



Informatica® Proactive Monitoring for
PowerCenter
3.0 HotFix 1

Release Guide

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Preface

The *Proactive Monitoring for PowerCenter Release Guide* lists new features and enhancements, behavior changes between versions, and tasks you might need to perform after you upgrade from a previous version. The *Proactive Monitoring for PowerCenter Release Guide* is written for all types of users administrators who are interested in the new features and changed behavior. This guide assumes that you have knowledge of the features for which you are responsible.

Informatica Resources

Informatica Network

Informatica Network hosts Informatica Global Customer Support, the Informatica Knowledge Base, and other product resources. To access Informatica Network, visit <https://network.informatica.com>.

As a member, you can:

- Access all of your Informatica resources in one place.
- Search the Knowledge Base for product resources, including documentation, FAQs, and best practices.
- View product availability information.
- Review your support cases.
- Find your local Informatica User Group Network and collaborate with your peers.

Informatica Knowledge Base

Use the Informatica Knowledge Base to search Informatica Network for product resources such as documentation, how-to articles, best practices, and PAMs.

To access the Knowledge Base, visit <https://kb.informatica.com>. If you have questions, comments, or ideas about the Knowledge Base, contact the Informatica Knowledge Base team at KB_Feedback@informatica.com.

Informatica Documentation

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If you have questions, comments, or ideas about this documentation, contact the Informatica Documentation team through email at infa_documentation@informatica.com.

Informatica Product Availability Matrixes

Product Availability Matrixes (PAMs) indicate the versions of operating systems, databases, and other types of data sources and targets that a product release supports. If you are an Informatica Network member, you can access PAMs at <https://network.informatica.com/community/informatica-network/product-availability-matrixes>.

Informatica Velocity

Informatica Velocity is a collection of tips and best practices developed by Informatica Professional Services. Developed from the real-world experience of hundreds of data management projects, Informatica Velocity represents the collective knowledge of our consultants who have worked with organizations from around the world to plan, develop, deploy, and maintain successful data management solutions.

If you are an Informatica Network member, you can access Informatica Velocity resources at <http://velocity.informatica.com>.

If you have questions, comments, or ideas about Informatica Velocity, contact Informatica Professional Services at ips@informatica.com.

Informatica Marketplace

The Informatica Marketplace is a forum where you can find solutions that augment, extend, or enhance your Informatica implementations. By leveraging any of the hundreds of solutions from Informatica developers and partners, you can improve your productivity and speed up time to implementation on your projects. You can access Informatica Marketplace at <https://marketplace.informatica.com>.

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You can contact a Global Support Center by telephone or through Online Support on Informatica Network.

To find your local Informatica Global Customer Support telephone number, visit the Informatica website at the following link:

<http://www.informatica.com/us/services-and-training/support-services/global-support-centers>.

If you are an Informatica Network member, you can use Online Support at <http://network.informatica.com>.

CHAPTER 1

New Features, Changes, and Release Tasks (3.0 HotFix 1)

This section includes new features, changes, and release tasks for the Governance and Operations editions of Proactive Monitoring.

New Features, Changes, and Release Tasks

Changes (3.0 HotFix 1)

This section includes changes for the Governance and Operations editions of Proactive Monitoring.

Support Changes

Consider the following operating system support changes in version 3.0 HotFix 1:

- Support for AIX, Solaris, and SUSE Linux is deferred for version 3.0 HotFix 1. Support will be reinstated in a future release.
- Support for Red Hat Enterprise Server version 6.4 is dropped.
- Support for Windows Server 2008 RTM SP2 and 2012 RTM is dropped. You cannot apply the hotfix if version 3.0 uses one of the dropped Windows versions.

Consider the following database support changes in version 3.0 HotFix 1:

- Support for IBM DB2 is deferred for version 3.0 HotFix 1. Support will be reinstated in a future release.
- Support for Oracle 10g R2 and 11gR1 is dropped. You cannot apply the hotfix if version 3.0 uses one of the dropped Oracle versions.

For more information about product requirements and supported platforms, see the Product Availability Matrix on Informatica Network:

<https://network.informatica.com/community/informatica-network/product-availability-matrices/overview>

Installation

Effective in version 3.0 HotFix 1, the installer includes the following changes:

- The installer always configures the Proactive Monitoring schemas through a typical install. It no longer includes a custom install where you configure the schemas prior to installation.
- The installer can use the `infacmd` and `pmrep` command line programs to perform the following tasks during the installation:
 - Validate the domain information.
 - Create a PowerCenter folder and import the operations reporting workflow and all associated objects.

If you want the installer to perform these tasks, you must extract and configure the command line utilities before you run the installer.

Documentation Changes

This section describes documentation changes in version 3.0 HotFix 1.

Configuration Guides

Effective in version 3.0 HotFix 1, the documentation set contains configuration guides for Operations and for Governance. The two guides replace the Getting Started Guide that included configuration tasks for both Governance and Operations editions.

Installation Guide

Effective in version 3.0 HotFix1, the documentation set contains an Installation Guide that provides all pre-install, install, and post-install tasks for Operations and Governance editions. The installation information is removed from the Solution Guides.

Release Guides

Effective in version 3.0 HotFix1, the Release Guides for the Operations and Governance editions are combined into one Release Guide.

Release Notes

Effective in version 3.0 HotFix1, the Release Notes for the Operations and Governance editions are combined into one set of Release Notes.

User Guides

Effective in version 3.0 HotFix1, Solution Guides are renamed to User Guide. The following information is removed from the guides:

- All tasks related to installation.
- Information that was duplicated in the Getting Started Guides and now appears in the Configuration Guides.

CHAPTER 2

New Features, Changes, and Release Tasks (3.0)

This section includes new features, changes, and release tasks for the Governance and Operations editions of Proactive Monitoring.

New Features, Changes, and Release Tasks

New Features (3.0)

This section describes the new features in version 3.0.

Managing Objects from the Management Console

You can view and manage Proactive Monitoring for PowerCenter topics, watchlists, sources, and rules from the **Manage Objects** tab. You can view events generated for monitored topics and rule activations. You can also perform various tasks for the monitored rules, topics, sources, and watchlists.

[Manage SQL Sources](#)

You can view the status and details for governance, operations, and common source services. Common source services are services that are available for both governance and operations monitoring.

[Manage Monitored Events](#)

You can view the status and details for governance, operations, and common source services. Common source services are services that are available for both governance and operations monitoring.

[Manage Monitored Objects](#)

You can view the status and details for governance, operations, and common source services. Common source services are services that are available for both governance and operations monitoring.

[Manage Rules](#)

You can view the status and details for governance, operations, and common source services. Common source services are services that are available for both governance and operations monitoring.

Monitor Files and Folders

Use the Proactive Monitoring for PowerCenter Management Console to provide the criteria to monitor a particular file or folder. You can monitor whether the size of the file or folder matches the threshold you specify, the specified path exists, or a folder has contents. You can also edit the criteria for a monitored folder, or delete a monitored path to disable monitoring for that path.

Export Alert Summary

You can export alerts generated for the current day or the alert history for a specified period to a .csv file or to an .xlsx file on your machine. The exported report summary contains the alert records for each rule category.

You can export alerts for the following categories:

- Operations. Export the current and historical execution failure alerts in the PowerCenter environment.
- Governance. Export the current and historical best practice deviation alerts in the PowerCenter environment.

Changes (3.0)

This section describes the changes in version 3.0.

Installation

In version 3.0, you use a single integrated installer to install Proactive Monitoring for PowerCenter. The executable installer integrates RulePoint, Real-Time Alert Manager, and the Proactive Monitoring for PowerCenter configurations. The simplified installer helps you quickly set up the system, without the need to install each of the Proactive Monitoring for PowerCenter components separately.

The installer installs and configures the RulePoint schemas and RTAM as part of RulePoint installation. The installer then installs Proactive Monitoring for PowerCenter on RulePoint, installs the Proactive Monitoring for PowerCenter Management Console, and configures the objects and tables required for monitoring PowerCenter. You have the option to create Windows services to start or stop RulePoint instances.

The installer starts the RulePoint and Proactive Monitoring for PowerCenter instances during installation. It also imports the predefined objects for monitoring PowerCenter based on the installer type, Governance or Operations.

Release Tasks (3.0)

This section describes the release tasks in version 3.0.

Migrating Objects from Version 2.6

You can migrate objects from Proactive Monitoring for PowerCenter 2.6 to 3.0. Before you can migrate the objects, you must run the installer to upgrade Proactive Monitoring for PowerCenter from version 2.6 to 3.0.

The migration tool creates an XML file containing the specified objects that you can import into the PMPC project in version 3.0. When you migrate an object, you must include the supporting objects for a successful migration.

You can transfer new and edited default objects, such as topics, templates, advanced and template rules, watchlists, sources, responders, analytics, and responses from 2.6 to 3.0 as part of the migration. To migrate sources, responders or analytics, the migration tool first creates the corresponding connections that are supported by 3.0 and then migrates these objects along with the connections. To export custom sources, responders, and analytics, you need to create a RulePoint 6.1 counterpart for your custom service, and then map the objects in 3.0.

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