



Informatica® Real-Time Alert Manager  
3.1 HotFix 1

# Release Notes

Informatica Real-Time Alert Manager Release Notes  
3.1 HotFix 1  
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# Table of Contents

Abstract..... iv

**Chapter 1: Installation..... 5**

**Chapter 2: Closed Enhancement Requests..... 6**

**Chapter 3: Informatica Global Customer Support..... 7**

# Abstract

This document contains important information about closed enhancement requests of Real-Time Alert Manager 3.1 HotFix 1.

## CHAPTER 1

# Installation

This is a complete release of Real-Time Alert Manager 3.1 and is not an upgrade. See *Real-Time Alert Manager 3.1 HotFix 1 Installation Guide* and *Real-Time Alert Manager 3.1 HotFix 1 Administrator Guide* for detailed instructions for installing and configuring Real-Time Alert Manager 3.1.

## CHAPTER 2

# Closed Enhancement Requests

CR	Description
RTPD-545	Installer support for Windows, Linux, and AIX to automatically install, configure, and deploy Real-Time Alert Manager to Apache Tomcat 6 application server.

## CHAPTER 3

# Informatica Global Customer Support

You can contact a Customer Support Center by telephone or through the Online Support. Online Support requires a user name and password. You can request a user name and password at <http://mysupport.informatica.com>.

Use the following telephone numbers to contact Informatica Global Customer Support:

North America / South America	Europe / Middle East / Africa	Asia / Australia
<b>Toll Free</b> Brazil: 0800 891 0202 Mexico: 001 888 209 8853 North America: +1 877 463 2435	<b>Toll Free</b> France: 0805 804632 Germany: 0800 5891281 Italy: 800 915 985 Netherlands: 0800 2300001 Portugal: 800 208 360 Spain: 900 813 166 Switzerland: 0800 463 200 United Kingdom: 0800 023 4632  <b>Standard Rate</b> Belgium: +31 30 6022 797 France: +33 1 4138 9226 Germany: +49 1805 702 702 Netherlands: +31 306 022 797 United Kingdom: +44 1628 511445	<b>Toll Free</b> Australia: 1 800 151 830 New Zealand: 09 9 128 901  <b>Standard Rate</b> India: +91 80 4112 5738