



Informatica® Cloud Application Integration
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Getting Started with Recipes

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Preface

Use *Getting Started with Recipes* to understand what recipes are and learn how to access, copy, and use them.

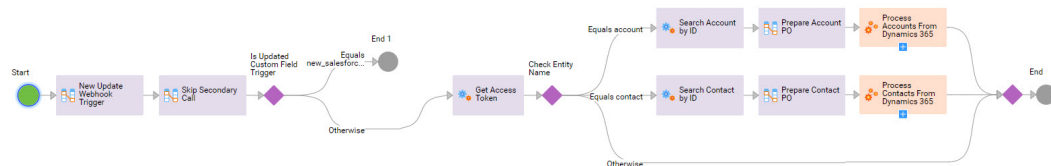
CHAPTER 1

Introduction to recipes

A recipe is a set of pre-configured assets that you can use to achieve common Application Integration use cases. A recipe contains multiple assets, such as process objects, app connections, and processes that you can configure based on your use case.

With recipes, you can save time as you do not have to manually create multiple assets from scratch for an Application Integration use case. You can copy a recipe to quickly create a process for an Application Integration use case. After you copy a recipe, you need to complete certain configuration tasks to use the recipe. For example, you will need to configure properties related to user authentication and runtime environment in app connections and processes, and publish the assets. You can modify the assets further based on your business use case.

The following image shows a sample process workflow that synchronizes Dynamics 365 accounts and contacts with Salesforce accounts and contacts. This workflow requires multiple assets such as two process objects, three app connections, and three processes. Instead of manually creating all these assets from scratch, you can use the Synchronize Dynamics 365 Accounts or Contacts with Salesforce Accounts or Contacts recipe to achieve your use case with minimal configuration.



Business example

Consider that the customer support team in your organization uses Salesforce to manage and maintain customer service cases. The IT team uses ServiceNow to manage and maintain incidents reported by customers, partners, and employees. Every time the customer support team creates or updates a customer case, they communicate the relevant case details manually to the IT team. The IT team then verifies whether the case exists as an incident in their database. If the incident does not exist, the team creates an incident manually.

To improve the case and incident management and team collaboration, both teams need immediate access to critical customer data about product issues. In this case, you can use the Synchronize Salesforce Cases with ServiceNow Incidents recipe to simplify team collaboration and reduce the turnaround time for case management.

CHAPTER 2

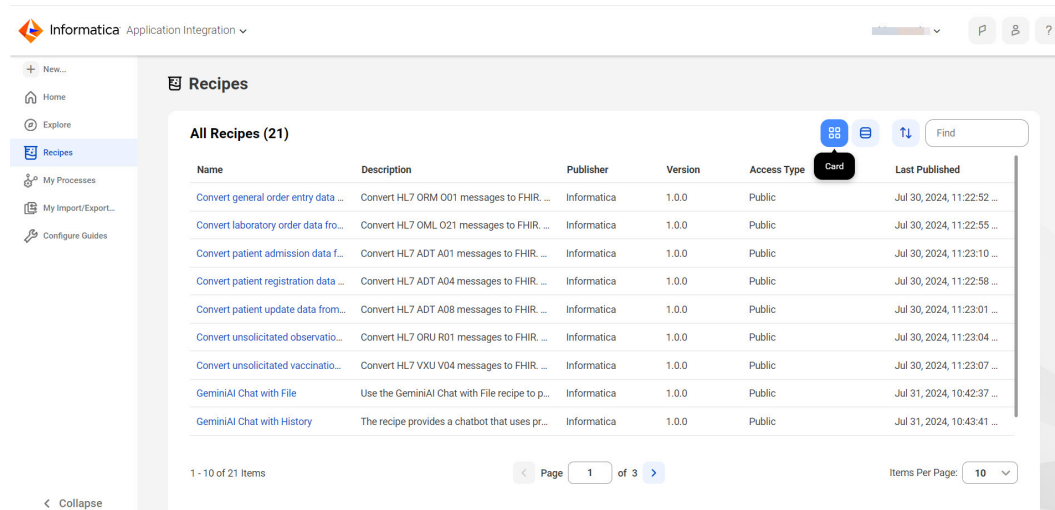
Working with recipes

Application Integration provides several recipes that you can access from the **Recipes** page. You can search for a recipe, copy it, and complete the manual configuration tasks to use the recipe successfully. You can modify the assets further based on your business use case.

Accessing recipes

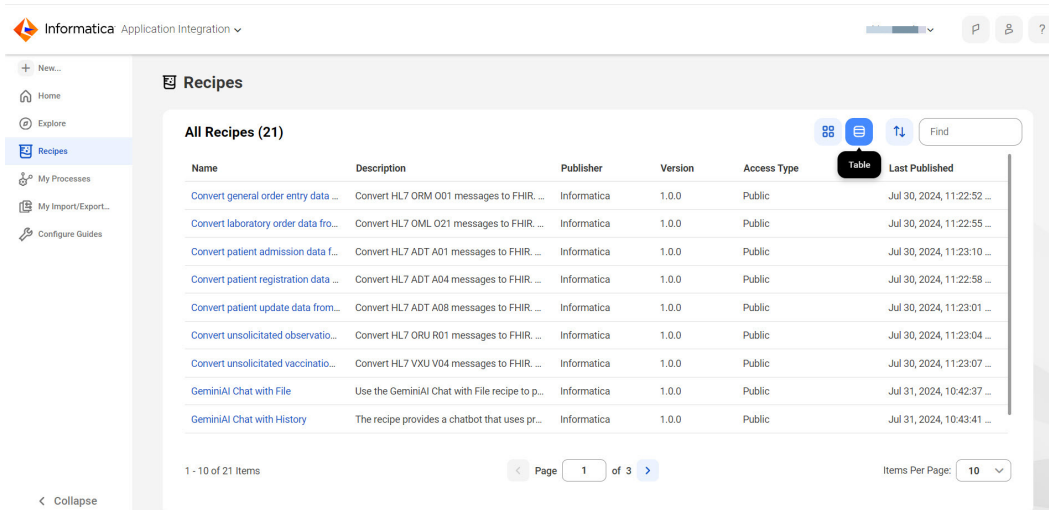
To access recipes, log in to Application Integration and click **Recipes** on the left navigation bar. The recipes are displayed in the card view, by default.

The following image shows the recipes in the card view:



To change the view from the card view to the table view, click the **Table** icon.

The following image shows the recipes in the table view:

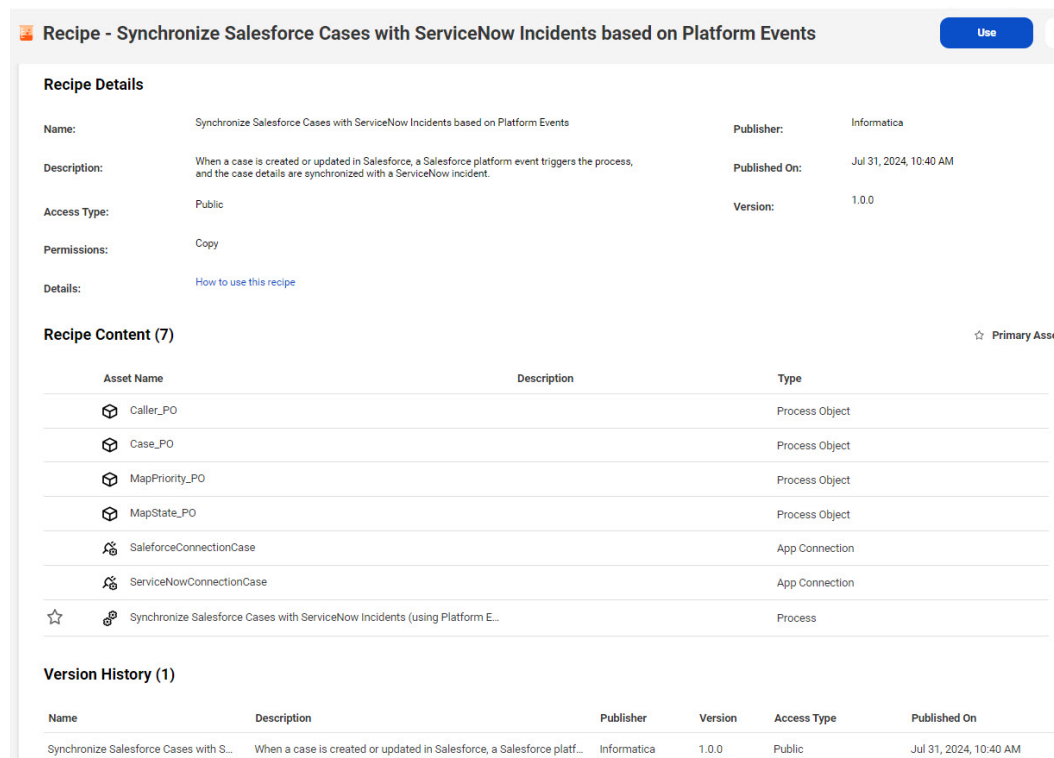


Searching for a recipe

You can search for a recipe by its name or description. When you click a recipe, you can view basic information about the recipe, the assets available in the recipe, and the version history of the recipe.

To search for a recipe on the **Recipes** page, in the **Find** box, enter the name or description of the recipe. Click the recipe name or the card to access the recipe.

The following image shows a sample **Recipe Details** page:



The recipe details page contains the following sections:

Recipe Details

The **Recipe Details** section displays the following properties:

Property	Description
Name	Name of the recipe.
Description	Description of the recipe.
Access Type	Type of access to the recipe. The type is set to Public if the recipe is available for all users across organizations. The type is set to Private if the recipe is available only to a specific organization.
Permissions	Available permissions on the recipe. For example, Copy.
Details	Click How to use this recipe to access the recipe documentation. The recipe documentation provides information about configuring and using the recipe.
Publisher	Publisher details. For example, Informatica if the recipe is published by Informatica.
Published On	Date and time when the recipe was published.
Version	Version of the published recipe.

Recipe Content

The **Recipe Content** section displays the following properties:

Property	Description
Asset Name	Name of the asset in the recipe.
Description	Description of the asset.
Type	The type of the asset, such as process object, service connector, app connection, and process.

Version History

The **Version History** section displays the following properties:

Property	Description
Name	Name of the recipe.
Description	Description of the recipe.
Publisher	Publisher details. For example, Informatica if the recipe is published by Informatica.
Version	Version of the published recipe.
Access Type	Type of access to the recipe. The type is set to Public if the recipe is available for all users across organizations. The type is set to Private if the recipe is available only to a specific organization.
Published On	Date and time when the recipe was published.

Copying a recipe

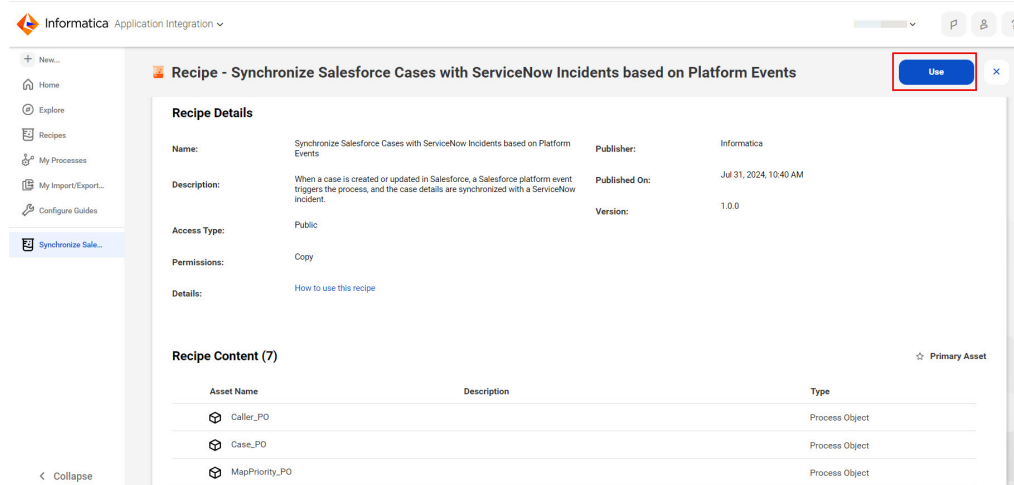
Copy the pre-configured assets in the recipe to a separate project or folder and complete the manual configuration tasks to use the recipe successfully.

Before you copy a recipe to a project or folder, you must ensure that you have the appropriate permissions on the project or folder. You must also ensure that the recipe content does not override existing assets.

After reviewing the recipe details, you can copy a recipe and view its contents.

1. Open the recipe that you want to copy and click **Use** on the upper right corner of the page.

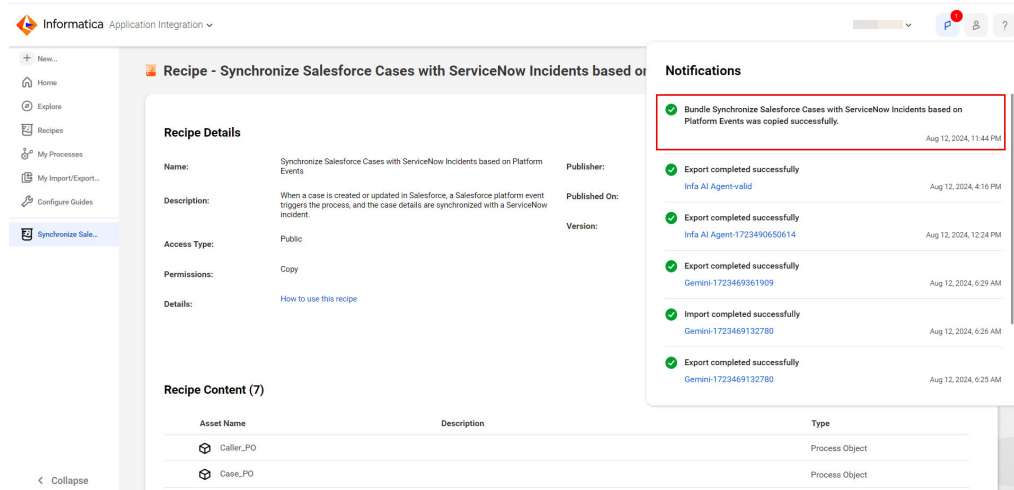
The following image shows the **Use** button to copy the recipe:



2. Select the location where you want to copy the recipe, and then click **Continue**.
3. In the **Copying the recipe...** dialog box, click **OK**.

It might take some time for the recipe to get copied. You will receive a notification when the recipe is ready for use.

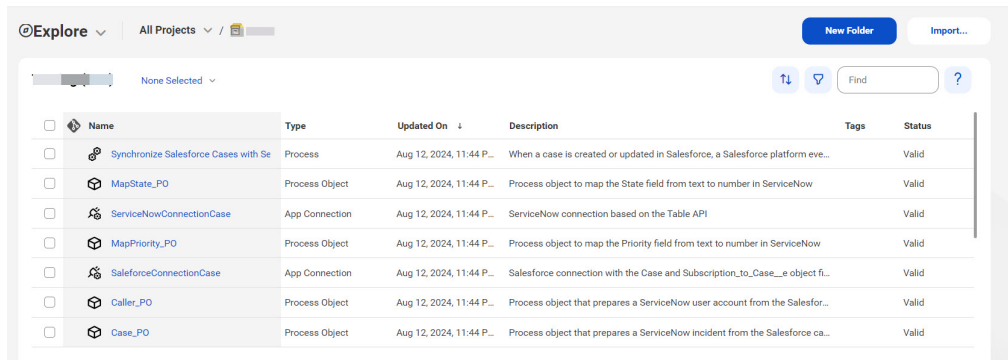
The following image shows a sample notification after the recipe is available for use:



4. To access the recipe content, click **Explore**.

5. Navigate to the project or folder where you copied the recipe.

All the assets in the recipe are displayed as shown in the following sample image:



<input type="checkbox"/>	Name	Type	Updated On	Description	Tags	Status
<input type="checkbox"/>	Synchronize Salesforce Cases with Se	Process	Aug 12, 2024, 11:44 P...	When a case is created or updated in Salesforce, a Salesforce platform eve...		Valid
<input type="checkbox"/>	MapState_PO	Process Object	Aug 12, 2024, 11:44 P...	Process object to map the State field from text to number in ServiceNow		Valid
<input type="checkbox"/>	ServiceNowConnectionCase	App Connection	Aug 12, 2024, 11:44 P...	ServiceNow connection based on the Table API		Valid
<input type="checkbox"/>	MapPriority_PO	Process Object	Aug 12, 2024, 11:44 P...	Process object to map the Priority field from text to number in ServiceNow		Valid
<input type="checkbox"/>	SalesforceConnectionCase	App Connection	Aug 12, 2024, 11:44 P...	Salesforce connection with the Case and Subscription_to_Case_e object f...		Valid
<input type="checkbox"/>	Caller_PO	Process Object	Aug 12, 2024, 11:44 P...	Process object that prepares a ServiceNow user account from the Salesfor...		Valid
<input type="checkbox"/>	Case_PO	Process Object	Aug 12, 2024, 11:44 P...	Process object that prepares a ServiceNow incident from the Salesforce ca...		Valid

Watch an [interactive demo](#) to know how to copy a recipe to a project or folder.

Configuring and using a recipe

After copying a recipe, you will need to perform some manual steps to use the recipe. For example, you will need to configure properties related to user authentication and runtime environment in app connections and processes, and publish the assets. After you complete all the manual steps, the process is ready to be invoked. For information about the manual steps, see the [Recipes](#) section on the documentation portal.

You must first configure the connections in the recipe and publish them before opening or updating the process. Otherwise, the process will contain empty fields from the connections and become invalid.

If the assets in the recipe uses Secure Agent, you must ensure to use the same Secure Agent when you configure the service connectors, app connections, and processes that are packaged in the recipe.