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Read the Informatica® SSA-NAME3 Release Notes to learn about fixed limitations and known limitations of the release.

Installing or Upgrading SSA-NAME3

To install or upgrade SSA-NAME3, you must install or upgrade Identity Resolution. Before you install or upgrade Identity Resolution, see the following documents:

- *Informatica Identity Resolution 10.5 Installation and Configuration Guide*
- *Informatica Identity Resolution 10.5 Release Notes*
- *Informatica SSA-NAME3 10.5 Release Notes*

For more information about product requirements and supported platforms, see the Product Availability Matrix: <https://network.informatica.com/community/informatica-network/product-availability-matrices>.

10.5 Fixed Limitations

The following table describes fixed limitations:

Reference Number	Description
IR-2117	When SSA-NAME3 matches a person name in Greek that starts with P with its equivalent name in Latin-1, it returns a lower score than expected. This is because the <code>n3csgr2.dat</code> option incorrectly converts all instances of P in the name of a person to R .
IR-2066	The <code>FMTOVERRIDES</code> function keyword doesn't work on a testbed or population file.
IR-2055	When you perform a search without configuring a value for the Group control parameter, you get an incorrect score.

Reference Number	Description
IR-2034	In the SSA-NAME3 Workbench , the <code>ssan3_get_keys</code> function returns 8 byte string keys for an Email field instead of the 12 byte binary key.
IR-1949	The Field Overrides option for Override Frequency - Table in the SSA-NAME3 Population Override Manager doesn't work as expected. After you enter the file name and select the unicode option to override the frequency table, the following error appears : <code>ssa.ssautl.SSAAPIException: ssan3_ovr_gen_ftb failed</code>
IR-1942	When SSA-NAME3 matches two names, if the <code>Geocode</code> values are null, it returns an incorrect score. The scores are lower than expected.
IR-1937	When the options <code>CONCAT</code> and <code>RAW</code> perform a raw comparison of concatenated words between two person names, it might return a lower score than expected.
IR-1896	The <code>NM3KEYSIZE=12</code> parameter that specifies the key length for fields is not specified in the code key definitions in standard populations.
IR-1877	If you use the options <code>ORIGWORD</code> along with <code>FMTINIT, 1</code> , the <code>ORIGWSCR</code> and <code>ORIGWTHR</code> options result in a higher score than expected when matching two names with initials.
IR-1872	The <code>ssan3_get_keys</code> function doesn't work as expected. When the values for the <code>CODE</code> field have multiple leading zeroes, the function generates identical keys instead of different keys.
IR-1810	When you search for a person name with its corresponding alias names, the search results might be incorrect.
IR-1758	Email fields in standard populations doesn't use country specific cleaning options.

Cumulative Known Limitations

The following table describes known limitations that are carried forward from previous releases:

Reference Number	Description
IIR-2799	When you perform a search that uses the Filter field in the LWM_FIELDS control, you get the following unclear error message: <code>NAME3V2 match failed 'Could not find field 'Filter<number>''</code> Workaround: Remove the Filter field from the LWM_FIELDS control because the LWM_FIELDS control does not support the Filter fields.
IIR-2117	On Windows, if the installation of SSA-NAME3 in console mode fails, the <code>errorlevel</code> value does not change from 0.
IIR-1539	When you use the Organization purpose for matching records, if the ID field of one record is a subset of the ID field of another record, the ID fields get 100% match score.

Reference Number	Description
IIR-1478	<p>If you install a product in a subdirectory of the <code>InformaticaIR</code> directory, any subsequent tries to run an installer fails.</p> <p>Workaround: Specify the <code>--install-dir</code> parameter when you start the installer. For example, <code>./install --install-dir InformaticaIR/iir</code> forces the installer to use the <code>InformaticaIR/iir</code> subdirectory instead of the default <code>InformaticaIR</code> directory.</p>
IIR-572	<p>The installer fails when you try to install to an empty preexisting directory.</p> <p>Workaround: Delete the directory and repeat the installation.</p>

Informatica Global Customer Support

You can contact a Global Support Center by telephone or through the Informatica Network.

To find your local Informatica Global Customer Support telephone number, visit the Informatica website at the following link:

<https://www.informatica.com/services-and-training/customer-success-services/contact-us.html>.

To find online support resources on the Informatica Network, visit <https://network.informatica.com> and select the eSupport option.