Workaround: Remove the Filter field from the LWM_FIELDS control because the LWM_FIELDS control does not support the Filter fields.
IIR-2117	On Windows, if the installation of SSA-NAME3 in console mode fails, the <code>errorlevel</code> value does not change from 0.
IIR-1539	When you use the Organization purpose for matching records, if the ID field of one record is a subset of the ID field of another record, the ID fields get 100% match score.
IIR-1478	If you install a product in a subdirectory of the <code>InformaticaIR</code> directory, any subsequent tries to run an installer fails. Workaround: Specify the <code>--install-dir</code> parameter when you start the installer. For example, <code>./install --install-dir InformaticaIR/iir</code> forces the installer to use the <code>InformaticaIR/iir</code> subdirectory instead of the default <code>InformaticaIR</code> directory.
IIR-927	The Match Explain function does not work with multiple purposes.
IIR-572	The installer fails when you try to install to an empty preexisting directory. Workaround: Delete the directory and repeat the installation.

Informatica Global Customer Support

You can contact a Global Support Center by telephone or through the Informatica Network.

To find your local Informatica Global Customer Support telephone number, visit the Informatica website at the following link:

<https://www.informatica.com/services-and-training/customer-success-services/contact-us.html>.

To find online support resources on the Informatica Network, visit <https://network.informatica.com> and select the eSupport option.