



Informatica® Informatica  
10.0

# Installation and Configuration Guide

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# Preface

The *Informatica Installation and Configuration Guide* is written for the system administrator who is responsible for installing the Informatica product. This guide assumes you have knowledge of operating systems, relational database concepts, and the database engines, flat files, or mainframe systems in your environment. This guide also assumes you are familiar with the interface requirements for your supporting applications.

## Informatica Resources

### Informatica My Support Portal

As an Informatica customer, the first step in reaching out to Informatica is through the Informatica My Support Portal at <https://mysupport.informatica.com>. The My Support Portal is the largest online data integration collaboration platform with over 100,000 Informatica customers and partners worldwide.

As a member, you can:

- Access all of your Informatica resources in one place.
- Review your support cases.
- Search the Knowledge Base, find product documentation, access how-to documents, and watch support videos.
- Find your local Informatica User Group Network and collaborate with your peers.

### Informatica Documentation

The Informatica Documentation team makes every effort to create accurate, usable documentation. If you have questions, comments, or ideas about this documentation, contact the Informatica Documentation team through email at [infa\\_documentation@informatica.com](mailto:infa_documentation@informatica.com). We will use your feedback to improve our documentation. Let us know if we can contact you regarding your comments.

The Documentation team updates documentation as needed. To get the latest documentation for your product, navigate to Product Documentation from <https://mysupport.informatica.com>.

### Informatica Product Availability Matrixes

Product Availability Matrixes (PAMs) indicate the versions of operating systems, databases, and other types of data sources and targets that a product release supports. You can access the PAMs on the Informatica My Support Portal at <https://mysupport.informatica.com>.

## Informatica Web Site

You can access the Informatica corporate web site at <https://www.informatica.com>. The site contains information about Informatica, its background, upcoming events, and sales offices. You will also find product and partner information. The services area of the site includes important information about technical support, training and education, and implementation services.

## Informatica How-To Library

As an Informatica customer, you can access the Informatica How-To Library at <https://mysupport.informatica.com>. The How-To Library is a collection of resources to help you learn more about Informatica products and features. It includes articles and interactive demonstrations that provide solutions to common problems, compare features and behaviors, and guide you through performing specific real-world tasks.

## Informatica Knowledge Base

As an Informatica customer, you can access the Informatica Knowledge Base at <https://mysupport.informatica.com>. Use the Knowledge Base to search for documented solutions to known technical issues about Informatica products. You can also find answers to frequently asked questions, technical white papers, and technical tips. If you have questions, comments, or ideas about the Knowledge Base, contact the Informatica Knowledge Base team through email at [KB\\_Feedback@informatica.com](mailto:KB_Feedback@informatica.com).

## Informatica Support YouTube Channel

You can access the Informatica Support YouTube channel at <http://www.youtube.com/user/INFASupport>. The Informatica Support YouTube channel includes videos about solutions that guide you through performing specific tasks. If you have questions, comments, or ideas about the Informatica Support YouTube channel, contact the Support YouTube team through email at [supportvideos@informatica.com](mailto:supportvideos@informatica.com) or send a tweet to @INFASupport.

## Informatica Marketplace

The Informatica Marketplace is a forum where developers and partners can share solutions that augment, extend, or enhance data integration implementations. By leveraging any of the hundreds of solutions available on the Marketplace, you can improve your productivity and speed up time to implementation on your projects. You can access Informatica Marketplace at <http://www.informaticamarketplace.com>.

## Informatica Velocity

You can access Informatica Velocity at <https://mysupport.informatica.com>. Developed from the real-world experience of hundreds of data management projects, Informatica Velocity represents the collective knowledge of our consultants who have worked with organizations from around the world to plan, develop, deploy, and maintain successful data management solutions. If you have questions, comments, or ideas about Informatica Velocity, contact Informatica Professional Services at [ips@informatica.com](mailto:ips@informatica.com).

## Informatica Global Customer Support

You can contact a Customer Support Center by telephone or through the Online Support.

Online Support requires a user name and password. You can request a user name and password at <http://mysupport.informatica.com>.

The telephone numbers for Informatica Global Customer Support are available from the Informatica web site at <http://www.informatica.com/us/services-and-training/support-services/global-support-centers/>.

# Part I: Installation Overview

This part contains the following chapter:

- [Installation Overview, 17](#)



# CHAPTER 1

## Installation Overview

This chapter includes the following topics:

- [Informatica Installation, 17](#)
- [Installation Process, 18](#)

## Informatica Installation

Informatica provides separate installers to install the Informatica services and the Informatica clients. Download the Informatica installer files to install the Informatica services and clients for the Informatica domain.

The Informatica services consist of services to support the domain and application services to perform tasks and manage databases. The Informatica domain is the administrative unit for the Informatica environment. The domain is a collection of nodes that represent the machines on which the application services run. When you install the Informatica services on a machine, you install all files for all services. After you complete the installation, you can create application services based on the products and functionality that your organization purchased.

When you run the Informatica services installer, you are prompted to create a domain or join a domain. The first time you run the installer, you must create the domain. If you install on a single machine, you create the Informatica domain and a node on the machine. If you install on multiple machines, you create a gateway node and the Informatica domain for the first installation. During the installation on the additional machines, you create worker nodes that you join to the domain.

The Informatica clients consist of thick client applications and thin or web client applications. You use the clients to access the services in the domain. When you run the client installation, you can choose to install the thick client applications.

# Installation Process

The installation of the Informatica services and Informatica clients consists of multiple phases.

The installation process consists of the following phases:

1. Before you install the Informatica services, perform the following tasks to plan and prepare for the services installation:
  - a. Plan the Informatica domain. Consider the number of nodes in the domain, the application services that will run on each node, the system requirements, and the type of user authentication that the domain will use.
  - b. Prepare the databases for the domain. Verify the database requirements and set up the databases.
  - c. Set up the machines to meet either the Windows or UNIX requirements to ensure that you can successfully install and run the Informatica services.
2. Install the Informatica services.

Use the server installer to install the Informatica services on one or more Windows or UNIX machines. The first time you run the installer, you must create the domain. During the installation on the additional machines, you create worker nodes that you join to the domain.
3. After you install the Informatica services, perform the following tasks to complete the services installation:
  - a. Complete the domain configuration. Verify code page compatibility, complete tasks required by the type of user authentication used by the domain, and configure environment variables. Optionally, configure secure communication for the domain.
  - b. Prepare to create the application services. Verify operating system requirements for application services and create the users and connections required by the application services.
  - c. Create the application services in the required order.
4. Install the Informatica clients.

Perform the following tasks to install the clients:

  - a. Before you install the clients, verify the installation and third-party software requirements for the clients.
  - b. Use the client installer to install the clients on Windows machines.
  - c. After you install the clients, optionally install additional languages and configure the required environment variables for the clients.

# Part II: Before You Install the Services

This part contains the following chapters:

- [Plan the Domain, 20](#)
- [Prepare Databases for the Informatica Domain , 51](#)
- [Prepare for Kerberos Authentication Setup, 72](#)
- [Before You Install the Services on Windows, 83](#)
- [Before You Install the Services on UNIX, 92](#)

## CHAPTER 2

# Plan the Domain

This chapter includes the following topics:

- [Introduction to the Informatica Domain, 20](#)
- [Domain Planning Process, 25](#)
- [Split Domain for Metadata Manager, 26](#)
- [Plan the Application Services, 27](#)
- [Verify System Requirements, 36](#)
- [Record the Informatica Domain and Node Information, 42](#)

## Introduction to the Informatica Domain

An Informatica domain is a collection of nodes and services. A node is the logical representation of a machine in a domain. Services for the domain include the Service Manager that manages all domain operations and a set of application services that represent server-based functionality.

The domain requires a relational database to store configuration information and user account privileges and permissions. The first time that you install the Informatica services, you must create the domain configuration repository in a relational database.

You use Informatica clients to access underlying Informatica functionality in the domain. The clients make requests to the Service Manager or to application services.

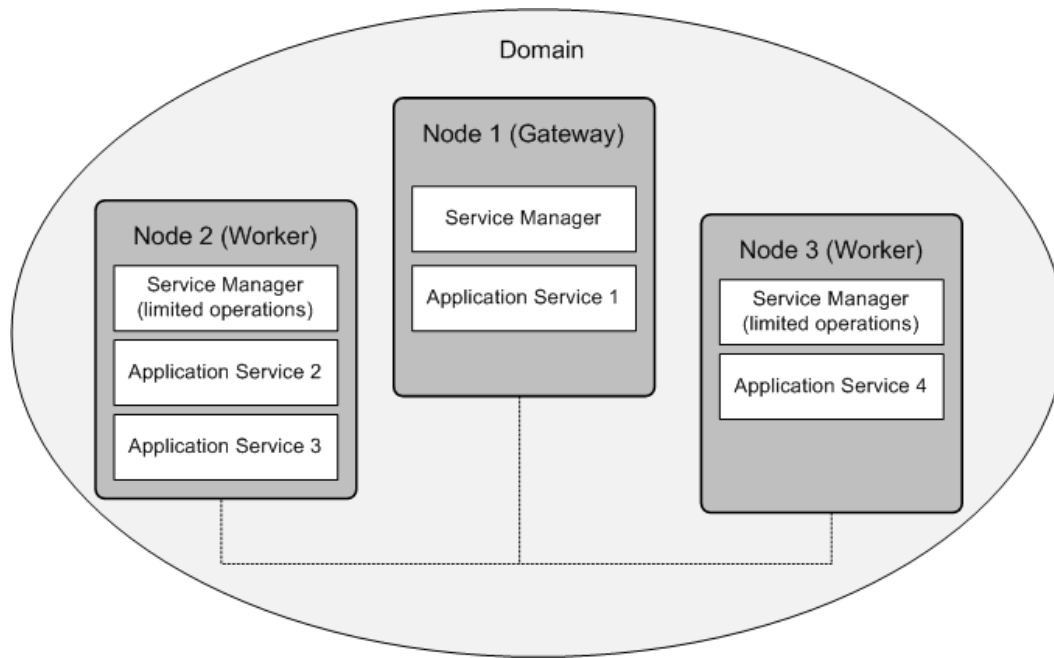
### Single or Multiple Node Domain

When you install the Informatica services on a machine, you create a node and a domain. You can install the Informatica services on multiple machines to create additional nodes that you join to the domain.

A single node installation consists of a domain with one node. The node hosts the domain. The Service Manager and all Informatica application services run on the node.

An installation on multiple nodes consists of a gateway node, which hosts the domain, and additional nodes that run Informatica application services. The Service Manager runs on all nodes in the domain.

The following image shows an installation on multiple nodes:



## Nodes

Each node in the domain runs the Service Manager that manages domain functions on that node. The Service Manager also supports the application services that run on the node.

The domain functions that a node performs and the services that a node runs depend on the following node configurations:

### Node type

The node type determines whether the node can serve as a gateway or worker node and determines the domain functions that the node performs. The first time that you install the Informatica services, you create a gateway node and the Informatica domain. When you install the Informatica services on other machines, you create additional gateway nodes or worker nodes that you join to the domain.

One gateway node serves as the master gateway node for the domain. The master gateway node receives service requests from clients and routes them to the appropriate service and node. The Service Manager on the master gateway node performs all domain operations on the master gateway node. The Service Managers running on other gateway nodes perform limited domain operations on those nodes.

A worker node is any node not configured to serve as a gateway. A worker node can run application services, but it cannot serve as a gateway. The Service Manager performs limited domain operations on a worker node.

### Node role

The node role defines the purpose of the node. A node with the service role can run application services. A node with the compute role can perform computations requested by remote application services. A node with both roles can run application services and locally perform computations for those services. By default, each gateway and worker node has both the service and compute roles enabled.

If a node is assigned to a Data Integration Service grid, you might want to update the node role. Enable only the service role to dedicate the node to running the Data Integration Service process. Enable only the compute role to dedicate the node to running Data Integration Service mappings.

For more information about nodes, see the *Informatica Administrator Guide*.

For more information about Data Integration Service grids, see the *Informatica Application Service Guide*.

## Service Manager

The Service Manager in the Informatica domain supports the domain and the application services. The Service Manager runs on each node in the domain.

The Service Manager runs on all nodes in the domain to support following areas:

### Domain

The Service Manager performs functions on each node to support the domain. Domain functions include authentication, authorization, and logging. The domain functions that the Service Manager performs on a node depend on the type and role of the node. For example, the Service Manager running on the master gateway node performs all domain functions on that node. The Service Manager running on any other type of node performs limited domain functions on that node.

### Application services

When a node has the service role, the Service Manager starts application services configured to run on that node. It starts and stops services and service processes based on requests from Informatica clients.

For more information about the Service Manager, see the *Informatica Administrator Guide*.

## Application Services

Application services represent server-based functionality. Application services include services that can have multiple instances in the domain and system services that can have a single instance in the domain. System services are created for you when you create the domain. After you complete the installation, you create other application services based on the license key generated for your organization.

When you create an application service, you designate a node with the service role to run the service process. The service process is the run-time representation of a service running on a node. The service type determines how many service processes can run at a time.

If you have the high availability option, you can run an application service on multiple nodes. If you do not have the high availability option, configure each application service to run on one node.

Some application services require databases to store information processed by the application service. When you plan the Informatica domain, you also need to plan the databases required by each application service.

For more information about application services, see the *Informatica Application Service Guide*.

## License Key

Informatica generates a license key based on the product and product options that your organization purchased. The license key controls the application services and the functionality that you can use.

When you install the Informatica services, you must enter the path and file name of the Informatica license key. The installer creates a license object in the domain based on the license key that you enter. When you create application services, you must assign the license object to each application service before you can run the service.

## User Authentication

During installation, you can select the authentication to use for the Informatica domain.

The Informatica domain can use the following types of authentication to authenticate users in the Informatica domain:

- Native user authentication
- LDAP user authentication
- Kerberos network authentication

Native user accounts are stored in the Informatica domain and can only be used within the Informatica domain. Kerberos and LDAP user accounts are stored in an LDAP directory service and are shared by applications within the enterprise.

If you enable Kerberos authentication during installation, you must configure the Informatica domain to work with the Kerberos key distribution center (KDC). You must create the service principal names (SPN) required by the Informatica domain in the Kerberos principal database. The Kerberos principal database can be an LDAP directory service. You must also create keytab files for the SPNs and store it in the Informatica directory as required by the Informatica domain.

If you do not enable Kerberos authentication during installation, the installer configures the Informatica domain to use native authentication. After installation, you can set up a connection to an LDAP server and configure the Informatica domain to use LDAP authentication in addition to native authentication.

For more information about user authentication, see the *Informatica Security Guide*.

## Encryption Key for Secure Data Storage

Informatica encrypts sensitive data, such as passwords and secure connection parameters, before it stores the data in the Informatica repositories. Informatica uses a keyword to create an encryption key with which to encrypt sensitive data.

When you install the Informatica services and create a domain, you must specify a keyword for the installer to use to generate the encryption key for the domain. Based on the keyword, the installer generates an encryption key file named *siteKey* and stores it in a directory you specify. If you do not specify a directory, the installer stores the *siteKey* file in the default directory: `<Informatica installation directory>/isp/config/keys`

All nodes in a domain must use the same encryption key. If you install on multiple nodes, the installer uses the same encryption key for all nodes in the domain. When you run the installer after you create the domain, you must specify the same encryption key for any node that you join to the domain.

You must specify a keyword even if you do not enable secure communication for the domain or use Kerberos authentication.

**Important:** You must keep the name of the domain, the keyword for the encryption key, and the encryption key file in a secure location. The encryption key is required when you change the encryption key of the domain or move a repository to another domain. If you do not have the encryption key, you must have the domain name and the keyword used to generate the encryption key.

## Domain Security

When you install the Informatica services and create a domain, you can enable options to configure security in the domain.

You can configure the following security options for the domain:

### **Secure communication for services and the Service Manager**

When you configure secure communication for the domain, you secure the connections between the Service Manager and the services in the domain. Informatica provides an SSL certificate that you can use to secure the domain. However, for better security for the domain, you can provide the SSL certificate during the installation. Provide the keystore and truststore files that contain the SSL certificates you want to use.

### **Secure domain configuration repository database**

When you install the Informatica services and create a domain, you can create the domain configuration repository in a database secured with the SSL protocol. Access to the secure database requires a truststore that contains the SSL certificates for the database. During installation, you provide the truststore file that contains the SSL certificate you want to use.

### **Secure connection for the Administrator tool**

Informatica Administrator (the Administrator tool) is the tool that you use to administer the Informatica domain. During installation, you can configure a secure HTTPS connection for the Administrator tool. You can provide the keystore file to use for the HTTPS connection.

For more information about domain security, see the *Informatica Security Guide*.

## **Informatica Clients**

The Informatica clients are a group of clients that you use to access underlying Informatica functionality. The clients make requests to the Service Manager or to application services.

The Informatica clients consist of thick client applications and thin or web client applications. You use the clients to access the services in the domain. When you run the Informatica client installation, you can choose to install the thick client applications.

The clients that you use depend on the license key generated for your organization.

You can install the following thick client applications:

### **Informatica Developer**

The Developer tool is a client application that you use to create and run data objects, mappings, profiles, workflows, and virtual databases. Objects that you create in the Developer tool are stored in a Model repository and are run by a Data Integration Service.

### **PowerCenter Client**

The PowerCenter Client is a client application that you use to define sources and targets, create transformations and build mappings, and create workflows to run mappings. Objects that you create in the PowerCenter Client are stored in a PowerCenter repository and run by a PowerCenter Integration Service.

You can create application services to run the following thin or web client applications:

### **Analyst tool**

The Analyst tool is a web application that you use to analyze, cleanse, integrate, and standardize data in an enterprise. The Analyst Service runs the Analyst tool. Objects that you create in the Analyst tool are stored in a Model repository and are run by a Data Integration Service.

### **Data Analyzer**

Data Analyzer is a web application that you use to run reports to analyze PowerCenter metadata. The Reporting Service runs the Data Analyzer application. Objects that you create in Data Analyzer are stored in a Data Analyzer repository.



### **Jaspersoft**

Jaspersoft is a web application that you use to run PowerCenter Repository Reports and Metadata Manager Reports. The Reporting and Dashboards Service runs the Jaspersoft application.

### **Metadata Manager**

Metadata Manager is a web application that you use to browse and analyze metadata from disparate metadata repositories. The Metadata Manager Service runs the Metadata Manager application. Objects that you create in Metadata Manager are stored in a Metadata Manager repository.

### **Web Services Hub Console**

The Web Services Hub Console is a web application that you use to manage the web services you create in PowerCenter. The Web Services Hub Service runs the Web Services Hub Console.

## **Informatica Administrator**

Informatica Administrator (the Administrator tool) is the administration tool that you use to administer the Informatica domain and security. The Administrator tool is a thin or web client application.

You use the Administrator tool to perform the following tasks:

### **Domain administrative tasks**

Manage logs, domain objects, and domain reports. Domain objects include application services, nodes, grids, folders, database connections, applications, and licenses.

### **Security administrative tasks**

Manage users, groups, roles, privileges, and permissions.

On each node where you install the Informatica services, the installer creates a Windows service or UNIX daemon to run Informatica. When the installation completes successfully, the installer starts the Informatica service on Windows or the Informatica daemon on UNIX.

The Informatica service also runs the Administrator tool. Log in to the Administrator tool to create the user accounts for users of Informatica and to create and configure the application services in the domain.

## **Domain Planning Process**

Before you install the Informatica services, you need to plan for all of the components in the Informatica domain.

When you plan the domain, you must consider the number of nodes needed in the domain, the types of application services that the domain requires, and the number of application services that run on each node. You must determine the database type and host name for the domain configuration repository and for the databases required by each application service. If you use Metadata Manager, you must also decide whether to create one domain or a split domain.

You must choose a keyword for the installer to use to generate the encryption key for the domain. Informatica uses the encryption key to encrypt sensitive data.

If you decide to configure security for the domain, you must know the location and password for the keystore and truststore files. If you decide to use Kerberos authentication for the Informatica domain, you must work with the Kerberos administrator to set up the user and service principals required by the domain.

As part of the planning process, you must also verify that each machine and database server in the domain meets the minimum system requirements.

# Split Domain for Metadata Manager

If your product bundle includes Metadata Manager, you must decide whether to create one domain or a split domain. In a split domain, the application services associated with the primary components of your product bundle run in one domain, and the application services associated with Metadata Manager run in a separate domain.

When you configure a split domain, you can upgrade Metadata Manager without having to upgrade the primary components of your product bundle. Metadata Manager can run on a more recent product version than the other components.

For example, your product bundle includes PowerCenter and Metadata Manager. In a split domain, the application services associated with PowerCenter run in the primary domain, while the application services associated with Metadata Manager run in the secondary domain. To upgrade Metadata Manager, you upgrade the product components in the secondary domain. You can upgrade Metadata Manager without having to upgrade PowerCenter at the same time.

To create each domain, you run the Informatica services installer separately. You can create each domain on a separate machine or you can create both domains on one machine.

## RELATED TOPICS:

- [“Split Domain Configuration for Metadata Manager” on page 264](#)

## Split Domain Considerations

Before you decide to create a split domain, consider the advantages and potential issues.

The primary advantage of a split domain is that it supports frequent upgrades for Metadata Manager. You can upgrade Metadata Manager without having to upgrade other components of your product bundle at the same time. Therefore, you can take advantage of Metadata Manager new features and bug fixes without affecting activities in the primary domain such as data integration operations. The primary domain remains fully operational while you upgrade Metadata Manager.

However, you should also consider the following issues:

### **A split domain configuration is more complex than a single domain configuration.**

In a split domain, you must create duplicate services, repositories, and users. If you install both domains on the same machine, you must ensure that there are no port conflicts for the components in each domain. When you run different Informatica versions in each domain, you must also consider possible database version conflicts. For example, you create PowerCenter repositories for different Informatica product versions in the same Oracle database. You must ensure that both Informatica product versions support the Oracle database version.

### **There might be license implications.**

If you use Informatica products for data integration, your license agreement usually limits data integration activities to one domain. Your license agreement might limit the number of machines on which you can create application services or the types of services that you can duplicate. You might also need a separate license file for each domain.

For questions about licensing, contact your Informatica products representative.

### **You need additional database schemas and user accounts.**

In a split domain, you must create duplicate repositories. For example, you create a domain configuration repository in each domain. If you run PowerCenter and Metadata Manager in separate domains, you also create a PowerCenter repository in each domain.

Each repository must be in a separate schema. You also need a separate database user account for each domain configuration repository.

**You need additional RAM and disk space.**

When you install Informatica services, the amount of required RAM and disk space for two domains is twice the required amount for one domain.

**There are product version restrictions.**

In a split domain, the components in the secondary domain can run the same version or a later version of Informatica products than the components in the primary domain. Therefore, you can run a later version of Metadata Manager than PowerCenter. However, you cannot run a later version of PowerCenter than Metadata Manager.

**You might need to run a different version of the PowerCenter Client in each domain.**

For example, you run the PowerCenter Client in the primary domain to perform data integration operations. In the secondary domain, you run a later version of Metadata Manager. To view session logs from Metadata Manager resource loads, you must run a later version of the PowerCenter Client in the secondary domain.

**You cannot access Metadata Manager data lineage from the PowerCenter Designer.**

In a split domain, the PowerCenter services in the primary domain do not communicate with the Metadata Manager Service in the secondary domain. Therefore, you cannot access Metadata Manager data lineage from the PowerCenter Designer.

## Plan the Application Services

When you plan the Informatica domain, you also need to plan the application services that will run in the domain. You create application services based on the license key generated for your organization.

When you plan the application services, you must account for the associated services that connect to the application service. You also must plan the relational databases that are required to create the application service.

You create the application services after you complete the installation.

For more information about application services, see the *Informatica Application Service Guide*.

## Application Services by Product

Each application service provides different functionality within the Informatica domain. You create application services based on the license key generated for your organization.

The following table lists the application services that you can create for each product:

Product	Application Services
Big Data Management	<ul style="list-style-type: none"><li>- Analyst Service</li><li>- Data Integration Service</li><li>- Model Repository Service</li><li>- Search Service</li></ul>
Data Quality Standard Edition or Data Quality Advanced Edition	<ul style="list-style-type: none"><li>- Analyst Service</li><li>- Content Management Service</li><li>- Data Integration Service</li><li>- Model Repository Service</li><li>- Search Service</li></ul>
Data Quality Governance Edition	<ul style="list-style-type: none"><li>- Analyst Service</li><li>- Content Management Service</li><li>- Data Integration Service</li><li>- Metadata Manager Service</li><li>- Model Repository Service</li><li>- PowerCenter Integration Service</li><li>- PowerCenter Repository Service</li><li>- Reporting and Dashboards Service</li><li>- Search Service</li></ul>
Data Services	<ul style="list-style-type: none"><li>- Analyst Service</li><li>- Content Management Service</li><li>- Data Integration Service</li><li>- Model Repository Service</li><li>- PowerCenter Integration Service</li><li>- PowerCenter Repository Service</li><li>- Reporting and Dashboards Service</li><li>- Search Service</li></ul>
Data Transformation	<ul style="list-style-type: none"><li>- Data Integration Service</li><li>- Model Repository Service</li></ul>

Product	Application Services
PowerCenter Standard Edition	<ul style="list-style-type: none"> <li>- Analyst Service</li> <li>- Content Management Service</li> <li>- Data Integration Service</li> <li>- Model Repository Service</li> <li>- PowerCenter Integration Service</li> <li>- PowerCenter Repository Service</li> <li>- Search Service</li> <li>- Web Services Hub (available with the real-time option)</li> </ul>
PowerCenter Advanced Edition or PowerCenter Premium Edition	<ul style="list-style-type: none"> <li>- Analyst Service</li> <li>- Content Management Service</li> <li>- Data Integration Service</li> <li>- Metadata Manager Service</li> <li>- Model Repository Service</li> <li>- PowerCenter Integration Service</li> <li>- PowerCenter Repository Service</li> <li>- Reporting Service</li> <li>- Reporting and Dashboards Service</li> <li>- Search Service</li> <li>- Web Services Hub (available with the real-time option)</li> </ul>

## Analyst Service

The Analyst Service is an application service that runs the Analyst tool in the Informatica domain. The Analyst Service manages the connections between service components and the users that have access to the Analyst tool.

When you run profiles, scorecards, or mapping specifications in the Analyst tool, the Analyst Service connects to the Data Integration Service to perform the data integration jobs. When you work on Human tasks in the Analyst tool, the Analyst Service connects to the Data Integration Service to retrieve the task metadata from the workflow database.

When you view, create, or delete a Model repository object in the Analyst tool, the Analyst Service connects to the Model Repository Service to access the metadata. When you view data lineage analysis on scorecards in the Analyst tool, the Analyst Service sends the request to the Metadata Manager Service to run data lineage.

**Note:** When you create the Analyst Service, you do not associate it with any relational databases.

## Associated Services

The Analyst Service connects to other application services within the domain.

When you create the Analyst Service, you can associate it with the following application services:

### Data Integration Services

You can associate up to two Data Integration Services with the Analyst Service. The Analyst Service manages the connection to the Data Integration Service that enables users to perform data preview, mapping specification, scorecard, and profile jobs in the Analyst tool. The Analyst Service also manages the connection to the Data Integration Service that you configure to run workflows. When you create the Analyst Service, you provide the name of the Data Integration Services. You can associate the Analyst Service with the same Data Integration Service for all operations.

### **Metadata Manager Service**

The Analyst Service manages the connection to the Metadata Manager Service that runs data lineage for scorecards in the Analyst tool. When you create the Analyst Service, you can provide the name of the Metadata Manager Service.

### **Model Repository Service**

The Analyst Service manages the connection to the Model Repository Service for the Analyst tool. The Analyst tool connects to the Model Repository Service to create, update, and delete Model repository objects in the Analyst tool. When you create the Analyst Service, you provide the name of the Model Repository Service.

## **Content Management Service**

The Content Management Service is an application service that manages reference data. A reference data object contains a set of data values that you can search while performing data quality operations on source data. The Content Management Service also compiles rule specifications into maplets. A rule specification object describes the data requirements of a business rule in logical terms.

The Content Management Service uses the Data Integration Service to run mappings to transfer data between reference tables and external data sources. The Content Management Service also provides transformations, mapping specifications, and rule specifications with the following types of reference data:

- Address reference data
- Identity populations
- Probabilistic models and classifier models
- Reference tables

### **Associated Services**

The Content Management Service connects to other application services within the domain.

When you create the Content Management Service, you can associate it with the following application services:

#### **Data Integration Service**

The Content Management Service uses the Data Integration Service to run mappings to transfer data between reference tables and external data sources. When you create the Content Management Service, you provide the name of the Data Integration Service. You must create the Data Integration Service and Content Management Service on the same node.

#### **Model Repository Service**

The Content Management Service connects to the Model Repository Service to store metadata for reference data objects in the Model repository. When you create the Content Management Service, you provide the name of the Model Repository Service.

You can associate multiple Content Management Services with a Model Repository Service. The Model Repository Service identifies the first Content Management Service that you associate as the master Content Management Service. The master Content Management Service manages the data files for the probabilistic models and classifier models in the Model repository.

## Required Databases

The Content Management Service requires a reference data warehouse in a relational database. When you create the Content Management Service, you must provide connection information to the reference data warehouse.

Create the following database before you create the Content Management Service:

### **Reference data warehouse**

Stores data values for the reference table objects that you define in the Model repository. When you add data to a reference table, the Content Management Service writes the data values to a table in the reference data warehouse. You need a reference data warehouse to manage reference table data in the Analyst tool and the Developer tool.

## Data Integration Service

The Data Integration Service is an application service that performs data integration jobs for the Analyst tool, the Developer tool, and external clients.

When you preview or run data profiles, SQL data services, and mappings in the Analyst tool or the Developer tool, the client tool sends requests to the Data Integration Service to perform the data integration jobs. When you run SQL data services, mappings, and workflows from the command line program or an external client, the command sends the request to the Data Integration Service.

## Associated Services

The Data Integration Service connects to other application services within the domain.

When you create the Data Integration Service, you can associate it with the following application service:

### **Model Repository Service**

The Data Integration Service connects to the Model Repository Service to perform jobs such as running mappings, workflows, and profiles. When you create the Data Integration Service, you provide the name of the Model Repository Service.

## Required Databases

The Data Integration Service can connect to multiple relational databases. The databases that the service can connect to depend on the license key generated for your organization. When you create the Data Integration Service, you provide connection information to the databases.

Create the following databases before you create the Data Integration Service:

### **Data object cache database**

Stores cached logical data objects and virtual tables. Data object caching enables the Data Integration Service to access pre-built logical data objects and virtual tables. You need a data object cache database to increase performance for mappings, SQL data service queries, and web service requests.

### **Profiling warehouse**

Stores profiling information, such as profile results and scorecard results. You need a profiling warehouse to perform profiling and data discovery.

### **Workflow database**

Stores all run-time metadata for workflows, including Human task metadata.

## Metadata Manager Service

The Metadata Manager Service is an application service that runs the Metadata Manager web client in the Informatica domain. The Metadata Manager Service manages the connections between service components and the users that have access to Metadata Manager.

When you load metadata into the Metadata Manager warehouse, the Metadata Manager Service connects to the PowerCenter Integration Service. The PowerCenter Integration Service runs workflows in the PowerCenter repository to read from metadata sources and load metadata into the Metadata Manager warehouse. When you use Metadata Manager to browse and analyze metadata, the Metadata Manager Service accesses the metadata from the Metadata Manager repository.

### Associated Services

The Metadata Manager Service connects to other application services within the domain.

When you create the Metadata Manager Service, you can associate it with the following application services:

#### **PowerCenter Integration Service**

When you load metadata into the Metadata Manager warehouse, the Metadata Manager Service connects to the PowerCenter Integration Service. The PowerCenter Integration Service runs workflows in the PowerCenter repository to read from metadata sources and load metadata into the Metadata Manager warehouse. When you create the Metadata Manager Service, you provide the name of the PowerCenter Integration Service.

#### **PowerCenter Repository Service**

The Metadata Manager Service connects to the PowerCenter Repository Service to access metadata objects in the PowerCenter repository. The PowerCenter Integration Service uses the metadata objects to load metadata into the Metadata Manager warehouse. The metadata objects include sources, targets, sessions, and workflows. The Metadata Manager Service determines the associated PowerCenter Repository Service based on the PowerCenter Integration Service associated with the Metadata Manager Service.

### Required Databases

The Metadata Manager Service requires a Metadata Manager repository in a relational database. When you create the Metadata Manager Service, you must provide connection information to the database.

Create the following database before you create the Metadata Manager Service:

#### **Metadata Manager repository**

Stores the Metadata Manager warehouse and models. The Metadata Manager warehouse is a centralized metadata warehouse that stores the metadata from metadata sources. Models define the metadata that Metadata Manager extracts from metadata sources. You need a Metadata Manager repository to browse and analyze metadata in Metadata Manager.

## Model Repository Service

The Model Repository Service is an application service that manages the Model repository. The Model repository stores metadata created by Informatica clients and application services in a relational database to enable collaboration among the clients and services.

When you access a Model repository object from the Developer tool, the Analyst tool, the Administrator tool, or the Data Integration Service, the client or service sends a request to the Model Repository Service. The



Model Repository Service process fetches, inserts, and updates the metadata in the Model repository database tables.

You can also configure a Model Repository Service to store statistics about objects that run in the domain. When a Data Integration Service runs objects, it stores run-time statistics about the objects in the Model repository that you configure for monitoring. To optimize monitoring performance, create a Model Repository Service that is dedicated to storing monitoring data.

**Note:** When you create the Model Repository Service, you do not associate it with other application services.

## Required Databases

The Model Repository Service requires a Model repository in a relational database. When you create the Model Repository Service, you must provide connection information to the database.

Create the following database before you create the Model Repository Service:

### **Model repository**

Stores metadata created by Informatica clients and application services in a relational database to enable collaboration among the clients and services. You need a Model repository to store the design-time and run-time objects created by Informatica clients and application services.

## PowerCenter Integration Service

The PowerCenter Integration Service is an application service that runs workflows and sessions for the PowerCenter Client.

When you run a workflow in the PowerCenter Client, the client sends the requests to the PowerCenter Integration Service. The PowerCenter Integration Service connects to the PowerCenter Repository Service to fetch metadata from the PowerCenter repository, and then runs and monitors the sessions and workflows.

**Note:** When you create the PowerCenter Integration Service, you do not associate it with any relational databases.

## Associated Services

The PowerCenter Integration Service connects to other application services within the domain.

When you create the PowerCenter Integration Service, you can associate it with the following application service:

### **PowerCenter Repository Service**

The PowerCenter Integration Service requires the PowerCenter Repository Service. The PowerCenter Integration Service connects to the PowerCenter Repository Service to run workflows and sessions. When you create the PowerCenter Integration Service, you provide the name of the PowerCenter Repository Service.

## PowerCenter Repository Service

The PowerCenter Repository Service is an application service that manages the PowerCenter repository. The PowerCenter repository stores metadata created by the PowerCenter Client and application services in a relational database.

When you access a PowerCenter repository object in the PowerCenter Client or the PowerCenter Integration Service, the client or service sends a request to the PowerCenter Repository Service. The PowerCenter

Repository Service process fetches, inserts, and updates metadata in the PowerCenter repository database tables.

**Note:** When you create the PowerCenter Repository Service, you do not associate it with other application services.

## Required Databases

The PowerCenter Repository Service requires a PowerCenter repository in a relational database. When you create the PowerCenter Repository Service, you must provide connection information to the database.

Create the following database before you create the PowerCenter Repository Service:

### **PowerCenter repository**

Stores metadata created by the PowerCenter Client in a relational database. You need a PowerCenter repository to store objects created by the PowerCenter Client and to store objects that are run by the PowerCenter Integration Service.

## Reporting Service

The Reporting Service is an application service that runs the Data Analyzer application in the Informatica domain. The Reporting Service manages the connections between service components and the users that have access to Data Analyzer.

The Reporting Service stores metadata for schemas, metrics and attributes, queries, reports, user profiles, and other objects in the Data Analyzer repository. When you run reports for a data source, the Reporting Service uses the metadata in the Data Analyzer repository to retrieve the data for the report and to present the report.

## Associated Services

The Reporting Service connects to other application services within the domain.

When you create the Reporting Service, you can associate it with the following application services:

### **PowerCenter Repository Service**

The Reporting Service connects to the PowerCenter Repository Service when you use Data Analyzer to run PowerCenter Repository Reports. When you create the Reporting Service, you can provide the name of the PowerCenter Repository Service as the reporting source.

### **Metadata Manager Service**

The Reporting Service connects to the Metadata Manager Service when you use Data Analyzer to run Metadata Manager Reports. When you create the Reporting Service, you can provide the name of the Metadata Manager Service as the reporting source.

## Required Databases

The Reporting Service requires a Data Analyzer repository in a relational database. When you create the Reporting Service, you must provide connection information to the database.

Create the following database before you create the Reporting Service:

### **Data Analyzer repository**

Stores metadata for schemas, metrics and attributes, queries, reports, user profiles, and other objects. You need a Data Analyzer repository to create and run reports in Data Analyzer.

## Reporting and Dashboards Service

The Reporting and Dashboards Service is an application service that runs the JasperReports application in the Informatica domain.

The Reporting and Dashboards Service stores metadata for PowerCenter Repository Reports and Metadata Manager Reports in the Jaspersoft repository. You use the PowerCenter Client or Metadata Manager to run the reports. When you run the reports, the Reporting and Dashboards Service uses the metadata in the Jaspersoft repository to retrieve the data for the report and to present the report.

JasperReports is an open source reporting library that users can embed into any Java application. JasperReports Server builds on JasperReports and forms a part of the Jaspersoft Business Intelligence suite of products.

### Associated Services

The Reporting and Dashboards Service connects to other application services within the domain.

After you create the Reporting and Dashboards Service, you can associate it with the following application services:

#### **PowerCenter Repository Service**

The Reporting and Dashboards Service connects to the PowerCenter Repository Service when you use JasperReports to run PowerCenter Repository Reports. After you create the Reporting and Dashboards Service, you can provide the name of the PowerCenter Repository Service as the reporting source.

#### **Metadata Manager Service**

The Reporting and Dashboards Service connects to the Metadata Manager Service when you use JasperReports to run Metadata Manager Reports. After you create the Reporting and Dashboards Service, you can provide the name of the Metadata Manager Service as the reporting source.

### Required Databases

The Reporting and Dashboards Service requires a Jaspersoft repository in a relational database. When you create the Reporting and Dashboards Service, you must provide connection information to the database.

Create the following database before you create the Reporting and Dashboards Service:

#### **Jaspersoft repository**

Stores metadata for PowerCenter Repository Reports and Metadata Manager Reports. You need a Jaspersoft repository to use JasperReports Server to run PowerCenter Repository Reports and Metadata Manager Reports.

## Search Service

The Search Service is an application service that manages search in the Analyst tool and Business Glossary Desktop.

By default, the Search Service returns search results from a Model repository, such as data objects, mapping specifications, profiles, reference tables, rules, scorecards, and business glossary terms. The search results can also include column profile results and domain discovery results from a profiling warehouse.

**Note:** When you create the Search Service, you do not associate it with any relational databases.

## Associated Services

The Search Service connects to other application services within the domain.

When you create the Search Service, you can associate it with the following application services:

### **Analyst Service**

The Analyst Service manages the connection to the Search Service that enables and manages searches in the Analyst tool. The Analyst Service determines the associated Search Service based on the Model Repository Service associated with the Analyst Service.

### **Data Integration Service**

The Search Service connects to the Data Integration Service to return column profile and domain discovery search results from the profiling warehouse associated with the Data Integration Service. The Search Service determines the associated Data Integration Service based on the Model Repository Service.

### **Model Repository Service**

The Search Service connects to the Model Repository Service to return search results from a Model repository. The search results can include data objects, mapping specifications, profiles, reference tables, rules, and scorecards. When you create the Search Service, you provide the name of the Model Repository Service.

## Web Services Hub

The Web Services Hub Service is an application service in the Informatica domain that exposes PowerCenter functionality to external clients through web services.

The Web Services Hub Service receives requests from web service clients and passes them to the PowerCenter Repository Service. The PowerCenter Repository Service processes the requests and sends a response to the Web Services Hub. The Web Services Hub sends the response back to the web service client.

**Note:** When you create the Web Services Hub Service, you do not associate it with any relational databases.

## Associated Services

The Web Services Hub Service connects to other application services within the domain.

When you create the Web Services Hub Service, you can associate it with the following application service:

### **PowerCenter Repository Service**

The Web Services Hub Service connects to the PowerCenter Repository Service to send requests from web service clients to the PowerCenter Repository Service. When you create the Web Services Hub Service, you provide the name of the PowerCenter Repository Service.

# Verify System Requirements

Verify that your planned domain meets the minimum system requirements for the installation process, temporary disk space, port availability, databases, and application service hardware.

For more information about product requirements and supported platforms, see the Product Availability Matrix on the Informatica My Support Portal:

<https://mysupport.informatica.com/community/my-support/product-availability-matrices>

## Verify Services Installation Requirements

Verify that your machine meets the minimum system requirements to install the Informatica services.

The following table lists the minimum memory and disk space required to install the Informatica services:

Operating System	RAM	Disk Space
Windows	6 GB	10 GB
AIX	6 GB	10 GB
Linux	6 GB	10 GB

## Verify Temporary Disk Space Requirements

The installer writes temporary files to the hard disk. Verify that you have enough available disk space on the machine to support the installation. When the installation completes, the installer deletes the temporary files and releases the disk space.

The installer requires 1 GB of temporary disk space.

## Verify Port Requirements

The installer sets up the ports for components in the Informatica domain, and it designates a range of dynamic ports to use for some application services.

You can specify the port numbers to use for the components and a range of dynamic port numbers to use for the application services. Or you can use the default port numbers provided by the installer. Verify that the port numbers are available on the machines where you install the Informatica services.

The following table describes the ports used by Informatica:

Port Type	Description
Node port	Port number for the node created during installation. Default is 6005.
Service Manager port	Port number used by the Service Manager on the node. The Service Manager listens for incoming connection requests on this port. Client applications use this port to communicate with the services in the domain. This is the port that the Informatica command line programs use to communicate to the domain. This is also the port for the SQL data service JDBC/ODBC driver. Default is 6006.
Service Manager shutdown port	Port number that controls server shutdown for the domain Service Manager. The Service Manager listens for shutdown commands on this port. Default is 6007.
Informatica Administrator port	Port number used by Informatica Administrator. Default is 6008.
Informatica Administrator shutdown port	Port number that controls server shutdown for Informatica Administrator. Informatica Administrator listens for shutdown commands on this port. Default is 6009.

Port Type	Description
Range of dynamic ports for application services	<p>Range of port numbers that can be dynamically assigned to application service processes as they start up. When you start an application service that uses a dynamic port, the Service Manager dynamically assigns the first available port in this range to the service process. At a minimum, the number of ports in the range must be at least twice the number of application service processes that will run on the node. Default is 6014 to 6114.</p> <p>The Service Manager dynamically assigns port numbers from this range to the following application services:</p> <ul style="list-style-type: none"> <li>- Model Repository Service</li> <li>- PowerCenter Integration Service</li> <li>- PowerCenter Repository Service</li> </ul> <p>The Service Manager also assigns port numbers from this range to the system services.</p>
Static ports for application services	<p>Static ports are ports that are assigned dedicated port numbers that do not change. When you create the application service, you can accept the default port number, or you can manually assign the port number.</p> <p>The following services use static port numbers:</p> <ul style="list-style-type: none"> <li>- Analyst Service. Default is 8085 for HTTP.</li> <li>- Content Management Service. Default is 8105 for HTTP.</li> <li>- Data Integration Service. Default is 8095 for HTTP.</li> <li>- Metadata Manager Service. Default is 10250 for HTTP.</li> <li>- Reporting and Dashboards Service. Default is 10370 for HTTP.</li> <li>- Reporting Service. Default is 16080 for HTTP.</li> <li>- Search Service. Default is 8084 for HTTP.</li> <li>- Web Services Hub. Default is 7333 for HTTP.</li> </ul>

## Guidelines for Port Configuration

The installer validates the port numbers that you specify to ensure that there will be no port conflicts in the domain.

Use the following guidelines to determine the port numbers:

- The port number you specify for the domain and for each component in the domain must be unique.
- The port number for the domain and domain components cannot be within the range of the port numbers that you specify for the application service processes.
- The highest number in the range of port numbers that you specify for the application service processes must be at least three numbers higher than the lowest port number. For example, if the minimum port number in the range is 6400, the maximum port number must be at least 6403.
- The port numbers that you specify cannot be lower than 1025 or higher than 65535.

## Verify Database Requirements

Verify that the database server has adequate disk space for the domain configuration repository and for the other databases required by the application services.

The following table describes the database requirements for the domain configuration repository and for the other databases required by the application services:

Database	Requirements
Informatica domain configuration repository	<p>The domain configuration repository supports the following database types:</p> <ul style="list-style-type: none"> <li>- IBM DB2 UDB</li> <li>- Microsoft SQL Server</li> <li>- Oracle</li> <li>- Sybase ASE</li> </ul> <p>Allow 200 MB of disk space for the database.</p>
Data Analyzer repository	<p>The Data Analyzer repository supports the following database types:</p> <ul style="list-style-type: none"> <li>- IBM DB2 UDB</li> <li>- Microsoft SQL Server</li> <li>- Oracle</li> <li>- Sybase ASE</li> </ul> <p>Allow 60 MB of disk space for the database.</p>
Data object cache database	<p>The data object cache database supports the following database types:</p> <ul style="list-style-type: none"> <li>- IBM DB2 UDB</li> <li>- Microsoft SQL Server</li> <li>- Oracle</li> </ul> <p>Allow 200 MB of disk space for the database. Allocate more space based on the amount of data you want to cache.</p>
Jaspersoft repository	<p>The Jaspersoft repository supports the following database types:</p> <ul style="list-style-type: none"> <li>- IBM DB2 UDB</li> <li>- Microsoft SQL Server</li> <li>- Oracle</li> </ul> <p>Allow 10 MB of disk space for the database.</p>
Metadata Manager repository	<p>The Metadata Manager repository supports the following database types:</p> <ul style="list-style-type: none"> <li>- IBM DB2 UDB</li> <li>- Microsoft SQL Server</li> <li>- Oracle</li> </ul> <p>Allow 1 GB of disk space for the database.</p>
Model repository	<p>The Model repository supports the following database types:</p> <ul style="list-style-type: none"> <li>- IBM DB2 UDB</li> <li>- Microsoft SQL Server</li> <li>- Oracle</li> </ul> <p>Allow 3 GB of disk space for DB2. Allow 200 MB of disk space for all other database types. Allocate more space based on the amount of metadata you want to store.</p>
PowerCenter repository	<p>The PowerCenter repository supports the following database types:</p> <ul style="list-style-type: none"> <li>- IBM DB2 UDB</li> <li>- Microsoft SQL Server</li> <li>- Oracle</li> <li>- Sybase ASE</li> </ul> <p>Allow 35 MB of disk space for the database. Allocate more space based on the amount of metadata you want to store.</p>

Database	Requirements
Profiling warehouse	<p>The profiling warehouse supports the following database types:</p> <ul style="list-style-type: none"> <li>- IBM DB2 UDB</li> <li>- Microsoft SQL Server</li> <li>- Oracle</li> </ul> <p>Allow 10 GB of disk space for the database.</p>
Reference data warehouse	<p>The reference data warehouse supports the following database types:</p> <ul style="list-style-type: none"> <li>- IBM DB2 UDB</li> <li>- Microsoft SQL Server</li> <li>- Oracle</li> </ul> <p>Allow 200 MB of disk space for the database.</p>
Workflow database	<p>The workflow database supports the following database types:</p> <ul style="list-style-type: none"> <li>- IBM DB2 UDB</li> <li>- Microsoft SQL Server</li> <li>- Oracle</li> </ul> <p>Allow 200 MB of disk space for the database.</p> <p>Allocate space based on the amount of metadata you want to store.</p>

## Verify Application Service Hardware Requirements

Verify that the nodes in the domain have adequate hardware for the Service Manager and the application services that run on the nodes.

You can create an Informatica domain with one node and run all application services on the same node. If you create an Informatica domain with multiple nodes, you can run the application services on separate nodes. When you plan the application services for the domain, consider system requirements based on the services that you run on a node.

**Note:** Based on workload and concurrency requirements, you might need to optimize performance by adding cores and memory on a node.



The following table lists the minimum system requirements for a node based on some common configuration scenarios. Use this information as a guideline for other configurations in your domain.

Services	Processor	Memory	Disk Space
One node runs the following services: <ul style="list-style-type: none"> <li>- Analyst Service</li> <li>- Content Management Service</li> <li>- Data Integration Service</li> <li>- Metadata Manager Service</li> <li>- Model Repository Service</li> <li>- PowerCenter Integration Service</li> <li>- PowerCenter Repository Service</li> <li>- Reporting Service</li> <li>- Reporting and Dashboards Service</li> <li>- Search Service</li> <li>- Web Services Hub</li> </ul>	2 CPUs with multiple cores	12 GB	20 GB
One node runs the following services: <ul style="list-style-type: none"> <li>- Analyst Service</li> <li>- Content Management Service</li> <li>- Data Integration Service</li> <li>- Model Repository Service</li> <li>- Search Service</li> </ul>	2 CPUs with multiple cores	12 GB	20 GB
One node runs the following service: <ul style="list-style-type: none"> <li>- Analyst Service</li> </ul>	1 CPU with multiple cores	4 GB	n/a
One node runs the following service: <ul style="list-style-type: none"> <li>- Search Service</li> </ul>	1 CPU with multiple cores	4 GB	10 GB
One node runs the following services: <ul style="list-style-type: none"> <li>- Analyst Service</li> <li>- Search Service</li> </ul>	1 CPU with multiple cores	4 GB	10 GB
One node runs the following services: <ul style="list-style-type: none"> <li>- Metadata Manager Service</li> <li>- PowerCenter Integration Service</li> <li>- PowerCenter Repository Service</li> <li>- Reporting Service</li> </ul>	2 CPUs with multiple cores	8 GB	10 GB
One node runs the following services: <ul style="list-style-type: none"> <li>- Metadata Manager Service</li> <li>- PowerCenter Integration Service</li> <li>- PowerCenter Repository Service</li> <li>- Reporting and Dashboards Service</li> </ul>	2 CPUs with multiple cores	8 GB	10 GB
One node runs the following services: <ul style="list-style-type: none"> <li>- PowerCenter Integration Service</li> <li>- PowerCenter Repository Service</li> </ul>	1 CPU with multiple cores	4 GB	10 GB
One node runs the following services: <ul style="list-style-type: none"> <li>- Data Integration Service</li> <li>- Model Repository Service</li> </ul>	1 CPU with multiple cores	4 GB	10 GB
One node runs the following services: <ul style="list-style-type: none"> <li>- Data Integration Service</li> <li>- Content Management Service</li> </ul>	1 CPU with multiple cores	4 GB	10 GB

Services	Processor	Memory	Disk Space
One node runs the following service: - Metadata Manager Service	1 CPU with multiple cores	4 GB	10 GB
One node runs the following service: - Reporting Service	1 CPU with multiple cores	4 GB	10 GB
One node runs the following service component: - Metadata Manager Agent	1 CPU with multiple cores	4 GB	400 MB
One node runs the following service: - Web Services Hub	1 CPU with multiple cores	4 GB	5 GB

## Record the Informatica Domain and Node Information

When you install the Informatica services, you need to know information about the domain, nodes, application services, and databases that you plan to create. If you plan to install the Informatica services on a network that uses Kerberos authentication, you also need to know information about the Kerberos authentication server.

Use the tables in this section to record the information that you need.

### Domain Object Naming Conventions

Choose a naming convention to use for the domain, nodes, and application services when you plan the domain.

You cannot change domain, node, and application service names. Use names that continue to work if you migrate a node to another machine or if you add additional nodes and services to the domain. In addition, use names that convey how the domain object is used.

For more information about domain object naming conventions, see the following Informatica Velocity Best Practice article available on the Informatica My Support Portal: [Informatica Platform Naming Conventions](#).

The following table lists recommended naming conventions for domain objects:

Object	Naming Convention	Examples
Domain	DMN, DOM, DOMAIN, _<ORG>_<ENV>	DOM_FIN_DEV (Finance Development) DOMAIN_ICC_PD (Integration Competency Center Production)
Node	Node<node##>_<ORG>_<optional distinguisher>_<ENV>	Node01_ICC_DEV Node07_FIN_REVENUE_DV
Analyst Service	AS_<ORG>_<ENV>	AS_FIN_DEV

Object	Naming Convention	Examples
Content Management Service	CMS_<ORG>_<ENV>	CMS_FIN_DEV
Data Integration Service	DIS_<ORG>_<ENV>	DIS_ICC_DEV
Metadata Manager Service	MM, MMS _<ORG>_<ENV>	MM_ICC_DEV
Model Repository Service	MRS_<ORG>_<ENV>	MRS_FIN_DEV
PowerCenter Integration Service	PCIS, IS _<ORG>_<ENV>	PCIS_FIN_DEV
PowerCenter Repository Service	PCRS, RS _<ORG>_<ENV>	PCRS_FIN_QA
Reporting Service	RPT_<ORG>_<ENV>	RPT_UAT
Reporting and Dashboards Service	RDS_<ORG>_<ENV>	RDS_FIN_TST
Search Service	SCH_<ORG>_<ENV>	SCH_ORG_PROD
Web Services Hub	WS, WSH, WSHUB_<ORG>_<ENV>	WSH_ICC_PROD

## Domain

The first time that you install the Informatica services, you create the master gateway node and the Informatica domain.

Use the following table to record the domain information that you need:

Domain Information	Description	Value
Domain name	Name of the domain that you plan to create. The name must not exceed 128 characters and must be 7-bit ASCII only. It cannot contain a space or any of the following characters: ` % * + ; " ? , < > \ /	
Master gateway node host name	Fully qualified host name of the machine on which to create the master gateway node. If the machine has a single network name, use the default host name. The node host name cannot contain the underscore (_) character.  If the machine has multiple network names, you can modify the default host name to use an alternate network name. If the machine has a single network name, use the default host name. <b>Note:</b> Do not use localhost. The host name must explicitly identify the machine.	
Master gateway node name	Name of the master gateway node that you plan to create on this machine. The node name is not the host name for the machine.	

## Nodes

When you install the Informatica services, you add the installation machine to the domain as a node. You can add multiple nodes to a domain.

Use the following table to record the node information that you need:

Node Information	Description	Value for Node1	Value for Node2	Value for Node3
Node host name	Fully qualified host name of the machine on which to create the node. If the machine has a single network name, use the default host name. The node host name cannot contain the underscore (_) character.  If the machine has multiple network names, you can modify the default host name to use an alternate network name. If the machine has a single network name, use the default host name. <b>Note:</b> Do not use localhost. The host name must explicitly identify the machine.			
Node name	Name of the node that you plan to create on this machine. The node name is not the host name for the machine.			

## Application Services

The application services that you create depend on the license key generated for your organization.

**Important:** If you plan to use Kerberos authentication, you must know the application service and node name before you create the keytab files.

Use the following table to record the application services that you need in the domain and to record the nodes that will run the application services:

Application Service	Service Name	Node Name
Analyst Service		
Content Management		
Data Integration Service		
Metadata Manager Service		
Model Repository Service		
PowerCenter Integration Service		
PowerCenter Repository Service		
Reporting Service		
Reporting and Dashboards Service		

Application Service	Service Name	Node Name
Search Service		
Web Services Hub		

## Databases

When you plan the Informatica domain, you also need to plan the required relational databases. The domain requires a database to store configuration information and user account privileges and permissions. Some application services require databases to store information processed by the application service.

### Domain

Use the following table to record the database information that you need for the domain:

Database Information	Description	Value
Domain configuration database type	Database type for the domain configuration repository. The domain configuration repository supports IBM DB2 UDB, Microsoft SQL Server, Oracle, or Sybase ASE.	
Domain configuration database host name	The name of the machine hosting the database.	

### Content Management Service

Use the following table to record the database information that you need for the Content Management Service:

Database Information	Description	Value
Reference data warehouse database type	Database type for the reference data warehouse. The reference data warehouse supports IBM DB2 UDB, Microsoft SQL Server, or Oracle.	
Reference data warehouse database host name	The name of the machine hosting the database.	

### Data Integration Service

Use the following table to record the database information that you need for the Data Integration Service:

Database Information	Description	Value
Data object cache database type	Database type for the data object cache database. The data object cache database supports IBM DB2 UDB, Microsoft SQL Server, or Oracle.	
Data object cache database host name	The name of the machine hosting the database.	

Database Information	Description	Value
Profiling warehouse database type	Database type for the profiling warehouse. The profiling warehouse supports IBM DB2 UDB, Microsoft SQL Server, or Oracle.	
Profiling warehouse database host name	The name of the machine hosting the database.	
Workflow database type	Database type for the workflow database. The workflow database supports IBM DB2 UDB, Microsoft SQL Server, or Oracle.	
Workflow database host name	The name of the machine hosting the database.	

### Metadata Manager Service

Use the following table to record the database information that you need for the Metadata Manager Service:

Database Information	Description	Value
Metadata Manager repository database type	Database type for the Metadata Manager repository. The Metadata Manager repository supports IBM DB2 UDB, Microsoft SQL Server, or Oracle.	
Metadata Manager repository database host name	The name of the machine hosting the database.	

### Model Repository Service

Use the following table to record the database information that you need for the Model Repository Service:

Database Information	Description	Value
Model repository database type	Database type for the Model repository. The Model repository supports IBM DB2 UDB, Microsoft SQL Server, or Oracle.	
Model repository database host name	The name of the machine hosting the database.	

## PowerCenter Repository Service

Use the following table to record the database information that you need for the PowerCenter Repository Service:

Database Information	Description	Value
PowerCenter repository database type	Database type for the PowerCenter repository. The PowerCenter repository supports IBM DB2 UDB, Microsoft SQL Server, Oracle, or Sybase ASE.	
PowerCenter repository database host name	The name of the machine hosting the database.	

## Reporting Service

Use the following table to record the database information that you need for the Reporting Service:

Database Information	Description	Value
Data Analyzer repository database type	Database type for the Data Analyzer repository. The Data Analyzer repository supports IBM DB2 UDB, Microsoft SQL Server, Oracle, or Sybase ASE.	
Data Analyzer repository database host name	The name of the machine hosting the database.	

## Reporting and Dashboards Service

Use the following table to record the database information that you need for the Reporting and Dashboards Service:

Database Information	Description	Value
Jaspersoft repository database type	Database type for the Jaspersoft repository. The Jaspersoft repository supports IBM DB2 UDB, Microsoft SQL Server, or Oracle.	
Jaspersoft repository database host name	The name of the machine hosting the database.	

## Secure Data Storage

When you install the Informatica services, you must provide a keyword for the installer to use to generate the encryption key for the domain.

Use the following table to record the information that you need to configure secure data storage:

Encryption Key Information	Description	Value
Keyword	Keyword to use to create a custom encryption key to secure sensitive data in the domain. The keyword must meet the following criteria: <ul style="list-style-type: none"><li>- From 8 to 20 characters long</li><li>- Includes at least one uppercase letter</li><li>- Includes at least one lowercase letter</li><li>- Includes at least one number</li><li>- Does not contain spaces</li></ul> The encryption key is created based on the keyword that you provide when you create the Informatica domain.	
Encryption key directory	Directory in which to store the encryption key for the domain. The default location is the following directory: <Informatica installation directory>/isp/config/keys.	

## Domain Security

When you install the Informatica services, you can enable options in the Informatica domain to configure security for the domain.

### Secure Communication for Services and the Service Manager

You can optionally configure secure communication between services and the Service Manager.

**Important:** If you choose to use your SSL certificates instead of the default certificates, you must provide information about the SSL certificates during the installation. You can provide a self-signed certificate or a certificate issued by a certificate authority (CA). You must provide SSL certificates in PEM format and in Java Keystore (JKS) files. Informatica requires specific names for the SSL certificate files for the Informatica domain.

Use the following table to record information about the keystore and truststore files that contain the SSL certificates you want to use:

Security Information	Description	Value
Keystore file directory	Directory that contains the keystore files. The directory must contain files named infa_keystore.jks and infa_keystore.pem.	
Keystore password	Password for the keystore infa_keystore.jks.	
Truststore file directory	Directory that contains the truststore files. The directory must contain files named infa_truststore.jks and infa_truststore.pem.	
Truststore password	Password for the infa_truststore.jks file.	



## Secure Domain Configuration Repository Database

You can optionally create the domain configuration repository in a database that is secured with the SSL protocol.

**Important:** Access to the secure database requires a truststore that contains the certificates for the database.

Use the following table to record the information about the truststore file for the secure database:

Security Information	Description	Value
Database truststore file	Path and file name of the truststore file for the secure database.	
Database truststore password	Password for the truststore file.	

## Secure Connection for the Administrator Tool

You can optionally configure a secure HTTPS connection for the Administrator tool.

**Important:** If you choose to use a keystore file that you create instead of the default file, you must provide information about the file during installation.

Use the following table to record information about the keystore file that you want to use:

Security Information	Description	Value
Keystore password	A plain-text password for the keystore file.	
Keystore file directory	Location of the keystore file.	

## Kerberos Authentication

To configure the Informatica domain to run on a network that uses Kerberos authentication, you need information about the Kerberos authentication server.

Use the following table to verify and record information about the Kerberos authentication server:

Domain Information	Description	Value
Service realm name	Name of the Kerberos realm to which the Informatica domain services belong. The realm name must be in uppercase.  The service realm name and the user realm name must be the same.	
User realm name	Name of the Kerberos realm to which the Informatica domain users belong. The realm name must be in uppercase.  The service realm name and the user realm name must be the same.	
Location of the Kerberos configuration file	Directory where the Kerberos configuration file named <i>krb5.conf</i> is stored.  Informatica requires specific properties to be set in the configuration file. If you do not have permission to copy or update the Kerberos configuration file, you might have to request the Kerberos administrator to update the file.	

## CHAPTER 3

# Prepare Databases for the Informatica Domain

This chapter includes the following topics:

- [Prepare Databases for the Informatica Domain Overview, 51](#)
- [Set Up Database User Accounts, 52](#)
- [Domain Configuration Repository Database Requirements, 52](#)
- [Data Analyzer Repository Database Requirements, 55](#)
- [Data Object Cache Database Requirements, 57](#)
- [Workflow Database Requirements, 58](#)
- [Jaspersoft Repository Database Requirements, 59](#)
- [Metadata Manager Repository Database Requirements, 60](#)
- [Model Repository Database Requirements, 64](#)
- [PowerCenter Repository Database Requirements, 65](#)
- [Profiling Warehouse Requirements, 67](#)
- [Reference Data Warehouse Requirements, 68](#)
- [Configure Native Connectivity on Service Machines, 69](#)

## Prepare Databases for the Informatica Domain Overview

Informatica stores data and metadata in repositories in the domain. Before you create the domain and the application services, set up the databases and database user accounts for the repositories.

Set up a database and user account for the following repositories:

- Domain configuration repository
- Data Analyzer repository
- Data object cache repository
- Jaspersoft repository
- Metadata Manager repository
- Model repository

- PowerCenter repository
- Profiling warehouse
- Reference data warehouse
- Workflow database

To prepare the databases, verify the database requirements and set up the database. The database requirements depend on the application services that you create in the domain and the number of data integration objects that you build and store in the repositories.

## Set Up Database User Accounts

Set up a database and user account for the domain configuration repository and for the repository databases associated with the applications services.

Use the following rules and guidelines when you set up the user accounts:

- The database user account must have permissions to create and drop tables, indexes, and views, and to select, insert, update, and delete data from tables.
- Use 7-bit ASCII to create the password for the account.
- To prevent database errors in one repository from affecting any other repository, create each repository in a separate database schema with a different database user account. Do not create a repository in the same database schema as the domain configuration repository or any other repository in the domain.
- If you create more than one domain, each domain configuration repository must have a separate user account.

## Domain Configuration Repository Database Requirements

Informatica components store metadata in relational database repositories. The domain stores configuration and user information in a domain configuration repository.

You must set up a database and user account for the domain configuration repository before you run the installation. The database must be accessible to all gateway nodes in the Informatica domain.

When you install Informatica, you provide the database and user account information for the domain configuration repository. The Informatica installer uses JDBC to communicate with the domain configuration repository.

The domain configuration repository supports the following database types:

- IBM DB2 UDB
- Microsoft SQL Server
- Oracle
- Sybase ASE

Allow 200 MB of disk space for the database.

## IBM DB2 Database Requirements

Use the following guidelines when you set up the repository on IBM DB2:

- If the repository is in an IBM DB2 9.7 database, verify that IBM DB2 Version 9.7 Fix Pack 7 or a later fix pack is installed.
- On the IBM DB2 instance where you create the database, set the following parameters to ON:
  - DB2\_SKIPINSERTED
  - DB2\_EVALUNCOMMITTED
  - DB2\_SKIPDELETED
  - AUTO\_RUNSTATS
- On the database, set the configuration parameters.

The following table lists the configuration parameters that you must set:

Parameter	Value
applheapsz	8192
appl_ctl_heap_sz	8192 For IBM DB2 9.5 only.
logfilsiz	8000
maxlocks	98
locklist	50000
auto_stmt_stats	ON

- Set the tablespace pageSize parameter to 32768 bytes.

In a single-partition database, specify a tablespace that meets the pageSize requirements. If you do not specify a tablespace, the default tablespace must meet the pageSize requirements.

In a multi-partition database, specify a tablespace that meets the pageSize requirements. Define the tablespace in the catalog partition of the database.
- Set the NPAGES parameter to at least 5000. The NPAGES parameter determines the number of pages in the tablespace.
- Verify that the database user has CREATETAB, CONNECT, and BINDADD privileges.
- Informatica does not support IBM DB2 table aliases for repository tables. Verify that table aliases have not been created for any tables in the database.
- In the DataDirect Connect for JDBC utility, update the DynamicSections parameter to 3000.

The default value for DynamicSections is too low for the Informatica repositories. Informatica requires a larger DB2 package than the default. When you set up the DB2 database for the domain configuration repository or a Model repository, you must set the DynamicSections parameter to at least 3000. If the DynamicSections parameter is set to a lower number, you can encounter problems when you install or run Informatica services.

For more information about updating the DynamicSections parameter, see [Appendix D, "Updating the DynamicSections Parameter of a DB2 Database" on page 262](#).

## Microsoft SQL Server Database Requirements

Use the following guidelines when you set up the repository on Microsoft SQL Server:

- Set the read committed isolation level to READ\_COMMITTED\_SNAPSHOT to minimize locking contention. To set the isolation level for the database, run the following command:

```
ALTER DATABASE DatabaseName SET READ_COMMITTED_SNAPSHOT ON
```

To verify that the isolation level for the database is correct, run the following command:

```
SELECT is_read_committed_snapshot_on FROM sys.databases WHERE name = DatabaseName
```

- The database user account must have the CONNECT, CREATE TABLE, and CREATE VIEW privileges.

## Oracle Database Requirements

Use the following guidelines when you set up the repository on Oracle:

- Set the open\_cursors parameter to 4000 or higher.
- Set the permissions on the view \$parameter for the database user.
- Set the privileges for the database user to run *show parameter open\_cursors* in the Oracle database. When you run the pre-installation (i10Pi) system check tool, i10Pi runs the command against the database to identify the OPEN\_CURSORS parameter with the domain database user credentials.

You can run the following query to determine the open cursors setting for the domain database user account:

```
SELECT VALUE OPEN_CURSORS FROM V$PARAMETER WHERE UPPER(NAME)=UPPER('OPEN_CURSORS')
```

- Verify that the database user has the CONNECT, RESOURCE, and CREATE VIEW privileges.
- Informatica does not support Oracle public synonyms for repository tables. Verify that public synonyms have not been created for any tables in the database.

## Sybase ASE Database Requirements

Use the following guidelines when you set up the repository on Sybase ASE:

- Set the database server page size to 16K or higher. You must set the page size to 16K as this is a one-time configuration and cannot be changed afterwards.
- Set the database locking configuration to use row-level locking.

The following table describes the database locking configuration that you must set:

Database Configuration	Sybase System Procedure	Value
Lock scheme	sp_configure "lock scheme"	0, datarows

- Set the Sybase database option "ddl in tran" to TRUE.
- Set "allow nulls by default" to TRUE.
- Turn ON the Sybase database option select into/bulkcopy/pllsort.
- Enable the "select" privilege for the sysobjects system table.
- Create the following login script to disable the default VARCHAR truncation:

```
create procedure dbo.sp_string_rtrunc_proc as set string_rtruncation on  
sp_modifylogin "user_name", "login script", sp_string_rtrunc_proc
```

The login script is executed every time the user logs into the Sybase instance. The stored procedure sets the parameter at the session level. The sp\_modifylogin system procedure updates "user\_name" with the stored procedure as its "login script". The user must have permission to invoke the stored procedure.

- Verify that the database user has CREATE DEFAULT, CREATE PROCEDURE, CREATE RULE, CREATE TABLE, and CREATE VIEW privileges.
- Set the database configurations to the recommended baseline values.

The following table lists the database memory configuration parameters that you must set:

Database Configuration	Sybase System Procedure	Value
Maximum amount of total physical memory	sp_configure "max memory"	2097151
Procedure cache size	sp_configure "procedure cache size"	500000
Number of open objects	sp_configure "number of open objects"	5000
Number of open indexes	sp_configure "number of open indexes"	5000
Number of open partitions	sp_configure "number of open partitions"	5000
Heap memory per user	sp_configure "heap memory per user"	49152
Number of locks	sp_configure "number of locks"	100000

## Data Analyzer Repository Database Requirements

The Data Analyzer repository stores metadata for schemas, metrics and attributes, queries, reports, user profiles, and other objects for the Reporting Service.

You must specify the Data Analyzer repository details when you create a Reporting Service. The Reporting Service provides the Data Analyzer repository with the metadata corresponding to the selected data source.

The Data Analyzer repository supports the following database types:

- IBM DB2 UDB
- Microsoft SQL Server
- Oracle
- Sybase ASE

Allow 60 MB of disk space for the database.

### IBM DB2 Database Requirements

Use the following guidelines when you set up the repository on IBM DB2:

- Informatica does not support IBM DB2 table aliases for repository tables. Verify that table aliases have not been created for any tables in the database.

## Microsoft SQL Server Database Requirements

Use the following guidelines when you set up the repository on Microsoft SQL Server:

- If you create the repository in Microsoft SQL Server 2005, Microsoft SQL Server must be installed with case-insensitive collation.
- If you create the repository in Microsoft SQL Server 2005, the repository database must have a database compatibility level of 80 or earlier. Data Analyzer uses non-ANSI SQL statements that Microsoft SQL Server supports only on a database with a compatibility level of 80 or earlier.

To set the database compatibility level to 80, run the following query against the database:

```
sp_dbcmplevel '<DatabaseName>', 80
```

Or open the Microsoft SQL Server Enterprise Manager, right-click the database, and select Properties > Options. Set the compatibility level to 80 and click OK.

## Oracle Database Requirements

Use the following guidelines when you set up the repository on Oracle:

- Set the storage size for the tablespace to a small number to prevent the repository from using an excessive amount of space. Also verify that the default tablespace for the user that owns the repository tables is set to a small size.

The following example shows how to set the recommended storage parameter for a tablespace named REPOSITORY:

```
ALTER TABLESPACE "REPOSITORY" DEFAULT STORAGE ( INITIAL 10K NEXT 10K MAXEXTENTS  
UNLIMITED PCTINCREASE 50 );
```

Verify or change the storage parameter for a tablespace before you create the repository.

- Verify that the database user has the CONNECT, RESOURCE, and CREATE VIEW privileges.
- Informatica does not support Oracle public synonyms for repository tables. Verify that public synonyms have not been created for any tables in the database.

## Sybase ASE Database Requirements

Use the following guidelines when you set up the repository on Sybase ASE:

- Set the database server page size to 8K or higher. This is a one-time configuration and cannot be changed afterwards.

The database for the Data Analyzer repository requires a page size of at least 8 KB. If you set up a Data Analyzer database on a Sybase ASE instance with a page size smaller than 8 KB, Data Analyzer can generate errors when you run reports. Sybase ASE relaxes the row size restriction when you increase the page size.

Data Analyzer includes a GROUP BY clause in the SQL query for the report. When you run the report, Sybase ASE stores all GROUP BY and aggregate columns in a temporary worktable. The maximum index row size of the worktable is limited by the database page size. For example, if Sybase ASE is installed with the default page size of 2 KB, the index row size cannot exceed 600 bytes. However, the GROUP BY clause in the SQL query for most Data Analyzer reports generates an index row size larger than 600 bytes.

- Verify the database user has CREATE TABLE and CREATE VIEW privileges.
- Set "allow nulls by default" to TRUE.
- Enable the Distributed Transaction Management (DTM) option on the database server.
- Create a DTM user account and grant the dtm\_tm\_role to the user.



The following table lists the DTM configuration setting for the dtm\_tm\_role value:

DTM Configuration	Sybase System Procedure	Value
Distributed Transaction Management privilege	sp_role "grant"	dtm_tm_role, <i>username</i>

## Data Object Cache Database Requirements

The data object cache database stores cached logical data objects and virtual tables for the Data Integration Service. You specify the data object cache database connection when you create the Data Integration Service.

The data object cache database supports the following database types:

- IBM DB2 UDB
- Microsoft SQL Server
- Oracle

Allow 200 MB of disk space for the database.

**Note:** Ensure that you install the database client on the machine on which you want to run the Data Integration Service.

### IBM DB2 Database Requirements

Use the following guidelines when you set up the repository on IBM DB2:

- Verify that the database user account has CREATETAB and CONNECT privileges.
- Informatica does not support IBM DB2 table aliases for repository tables. Verify that table aliases have not been created for any tables in the database.
- Set the tablespace pageSize parameter to 32768 bytes.
- Set the NPAGES parameter to at least 5000. The NPAGES parameter determines the number of pages in the tablespace.

### Microsoft SQL Server Database Requirements

Use the following guidelines when you set up the repository on Microsoft SQL Server:

- Verify that the database user account has CONNECT and CREATE TABLE privileges.

### Oracle Database Requirements

Use the following guidelines when you set up the repository on Oracle:

- Verify that the database user has the CONNECT, RESOURCE, and CREATE VIEW privileges.
- Informatica does not support Oracle public synonyms for repository tables. Verify that public synonyms have not been created for any tables in the database.

# Workflow Database Requirements

The Data Integration Service stores run-time metadata for workflows in the workflow database. Before you create the workflow database, set up a database and database user account for the workflow database.

You specify the workflow database connection when you create the Data Integration Service.

The workflow database supports the following database types:

- IBM DB2 UDB
- Microsoft SQL Server
- Oracle

Allow 200 MB of disk space for the database.

**Note:** Ensure that you install the database client on the machine on which you want to run the Data Integration Service.

## IBM DB2 Database Requirements

Use the following guidelines when you set up the repository on IBM DB2:

- Verify that the database user account has CREATETAB and CONNECT privileges.
- Informatica does not support IBM DB2 table aliases for repository tables. Verify that table aliases have not been created for any tables in the database.
- Set the tablespace pageSize parameter to 32768 bytes.
- Set the NPAGES parameter to at least 5000. The NPAGES parameter determines the number of pages in the tablespace.
- Set the connection pooling parameters.

The following table lists the connection pooling parameters that you must set:

Parameter	Value
Maximum Connection Pool Size	128
Minimum Connection Pool Size	0
Maximum Idle Time	120 seconds

## Microsoft SQL Server Database Requirements

Use the following guidelines when you set up the repository on Microsoft SQL Server:

- Verify that the database user account has CONNECT and CREATE TABLE privileges.
- Enable JTA and XA datasource functionality on the database.
- Set the connection pooling parameters.

The following table lists the connection pooling parameters that you must set:

Parameter	Value
Maximum Connection Pool Size	128
Minimum Connection Pool Size	0
Maximum Idle Time	120 seconds

## Oracle Database Requirements

Use the following guidelines when you set up the repository on Oracle:

- Verify that the database user has the CONNECT, RESOURCE, and CREATE VIEW privileges.
- Informatica does not support Oracle public synonyms for repository tables. Verify that public synonyms have not been created for any tables in the database.
- Set the connection pooling parameters.

The following table lists the connection pooling parameters that you must set:

Parameter	Value
Maximum Connection Pool Size	128
Minimum Connection Pool Size	0
Maximum Idle Time	120 seconds

- Optionally, configure the database for Oracle Advanced Security Option (ASO). You can activate Oracle ASO for the database if the Informatica installation supports Oracle ASO.

For information about preparing the Informatica installation for Oracle ASO, consult the following Informatica Knowledge Base article:

[Can Oracle Advanced Security Option \(ASO\) be used with Informatica Data Quality Services? \(KB 152376\)](#)

## Jaspersoft Repository Database Requirements

The Jaspersoft repository stores reports, data sources, and metadata corresponding to the data source.

You must specify the Jaspersoft repository details when you create the Reporting and Dashboards Service.

The Jaspersoft repository supports the following database types:

- IBM DB2 UDB
- Microsoft SQL Server
- Oracle

Allow 10 MB of disk space for the database.

## IBM DB2 Database Requirements

Use the following guidelines when you set up the repository on IBM DB2:

- Verify that the database user account has CREATETAB and CONNECT privileges.
- Informatica does not support IBM DB2 table aliases for repository tables. Verify that table aliases have not been created for any tables in the database.

## Microsoft SQL Server Database Requirements

Use the following guidelines when you set up the repository on Microsoft SQL Server:

- Verify that the database user account has CONNECT and CREATE TABLE privileges.

## Oracle Database Requirements

Use the following guidelines when you set up the repository on Oracle:

- Verify that the database user account has CONNECT and RESOURCE privileges.
- Informatica does not support Oracle public synonyms for repository tables. Verify that public synonyms have not been created for any tables in the database.

# Metadata Manager Repository Database Requirements

Metadata Manager repository contains the Metadata Manager warehouse and models. The Metadata Manager warehouse is a centralized metadata warehouse that stores the metadata from metadata sources.

Specify the repository details when you create a Metadata Manager Service.

The Metadata Manager repository supports the following database types:

- IBM DB2 UDB
- Microsoft SQL Server
- Oracle

Allow 1 GB of disk space for the database.

For more information about configuring the database, see the documentation for your database system.

# IBM DB2 Database Requirements

Use the following guidelines when you set up the repository on IBM DB2:

- The database user account that creates the repository must have privileges to perform the following operations:

```
ALTER TABLE
CREATE FUNCTION
CREATE INDEX
CREATE PROCEDURE
CREATE TABLE
CREATE VIEW
DROP PROCEDURE
DROP TABLE
INSERT INTO
```

- The database user that creates the repository must be able to create tablespaces with page sizes of 32 KB.
- Set up system temporary tablespaces larger than the default page size of 4 KB and update the heap sizes. Queries running against tables in tablespaces defined with a page size larger than 4 KB require system temporary tablespaces with a page size larger than 4 KB. If there are no system temporary table spaces defined with a larger page size, the queries can fail. The server displays the following error:

```
SQL 1585N A system temporary table space with sufficient page size does not exist.
SQLSTATE=54048
```

Create system temporary tablespaces with page sizes of 8 KB, 16 KB, and 32 KB. Run the following SQL statements on each database to configure the system temporary tablespaces and update the heap sizes:

```
CREATE Bufferpool RBF IMMEDIATE SIZE 1000 PAGESIZE 32 K EXTENDED STORAGE ;
CREATE Bufferpool STBF IMMEDIATE SIZE 2000 PAGESIZE 32 K EXTENDED STORAGE ;
CREATE REGULAR TABLESPACE REGTS32 PAGESIZE 32 K MANAGED BY SYSTEM USING ('C:
\DB2\NODE0000\reg32' ) EXTENTSIZE 16 OVERHEAD 10.5 PREFETCHSIZE 16 TRANSFERRATE 0.33
BUFFERPOOL RBF;
CREATE SYSTEM TEMPORARY TABLESPACE TEMP32 PAGESIZE 32 K MANAGED BY SYSTEM USING
('C:\DB2\NODE0000\temp32' ) EXTENTSIZE 16 OVERHEAD 10.5 PREFETCHSIZE 16 TRANSFERRATE
0.33 BUFFERPOOL STBF;
GRANT USE OF TABLESPACE REGTS32 TO USER <USERNAME>;
UPDATE DB CFG FOR <DB NAME> USING APP CTL HEAP SZ 16384
UPDATE DB CFG FOR <DB NAME> USING APPLHEAPSZ 16384
UPDATE DBM CFG USING QUERY HEAP SZ 8000
UPDATE DB CFG FOR <DB NAME> USING LOGPRIMARY 100
UPDATE DB CFG FOR <DB NAME> USING LOGFILSIZ 2000
UPDATE DB CFG FOR <DB NAME> USING LOCKLIST 1000
UPDATE DB CFG FOR <DB NAME> USING DBHEAP 2400
"FORCE APPLICATIONS ALL"
DB2STOP
DB2START
```

- Set the locking parameters to avoid deadlocks when you load metadata into a Metadata Manager repository on IBM DB2.

The following table lists the locking parameters you can configure:

Parameter Name	Value	IBM DB2 Description
LOCKLIST	8192	Max storage for lock list (4KB)
MAXLOCKS	10	Percent of lock lists per application
LOCKTIMEOUT	300	Lock timeout (sec)
DLCHKTIME	10000	Interval for checking deadlock (ms)

Also, for IBM DB2 9.7 and earlier, set the DB2\_RR\_TO\_RS parameter to YES to change the read policy from Repeatable Read to Read Stability.

- Informatica does not support IBM DB2 table aliases for repository tables. Verify that table aliases have not been created for any tables in the database.

**Note:** If you use IBM DB2 as a metadata source, the source database has the same configuration requirements.

## Microsoft SQL Server Database Requirements

Use the following guidelines when you set up the repository on Microsoft SQL Server:

- The database user account that creates the repository must have privileges to perform the following operations:
  - ALTER TABLE
  - CREATE CLUSTERED INDEX
  - CREATE INDEX
  - CREATE PROCEDURE
  - CREATE TABLE
  - CREATE VIEW
  - DROP PROCEDURE
  - DROP TABLE
  - INSERT INTO
- If the repository must store metadata in a multibyte language, set the database collation to that multibyte language when you install Microsoft SQL Server. For example, if the repository must store metadata in Japanese, set the database collation to a Japanese collation when you install Microsoft SQL Server. This is a one-time configuration and cannot be changed.

# Oracle Database Requirements

Use the following guidelines when you set up the repository on Oracle:

- The database user account that creates the repository must have privileges to perform the following operations:

- ALTER TABLE
  - CREATE CLUSTER
  - CREATE INDEX
  - CREATE OR REPLACE FORCE VIEW
  - CREATE OR REPLACE PROCEDURE
  - CREATE OR REPLACE VIEW
  - CREATE TABLE
  - DROP TABLE
  - INSERT INTO TABLE

- Set the following parameters for the tablespace on Oracle:

## <Temporary tablespace>

Resize to at least 2 GB.

## CURSOR\_SHARING

Set to FORCE.

## MEMORY\_TARGET

Set to at least 4 GB.

Run `SELECT * FROM v$memory_target_advice ORDER BY memory_size;` to determine the optimal MEMORY\_SIZE.

## MEMORY\_MAX\_TARGET

Set to greater than the MEMORY\_TARGET size.

If MEMORY\_MAX\_TARGET is not specified, MEMORY\_MAX\_TARGET defaults to the MEMORY\_TARGET setting.

## OPEN\_CURSORS

Set to 500 shared.

Monitor and tune open cursors. Query `v$sesstat` to determine the number of currently-opened cursors. If the sessions are running close to the limit, increase the value of OPEN\_CURSORS.

## UNDO\_MANAGEMENT

Set to AUTO.

- If the repository must store metadata in a multibyte language, set the NLS\_LENGTH\_SEMANTICS parameter to CHAR on the database instance. Default is BYTE.
- Informatica does not support Oracle public synonyms for repository tables. Verify that public synonyms have not been created for any tables in the database.

# Model Repository Database Requirements

Informatica services and clients store data and metadata in the Model repository. Before you create the Model Repository Service, set up a database and database user account for the Model repository.

The Model repository supports the following database types:

- IBM DB2 UDB
- Microsoft SQL Server
- Oracle

Allow 3 GB of disk space for DB2. Allow 200 MB of disk space for all other database types.

For more information about configuring the database, see the documentation for your database system.

## IBM DB2 Database Requirements

Use the following guidelines when you set up the repository on IBM DB2:

- If the repository is in an IBM DB2 9.7 database, verify that IBM DB2 Version 9.7 Fix Pack 7 or a later fix pack is installed.
- On the IBM DB2 instance where you create the database, set the following parameters to ON:
  - DB2\_SKIPINSERTED
  - DB2\_EVALUNCOMMITTED
  - DB2\_SKIPDELETED
  - AUTO\_RUNSTATS
- On the database, set the configuration parameters.

The following table lists the configuration parameters that you must set:

Parameter	Value
applheapsz	8192
appl_ctl_heap_sz	8192 For IBM DB2 9.5 only.
logfilsiz	8000
maxlocks	98
locklist	50000
auto_stmt_stats	ON

- Set the tablespace pageSize parameter to 32768 bytes.

In a single-partition database, specify a tablespace that meets the pageSize requirements. If you do not specify a tablespace, the default tablespace must meet the pageSize requirements.

In a multi-partition database, specify a tablespace that meets the pageSize requirements. Define the tablespace in the catalog partition of the database.

- Set the NPAGES parameter to at least 5000. The NPAGES parameter determines the number of pages in the tablespace.



- Verify that the database user has CREATETAB, CONNECT, and BINDADD privileges.
- Informatica does not support IBM DB2 table aliases for repository tables. Verify that table aliases have not been created for any tables in the database.
- In the DataDirect Connect for JDBC utility, update the DynamicSections parameter to 3000.

The default value for DynamicSections is too low for the Informatica repositories. Informatica requires a larger DB2 package than the default. When you set up the DB2 database for the domain configuration repository or a Model repository, you must set the DynamicSections parameter to at least 3000. If the DynamicSections parameter is set to a lower number, you can encounter problems when you install or run Informatica services.

For more information about updating the DynamicSections parameter, see [Appendix D, “Updating the DynamicSections Parameter of a DB2 Database” on page 262](#).

## Microsoft SQL Server Database Requirements

Use the following guidelines when you set up the repository on Microsoft SQL Server:

- Set the read committed isolation level to READ\_COMMITTED\_SNAPSHOT to minimize locking contention. To set the isolation level for the database, run the following command:

```
ALTER DATABASE DatabaseName SET READ_COMMITTED_SNAPSHOT ON
```

To verify that the isolation level for the database is correct, run the following command:

```
SELECT is_read_committed_snapshot_on FROM sys.databases WHERE name = DatabaseName
```

- The database user account must have the CONNECT, CREATE TABLE, and CREATE VIEW privileges.

## Oracle Database Requirements

Use the following guidelines when you set up the repository on Oracle:

- Set the open\_cursors parameter to 2000 or higher.
- Verify that the database user has the CONNECT, RESOURCE, and CREATE VIEW privileges.
- Informatica does not support Oracle public synonyms for repository tables. Verify that public synonyms have not been created for any tables in the database.

## PowerCenter Repository Database Requirements

A PowerCenter repository is a collection of database tables containing metadata. A PowerCenter Repository Service manages the repository and performs all metadata transactions between the repository database and repository clients.

The PowerCenter repository supports the following database types:

- IBM DB2 UDB
- Microsoft SQL Server
- Oracle
- Sybase ASE

Allow 35 MB of disk space for the database.

**Note:** Ensure that you install the database client on the machine on which you want to run the PowerCenter Repository Service.

For more information about configuring the database, see the documentation for your database system.

## IBM DB2 Database Requirements

Use the following guidelines when you set up the repository on IBM DB2:

- To optimize repository performance, set up the database with the tablespace on a single node. When the tablespace is on one node, PowerCenter Client and PowerCenter Integration Service access the repository faster than if the repository tables exist on different database nodes.

Specify the single-node tablespace name when you create, copy, or restore a repository. If you do not specify the tablespace name, DB2 uses the default tablespace.

- Informatica does not support IBM DB2 table aliases for repository tables. Verify that table aliases have not been created for any tables in the database.

## Microsoft SQL Server Database Requirements

Use the following guidelines when you set up the repository on Microsoft SQL Server:

- Set the database server page size to 8K or higher. This is a one-time configuration and cannot be changed afterwards.
- Verify that the database user account has the CONNECT, CREATE TABLE, and CREATE VIEW privileges.

## Oracle Database Requirements

Use the following guidelines when you set up the repository on Oracle:

- Set the storage size for the tablespace to a small number to prevent the repository from using an excessive amount of space. Also verify that the default tablespace for the user that owns the repository tables is set to a small size.

The following example shows how to set the recommended storage parameter for a tablespace named REPOSITORY:

```
ALTER TABLESPACE "REPOSITORY" DEFAULT STORAGE ( INITIAL 10K NEXT 10K MAXEXTENTS
UNLIMITED PCTINCREASE 50 );
```

Verify or change the storage parameter for a tablespace before you create the repository.

- Verify that the database user has the CONNECT, RESOURCE, and CREATE VIEW privileges.
- Informatica does not support Oracle public synonyms for repository tables. Verify that public synonyms have not been created for any tables in the database.

## Sybase ASE Database Requirements

Use the following guidelines when you set up the repository on Sybase ASE:

- Set the database server page size to 8K or higher. This is a one-time configuration and cannot be changed afterwards.
- Set the Sybase database option "ddl in tran" to TRUE.
- Set "allow nulls by default" to TRUE.
- Verify the database user has CREATE TABLE and CREATE VIEW privileges.
- Set the database memory configuration requirements.

The following table lists the memory configuration requirements and the recommended baseline values:

Database Configuration	Sybase System Procedure	Value
Number of open objects	sp_configure "number of open objects"	5000
Number of open indexes	sp_configure "number of open indexes"	5000
Number of open partitions	sp_configure "number of open partitions"	8000
Number of locks	sp_configure "number of locks"	100000

## Profiling Warehouse Requirements

The profiling warehouse database stores profiling and scorecard results. You specify the profiling warehouse connection when you create the Data Integration Service.

The profiling warehouse supports the following database types:

- IBM DB2 UDB
- Microsoft SQL Server
- Oracle

Allow 10 GB of disk space for the database.

**Note:** Ensure that you install the database client on the machine on which you want to run the Data Integration Service. You can specify a JDBC connection or Hive connection as a profiling warehouse connection for IBM DB2 UDB, Microsoft SQL Server, and Oracle database types. You can create column profiles, rule profiles, data domain discovery profiles, and scorecards with a JDBC connection as a profiling warehouse connection.

For more information about configuring the database, see the documentation for your database system.

### IBM DB2 Database Requirements

Use the following guidelines when you set up the repository on IBM DB2:

- The database user account must have the CREATETAB, CONNECT, CREATE VIEW, and CREATE FUNCTION privileges.
- Informatica does not support IBM DB2 table aliases for repository tables. Verify that table aliases have not been created for any tables in the database.
- Set the tablespace pageSize parameter to 32768 bytes.
- Set the NPAGES parameter to at least 5000. The NPAGES parameter determines the number of pages in the tablespace.

### Microsoft SQL Server Database Requirements

Use the following guidelines when you set up the repository on Microsoft SQL Server:

- The database user account must have the CONNECT, CREATE TABLE, CREATE VIEW, and CREATE FUNCTION privileges.

## Oracle Database Requirements

Use the following guidelines when you set up the repository on Oracle:

- Verify that the database user has CONNECT, RESOURCE, CREATE VIEW, CREATE PROCEDURE, and CREATE FUNCTION privileges.
- Informatica does not support Oracle public synonyms for repository tables. Verify that public synonyms have not been created for any tables in the database.

## Reference Data Warehouse Requirements

The reference data warehouse stores the data values for reference table objects that you define in a Model repository. You configure a Content Management Service to identify the reference data warehouse and the Model repository.

You associate a reference data warehouse with a single Model repository. You can select a common reference data warehouse on multiple Content Management Services if the Content Management Services identify a common Model repository. The reference data warehouse must support mixed-case column names.

The reference data warehouse supports the following database types:

- IBM DB2 UDB
- Microsoft SQL Server
- Oracle

Allow 200 MB of disk space for the database.

**Note:** Ensure that you install the database client on the machine on which you want to run the Content Management Service.

## IBM DB2 Database Requirements

Use the following guidelines when you set up the repository on IBM DB2:

- Verify that the database user account has CREATETAB and CONNECT privileges.
- Verify that the database user has SELECT privileges on the SYSCAT.DBAUTH and SYSCAT.DBTABAUTH tables.
- Informatica does not support IBM DB2 table aliases for repository tables. Verify that table aliases have not been created for any tables in the database.
- Set the tablespace pageSize parameter to 32768 bytes.
- Set the NPAGES parameter to at least 5000. The NPAGES parameter determines the number of pages in the tablespace.

## Microsoft SQL Server Database Requirements

Use the following guidelines when you set up the repository on Microsoft SQL Server:

- Verify that the database user account has CONNECT and CREATE TABLE privileges.

## Oracle Database Requirements

Use the following guidelines when you set up the repository on Oracle:

- Verify that the database user account has CONNECT and RESOURCE privileges.
- Informatica does not support Oracle public synonyms for repository tables. Verify that public synonyms have not been created for any tables in the database.

## Configure Native Connectivity on Service Machines

To establish native connectivity between an application service and a database, install the database client software for the database that you want to access.

Native drivers are packaged with the database server and client software. Configure connectivity on the machines that need to access the databases. To ensure compatibility between the application service and the database, install a client software that is compatible with the database version and use the appropriate database client libraries.

For more information about configuring connectivity, see [Appendix C, “Connecting to Databases from UNIX” on page 238](#) and [Appendix B, “Connecting to Databases from Windows” on page 230](#).

The following services use native connectivity to connect to different databases:

### Data Integration Service

The Data Integration Service uses native database drivers to connect to the following databases:

- Source and target databases. Reads data from source databases and writes data to target databases.
- Data object cache database. Stores the data object cache.
- Profiling source databases. Reads from relational source databases to run profiles against the sources.
- Profiling warehouse. Writes the profiling results to the profiling warehouse.
- Reference tables. Runs mappings to transfer data between the reference tables and the external data sources.

When the Data Integration Service runs on a single node or on primary and back-up nodes, install database client software and configure connectivity on the machines where the Data Integration Service runs.

When the Data Integration Service runs on a grid, install database client software and configure connectivity on each machine that represents a node with the compute role or a node with both the service and compute roles.

### PowerCenter Repository Service

The PowerCenter Repository Service uses native database drivers to connect to the PowerCenter repository database.

Install database client software and configure connectivity on the machines where the PowerCenter Repository Service and the PowerCenter Repository Service processes run.

### **PowerCenter Integration Service**

The PowerCenter Integration Service uses native database drivers to connect to the following databases:

- Source and target databases. Reads from the source databases and writes to the target databases.
- Metadata Manager source databases. Loads the relational data sources in Metadata Manager.

Install database client software associated with the relational data sources and the repository databases on the machines where the PowerCenter Integration Service runs.

## **Install Database Client Software**

You must install the database clients on the required machines based on the types of databases that the application services access.

To ensure compatibility between the application service and the database, use the appropriate database client libraries and install a client software that is compatible with the database version.

Install the following database client software based on the type of database that the application service accesses:

### **IBM DB2 Client Application Enabler (CAE)**

Configure connectivity on the required machines by logging in to the machine as the user who starts Informatica services.

### **Microsoft SQL Server 2012 Native Client**

Download the client from the following Microsoft website:

<http://www.microsoft.com/en-in/download/details.aspx?id=29065>.

### **Oracle client**

Install compatible versions of the Oracle client and Oracle database server. You must also install the same version of the Oracle client on all machines that require it. To verify compatibility, contact Oracle.

### **Sybase Open Client (OCS)**

Install an Open Client version that is compatible with the Sybase ASE database server. You must also install the same version of Open Client on the machines hosting the Sybase ASE database and Informatica. To verify compatibility, contact Sybase.

## **Configure Database Client Environment Variables on UNIX**

Configure database client environment variables on the machines that run the Data Integration Service, PowerCenter Integration Service, and PowerCenter Repository Service processes.

The database client path variable name and requirements depend on the UNIX platform and the database.

After you configure the database environment variables, you can test the connection to the database from the database client.

The following table lists the database environment variables you need to set in UNIX:

Database	Environment Variable Name	Database Utility	Value
Oracle	ORACLE_HOME PATH	sqlplus	Set to: <DatabasePath> Add: <DatabasePath>/bin
IBM DB2	DB2DIR DB2INSTANCE PATH	db2connect	Set to: <DatabasePath> Set to: <DB2InstanceName> Add: <DatabasePath>/bin
Sybase ASE	SYBASE15 SYBASE_ASE SYBASE_OCS PATH	isql	Set to: <DatabasePath>/sybase<version> Set to: \${SYBASE15}/ASE-<version> Set to: \${SYBASE15}/OCS-<version> Add: \${SYBASE_ASE}/bin:\${SYBASE_OCS}/bin:\$PATH

## CHAPTER 4

# Prepare for Kerberos Authentication Setup

This chapter includes the following topics:

- [Prepare for Kerberos Authentication Setup Overview, 72](#)
- [Set Up the Kerberos Configuration File, 73](#)
- [Generate the Service Principal and Keytab File Name Format, 74](#)
- [Review the SPN and Keytab Format Text File, 78](#)
- [Create the Service Principal Names and Keytab Files, 80](#)

## Prepare for Kerberos Authentication Setup Overview

You can configure the Informatica domain to use Kerberos network authentication to authenticate users, services, and nodes.

Kerberos is a network authentication protocol which uses tickets to authenticate access to services and nodes in a network. Kerberos uses a Key Distribution Center (KDC) to validate the identities of users and services and to grant tickets to authenticated user and service accounts. In the Kerberos protocol, users and services are known as principals. The KDC has a database of principals and their associated secret keys that are used as proof of identity. Kerberos can use an LDAP directory service as a principal database.

To use Kerberos authentication, you must install and run the Informatica domain on a network that uses Kerberos network authentication. Informatica can run on a network that uses Kerberos authentication with Microsoft Active Directory service as the principal database.

The Informatica domain requires keytab files to authenticate nodes and services in the domain without transmitting passwords over the network. The keytab files contain the service principal names (SPN) and associated encrypted keys. Create the keytab files before you create nodes and services in the Informatica domain.

Before you configure Kerberos authentication for the domain, perform the following tasks:

- Set up the Kerberos configuration file.
- Generate the service principal and keytab file names in the Informatica format.
- Review the SPN and keytab format text file.
- Request the Kerberos administrator to add the SPN to the Kerberos principal database and create the keytab files.



# Set Up the Kerberos Configuration File

Kerberos stores configuration information in a file named *krb5.conf*. Informatica requires specific properties set in the Kerberos configuration file so that the Informatica domain can use Kerberos authentication correctly. You must set the properties in the *krb5.conf* configuration file.

The configuration file contains the information about the Kerberos server, including the Kerberos realm and the address of the KDC. You can request the Kerberos administrator to set the properties in the configuration file and send you a copy of the file.

1. Back up the *krb5.conf* file before you make any changes.
2. Edit the *krb5.conf* file.
3. In the *libdefaults* section, set or add the properties required by Informatica.

The following table lists the values to which you must set properties in the *libdefaults* section:

Parameter	Value
default_realm	Name of the service realm for the Informatica domain.
forwardable	Allows a service to delegate client user credentials to another service. Set this parameter to True. The Informatica domain requires application services to authenticate the client user credentials with other services.
default_tkt_enctypes	Encryption type for the session key in the ticket-granting ticket (TGT). Set this parameter to <i>rc4-hmac</i> . Informatica supports only the <i>rc4-hmac</i> encryption type.
udp_preference_limit	Determines the protocol that Kerberos uses when it sends a message to the KDC. Set <i>udp_preference_limit</i> = 1 to always use TCP. The Informatica domain supports only the TCP protocol. If the <i>udp_preference_limit</i> is set to any other value, the Informatica domain can shut down unexpectedly.

4. In the *realms* section, include the port number in the address of the KDC separated by a colon.  
For example, if the KDC address is *kerberos.example.com* and the port number is 88, set the *kdc* parameter to the following:

```
kdc = kerberos.example.com:88
```

5. Save the *krb5.conf* file.
6. Store the *krb5.conf* file in a directory that is accessible to the machine where you plan to install the Informatica services.

The following example shows the content of a *krb5.conf* with the required properties:

```
[libdefaults]
default_realm = AFNIKRB.AFNIDEV.COM
forwardable = true
default_tkt_enctypes = rc4-hmac
udp_preference_limit = 1

[realms]
AFNIKRB.AFNIDEV.COM = {
    admin_server = SMPLKERDC01.AFNIKRB.AFNIDEV.COM
    kdc = SMPLKERDC01.AFNIKRB.AFNIDEV.COM:88
}

[domain_realm]
afnikrb.afnidev.com = AFNIKRB.AFNIDEV.COM
.afnikrb.afnidev.com = AFNIKRB.AFNIDEV.COM
```

For more information about the Kerberos configuration file, see the Kerberos network authentication documentation.

## Generate the Service Principal and Keytab File Name Format

If you run the Informatica domain with Kerberos authentication, you must associate Kerberos service principal names (SPN) and keytab files with the nodes and processes in the Informatica domain. Informatica requires keytab files to authenticate services without requests for passwords.

Based on the security requirements for the domain, you can set the service principal level to one of the following levels:

### **Node Level**

If the domain is used for testing or development and does not require a high level of security, you can set the service principal at the node level. You can use one SPN and keytab file for the node and all the service processes on the node. You must also set up a separate SPN and keytab file for the HTTP processes on node.

### **Process Level**

If the domain is used for production and requires a high level of security, you can set the service principal at the process level. Create a unique SPN and keytab file for each node and each process on the node. You must also set up a separate SPN and keytab file for the HTTP processes on node.

The Informatica domain requires the service principal and keytab file names to follow a specific format. To ensure that you follow the correct format for the service principal and keytab file names, use the Informatica Kerberos SPN Format Generator to generate a list of the service principal and keytab file names in the format required by the Informatica domain.

The Informatica Kerberos SPN Format Generator is shipped with the Informatica services installer.

## Service Principal Requirements at Node Level

If the Informatica domain does not require a high level of security, the node and service processes can share the same SPNs and keytab files. The domain does not require a separate SPN for each service process in a node.

The Informatica domain requires SPNs and keytab files for the following components at node level:

### **Principal distinguished name (DN) for the LDAP directory service**

Principal name for the bind user DN that is used to search the LDAP directory service. The name of the keytab file must be `infa_ldapuser.keytab`.

### **Node process**

Principal name for the Informatica node that initiates or accepts authentication calls. The same principal name is used to authenticate the services in the node. Each gateway node in the domain requires a separate principal name.

### **HTTP processes in the domain**

Principal name for all web application services in the Informatica domain, including Informatica Administrator. The browser uses this principal name to authenticate with all HTTP processes in the domain. The name of the keytab file must be `webapp_http.keytab`.

## Service Principal Requirements at Process Level

If the Informatica domain requires a high level of security, create a separate SPN and keytab file for each node and each service in the node.

The Informatica domain requires SPNs and keytab files for the following components at process level:

### Principal distinguished name (DN) for the LDAP directory service

Principal name for the bind user DN that is used to search the LDAP directory service. The name of the keytab file must be `infa_ldapuser.keytab`.

### Node process

Principal name for the Informatica node that initiates or accepts authentication calls.

### Informatica Administrator service

Principal name for the Informatica Administrator service that authenticates the service with other services in the Informatica domain. The name of the keytab file must be `be_AdminConsole.keytab`.

### HTTP processes in the domain

Principal name for all web application services in the Informatica domain, including Informatica Administrator. The browser uses this principal name to authenticate with all HTTP processes in the domain. The name of the keytab file must be `webapp_http.keytab`.

### Service process

Principal name for the service that runs on a node in the Informatica domain. Each service requires a unique service principal and keytab file name.

You do not need to create the SPNs and keytab files for the services before you run the installer. You can create the SPN and keytab file for a service when you create the service in the domain. The SPN and keytab file for a service must be available when you enable the service.

## Running the Informatica Kerberos SPN Format Generator on Windows

You can run the Informatica Kerberos SPN Format Generator to generate a file that shows the correct format for the SPNs and keytab file names required in the Informatica domain.

You can run the SPN Format Generator from the command line or from the Informatica installer. The SPN Format Generator generates a file with the names of the service principal and keytab files based on the parameters you provide.

**Note:** Verify that the information you provide is correct. The SPN Format Generator does not validate the values you enter.

To run the SPN Format Generator, perform the following steps:

1. Log in to the machine with a system user account.
2. Close all other applications.
3. On the machine where you extracted the installation files, go to the following directory: `<Informatica installation files directory>/Server/Kerberos`
4. Run the `SPNFormatGenerator.bat` file.  
The Informatica Kerberos SPN Format Generator **Welcome** page appears.
5. Click **Next**.  
The **Service Principal Level** page appears.

6. Select the level at which to set the Kerberos service principals for the domain.

The following table describes the levels you can select:

Level	Description
Process Level	Configures the domain to use a unique service principal name (SPN) and keytab file for each node and each application service on a node.  The number of SPNs and keytab files required for each node depends on the number of application service processes that run on the node. Use the process level option for domains that require a high level of security, such as productions domains.
Node Level	Configures the domain to share SPNs and keytab files on a node.  This option requires one SPN and keytab file for the node and all application services that run on the node. It also requires a separate SPN and keytab file for all HTTP processes on the node.  Use the node level option for domains that do not require a high level of security, such as test and development domains.

7. Click **Next**.

The **Authentication Parameters - Kerberos Authentication** page appears.

8. Enter the domain and node parameters to generate the SPN format.

The following table describes the parameters you must specify:

Prompt	Description
Domain Name	Name of the domain. The name must not exceed 128 characters and must be 7-bit ASCII only. It cannot contain a space or any of the following characters: ` % * + ; " ? , < > \ /
Node name	Name of the Informatica node.
Node host name	Fully qualified host name or the IP address of the machine on which to create the node. The node host name cannot contain the underscore (_) character. <b>Note:</b> Do not use <i>localhost</i> . The host name must explicitly identify the machine.
Service Realm Name	Name of the Kerberos realm for the Informatica domain services. The realm name must be in uppercase.

If you set the service principal at node level, the utility displays the **+Node** button. If you set the service principal at process level, the utility displays the **+Node** and **+Service** buttons.

9. To generate the SPN format for an additional node, click **+Node** and specify the node name and host name.

You can enter multiple nodes for a domain.

10. To generate the SPN format for a service, click **+Service** and specify the service name in the **Service On Node** field.

The **Service On Node** field displays only if you set the service principal at process level and you click **+Service**. You can enter multiple services for a node. The services appear immediately below the node that they run on.

11. To remove a node from the list, click **-Node**.

The Informatica SPN Format Generator deletes the node. If you have added services to the node, the services are deleted with the node.

12. To remove a service from a node, clear the service name field.

13. Click **Next**.

The SPN Format Generator displays the path and file name of the file that contains the list of service principal and keytab file names.

14. Click **Done** to exit the SPN Format Generator.

The SPN Format Generator generates a text file that contains the SPN and keytab file names in the format required for the Informatica domain.

## Running the Informatica Kerberos SPN Format Generator on UNIX

You can run the Informatica Kerberos SPN Format Generator to generate a file that shows the correct format for the SPNs and keytab file names required in the Informatica domain.

You can run the SPN Format Generator from the command line or from the Informatica installer. The SPN Format Generator generates a file with the names of the service principal and keytab files based on the parameters you provide.

**Note:** Verify that the information you provide is correct. The SPN Format Generator does not validate the values you enter.

1. On the machine where you extracted the installation files, go to the following directory: `<Informatica installation files directory>/Server/Kerberos`
2. On a shell command line, run the `SPNFormatGenerator.sh` file.
3. Press **Enter** to continue.
4. In the **Service Principal Level** section, select the level at which to set the Kerberos service principals for the domain.

The following table describes the levels you can select:

Level	Description
1->Process Level	<p>Configures the domain to use a unique service principal name (SPN) and keytab file for each node and each application service on a node.</p> <p>The number of SPNs and keytab files required for each node depends on the number of application service processes that run on the node. Use the process level option for domains that require a high level of security, such as productions domains.</p>
2->Node Level	<p>Configures the domain to share SPNs and keytab files on a node.</p> <p>This option requires one SPN and keytab file for the node and all application services that run on the node. It also requires a separate SPN and keytab file for all HTTP processes on the node.</p> <p>Use the node level option for domains that do not require a high level of security, such as test and development domains.</p>

5. Enter the domain and node parameters required to generate the SPN format.

The following table describes the parameters you must specify:

Prompt	Description
Domain Name	Name of the domain. The name must not exceed 128 characters and must be 7-bit ASCII only. It cannot contain a space or any of the following characters: ` % * + ; " ? , < > \ /
Node name	Name of the Informatica node.
Node host name	Fully qualified host name or the IP address of the machine on which to create the node. The node host name cannot contain the underscore (_) character. <b>Note:</b> Do not use <i>localhost</i> . The host name must explicitly identify the machine.
Service Realm Name	Name of the Kerberos realm for the Informatica domain services. The realm name must be in uppercase.

If you set the service principal at node level, the prompt **Add Node?** appears. If you set the service principal at process level, the prompt **Add Service?** appears.

- At the **Add Node?** prompt, enter 1 to generate the SPN format for an additional node. Then enter the node name and node host name.  
To generate the SPN formats for multiple nodes, enter 1 at each **Add Node?** prompt and enter a node name and node host name.
- At the **Add Service?** prompt, enter 1 to generate the SPN format for a service that will run on the preceding node. Then enter the service name.  
To generate the SPN formats for multiple services, enter 1 at each **Add Service?** prompt and enter a service name.
- Enter 2 to end the **Add Service?** or **Add Node?** prompts.  
The SPN Format Generator displays the path and file name of the file that contains the list of service principal and keytab file names.
- Press Enter to exit the SPN Format Generator.

The SPN Format Generator generates a text file that contains the SPN and keytab file names in the format required for the Informatica domain.

## Review the SPN and Keytab Format Text File

The Kerberos SPN Format Generator generates a text file named SPNKeytabFormat.txt that lists the format for the service principal and keytab file names required by the Informatica domain. The list includes the SPN and keytab file names based on the service principal level you select.

Review the text file and verify that there are no error messages.

The text file contains the following information:

### Entity Name

Identifies the node or service associated with the process.

## SPN

Format for the SPN in the Kerberos principal database. The SPN is case sensitive. Each type of SPN has a different format.

An SPN can have one of the following formats:

Keytab type	SPN Format
NODE_SPN	isp/<NodeName>/<DomainName>@<REALMNAME>
NODE_AC_SPN	_AdminConsole/<NodeName>/<DomainName>@<REALMNAME>
NODE_HTTP_SPN	HTTP/<NodeHostName>@<REALMNAME> <b>Note:</b> The Kerberos SPN Format Generator validates the node host name. If the node host name is not valid, the utility does not generate an SPN. Instead, it displays the following message: Unable to resolve host name.
SERVICE_PROCESS_SPN	<ServiceName>/<NodeName>/<DomainName>@<REALMNAME>

## Keytab File Name

Format for the name of the keytab file to be created for the associated SPN in the Kerberos principal database. The keytab file name is case sensitive.

The keytab file names use the following formats:

Keytab type	Keytab File Name
NODE_SPN	<NodeName>.keytab
NODE_AC_SPN	_AdminConsole.keytab
NODE_HTTP_SPN	webapp_http.keytab
SERVICE_PROCESS_SPN	<ServiceName>.keytab

## Keytab Type

Type of the keytab. The keytab type can be one of the following types:

- NODE\_SPN. Keytab file for a node process.
- NODE\_AC\_SPN. Keytab file for the Informatica Administrator service process.
- NODE\_HTTP\_SPN. Keytab file for HTTP processes in a node.
- SERVICE\_PROCESS\_SPN. Keytab file for a service process.

## Service Principals at Node Level

The following example shows the contents of the SPNKeytabFormat.txt file generated for service principals at the node level:

ENTITY_NAME	SPN	KEY_TAB_NAME
KEY_TAB_TYPE		
Node01	isp/Node01/Infadomain@MY.SVCREALM.COM	Node01.keytab
NODE_SPN		
Node01	HTTP/NodeHost01.enterprise.com@MY.SVCREALM.COM	webapp_http.keytab
NODE_HTTP_SPN		
Node02	isp/Node02/Infadomain@MY.SVCREALM.COM	Node02.keytab

```

NODE_SPN
Node02      HTTP/NodeHost02.enterprise.com@MY.SVCREALM.COM      webapp_http.keytab
NODE_HTTP_SPN
Node03      isp/Node03/Infadomain@MY.SVCREALM.COM      Node03.keytab
NODE_SPN
Node03      HTTP/NodeHost03.enterprise.com@MY.SVCREALM.COM      webapp_http.keytab
NODE_HTTP_SPN

```

## Service Principals at Process Level

The following example shows the contents of the SPNKeytabFormat.txt file generated for service principals at the process level:

```

ENTITY_NAME      SPN
KEY_TAB_NAME      KEY_TAB_TYPE
Node01            isp/Node01/Infadomain@MY.SVCREALM.COM
Node01.keytab     NODE_SPN
Node01            _AdminConsole/Node01/Infadomain@MY.SVCREALM.COM
_AdminConsole.keytab NODE_AC_SPN
Node01            HTTP/NodeHost01.enterprise.com@MY.SVCREALM.COM
webapp_http.keytab NODE_HTTP_SPN
Node02            isp/Node02/Infadomain@MY.SVCREALM.COM
Node02.keytab     NODE_SPN
Node02            _AdminConsole/Node02/Infadomain@MY.SVCREALM.COM
_AdminConsole.keytab NODE_AC_SPN
Node02            HTTP/NodeHost02.enterprise.com@MY.SVCREALM.COM
webapp_http.keytab NODE_HTTP_SPN
Service10:Node01  Service10/Node01/Infadomain@MY.SVCREALM.COM
Service10.keytab  SERVICE_PROCESS_SPN
Service100:Node02 Service100/Node02/Infadomain@MY.SVCREALM.COM
Service100.keytab SERVICE_PROCESS_SPN
Service200:Node02 Service200/Node02/Infadomain@MY.SVCREALM.COM
Service200.keytab SERVICE_PROCESS_SPN

```

# Create the Service Principal Names and Keytab Files

After you generate the list of SPN and keytab file names in Informatica format, send a request to the Kerberos administrator to add the SPNs to the Kerberos principal database and create the keytab files.

Use the following guidelines when you create the SPN and keytab files:

**The user principal name (UPN) must be the same as the SPN.**

When you create a user account for the service principal, you must set the UPN with the same name as the SPN. The application services in the Informatica domain can act as a service or a client depending on the operation. You must configure the service principal to be identifiable by the same UPN and SPN.

A user account must be associated with only one SPN. Do not set multiple SPNs for one user account.

## Enable delegation in Microsoft Active Directory.

You must enable delegation for all user accounts with service principals used in the Informatica domain. In the Microsoft Active Directory Service, set the **Trust this user for delegation to any service (Kerberos only)** option for each user account that you set an SPN.

Delegated authentication happens when a user is authenticated with one service and that service uses the credentials of the authenticated user to connect to another service. Because services in the Informatica domain need to connect to other services to complete an operation, the Informatica domain requires the delegation option to be enabled in Microsoft Active Directory.

For example, when a PowerCenter client connects to the PowerCenter Repository Service, the client user account is authenticated with the PowerCenter Repository Service principal. When the PowerCenter



Repository Service connects to the PowerCenter Integration Service, the PowerCenter Repository Service principal can use the client user credential to authenticate with the PowerCenter Integration Service. There is no need for the client user account to also authenticate with the PowerCenter Integration Service.

#### Use the ktpass utility to create the service principal keytab files.

Microsoft Active Directory supplies the ktpass utility to create keytab files. Informatica supports Kerberos authentication only on Microsoft Active Directory and has certified only keytab files that are created with ktpass.

The keytab files for a node must be available on the machine that hosts the node. By default, the keytab files are stored in the following directory: <Informatica installation directory>/isp/config/keys. During installation, you can specify a directory on the node to store the keytab files.

When you receive the keytab files from the Kerberos administrator, copy the keytab files to a directory that is accessible to the machine where you plan to install the Informatica services. When you run the Informatica installer, specify the location of the keytab files. The Informatica installer copies the keytab files to the directory for keytab files on the Informatica node.

## Troubleshooting the Service Principal Names and Keytab Files

You can use Kerberos utilities to verify that the service principal and keytab file names created by the Kerberos administrator match the service principal and keytab file names that you requested. You can also use the utilities to determine the status of the Kerberos key distribution center (KDC).

You can use Kerberos utilities such as *setspn*, *kinit* and *klist* to view and verify the SPNs and keytab files. To use the utilities, ensure that the KRB5\_CONFIG environment variable contains the path and file name of the Kerberos configuration file.

**Note:** The following examples show ways to use the Kerberos utilities to verify that SPNs and keytab files are valid. The examples might be different than the way that the Kerberos administrator uses the utilities to create the SPNs and keytab files required for the Informatica domain. For more information about running the Kerberos utilities, see the Kerberos documentation.

Use the following utilities to verify the SPNs and keytab files:

#### klist

You can use *klist* to list the Kerberos principals and keys in a keytab file. To list the keys in the keytab file and the time stamp for the keytab entry, run the following command:

```
klist -k -t <keytab_file>
```

The following output example shows the principals in a keytab file:

```
Keytab name: FILE:int_srv01.keytab
KVNO Timestamp Principal
-----
3 12/31/69 19:00:00 int_srv01/node01_vMPE/Domn96_vMPE@REALM
3 12/31/69 19:00:00 int_srv01/node01_vMPE/Domn96_vMPE@REALM
3 12/31/69 19:00:00 int_srv01/node01_vMPE/Domn96_vMPE@REALM
3 12/31/69 19:00:00 int_srv01/node01_vMPE/Domn96_vMPE@REALM
3 12/31/69 19:00:00 int_srv01/node01_vMPE/Domn96_vMPE@REALM
```

#### kinit

You can use *kinit* to request a ticket-granting ticket for a user account to verify that the KDC is running and can grant tickets. To request a ticket-granting ticket for a user account, run the following command:

```
kinit <user_account>
```

You can also use *kinit* to request a ticket-granting ticket and verify that the keytab file can be used to establish a Kerberos connection. To request a ticket-granting ticket for an SPN, run the following command:

```
kinit -V -k -t <keytab_file> <SPN>
```

The following output example shows the ticket-granting ticket created in the default cache for a specified keytab file and SPN:

```
Using default cache: /tmp/krb5cc_10000073
Using principal: int_srvc01/node01_vMPE/Domn96_vMPE@REALM
Using keytab: int_srvc01.keytab
Authenticated to Kerberos v5
```

### setspn

You can use *setspn* to view, modify, or delete the SPN of an Active Directory service account. On the machine that hosts the Active Directory service, open a command line window and run the command.

To view the SPNs that are associated with a user account, run the following command:

```
setspn -L <user_account>
```

The following output example shows the SPN associated with the user account *is96svc*:

```
Registered ServicePrincipalNames for CN=is96svc,OU=AllSvcAccts,OU=People,
DC=ds,DC=intrac0rp,DC=zec0rp:
    int_srvc01/node02_vMPE/Domn96_vMPE
```

To view the user accounts associated with an SPN, run the following command:

```
setspn -Q <SPN>
```

The following output example shows the user account associated with the SPN *int\_srvc01/node02\_vMPE/Domn96\_vMPE*:

```
Checking domain DC=ds,DC=intrac0rp,DC=zec0rp
CN=is96svc,OU=AllSvcAccts,OU=People,DC=ds,DC=intrac0rp,DC=zec0rp
    int_srvc01/node02_vMPE/Domn96_vMPE

Existing SPN found!
```

To search for duplicate SPNs, run the following command:

```
setspn -X
```

The following output example shows multiple user accounts associated with one SPN:

```
Checking domain DC=ds,DC=intrac0rp,DC=zec0rp
Processing entry 1125
HOST/mtb01.REALM is registered on these accounts:
    CN=Team1svc,OU=AllSvcAccts,OU=People,DC=ds,DC=intrac0rp,DC=zec0rp
    CN=MTB1svc,OU=IIS,OU=WPC960K3,OU=WINServers,DC=ds,DC=intrac0rp,DC=zec0rp
```

**Note:** Searching for duplicate SPNs can take a long time and a large amount of memory.

### kdestroy

You can use *kdestroy* to delete the active Kerberos authorization tickets and the user credentials cache that contains them. If you run *kdestroy* without parameters, you delete the default credentials cache.

## CHAPTER 5

# Before You Install the Services on Windows

This chapter includes the following topics:

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- [Read the Release Notes, 83](#)
- [Review the Patch Requirements, 84](#)
- [Back Up the Data Transformation Files, 84](#)
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- [Extract the Installer Files, 87](#)
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## Before You Install the Services on Windows Overview

Before you install the Informatica services, set up the machine to meet the requirements to install and run the Informatica platform. If the machine where you install the Informatica services is not configured correctly, the installation can fail.

## Read the Release Notes

Read the Informatica Release Notes for updates to the installation and upgrade process. You can also find information about known and fixed limitations for the release.

## Review the Patch Requirements

Before you install the Informatica services, verify that the machine has the required operating system patches and libraries.

The following table lists the patches and libraries that the Informatica services require on a Windows platform:

Platform	Operating System	Operating System Patch
Windows x64	2012 R2 64-bit	None required
Windows x64	2008 R2 64-bit	None required
Windows x64	2008 64-bit	SP2

## Back Up the Data Transformation Files

Before installation, you must back up the Data Transformation files that were created under previous versions. After you complete the installation, copy the files to the new installation directories to get the same repository and custom global components as in the previous version.

The following table lists the files or directories that you must back up:

File or Directory	Default Location
Repository	<Informatica installation directory>\DataTransformation\ServiceDB
Custom Global Components directory (TGP files)	<Informatica installation directory>\DataTransformation\autoInclude\user
Custom Global Components directory (DLL and JAR files)	<Informatica installation directory>\DataTransformation\externLibs\user
Configuration file	<Informatica installation directory>\DataTransformation\CMConfig.xml
License file	<Informatica installation directory>\DataTransformation\CDELICENSE.cfg

Do not copy the Data Transformation Library files. Instead, install the Data Transformation Libraries again.

## Review the Environment Variables

Configure the environment variables to work with the Informatica installation.

The following table describes environment variables to review on Windows:

Variable	Description
%TEMP%	Location of the temporary files created during installation. Informatica requires 1 GB disk space for temporary files. Configure the environment variable if you do not want to create temporary files in the default drive.
PATH	The installer appends file paths required by Informatica to the PATH environment variable. Verify that the length of the PATH environment variable does not exceed the system limits.

## Create a System User Account

Create a system user account to perform the installation and to run the Informatica service. Verify that the user account that you use to install the Informatica services has write permission on the installation directory.

You can install Informatica with the user account logged in to the machine and run it under another user account. You can create a local account or a domain account to install Informatica or run the Informatica Windows service.

**Note:** To access a repository on Microsoft SQL Server that uses a Windows trusted connection, create a domain account.

The user accounts require the following permissions to run the installer or to run the Informatica Windows service:

- **Logged in user account.** The user account must be a member of the Administrators group and have the *Log on as a service* permission. Log in with this user account before you install Informatica.
- **Another user account.** The user account must be a member of the Administrators group and have Log on as a service and Act as operating system permissions. You do not have to log in with this user account before you install Informatica. During installation, you can specify the user account to run the Informatica Windows service.

## Set Up Keystore and Truststore Files

When you install the Informatica services, you can configure secure communication for the domain and set up a secure connection to Informatica Administrator (the Administrator tool). If you configure these security options, you must set up keystore and truststore files.

Before you install the Informatica services, set up the files for secure communication within the Informatica domain or for a secure connection to the Administrator tool. To create the required files, you can use the following programs:

### **keytool**

You can use keytool to create an SSL certificate or a Certificate Signing Request (CSR) as well as keystores and truststores in JKS format.

For more information about using keytool, see the documentation on the following web site:

<http://docs.oracle.com/javase/7/docs/technotes/tools/windows/keytool.html>.

## OpenSSL

You can use OpenSSL to create an SSL certificate or CSR as well as convert a keystore in JKS format to PEM format.

For more information about OpenSSL, see the documentation on the following website:

<https://www.openssl.org/docs/>

For a higher level of security, send your CSR to a Certificate Authority (CA) to get a signed certificate.

The software available for download at the referenced links belongs to a third party or third parties, not Informatica LLC. The download links are subject to the possibility of errors, omissions or change. Informatica assumes no responsibility for such links and/or such software, disclaims all warranties, either express or implied, including but not limited to, implied warranties of merchantability, fitness for a particular purpose, title and non-infringement, and disclaims all liability relating thereto.

## Secure Communication Within the Informatica domain

Before you enable secure communication within the Informatica domain, verify that the following requirements are met:

### **You created a certificate signing request (CSR) and private key.**

You can use keytool or OpenSSL to create the CSR and private key.

If you use RSA encryption, you must use more than 512 bits.

### **You have a signed SSL certificate.**

The certificate can be self-signed or CA signed. Informatica recommends a CA signed certificate.

### **You imported the certificate into keystores.**

You must have a keystore in PEM format named `infa_keystore.pem` and a keystore in JKS format named `infa_keystore.jks`.

**Note:** The password for the keystore in JKS format must be the same as the private key pass phrase used to generate the SSL certificate.

### **You imported the certificate into truststores.**

You must have a truststore in PEM format named `infa_keystore.pem` and a keystore in JKS format named `infa_keystore.jks`.

### **The keystores and truststores are in the correct directory.**

The keystore and truststore must be in a directory that is accessible to the installer.

For more information about how to create a custom keystore and truststore, see the Informatica How-To Library article How to Create Keystore and Truststore Files for Secure Communication in the Informatica Domain: <https://mysupport.informatica.com/docs/DOC-12984>

## Secure Connection to the Administrator tool

Before you secure the connection to the Administrator tool, verify that the following requirements are met:

### **You created a certificate signing request (CSR) and private key.**

You can use keytool or OpenSSL to create the CSR and private key.

If you use RSA encryption, you must use more than 512 bits.

### **You have a signed SSL certificate.**

The certificate can be self-signed or CA signed. Informatica recommends a CA signed certificate.

**You imported the certificate into a keystore in JKS format.**

A keystore must contain only one certificate. If you use a unique certificate for each web application service, create a separate keystore for each certificate. Alternatively, you can use a shared certificate and keystore.

If you use the installer-generated SSL certificate for the Administrator tool, you do not need to import the certificate into a keystore in JKS format.

**The keystore is in the correct directory.**

The keystore must be in a directory that is accessible to the installer.

## Extract the Installer Files

The installer files are compressed and distributed as a zip file.

Use a zip utility to extract the installer files to a directory on your machine. Verify the zip utility version is compatible with the Windows operating system version. When you unzip the file, verify that the zip utility also extracts empty folders.

You can extract the installer files in the following ways:

- **Installation DVD.** Download the Informatica zip file from the installation DVD to a directory on your machine and then extract the installer files, or extract the installer files directly from the DVD to a directory on your machine. If you download the zip file to a directory on your machine, verify the length of the entire installation directory path, including the zip file name, is 60 characters or less.
- **FTP download.** Download the Informatica installation zip file from the Informatica Electronic Software Download site to a directory on your machine and then extract the installer files.

**Note:** Make sure that you download the file to a local directory or a shared network drive that is mapped on your machine. You can then extract the installer files. However, you cannot run the installer from a mapped file. Copy the extracted files to a local drive and then run the installer.

## Verify the License Key

Before you install the software, verify that you have the license key available.

You can get the license key in the following ways:

- **Installation DVD.** If you receive the Informatica installation files in a DVD, the license key file is included in the Informatica License Key CD.
- **FTP download.** If you download the Informatica installation files from the Informatica Electronic Software Download (ESD) site, the license key is in an email message from Informatica. Copy the license key file to a directory accessible to the user account that installs the product.

Contact Informatica Global Customer Support if you do not have a license key or if you have an incremental license key and you want to create a domain.

# Run the Pre-Installation (i10Pi) System Check Tool

Run the Pre-installation (i10Pi) System Check Tool to verify whether the machine meets the system requirements for installation or upgrade.

Ensure that you verified the system requirements and prepared the domain configuration repository database.

1. Log in to the machine with a system user account.
2. Close all other applications.
3. Go to the root of the directory that contains the installation files and run install.bat as administrator.

To run the file as administrator, right-click the install.bat file and select **Run as administrator**.

**Note:** If you do not run the installer as administrator, the Windows system administrator might encounter issues when accessing files in the Informatica installation directory.

The **Informatica 10.0** page appears.

4. Select **Install or upgrade Informatica**.
5. Select **Run the Pre-Installation (i10Pi) System Check Tool** to verify whether the machine meets the system requirements for the installation or upgrade.
6. Click **Start**.

The Informatica Pre-Installation (i10Pi) System Check Tool **Welcome** page appears.

7. Click **Next**.

The **System Information** page appears.

8. Enter the absolute path for the installation directory.

The directory names in the path must not contain spaces or the following special characters: @ | \* \$ # ! % ( ) { } [ ] , ; ' .

**Note:** Informatica recommends using alphanumeric characters in the installation directory path. If you use a special character such as á or €, unexpected results might occur at run time.

9. Enter the starting port number for the node that you will create or upgrade on the machine. The default port number for the node is 6005.
10. Click **Next**.

The **Database and JDBC Connection Information** page appears.

11. Enter the information for the domain configuration repository database.

The following table describes the database information for the domain configuration repository:

Property	Description
Database type	Database for the domain configuration repository. Select Oracle, IBM DB2, Microsoft SQL Server, or Sybase ASE.
Database user ID	Database user account for the domain configuration repository.
User password	Password for the database user account.



Property	Description
Tablespace	Available for IBM DB2. Name of the tablespace in which to create the tables. Specify a tablespace that meets the pageSize requirement of 32768 bytes. In a single partition database, if this option is not selected, the installer creates the tables in the default tablespace. In a multipartition database, select this option and specify the name of the tablespace that resides in the catalog partition of the database.
Schema name	Available for Microsoft SQL Server. Name of the schema that will contain domain configuration tables. If not selected, the installer creates the tables in the default schema.
Trusted connection	Available for Microsoft SQL Server. Indicates whether to connect to Microsoft SQL Server through a trusted connection. Trusted authentication uses the security credentials of the current user to make the connection to Microsoft SQL Server. If not selected, the installer uses Microsoft SQL Server authentication.

The domain configuration repository must be accessible to all gateway nodes in the domain.

12. If you plan to use a secure database for the domain configuration repository, select the **Secure database** option.
13. Enter the database connection information.

- To enter the connection information using the JDBC URL information, select **JDBC URL** and specify the JDBC URL properties.

The following table describes the JDBC URL properties that you specify:

Property	Description
Database address	Host name and port number for the database in the format <code>host_name:port</code> .
Database service name	Service or database name : - Oracle: Enter the service name. - Microsoft SQL Server: Enter the database name. - IBM DB2: Enter the service name. - Sybase ASE: Enter the database name.
JDBC parameters	Optional parameters to include in the database connection string. Use the parameters to optimize database operations for the configuration database. The upgrade wizard displays the parameters you provided when you installed the previous version. You can modify the JDBC parameter string. Verify that the parameter string is valid. The upgrade wizard does not validate the parameter string before it adds the string to the JDBC URL. If not selected, the upgrade wizard creates the JDBC URL string without additional parameters.

- To enter the connection information using a custom JDBC connection string, select **Custom JDBC connection string** and type the connection string.

Use the following syntax for the JDBC connection string for the databases:

**IBM DB2**

```
jdbc:Informatica:db2://host_name:port_no;DatabaseName=
```

## Oracle

```
jdbc:Informatica:oracle://host_name:port_no;ServiceName=
```

## Microsoft SQL Server

```
jdbc:Informatica:sqlserver://host_name:port_no;SelectMethod=cursor;DatabaseName=
```

## Sybase

```
jdbc:Informatica:sybase://host_name:port_no;DatabaseName=
```

Verify that the connection string contains all the connection parameters required by your database system.

- If you select the **Secure database** option, select **Custom JDBC connection string** and type the connection string.

You must include the security parameters in addition to the connection parameters.

The following table describes the security parameters that you must include in the JDBC connection string:

Parameter	Description
EncryptionMethod	Required. Indicates whether data is encrypted when transmitted over the network. This parameter must be set to <b>SSL</b> .
ValidateServerCertificate	Optional. Indicates whether Informatica validates the certificate that is sent by the database server.  If this parameter is set to <b>True</b> , Informatica validates the certificate that is sent by the database server. If you specify the <b>HostNameInCertificate</b> parameter, Informatica also validates the host name in the certificate.  If this parameter is set to <b>false</b> , Informatica does not validate the certificate that is sent by the database server. Informatica ignores any truststore information that you specify.
HostNameInCertificate	Optional. Host name of the machine that hosts the secure database. If you specify a host name, Informatica validates the host name included in the connection string against the host name in the SSL certificate.  If SSL encryption and validation is enabled and this property is not specified, the driver uses the server name specified in the connection URL or data source of the connection to validate the certificate.
TrustStore	Required. Path and file name of the truststore file that contains the SSL certificate for the database.
TrustStorePassword	Required. Password for the truststore file for the secure database.

Verify that the connection string contains all the connection and security parameters required by your database system.

14. Click **Test Connection** to verify that you can connect to the database, and then click **OK** to continue.

15. Click **Next** to start the system check.

The tool checks the settings of the hard drive, the availability of the ports, and the configuration of the database. After the system check is complete, the **System Check Summary** page appears, displaying the results of the system check.

16. Analyze the results of the system check.

Each requirement is listed, along with one of the following check statuses:

- [Pass] - The requirement meets the criteria for the Informatica installation or upgrade.
- [Fail] - The requirement does not meet the criteria for the Informatica installation or upgrade. Resolve the issue before you proceed with the installation or upgrade.
- [Information] - Verify the information and perform any additional tasks as outlined in the details.

The results of the system check are saved to the following file: `.../Server/i10Pi/i10Pi/en/i10Pi_summary.txt`

17. Click **Done** to close the Pre-Installation (i10Pi) System Check Tool.

If the Pre-Installation (i10Pi) System Check Tool finishes with failed requirements, resolve the failed requirements and run the Pre-Installation (i10Pi) System Check Tool again.

**Note:** If the Informatica Pre-Installation (i10Pi) System Check Tool check finishes with failed requirements, you can still perform the Informatica installation or upgrade. However, Informatica highly recommends that you resolve the failed requirements before you proceed.

## CHAPTER 6

# Before You Install the Services on UNIX

This chapter includes the following topics:

- [Before You Install the Services on UNIX Overview, 92](#)
- [Read the Release Notes, 92](#)
- [Review the Patch Requirements, 93](#)
- [Install the Java Development Kit, 93](#)
- [Back Up the Data Transformation Files, 93](#)
- [Review the Environment Variables, 94](#)
- [Create a System User Account, 95](#)
- [Set Up Keystore and Truststore Files, 95](#)
- [Set the File Descriptor Limit, 97](#)
- [Configure POSIX Asynchronous I/O, 97](#)
- [Extract the Installer Files, 97](#)
- [Verify the License Key, 98](#)
- [Run the Pre-Installation \(i10Pi\) System Check Tool, 98](#)

## Before You Install the Services on UNIX Overview

Before you install the Informatica services, set up the machine to meet the requirements to install and run the Informatica platform. If the machine where you install the Informatica services is not configured correctly, the installation can fail.

## Read the Release Notes

Read the Informatica Release Notes for updates to the installation and upgrade process. You can also find information about known and fixed limitations for the release.

## Review the Patch Requirements

Before you install the Informatica services, verify that the machine has the required operating system patches and libraries.

The following table lists the patches and libraries that the Informatica services require on a UNIX platform:

Platform	Operating System	Operating System Patch
AIX	7.1 TL2	OS level: 7100-02 bos.adt.debug Version 7.1.2.0
AIX	6.1 TL8	OS level: 6100-08 bos.adt.debug Version 6.1.8.0
Linux-x64	Red Hat Enterprise Linux 6.5	All of the following packages, where <version> is any version of the package: <ul style="list-style-type: none"><li>- e2fsprogs-libs-&lt;version&gt;.el6</li><li>- keyutils-libs-&lt;version&gt;.el6</li><li>- libselinux-&lt;version&gt;.el6</li><li>- libsepol-&lt;version&gt;.el6</li></ul>
Linux-x64	Red Hat Enterprise Linux 7	All of the following packages, where <version> is any version of the package: <ul style="list-style-type: none"><li>- e2fsprogs-libs-&lt;version&gt;.el7</li><li>- keyutils-libs-&lt;version&gt;.el7</li><li>- libselinux-&lt;version&gt;.el7</li><li>- libsepol-&lt;version&gt;.el7</li></ul>

## Install the Java Development Kit

If you are installing Informatica on AIX, install the Java Development Kit (JDK). The JDK is not bundled with the Informatica installer for AIX. The JDK is bundled with the Informatica installer for all other platforms.

Informatica services on AIX is certified with JDK version 7.1 SR3 FP1. Use your IBM ID to download the JDK for AIX from the IBM web site.

If you have problems installing the JDK, contact the JDK vendor.

The software available for download at the referenced links belongs to a third party or third parties, not Informatica LLC. The download links are subject to the possibility of errors, omissions or change. Informatica assumes no responsibility for such links and/or such software, disclaims all warranties, either express or implied, including but not limited to, implied warranties of merchantability, fitness for a particular purpose, title and non-infringement, and disclaims all liability relating thereto.

## Back Up the Data Transformation Files

Before installation, you must back up the Data Transformation files that were created under previous versions. After you complete the installation, copy the files to the new installation directories to get the same repository and custom global components as in the previous version.

The following table lists the files or directories that you must back up:

File or Directory	Default Location
Repository	<Informatica installation directory>\DataTransformation\ServiceDB
Custom Global Components directory (TGP files)	<Informatica installation directory>\DataTransformation\autoInclude\user
Custom Global Components directory (DLL and JAR files)	<Informatica installation directory>\DataTransformation\externLibs\user
Configuration file	<Informatica installation directory>\DataTransformation\CMConfig.xml
License file	<Informatica installation directory>\DataTransformation\CDELICENSE.cfg

Do not copy the Data Transformation Library files. Instead, install the Data Transformation Libraries again.

## Review the Environment Variables

Configure the environment variables to work with the Informatica installation.

The following table describes the environment variables to review on UNIX:

Variable	Description
IATEMPDIR	Location of the temporary files created during installation. Informatica requires 1 GB disk space for temporary files. Configure the environment variable if you do not want to create temporary files in the /tmp directory.
INFA_JDK_HOME	Location of the folder containing the supported Java Development Kit (JDK). Set the INFA_JDK_HOME environment variable if you are installing Informatica on AIX, HP-UX, or zLinux. In the configuration file for your shell, for example the .bashrc file, set the INFA_JDK_HOME environment variable to the directory that contains the JDK. Verify that the login shell can access the INFA_JDK_HOME environment variable.
JRE_HOME	If you install the Informatica services on a Linux machine, clear the JRE_HOME environment variable before you start the installation.
LANG and LC_ALL	Change the locale to set the appropriate character encoding for the terminal session. For example, set the encoding to <code>Latin1</code> or <code>ISO-8859-1</code> for French, <code>EUC-JP</code> or <code>Shift JIS</code> for Japanese, or <code>UTF-8</code> for Chinese or Korean. The character encoding determines the types of characters that appear in the UNIX terminal.
DISPLAY	Unset the DISPLAY environment before you run the installer. Installation might fail if the DISPLAY environment variable has some value.

Variable	Description
LD_PRELOAD	On HP-UX, the environment variable selects the Data Transformation libjvm shared object of the JRE.  Unset the LD_PRELOAD environment variable, if you are upgrading Informatica on HP-UX.
PATH	The installer appends file paths required by Informatica to the PATH environment variable. Verify that the length of the PATH environment variable does not exceed the system limits.

## Create a System User Account

Create a user account specifically to run the Informatica daemon.

Verify that the user account you use to install Informatica has write permission on the installation directory.

## Set Up Keystore and Truststore Files

When you install the Informatica services, you can configure secure communication for the domain and set up a secure connection to Informatica Administrator (the Administrator tool). If you configure these security options, you must set up keystore and truststore files.

Before you install the Informatica services, set up the files for secure communication within the Informatica domain or for a secure connection to the Administrator tool. To create the required files, you can use the following programs:

### keytool

You can use keytool to create an SSL certificate or a Certificate Signing Request (CSR) as well as keystores and truststores in JKS format.

For more information about using keytool, see the documentation on the following web site:

<http://docs.oracle.com/javase/7/docs/technotes/tools/windows/keytool.html>.

### OpenSSL

You can use OpenSSL to create an SSL certificate or CSR as well as convert a keystore in JKS format to PEM format.

For more information about OpenSSL, see the documentation on the following website:

<https://www.openssl.org/docs/>

For a higher level of security, send your CSR to a Certificate Authority (CA) to get a signed certificate.

The software available for download at the referenced links belongs to a third party or third parties, not Informatica LLC. The download links are subject to the possibility of errors, omissions or change. Informatica assumes no responsibility for such links and/or such software, disclaims all warranties, either express or implied, including but not limited to, implied warranties of merchantability, fitness for a particular purpose, title and non-infringement, and disclaims all liability relating thereto.

## Secure Communication Within the Informatica domain

Before you enable secure communication within the Informatica domain, verify that the following requirements are met:

**You created a certificate signing request (CSR) and private key.**

You can use keytool or OpenSSL to create the CSR and private key.

If you use RSA encryption, you must use more than 512 bits.

**You have a signed SSL certificate.**

The certificate can be self-signed or CA signed. Informatica recommends a CA signed certificate.

**You imported the certificate into keystores.**

You must have a keystore in PEM format named `infa_keystore.pem` and a keystore in JKS format named `infa_keystore.jks`.

**Note:** The password for the keystore in JKS format must be the same as the private key pass phrase used to generate the SSL certificate.

**You imported the certificate into truststores.**

You must have a truststore in PEM format named `infa_keystore.pem` and a keystore in JKS format named `infa_keystore.jks`.

**The keystores and truststores are in the correct directory.**

The keystore and truststore must be in a directory that is accessible to the installer.

For more information about how to create a custom keystore and truststore, see the Informatica How-To Library article [How to Create Keystore and Truststore Files for Secure Communication in the Informatica Domain](https://mysupport.informatica.com/docs/DOC-12984): <https://mysupport.informatica.com/docs/DOC-12984>

## Secure Connection to the Administrator tool

Before you secure the connection to the Administrator tool, verify that the following requirements are met:

**You created a certificate signing request (CSR) and private key.**

You can use keytool or OpenSSL to create the CSR and private key.

If you use RSA encryption, you must use more than 512 bits.

**You have a signed SSL certificate.**

The certificate can be self-signed or CA signed. Informatica recommends a CA signed certificate.

**You imported the certificate into a keystore in JKS format.**

A keystore must contain only one certificate. If you use a unique certificate for each web application service, create a separate keystore for each certificate. Alternatively, you can use a shared certificate and keystore.

If you use the installer-generated SSL certificate for the Administrator tool, you do not need to import the certificate into a keystore in JKS format.

**The keystore is in the correct directory.**

The keystore must be in a directory that is accessible to the installer.



# Set the File Descriptor Limit

Verify that the operating system meets the file descriptor requirement.

Informatica service processes can use a large number of files. Set the file descriptor limit per process to 16,000 or higher. The recommended limit is 32,000 file descriptors per process.

To verify the file descriptor limit, run the following command:

## C Shell

```
limit
```

## Bash Shell

```
ulimit -a
```

To set the file descriptor limit, run the following command:

## C Shell

```
limit -h filesize <value>
```

## Bash Shell

```
ulimit -n <value>
```

# Configure POSIX Asynchronous I/O

If you install Informatica on IBM AIX, make POSIX Asynchronous I/O available on any node where you want to run a PowerCenter Integration Service. A PowerCenter Integration Service running on an IBM AIX machine can fail to start if POSIX Asynchronous I/O is not available.

# Extract the Installer Files

The installer files are compressed and distributed as a tar file.

Use a native tar or GNU tar utility to extract the installer files to a directory on your machine. The user that runs the installer must have read and write permissions on the installer files directory and execute permissions on install.sh.

You can extract the installer files in the following ways:

- Installation DVD. Download the Informatica tar file from the installation DVD to a directory on your machine and then extract the installer files, or extract the installer files directly from the DVD to a directory on your machine.
- FTP download. Download the Informatica installation tar file from the Informatica Electronic Software Download site to a directory on your machine and then extract the installer files.

**Note:** Make sure that you download the file to a local directory or a shared network drive that is mapped on your machine. You can then extract the installer files. However, you cannot run the installer from a mapped file. Copy the extracted files to a local drive and then run the installer.

## Verify the License Key

Before you install the software, verify that you have the license key available.

You can get the license key in the following ways:

- Installation DVD. If you receive the Informatica installation files in a DVD, the license key file is included in the Informatica License Key CD.
- FTP download. If you download the Informatica installation files from the Informatica Electronic Software Download (ESD) site, the license key is in an email message from Informatica. Copy the license key file to a directory accessible to the user account that installs the product.

Contact Informatica Global Customer Support if you do not have a license key or if you have an incremental license key and you want to create a domain.

## Run the Pre-Installation (i10Pi) System Check Tool

Run the Pre-installation (i10Pi) System Check Tool to verify whether the machine meets the system requirements for installation or upgrade.

Ensure that you verified the system requirements and prepared the domain configuration repository database.

1. Log in to the machine with a system user account.
2. Close all other applications.
3. On a shell command line, run the `install.sh` file from the root directory.  
The installer displays the message to verify that the locale environment variables are set.
4. If the environment variables are not set, press **n** to exit the installer and set them as required.  
If the environment variables are set, press **y** to continue.
5. Press **1** to install or upgrade Informatica.
6. Press **1** to run the Pre-Installation (i10Pi) System Check Tool that verifies whether the machine meets the system requirements for the installation or upgrade.
7. From the Informatica Pre-Installation (i10Pi) System Check Tool **Welcome** section, press **Enter**.  
The **System Information** section appears.
8. Type the absolute path for the installation directory.  
The directory names in the path must not contain spaces or the following special characters: `@|* $ # ! % ( ) { } [ ] , ; ' "`  
**Note:** Informatica recommends using alphanumeric characters in the installation directory path. If you use a special character such as `á` or `€`, unexpected results might occur at run time.
9. Press **Enter**.
10. Enter the starting port number for the node that you will create or upgrade on the machine. The default port number for the node is 6005.
11. Press **Enter**.  
The **Database and Connection Information** section appears.

12. To enter the JDBC connection information using a custom JDBC connection string, press **1**. To enter the JDBC connection information using the JDBC URL information, press **2**.

To connect to a secure database, you must enter the JDBC connection using a custom JDBC connection string.

13. Enter the JDBC connection information.

- To enter the connection information using a custom JDBC connection string, type the connection string and specify the connection parameters.

Use the following syntax for the JDBC connection string for the databases:

**IBM DB2**

```
jdbc:Informatica:db2://host_name:port_no;DatabaseName=
```

**Oracle**

```
jdbc:Informatica:oracle://host_name:port_no;ServiceName=
```

**Microsoft SQL Server**

```
jdbc:Informatica:sqlserver://host_name:port_no;SelectMethod=cursor;DatabaseName=
```

**Sybase**

```
jdbc:Informatica:sybase://host_name:port_no;DatabaseName=
```

Verify that the connection string contains all the connection parameters required by your database system.

- To enter the connection information using the JDBC URL information, specify the JDBC URL properties.

The following table describes the connection information:

Prompt	Description
Database type	Type of database for the domain configuration repository. Select from the following database types: <ul style="list-style-type: none"><li>- 1 - Oracle</li><li>- 2 - Microsoft SQL Server</li><li>- 3 - IBM DB2</li><li>- 4 - Sybase ASE</li></ul>
Database user ID	User ID for the database user account for the domain configuration repository.
Database user password	Password for the database user account.
Database host name	Host name for the database server.
Database port number	Port number for the database.
Database service name	Service name for Oracle and IBM DB2 databases or database name for Microsoft SQL Server and Sybase ASE.

- To connect to a secure database, select **1** to use a custom string and type the connection string. If you selected the **Secure database** option, you must include the security parameters in addition to the connection parameters.

The following table describes the security parameters that you must include in the JDBC connection string:

Parameter	Description
EncryptionMethod	Required. Indicates whether data is encrypted when transmitted over the network. This parameter must be set to <code>SSL</code> .
ValidateServerCertificate	Optional. Indicates whether Informatica validates the certificate that is sent by the database server.  If this parameter is set to <code>True</code> , Informatica validates the certificate that is sent by the database server. If you specify the <code>HostNameInCertificate</code> parameter, Informatica also validates the host name in the certificate.  If this parameter is set to <code>false</code> , Informatica does not validate the certificate that is sent by the database server. Informatica ignores any truststore information that you specify.
HostNameInCertificate	Optional. Host name of the machine that hosts the secure database. If you specify a host name, Informatica validates the host name included in the connection string against the host name in the SSL certificate.  If SSL encryption and validation is enabled and this property is not specified, the driver uses the server name specified in the connection URL or data source of the connection to validate the certificate.
TrustStore	Required. Path and file name of the truststore file that contains the SSL certificate for the database.
TrustStorePassword	Required. Password for the truststore file for the secure database.

Verify that the connection string contains all the connection and security parameters required by your database system.

The tool checks the settings of the hard drive, the availability of the ports, and the configuration of the database. After the system check is complete, the **System Check Summary** section displays the results of the system check.

#### 14. Analyze the results of the system check.

Each requirement is listed, along with one of the following check statuses:

- [Pass] - The requirement meets the criteria for the Informatica installation or upgrade.
- [Fail] - The requirement does not meet the criteria for the Informatica installation or upgrade. Resolve the issue before you proceed with the installation or upgrade.
- [Information] - Verify the information and perform any additional tasks as outlined in the details.

The results of the system check are saved to the following file: `.../Server/i10Pi/i10Pi/en/i10Pi_summary.txt`

#### 15. Press **Enter** to close the Pre-Installation (i10Pi) System Check Tool.

You can continue to the Informatica service installation or upgrade immediately or end the system check and continue with the installation or upgrade later. If you continue to the installation or upgrade immediately, you do not have to restart the installer.

#### 16. To continue to the Informatica service installation or upgrade immediately, press **y**.

To end the system check and continue with the installation or upgrade later, press **n**.

If the Pre-Installation (i10Pi) System Check Tool finishes with failed requirements, resolve the failed requirements and run the Pre-Installation (i10Pi) System Check Tool again.

**Note:** If the Informatica Pre-Installation (i10Pi) System Check Tool check finishes with failed requirements, you can still perform the Informatica installation or upgrade. However, Informatica highly recommends that you resolve the failed requirements before you proceed.

# Part III: Service Installation

This part contains the following chapters:

- [Informatica Services Installation, 103](#)
- [Troubleshooting the Services Installation, 153](#)

## CHAPTER 7

# Informatica Services Installation

This chapter includes the following topics:

- [Informatica Services Installation Overview, 103](#)
- [Application Service Configuration, 104](#)
- [Installing the Informatica Services in Graphical Mode, 107](#)
- [Installing the Informatica Services in Console Mode, 124](#)
- [Installing the Informatica Services in Silent Mode, 142](#)

## Informatica Services Installation Overview

You can install the Informatica services on a Windows or UNIX machine. On Windows, you can run the installer in graphical or silent mode. On UNIX, you can run the installer in console or silent mode.

Complete the pre-installation tasks to prepare for the installation. You can install the Informatica services on multiple machines. The installation process creates a service named Informatica that runs as a service on Windows and as a daemon on UNIX. When you start the Informatica service, it starts the Service Manager, which manages all domain operations.

Optionally, you can create a Model Repository Service and a Data Integration Service during the installation process.

After installation, use Informatica Administrator to log in to the domain and create and configure the application services.

### Create or Join a Domain

Create a domain if you are installing for the first time. Join a domain if you are installing on multiple machines and you have created a domain on another machine.

The Informatica domain is the fundamental administrative unit for services, users, and resources. A node is the logical representation of a single machine. A domain contains one or more nodes.

If you are installing on multiple machines, you can create multiple domains. If you create a domain, the node on the machine where you install becomes a gateway node in the domain. You can select the Enable Secure Communication option to set up secure communication between services within the domain.

When you install the Informatica services, you create a node on the machine. You can create a domain and add the node to the domain. If you do not create a domain, you can join the node to another domain.

If you join a domain, you can configure the node that you create to be a gateway node. When you create a gateway node, you can select enable a secure HTTPS connection to Informatica Administrator.

## System Check Tool (i10Pi) and SPN Format Generator

Informatica provides utilities to facilitate the Informatica services installation process. You can use the Informatica installer to run the utilities.

Run the following utilities before you install Informatica services:

### **Pre-Installation (i10Pi) System Check Tool**

The Pre-Installation (i10Pi) System Check Tool verifies whether a machine meets the system requirements for the Informatica installation. Informatica recommends that you verify the minimum system requirements before you start the installation.

### **Informatica Kerberos SPN Format Generator**

The Informatica Kerberos SPN Format Generator generates a list of Kerberos service principal names (SPN) and keytab file names in the format required by Informatica. If you install Informatica on a network that uses Kerberos authentication, run this utility to generate the service principal and keytab file names in the Informatica format. Then request the Kerberos administrator to add the SPNs to the Kerberos principal database and create the keytab files before you start the installation.

## Application Service Configuration

You can create a Model Repository Service and a Data Integration Service during Informatica services installation.

If you choose to create application services during Informatica services installation, you must enter the service names, the database details for the Model Repository Service, and the port number of the Data Integration Service. You can configure the application services to use secure communication with the domain.

After the installation is complete, you can review and modify the properties of the services. For more information on Model Repository Service and Data Integration Service, see the *Informatica Application Service Guide*.

## Model Repository Database Requirements

Before you create a repository, you need a database to store repository tables. Use the database client to create the database. After you create a database, you can use the Administrator tool to create a Model Repository Service.

Each Model repository must meet the following requirements:

- Each Model repository must have its own schema. Two Model repositories or the Model repository and the domain configuration database cannot share the same schema.
- Each Model repository must have a unique database name.

In addition, each Model repository must meet database-specific requirements.

**Note:** The Model Repository Service uses the DataDirect drivers included with the Informatica installation. Informatica does not support the use of any other database driver.



## Repository Database Properties for the Model Repository Service

To create the Model Repository Service, you must provide the information for the repository database.

The following table describes the properties that you specify for the database and user account:

Property	Description
Database type	Database for the domain configuration repository. Select Oracle, IBM DB2, Microsoft SQL Server, or Sybase ASE.
Database user ID	Database user account for the domain configuration repository.
User password	Password for the database user account.
Tablespace	Available for IBM DB2. Name of the tablespace in which to create the tables. Specify a tablespace that meets the pageSize requirement of 32768 bytes.  In a single partition database, if this option is not selected, the installer creates the tables in the default tablespace.  In a multipartition database, select this option and specify the name of the tablespace that resides in the catalog partition of the database.
Schema name	Available for Microsoft SQL Server. Name of the schema that will contain domain configuration tables. If not selected, the installer creates the tables in the default schema.
Trusted connection	Available for Microsoft SQL Server. Indicates whether to connect to Microsoft SQL Server through a trusted connection. Trusted authentication uses the security credentials of the current user to make the connection to Microsoft SQL Server. If not selected, the installer uses Microsoft SQL Server authentication.

To provide the database connection information, you can specify the JDBC properties or a JDBC connection string.

The following table describes the JDBC URL properties that you specify:

Property	Description
Database address	Host name and port number for the database in the format <code>host_name:port</code> .
Database service name	Service or database name : <ul style="list-style-type: none"><li>- Oracle: Enter the service name.</li><li>- Microsoft SQL Server: Enter the database name.</li><li>- IBM DB2: Enter the service name.</li><li>- Sybase ASE: Enter the database name.</li></ul>
JDBC parameters	Optional parameters to include in the database connection string. Use the parameters to optimize database operations for the configuration database. The upgrade wizard displays the parameters you provided when you installed the previous version. You can modify the JDBC parameter string. Verify that the parameter string is valid. The upgrade wizard does not validate the parameter string before it adds the string to the JDBC URL. If not selected, the upgrade wizard creates the JDBC URL string without additional parameters.

Use the following syntax for the JDBC connection string for the databases:

## IBM DB2

```
jdbc:Informatica:db2://host_name:port_no;DatabaseName=
```

## Oracle

```
jdbc:Informatica:oracle://host_name:port_no;ServiceName=
```

## Microsoft SQL Server

```
jdbc:Informatica:sqlserver://host_name:port_no;SelectMethod=cursor;DatabaseName=
```

## Sybase

```
jdbc:Informatica:sybase://host_name:port_no;DatabaseName=
```

Verify that the connection string contains all the connection parameters required by your database system.

The following table describes the options available to create a secure domain configuration repository database:

Property	Description
Database truststore file	Path and file name of the truststore file for the secure database.
Database truststore password	Password for the truststore file.
Custom JDBC Connection String	Complete JDBC connection for the secure database, including the host name and port number and the secure database parameters.

In addition to the host name and port number for the database server, you must include the following secure database parameters:

### EncryptionMethod

Required. Indicates whether data is encrypted when transmitted over the network. This parameter must be set to `SSL`.

### ValidateServerCertificate

Optional. Indicates whether Informatica validates the certificate that the database server sends.

If this parameter is set to `True`, Informatica validates the certificate that the database server sends. If you specify the `HostNameInCertificate` parameter, Informatica also validates the host name in the certificate.

If this parameter is set to `False`, Informatica does not validate the certificate that the database server sends. Informatica ignores any truststore information that you specify.

Default is `True`.

### HostNameInCertificate

Optional. Host name of the machine that hosts the secure database. If you specify a host name, Informatica validates the host name included in the connection string against the host name in the SSL certificate.

### cryptoProtocolVersion

Required for Oracle if the Informatica domain runs on AIX and the Oracle database encryption level is set to TLS. Set the parameter to `cryptoProtocolVersion=TLSv1,TLSv1.1,TLSv1.2`.

You can use the following syntax for the connection strings:

- **Oracle:** `jdbc:Informatica:oracle://  
host_name:port_no;ServiceName=service_name;EncryptionMethod=SSL;HostNameInCertificate=DB_  
ost_name;ValidateServerCertificate=true_or_false`
- **IBM DB2:** `jdbc:Informatica:db2://  
host_name:port_no;DatabaseName=database_name;EncryptionMethod=SSL;HostNameInCertificate=DB_  
_host_name;ValidateServerCertificate=true_or_false`
- **Microsoft SQL Server:** `jdbc:Informatica:sqlserver://  
host_name:port_no;SelectMethod=cursor;DatabaseName=database_name;EncryptionMethod=SSL;Host  
NameInCertificate=DB_host_name;ValidateServerCertificate=true_or_false`

**Note:** The installer does not validate the connection string. Verify that the connection string contains all the connection parameters and security parameters required by your database.

## Installing the Informatica Services in Graphical Mode

You can install the Informatica services in graphical mode on Windows.

When you run the Pre-Installation (i10Pi) System Check Tool before you perform the installation, the installer sets the values for certain fields, such as the database connection and domain port numbers, based on the information you entered during the system check.

On Windows, if you encounter problems when you run the `install.bat` file from the root directory, run the following file: `<installer_files_directory>\server\install.exe`.

### Creating a Domain

Create a domain if you are installing for the first time or if you want to administer nodes in separate domains.

1. Log in to the machine with a system user account.
2. Close all other applications.
3. Go to the root of the directory that contains the installation files and run `install.bat` as administrator.

To run the file as administrator, right-click the `install.bat` file and select **Run as administrator**.

**Note:** If you do not run the installer as administrator, the Windows system administrator might encounter issues when accessing files in the Informatica installation directory.

The **Informatica 10.0** page appears.

4. Select **Install or upgrade to Informatica 10.0**.

Informatica provides utilities to facilitate the Informatica services installation process. You must run the following utilities before you install Informatica services:

- **Pre-Installation (i10Pi) System Check Tool.** Verifies whether the machine on which you are installing Informatica services meets the system requirements for installation. For more information about running the Pre-Installation (i10Pi) System Check Tool, see [“Run the Pre-Installation \(i10Pi\) System Check Tool” on page 88](#).
- **Informatica Kerberos SPN Format Generator.** Creates a list of the Kerberos principal names and keytab file names required to run Informatica services on a network with Kerberos authentication. For more information about running the Informatica Kerberos SPN Format Generator, see [“Running the Informatica Kerberos SPN Format Generator on Windows” on page 75](#).

5. Click **Start**.
6. Select **Install Informatica 10.0**.
7. To configure the Informatica domain to run on a network with Kerberos authentication, select **Enable Kerberos Network Authentication**.
8. Read the terms and conditions of Informatica product usage toolkit and select **I agree to the terms and conditions**.

Informatica DiscoveryIQ is a product usage tool that sends routine reports on data usage and system statistics to Informatica. Informatica DiscoveryIQ uploads data to Informatica 15 minutes after you install and configure Informatica domain. Thereafter, the domain sends the data every 30 days. You can choose to not send any usage statistics to Informatica. For more information on how to disable sending usage statistics, see the *Informatica Administrator Guide*.

9. Click **Next**.

The **Installation Pre-Requisites** page displays the installation requirements. Verify that all requirements are met before you continue the installation.

10. Click **Next**.

The **License and Installation Directory** page appears.

11. Enter the path and file name of the Informatica license key.

12. Enter the absolute path for the installation directory.

The directory names in the path must not contain spaces or the following special characters: @|\* \$ # ! % ( ) { } [ ] , ; ' .

**Note:** Informatica recommends using alphanumeric characters in the installation directory path. If you use a special character such as á or €, unexpected results might occur at run time.

The installation directory path must be on the machine where you are installing Informatica.

13. Click **Next**.

If you enabled Kerberos network authentication, the **Service Principal Level** page appears.

If you did not enable Kerberos network authentication, the **Pre-Installation Summary** page appears. Skip to step [18](#).

14. On the **Service Principal Level** page, select the level at which to set the Kerberos service principals for the domain.

The following table describes the levels that you can select:

Level	Description
Process Level	Configures the domain to use a unique service principal name (SPN) and keytab file for each node and each application service on a node.  The number of SPNs and keytab files required for each node depends on the number of application service processes that run on the node. Use the process level option for domains that require a high level of security, such as productions domains.
Node Level	Configures the domain to share SPNs and keytab files on a node.  This option requires one SPN and keytab file for the node and all application services that run on the node. It also requires a separate SPN and keytab file for all HTTP processes on the node.  Use the node level option for domains that do not require a high level of security, such as test and development domains.

15. Click **Next**.

The **Network Security - Kerberos Authentication** page appears.

16. Enter the parameters required for Kerberos authentication:

The following table describes the Kerberos authentication parameters that you must set:

Property	Description
Domain name	Name of the domain. The name must not exceed 128 characters and must be 7-bit ASCII only. The name cannot contain a space or any of the following characters: ` % * + ; " ? , < > \ /
Node name	Name of the Informatica node.
Node host name	Fully qualified host name or the IP address of the machine on which to create the node. The node host name cannot contain the underscore (_) character. <b>Note:</b> Do not use <i>localhost</i> . The host name must explicitly identify the machine.
Service realm name	Name of the Kerberos realm to which the Informatica domain services belong. The realm name must be in uppercase. The service realm name and the user realm name must be the same.
User realm name	Name of the Kerberos realm to which the Informatica domain users belong. The realm name must be in uppercase. The service realm name and the user realm name must be the same.
Keytab directory	Directory where all keytab files for the Informatica domain are stored. The name of a keytab file in the Informatica domain must follow a format set by Informatica.
Kerberos configuration file	Path and file name of the Kerberos configuration file. Informatica requires the following name for the Kerberos configuration file: <i>krb5.conf</i>

**Important:** If you configure the domain to run with Kerberos authentication, the domain and node name and the node host name must match the names you specified when you ran the Informatica Kerberos SPN Format Generator to generate SPN and keytab file names. If you use a different domain, node, or host name, generate the SPN and keytab file names again and ask the Kerberos administrator to add the new SPN to the Kerberos principal database and create the keytab files.

17. Click **Next**.

18. Review the installation information, and click **Install** to continue.

The installer copies the Informatica files to the installation directory. After the installer has copied the Informatica files to the installation directory, the **Domain Selection** page appears.

19. Select **Create a domain**.

When you create a domain, the node that you create becomes a gateway node in the domain. The gateway node contains a Service Manager that manages all domain operations.

20. To set up secure communication between services in the domain, select **Enable secure communication for the domain**.

By default, if you enable secure communication for the domain, the installer sets up an HTTPS connection for the Informatica Administrator. You can also create a domain configuration repository on a secure database.

21. To secure the connection to Informatica Administrator, select **Enable HTTPS for Informatica Administrator**.

The following table describes the properties that you set for an HTTPS connection:

Property	Description
Enable HTTPS for Informatica Administrator	Select this option to secure the connection to Informatica Administrator. To use an unsecure HTTP connection, clear the option.  By default, if secure communication is enabled for the domain, the installer enables this option. You can also enable this option even if you do not enable secure communication for the domain.
Port	The port to use for communication between Informatica Administrator and the Service Manager.
Use a keystore file generated by the installer	Use a self-signed keystore file generated by the installer. The installer creates a keystore file named Default.keystore in the following location: <Informatica installation directory>\tomcat\conf\
Specify a keystore file and password	Use a keystore file that you create. You can use a keystore file with a self-signed certificate or a certificate signed by a certification authority.
Keystore password	A plain-text password for the keystore file. Required if you use a keystore file that you create.
Keystore file directory	Location of the keystore file. Required if you use a keystore file that you create.

22. Click **Next**.

If you selected the **Enable secure communication for the domain** option, the **Domain Security - Secure Communication** page appears.

If you did not enable secure communication for the domain, the **Domain Configuration Repository** page appears. Skip to step [25](#).

23. On the **Domain Security - Secure Communication** page, specify whether to use the default Informatica SSL certificates or to use your SSL certificates to enable secure communication in the domain.

To use the default SSL certificates provided by Informatica, select **Use the default Informatica SSL certificate files**.

To use your SSL certificate, select **Specify the location of the SSL certificate files** and specify the directories where the SSL certificate files are located.

You can provide a self-signed certificate or a certificate issued by a certificate authority (CA). You must provide SSL certificates in PEM format and in Java Keystore (JKS) files. Informatica requires specific names for the SSL certificate files for the Informatica domain. You must use the same SSL certificates for all nodes in the domain. Store the truststore and keystore files in a directory accessible to all the nodes in the domain and specify the same keystore file directory and truststore file directory for all nodes in the same domain.

The following table describes the parameters that you must enter for the SSL certificate files:

Property	Description
Keystore file directory	Directory that contains the keystore files. The directory must contain files named infa_keystore.jks and infa_keystore.pem.
Keystore password	Password for the keystore infa_keystore.jks.
Truststore file directory	Directory that contains the truststore files. The directory must contain files named infa_truststore.jks and infa_truststore.pem.
Truststore password	Password for the infa_truststore.jks file.

**Note:** If you do not provide an SSL certificate, Informatica uses the same default private key for all Informatica installations. If you use the default Informatica keystore and truststore files, the security of your domain could be compromised. To ensure a high level of security for the domain, select the option to specify the location of the SSL certificate files.

24. Click **Next**.

The **Domain Configuration Repository** page appears.

25. On the **Domain Configuration Repository** page, enter the database and user account information for the domain configuration repository.

The domain configuration repository stores metadata for domain operations and user authentication. The database must be accessible to all gateway nodes in the domain.

The following table describes the properties that you specify for the database and user account:

Property	Description
Database type	Database for the domain configuration repository. Select Oracle, IBM DB2, Microsoft SQL Server, or Sybase ASE.
Database user ID	Database user account for the domain configuration repository.
User password	Password for the database user account.
Tablespace	Available for IBM DB2. Name of the tablespace in which to create the tables. Specify a tablespace that meets the pageSize requirement of 32768 bytes. In a single partition database, if this option is not selected, the installer creates the tables in the default tablespace. In a multipartition database, select this option and specify the name of the tablespace that resides in the catalog partition of the database.

Property	Description
Schema name	Available for Microsoft SQL Server. Name of the schema that will contain domain configuration tables. If not selected, the installer creates the tables in the default schema.
Trusted connection	Available for Microsoft SQL Server. Indicates whether to connect to Microsoft SQL Server through a trusted connection. Trusted authentication uses the security credentials of the current user to make the connection to Microsoft SQL Server. If not selected, the installer uses Microsoft SQL Server authentication.

If you enabled secure communication for the domain, you can create the domain configuration repository in a database secured with the SSL protocol. To create a secure domain configuration repository, skip to step [27](#).

26. Enter the JDBC connection information.

- To enter the connection information using the JDBC URL, select **JDBC URL** and specify the database connection properties.

The following table describes the JDBC URL properties that you must specify:

Property	Description
Database address	Host name and port number for the database in the format <code>host_name:port</code> .
Database service name	Service or database name : <ul style="list-style-type: none"> <li>- Oracle: Enter the service name.</li> <li>- Microsoft SQL Server: Enter the database name.</li> <li>- IBM DB2: Enter the service name.</li> <li>- Sybase ASE: Enter the database name.</li> </ul>
JDBC parameters	Optional parameters to include in the database connection string. Use the parameters to optimize database operations for the configuration database. The upgrade wizard displays the parameters you provided when you installed the previous version. You can modify the JDBC parameter string. Verify that the parameter string is valid. The upgrade wizard does not validate the parameter string before it adds the string to the JDBC URL. If not selected, the upgrade wizard creates the JDBC URL string without additional parameters.



- To enter the connection information using a custom JDBC connection string, select **Custom JDBC connection string** and type the connection string.

Use the following syntax for the JDBC connection string for the databases:

**IBM DB2**

```
jdbc:Informatica:db2://host_name:port_no;DatabaseName=
```

**Oracle**

```
jdbc:Informatica:oracle://host_name:port_no;ServiceName=
```

**Microsoft SQL Server**

```
jdbc:Informatica:sqlserver://host_name:port_no;SelectMethod=cursor;DatabaseName=
```

**Sybase**

```
jdbc:Informatica:sybase://host_name:port_no;DatabaseName=
```

Verify that the connection string contains all the connection parameters required by your database system.

27. To create a secure domain configuration repository, select **Secure database**.

If you create the domain configuration repository on a secure database, you must provide the truststore information for the database. You must also provide a JDBC connection string that includes the security parameters for the database.

The following table describes the options available to create a secure domain configuration repository database:

Property	Description
Database truststore file	Path and file name of the truststore file for the secure database.
Database truststore password	Password for the truststore file.
Custom JDBC Connection String	Complete JDBC connection for the secure database, including the host name and port number and the secure database parameters.

In addition to the host name and port number for the database server, you must include the following secure database parameters:

**EncryptionMethod**

Required. Indicates whether data is encrypted when transmitted over the network. This parameter must be set to **SSL**.

**ValidateServerCertificate**

Optional. Indicates whether Informatica validates the certificate that the database server sends.

If this parameter is set to **True**, Informatica validates the certificate that the database server sends. If you specify the **HostNameInCertificate** parameter, Informatica also validates the host name in the certificate.

If this parameter is set to **False**, Informatica does not validate the certificate that the database server sends. Informatica ignores any truststore information that you specify.

Default is **True**.

### HostNameInCertificate

Optional. Host name of the machine that hosts the secure database. If you specify a host name, Informatica validates the host name included in the connection string against the host name in the SSL certificate.

### cryptoProtocolVersion

Required for Oracle if the Informatica domain runs on AIX and the Oracle database encryption level is set to TLS. Set the parameter to `cryptoProtocolVersion=TLSv1,TLSv1.1,TLSv1.2`.

You can use the following syntax for the connection strings:

- **Oracle:** `jdbc:Informatica:oracle://host_name:port_no;ServiceName=service_name;EncryptionMethod=SSL;HostNameInCertificate=DB_host_name;ValidateServerCertificate=true_or_false`
- **IBM DB2:** `jdbc:Informatica:db2://host_name:port_no;DatabaseName=database_name;EncryptionMethod=SSL;HostNameInCertificate=DB_host_name;ValidateServerCertificate=true_or_false`
- **Microsoft SQL Server:** `jdbc:Informatica:sqlserver://host_name:port_no;SelectMethod=cursor;DatabaseName=database_name;EncryptionMethod=SSL;HostNameInCertificate=DB_host_name;ValidateServerCertificate=true_or_false`

**Note:** The installer does not validate the connection string. Verify that the connection string contains all the connection parameters and security parameters required by your database.

28. Click **Test Connection** to verify that you can connect to the database, and then click **OK** to continue.
29. Click **Next**.

The **Domain Security - Encryption Key** page appears.

30. Enter the keyword and directory for the encryption key for the Informatica domain.

The following table describes the encryption key parameters that you must specify:

Property	Description
Keyword	Keyword to use to create a custom encryption key to secure sensitive data in the domain. The keyword must meet the following criteria: <ul style="list-style-type: none"><li>- From 8 to 20 characters long</li><li>- Includes at least one uppercase letter</li><li>- Includes at least one lowercase letter</li><li>- Includes at least one number</li><li>- Does not contain spaces</li></ul> The encryption key is created based on the keyword that you provide when you create the Informatica domain.
Encryption key directory	Directory in which to store the encryption key for the domain. The default location is the following directory: <code>&lt;Informatica installation directory&gt;/isp/config/keys</code> .

31. Click **Next**.  
The **Domain and Node Configuration** page appears.
32. Enter the information for the domain and the node that you want to create.

The following table describes the properties that you set for the domain and gateway node.

Property	Description
Domain name	Name of the domain to create. The default domain name is Domain_<MachineName>. The name must not exceed 128 characters and must be 7-bit ASCII only. It cannot contain a space or any of the following characters: ` % * + ; " ? , < > \ /
Node host name	Host name of the machine on which to create the node. The node host name cannot contain the underscore (_) character. If the machine has a single network name, use the default host name. If the a machine has multiple network names, you can modify the default host name to use an alternate network name. Optionally, you can use the IP address. <b>Note:</b> Do not use localhost. The host name must explicitly identify the machine.
Node name	Name of the node to create on this machine. The node name is not the host name for the machine.
Node port number	Port number for the node. The default port number for the node is 6005. If the port number is not available on the machine, the installer displays the next available port number.
Domain user name	User name for the domain administrator. You can use this user name to initially log in to Informatica Administrator. Use the following guidelines: <ul style="list-style-type: none"> <li>- The name is not case sensitive and cannot exceed 128 characters.</li> <li>- The name cannot include a tab, newline character, or the following special characters: % * + / ? ; &lt; &gt;</li> <li>- The name can include an ASCII space character except for the first and last character. Other space characters are not allowed.</li> </ul>
Domain password	Password for the domain administrator. The password must be more than 2 characters and must not exceed 16 characters. Not available if you configure the Informatica domain to run on a network with Kerberos authentication.
Confirm password	Enter the password again to confirm. Not available if you configure the Informatica domain to run on a network with Kerberos authentication.

33. To create a Model Repository Service and a Data Integration Service along with the installation, select **Configure Model Repository Service and Data Integration Service**.

34. To display the default ports for the domain and node components assigned by the installer, select **Display advanced port configuration page**.

The installer displays the default port numbers assigned to the domain and node. You can modify the port numbers and specify a different range of port numbers for the application service processes. If you do not select the option, the installer does not display the default port numbers and you cannot modify the assigned port numbers.

- Click **Next**.
- In the **Port Configuration** page, enter the port numbers to use.

Specify the port numbers to use for the domain and node components. Also specify a range of port numbers to use for the service processes that will run on the node. You can use the default port numbers or specify new port numbers. Verify that the port numbers you enter are not used by other applications.

The following table describes the ports that you can set:

Port	Description
Service Manager port	Port number used by the Service Manager on the node. The Service Manager listens for incoming connection requests on this port. Client applications use this port to communicate with the services in the domain. This is the port that the Informatica command line programs use to communicate to the domain. This is also the port for the SQL data service JDBC/ODBC driver. Default is 6006.
Service Manager shutdown port	Port number that controls server shutdown for the domain Service Manager. The Service Manager listens for shutdown commands on this port. Default is 6007.
Informatica Administrator port	Port number used by Informatica Administrator. Default is 6008.
Informatica Administrator shutdown port	Port number that controls server shutdown for Informatica Administrator. Informatica Administrator listens for shutdown commands on this port. Default is 6009.
Minimum port number	Lowest port number in the range of dynamic port numbers that can be assigned to the application service processes that run on this node. Default is 6014.
Maximum port number	Highest port number in the range of dynamic port numbers that can be assigned to the application service processes that run on this node. Default is 6114.

35. Click **Next**.

The installer creates a service to start Informatica. By default, the service runs under the same user account as the account used for installation. You can run the Windows service under a different user account.

36. Select whether to run the Windows service under a different user account.

The following table describes the properties that you set:

Property	Description
Run Informatica under a different user account	Indicates whether to run the Windows service under a different user account.
User name	User account with which to run the Informatica Windows service. Use the following format: <domain name>\<user account> This user account must have the Act as operating system permission.
Password	Password for the user account with which to run the Informatica Windows service.

37. If you selected the **Configure Model Repository Service and Data Integration Service** option, configure the application services.
- On the **Model Repository Service Database** page, configure the Model repository database properties.
  - Click **Test Connection** to test the database connection.
  - Click **Next**.  
The **Service Parameters** page appears.
  - Enter the Model Repository Service name.  
If the Informatica domain uses Kerberos authentication and the service principal is at process level, enter the keytab file for the Data Integration Service.
  - Enter the Data Integration Service name.  
If the Informatica domain uses Kerberos authentication and the service principal is at process level, enter the keytab file for the Data Integration Service.
  - Select the connection protocol for the Data Integration Service.  
Select one of the following values:
    - HTTP. Requests to the service uses an HTTP connection.
    - HTTPS. Requests to the service uses a secure HTTP connection.
    - HTTP&HTTPS. Requests to the service can use either an HTTP or HTTPS connection.When you select HTTPS or HTTP&HTTPS, you enable Transport Layer Security (TLS) for the service.  
You can also enable TLS for each web service deployed to an application. When you enable HTTPS for the Data Integration Service and enable TLS for the web service, the web service uses an HTTPS connection. When you enable HTTPS for the Data Integration Service and do not enable TLS for the web service, the web service can use an HTTP or HTTPS connection. If you enable TLS for a web service and do not enable HTTPS for the Data Integration Service, the web service does not start.  
Default is HTTP.
  - Enter the port number for HTTP or HTTPS or both, depending on the connection protocol you select.  
If you selected HTTPS or HTTP&HTTPS, you can use the default Informatica SSL certificate files or custom SSL certificate files for the Data Integration Service.
  - Select whether to use the default Informatica SSL certificate files or to enter the location of SSL certificate files specific to the Data Integration Service.
  - If you choose to enter the location for SSL certificate files, enter the location of the keystore and truststore files and their passwords.  
The keystore file and the truststore file must be in the .jks format.
38. Click **Next**.  
The installer creates the Model Repository Service and Data Integration Service and starts the services.  
The **Post-Installation Summary** page appears, indicating whether the installation completed successfully. It also shows the status of the installed components and their configuration.  
By default, the system services are disabled after the installation. You must enable them from the Administrator tool.
39. Click **Done** to close the installer.  
You can view the installation log files to get more information about the tasks performed by the installer and to view configuration properties for the installed components.

## Joining a Domain

You can join a domain if you are installing on multiple machines and you have created a domain on another machine.

1. Log in to the machine with a system user account.
2. Close all other applications.
3. Go to the root of the directory for the installation files and run `install.bat` as administrator.

To run the file as administrator, right-click the `install.bat` file and select **Run as administrator**.

**Note:** If you do not run the installer as administrator, the Windows system administrator might encounter issues when accessing files in the Informatica installation directory.

The **Informatica 10.0** page appears.

4. Select **Install or upgrade to Informatica 10.0**.

Informatica provides utilities to facilitate the Informatica services installation process. You must run the following utilities before you install Informatica services:

- Pre-Installation (i10Pi) System Check Tool. Verifies whether the machine on which you are installing Informatica services meets the system requirements for installation.
- Informatica Kerberos SPN Format Generator. Creates a list of the Kerberos principal names and keytab file names required to run Informatica services on a network with Kerberos authentication. For more information about running the Informatica Kerberos SPN Format Generator, see [“Running the Informatica Kerberos SPN Format Generator on Windows” on page 75](#).

5. Click **Start**.
6. Select **Install Informatica 10.0**.
7. To configure the Informatica domain to run on a network with Kerberos authentication, select **Enable Kerberos Network Authentication**.
8. Read the terms and conditions of Informatica product usage toolkit and select **I agree to the terms and conditions**.

Informatica DiscoveryIQ is a product usage tool that sends routine reports on data usage and system statistics to Informatica. Informatica DiscoveryIQ uploads data to Informatica 15 minutes after you install and configure Informatica domain. Thereafter, the domain sends the data every 30 days. You can choose to not send any usage statistics to Informatica. For more information on how to disable sending usage statistics, see the *Informatica Administrator Guide*.

9. Click **Next**.

The **Installation Pre-Requisites** page displays the installation requirements. Verify that all requirements are met before you continue the installation.

10. Click **Next**.

The **License and Installation Directory** page appears.

11. Enter the path and file name of the Informatica license key.
12. Enter the absolute path for the installation directory.

The directory names in the path must not contain spaces or the following special characters: `@|* $ # ! % ( ) { } [ ] , ; ' "`

**Note:** Informatica recommends using alphanumeric characters in the installation directory path. If you use a special character such as `á` or `€`, unexpected results might occur at run time.

The installation directory path must be on the machine where you are installing Informatica.

13. Click **Next**.

If you selected to enable Kerberos network authentication, the **Service Principal Level** page appears. If you did not enable Kerberos network authentication, the **Pre-Installation Summary** page appears. Skip to step [18](#).

14. On the **Service Principal Level** page, select the service principal level for the domain.

**Note:** All nodes in the domain must use the same service principal level. When you join a node to a domain, select the same service principal level used by the gateway node in the domain.

The following table describes the levels that you can select:

Level	Description
Process Level	Configures the domain to use a unique service principal name (SPN) and keytab file for each node and each application service on a node. The number of SPNs and keytab files required for each node depends on the number of application service processes that run on the node. Use the process level option for domains that require a high level of security, such as productions domains.
Node Level	Configures the domain to share SPNs and keytab files on a node. This option requires one SPN and keytab file for the node and all application services that run on the node. It also requires a separate SPN and keytab file for all HTTP processes on the node. Use the node level option for domains that do not require a high level of security, such as test and development domains.

15. Click **Next**.

The **Network Security - Kerberos Authentication** page appears.

16. Enter the parameters required for Kerberos authentication.

The following table describes the Kerberos authentication parameters that you must set:

Property	Description
Domain name	Name of the domain. The name must not exceed 128 characters and must be 7-bit ASCII only. The name cannot contain a space or any of the following characters: ` % * + ; " ? , < > \ /
Node name	Name of the Informatica node.
Node host name	Fully qualified host name or the IP address of the machine on which to create the node. The node host name cannot contain the underscore (.) character. <b>Note:</b> Do not use <i>localhost</i> . The host name must explicitly identify the machine.
Service realm name	Name of the Kerberos realm to which the Informatica domain services belong. The realm name must be in uppercase. The service realm name and the user realm name must be the same.
User realm name	Name of the Kerberos realm to which the Informatica domain users belong. The realm name must be in uppercase. The service realm name and the user realm name must be the same.

Property	Description
Keytab directory	Directory where all keytab files for the Informatica domain are stored. The name of a keytab file in the Informatica domain must follow a format set by Informatica.
Kerberos configuration file	Path and file name of the Kerberos configuration file. Informatica requires the following name for the Kerberos configuration file: <i>krb5.conf</i>

17. Click **Next**.
18. Review the installation information, and click **Install** to continue.  
The installer copies the Informatica files to the installation directory. After the installer has copied the Informatica files to the installation directory, the **Domain Selection** page appears.
19. Select **Join a Domain**.
20. Specify whether the domain you want to join has secure communication enabled.  
To join a domain with secure communication enabled, select **Join a secure domain**. To join a domain that does not have secure communication enabled, clear the option.
21. Select the type of node that you want to create.  
To create a gateway node, select **Configure this node as a gateway**. To create a worker node, clear the option.  
If you configure the node as a gateway, you can enable a secure connection to the Informatica Administrator.
22. To secure the connection to Informatica Administrator, select **Enable HTTPS for Informatica Administrator**.  
The following table describes the properties that you set for an HTTPS connection:

Property	Description
Enable HTTPS for Informatica Administrator	Select this option to secure the connection to Informatica Administrator. To use an unsecure HTTP connection, clear the option. By default, if secure communication is enabled for the domain, the installer enables this option. You can also enable this option even if you do not enable secure communication for the domain.
Port	The port to use for communication between Informatica Administrator and the Service Manager.
Use a keystore file generated by the installer	Use a self-signed keystore file generated by the installer. The installer creates a keystore file named <code>Default.keystore</code> in the following location: <code>&lt;Informatica installation directory&gt;\tomcat\conf\</code>
Specify a keystore file and password	Use a keystore file that you create. You can use a keystore file with a self-signed certificate or a certificate signed by a certification authority.
Keystore password	A plain-text password for the keystore file. Required if you use a keystore file that you create.
Keystore file directory	Location of the keystore file. Required if you use a keystore file that you create.

23. Click **Next**.



If the domain you want to join is secure, the **Domain Security - Secure Communication** page appears. If the domain you want to join is not secure, the **Domain Configuration** page appears. Skip to step [26](#).

24. On the **Domain Security - Secure Communication** page, specify whether to use the default Informatica SSL certificates or to use your SSL certificates to enable secure communication in the domain.

To use the default SSL certificates provided by Informatica, select **Use the default Informatica SSL certificate files**.

To use your SSL certificate, select **Specify the location of the SSL certificate files** and specify the directories where the SSL certificate files are located.

**Note:** All nodes in the domain must use the same SSL certificates. When you join a node to a domain, select the same SSL certificates used by the gateway node in the domain.

The following table describes the parameters that you must enter for the SSL certificate files:

Property	Description
Keystore file directory	Directory that contains the keystore files. The directory must contain files named infa_keystore.jks and infa_keystore.pem.
Keystore password	Password for the keystore infa_keystore.jks.
Truststore file directory	Directory that contains the truststore files. The directory must contain files named infa_truststore.jks and infa_truststore.pem.
Truststore password	Password for the infa_truststore.jks file.

25. Click **Next**.

The **Domain Configuration** page appears.

26. Enter the information for the domain that you want to join.

The following table describes the properties that you specify for the domain:

Property	Description
Domain name	Name of the domain to join.
Gateway node host	Host name of the machine that hosts the gateway node for the domain.
Gateway node port	Port number of the gateway node.
Domain user name	User name of the administrator for the domain you want to join.
Domain password	Password for the domain administrator.

27. Click **Next**.

The **Domain Security - Encryption Key** page appears.

28. Enter the encryption key information for the Informatica domain that you want to join.

The following table describes the encryption key parameters that you must specify when you join a domain:

Property	Description
Select the encryption key	Path and file name of the encryption key for the Informatica domain that you want to join. All nodes in the Informatica domain use the same encryption key. You must specify the encryption key file created on the gateway node for the domain that you want to join.  If you copied the encryption key file to a temporary directory to make it accessible to the nodes in the domain, specify the path and file name of the encryption key file in the temporary directory.
Encryption key directory	Directory in which to store the encryption key on the node created during this installation. The installer copies the encryption key file for the domain to the encryption key directory on the new node.

29. Click **Next**.

The **Join Domain Node Configuration** page appears.

30. Enter the information for the node you want to create.

The following table describes the properties that you set for the node:

Property	Description
Node Host name	Host name for the node. The node host name cannot contain the underscore (_) character. <b>Note:</b> Do not use localhost. The host name must explicitly identify the machine.
Node name	Name of the Informatica node to create on this machine. The node name is not the host name for the machine.
Node port number	Port number for the node.
Database truststore file	Path and file name of the truststore file for the secure database. Select the same database truststore file used by the master gateway node in the domain.  Available when you join a gateway node to a domain that uses a domain configuration repository database that is secured with the SSL protocol.
Truststore password	Password for the database truststore file for the secure database.  Available when you join a gateway node to a domain that uses a domain configuration repository database that is secured with the SSL protocol.

31. To display the default ports for the domain and node components assigned by the installer, select **Display advanced port configuration page**.

The installer displays the default port numbers assigned to the domain and node. You can modify the port numbers and specify a different range of port numbers for the application service processes. If you do not select the option, the installer does not display the default port numbers and you cannot modify the assigned port numbers.

- a. Click **Next**.

- b. In the **Port Configuration** page, enter the port numbers to use.

Specify the port numbers to use for the domain and node components. Also specify a range of port numbers to use for the service processes that will run on the node. You can use the default port numbers or specify new port numbers. Verify that the port numbers you enter are not used by other applications.

The following table describes the ports that you can specify:

Port Type	Description
Service Manager port	Port number used by the Service Manager on the node. The Service Manager listens for incoming connection requests on this port. Client applications use this port to communicate with the services in the domain. This is the port that the Informatica command line programs use to communicate to the domain. This is also the port for the SQL data service JDBC/ODBC driver. Default is 6006.
Service Manager shutdown port	Port number that controls server shutdown for the domain Service Manager. The Service Manager listens for shutdown commands on this port. Default is 6007.
Minimum port number	Lowest port number in the range of dynamic port numbers that can be assigned to the application service processes that run on this node.
Maximum port number	Highest port number in the range of dynamic port numbers that can be assigned to the application service processes that run on this node.

32. Click **Next**.

The installer creates a service to start Informatica. By default, the service runs under the same user account as the account used for installation. You can run the Windows service under a different user account.

33. Select whether to run the Windows service under a different user account.

The following table describes the properties that you set:

Property	Description
Run Informatica under a different user account	Indicates whether to run the Windows service under a different user account.
User name	User account with which to run the Informatica Windows service. Use the following format: DomainName\UserAccount This user account must have the Act as operating system permission.
Password	Password for the user account with which to run the Informatica Windows service.

34. Click **Next**.

The **Post-Installation Summary** page appears, indicating whether the installation completed successfully. It also shows the status of the installed components and their configuration.

35. Click **Done** to close the installer.

You can view the installation log files to get more information about the tasks performed by the installer and to view configuration properties for the installed components.

# Installing the Informatica Services in Console Mode

You can install the Informatica services in console mode on UNIX.

When you run the installer in console mode, the words Quit and Back are reserved words. Do not use them as input text.

When you run the Pre-Installation (i10Pi) System Check Tool before you perform the installation, the installer sets the values for certain fields, such as the database connection and domain port numbers, based on the information you entered during the system check.

## Secure Directory for the Encryption Key and Configuration Files

When you install or upgrade Informatica, the installer creates directories to store Informatica files that require restricted access, such as the domain encryption key file and the `nodemeta.xml`. On UNIX, the installer assigns different permissions for the directories and the files in the directories.

By default, the installer creates the following directories within the Informatica installation directory:

### **<Informatica installation directory>/isp/config**

Contains the `nodemeta.xml` file. Also contains the `/keys` directory where the encryption key file is stored. If you configure the domain to use Kerberos authentication, the `/keys` directory also contains the Kerberos keytab files. You can specify a different directory in which to store the files. The installer assigns the same permissions to the specified directory as the default directory.

### **<Informatica installation directory>/services/shared/security**

If you enable secure communication for the domain, the `/security` directory contains the keystore and truststore files for the default SSL certificates.

The installer assigns the following permissions to the directories and the files in the directories:

#### **Directory Permissions**

The owner of the directory has `-wx` permissions to the directory but no `r` permission. The owner of the directory is the user account used to run the installer. The group to which the owner belongs also has `-wx` permissions to the directory but no `r` permission.

For example, the user account `ediga` owns the directory and belongs to the `infaadmin` group. The `ediga` user account and the `infaadmin` group have the following permissions: `-wx-wx---`

The `ediga` user account and the `infaadmin` group can write to and run files in the directory. They cannot display the list of files in directory but they can list a specific file by name.

If you know the name of a file in the directory, you can copy the file from the directory to another location. If you do not know the name of the file, you must change the permission for the directory to include the read permission before you can copy the file. You can use the command `chmod 730` to give read permission to the owner of the directory and subdirectories.

For example, you need to copy the encryption key file named `siteKey` to a temporary directory to make it accessible to another node in the domain. Run the command `chmod 730` on the `<Informatica installation directory>/isp/config` directory to assign the following permissions: `rw-x-wx---`. You can then copy the encryption key file from the `/keys` subdirectory to another directory.

After you complete copying the files, change the permissions for the directory back to write and execute permissions. You can use the command `chmod 330` to remove the read permission.

**Note:** Do not use the `-R` option to recursively change the permissions for the directory and files. The directory and the files in the directory have different permissions.

## File Permissions

The owner of the files in the directory has `rwx` permissions to the files. The owner of the files in the directory is the user account used to run the installer. The group to which the owner belongs also has `rwx` permissions to the files in the directory.

The owner and group have full access to the file and can display or edit the file in the directory.

**Note:** You must know the name of the file to be able to list or edit the file.

## Creating a Domain

Create a domain if you are installing for the first time or if you want to administer nodes in separate domains.

1. Log in to the machine with a system user account.
2. Close all other applications.
3. On a shell command line, run the `install.sh` file from the root directory.  
The installer displays the message to verify that the locale environment variables are set.
4. If the environment variables are not set, press **n** to exit the installer and set them as required.  
If the environment variables are set, press **y** to continue.
5. Press **1** to install or upgrade Informatica.  
Informatica provides utilities to facilitate the Informatica services installation process. Run the following utilities before you install Informatica services:
  - Pre-Installation (i10Pi) System Check Tool. Verifies whether the machine on which you are installing Informatica services meets the system requirements for installation.
  - Informatica Kerberos SPN Format Generator. Creates a list of the Kerberos principal names and keytab file names required to run Informatica services on a network with Kerberos authentication. For more information about running the Informatica Kerberos SPN Format Generator, see ["Running the Informatica Kerberos SPN Format Generator on UNIX" on page 77](#).

If you run the i10Pi System Check tool, you can run the Informatica Kerberos SPN Format Generator or run the Informatica services installation.

After you run the Informatica Kerberos SPN Format Generator, you can continue with the Informatica services installation. You cannot run the i10Pi System Check tool after you run the Informatica Kerberos SPN Format Generator.
6. Press **3** to run the Informatica services installation.
7. Press **1** to install Informatica 10.0.
8. Press **1** to configure the Informatica domain to run on a network without Kerberos authentication.  
Press **2** to configure the Informatica domain to run on a network with Kerberos authentication.  
The **Installation Pre-Requisites** section displays the installation requirements. Verify that all requirements are met before you continue the installation.
9. Read the terms and conditions of Informatica product usage toolkit and press **2** to continue the installation.  
Informatica DiscoveryIQ is a product usage tool that sends routine reports on data usage and system statistics to Informatica. Informatica DiscoveryIQ uploads data to Informatica 15 minutes after you install and configure Informatica domain. Thereafter, the domain sends the data every 30 days. You can choose to not send any usage statistics to Informatica. For more information on how to disable sending usage statistics, see *Informatica Administrator Guide*.
10. Press **Enter** to continue.

11. Type the path and file name of the Informatica license key and press **Enter**.

12. Type the absolute path for the installation directory.

The directory names in the path must not contain spaces or the following special characters: @|\* \$ # ! % ( ) { } [ ] , ; ' Default is /home/toolinst.

**Note:** Informatica recommends using alphanumeric characters in the installation directory path. If you use a special character such as á or €, unexpected results might occur at run time.

13. Press **Enter**.

If you enabled Kerberos network authentication, the **Service Principal Level** section appears.

If you did not enable Kerberos network authentication, the **Pre-Installation Summary** section appears.

Skip to step [16](#).

14. On the **Service Principal Level** section, select the level at which to set the Kerberos service principals for the domain.

The following table describes the levels that you can select:

Level	Description
1->Process Level	Configures the domain to use a unique service principal name (SPN) and keytab file for each node and each application service on a node.  The number of SPNs and keytab files required for each node depends on the number of application service processes that run on the node. Use the process level option for domains that require a high level of security, such as productions domains.
2->Node Level	Configures the domain to share SPNs and keytab files on a node.  This option requires one SPN and keytab file for the node and all application services that run on the node. It also requires a separate SPN and keytab file for all HTTP processes on the node.  Use the node level option for domains that do not require a high level of security, such as test and development domains.

15. On the **Network Security - Kerberos Authentication** section, enter the parameters required for Kerberos authentication.

The following table describes the Kerberos authentication parameters that you must set:

Property	Description
Domain name	Name of the domain. The name must not exceed 128 characters and must be 7-bit ASCII only. The name cannot contain a space or any of the following characters: ` % * + ; " ? , < > \ /
Node name	Name of the Informatica node.
Node host name	Fully qualified host name or the IP address of the machine on which to create the node. The node host name cannot contain the underscore (_) character.  <b>Note:</b> Do not use <i>localhost</i> . The host name must explicitly identify the machine.

Property	Description
Service realm name	Name of the Kerberos realm to which the Informatica domain services belong. The realm name must be in uppercase. The service realm name and the user realm name must be the same.
User realm name	Name of the Kerberos realm to which the Informatica domain users belong. The realm name must be in uppercase. The service realm name and the user realm name must be the same.
Keytab directory	Directory where all keytab files for the Informatica domain are stored. The name of a keytab file in the Informatica domain must follow a format set by Informatica.
Kerberos configuration file	Path and file name of the Kerberos configuration file. Informatica requires the following name for the Kerberos configuration file: <i>krb5.conf</i>

**Important:** If you configure the domain to run with Kerberos authentication, the domain and node name and the node host name must match the names you specified when you ran the Informatica Kerberos SPN Format Generator to generate SPN and keytab file names. If you use a different domain, node, or host name, generate the SPN and keytab file names again and ask the Kerberos administrator to add the new SPN to the Kerberos principal database and create the keytab files.

16. Review the installation information and press **Enter** to continue.

The installer copies the Informatica files to the installation directory.

17. Press **1** to create a domain.

When you create a domain, the node that you create becomes a gateway node in the domain. The gateway node contains a Service Manager that manages all domain operations.

18. To enable secure communication for services in the domain, press **2**. To disable secure communication for the domain, press **1**.

By default, if you enable secure communication for the domain, the installer sets up an HTTPS connection for the Informatica Administrator. You can also create a domain configuration repository on a secure database.

19. Specify the connection details for Informatica Administrator.

- a. If you do not enable secure communication for the domain, you can specify whether to set up a secure HTTPS connection for the Informatica Administrator.

The following table describes the options available to enable or disable a secure connection to Informatica Administrator:

Option	Description
1 - Enable HTTPS for Informatica Administrator	Set up a secure connection to Informatica Administrator.
2 - Disable HTTPS	Do not set up a secure connection to Informatica Administrator.

- b. If you enable secure communication for the domain or if you enable HTTPS connection for the Informatica Administrator, enter the keystore file and port number for the HTTPS connection to Informatica Administrator.

The following table describes the connection information you must enter if you enable HTTPS:

Option	Description
Port	Port number for the HTTPS connection.
Keystore file	Select whether to use a keystore file generated by the installer or a keystore file you create. You can use a keystore file with a self-signed certificate or a certificate signed by a certification authority. 1 - Use a keystore generated by the installer 2 - Specify a keystore file and password If you select to use a keystore file generated by the installer, the installer creates a self-signed keystore file named Default.keystore in the following location: <Informatica installation directory>/tomcat/conf/

- c. If you specify the keystore, enter the password and location of the keystore file.

If you enabled secure communication for the domain, the **Domain Security - Secure Communication** section appears. If you did not enable secure communication for the domain, the **Domain Configuration Repository** section appears. Skip to step [21](#).

20. In the Domain Security - Secure Communication section, specify whether to use the default Informatica SSL certificates or to use your SSL certificates to secure domain communication.

- a. Select the type of SSL certificates to use.

The following table describes the options for the SSL certificates that you can use to secure the Informatica domain:

Option	Description
1 - Use the default Informatica SSL certificate files	Use the default SSL certificates provided by Informatica. <b>Note:</b> If you do not provide an SSL certificate, Informatica uses the same default private key for all Informatica installations. If you use the default Informatica keystore and truststore files, the security of your domain could be compromised. To ensure a high level of security for the domain, select the option to specify the location of the SSL certificate files.
2 - Specify the location of the SSL certificate files	Use SSL certificates that you provide. You must specify the location of the keystore and truststore files. You can provide a self-signed certificate or a certificate issued by a certificate authority (CA). You must provide SSL certificates in PEM format and in Java Keystore (JKS) files. Informatica requires specific names for the SSL certificate files for the Informatica domain. You must use the same SSL certificates for all nodes in the domain. Store the truststore and keystore files in a directory accessible to all the nodes in the domain and specify the same keystore file directory and truststore file directory for all nodes in the same domain.



- b. If you provide the SSL certificate, specify the location and passwords of the keystore and truststore files.

The following table describes the parameters that you must enter for the SSL certificate files:

Property	Description
Keystore file directory	Directory that contains the keystore files. The directory must contain files named infa_keystore.jks and infa_keystore.pem.
Keystore password	Password for the keystore infa_keystore.jks.
Truststore file directory	Directory that contains the truststore files. The directory must contain files named infa_truststore.jks and infa_truststore.pem.
Truststore password	Password for the infa_truststore.jks file.

The Domain Configuration Repository section appears.

21. Select the database to use for the domain configuration repository.

The following table lists the databases you can use for the domain configuration repository:

Prompt	Description
Database type	Type of database for the domain configuration repository. Select from the following options: 1 - Oracle 2 - Microsoft SQL Server 3 - IBM DB2 4 - Sybase ASE

The Informatica domain configuration repository stores metadata for domain operations and user authentication. The domain configuration repository must be accessible to all gateway nodes in the domain.

22. Enter the properties for the database user account.

The following table lists the properties for the database user account:

Property	Description
Database user ID	Name for the domain configuration database user account.
User password	Password for the domain configuration database user account.

23. Select whether to create a secure domain configuration repository.

You can create a domain configuration repository in a database secured with the SSL protocol. To create a domain configuration repository in a secure database, press 1 and skip to step [25](#).

To create a domain configuration repository in an unsecure database, press 2.

24. If you do not create a secure domain configuration repository, enter the parameters for the database.

a. If you select IBM DB2, select whether to configure a tablespace and enter the tablespace name.

The following table describes the properties that you must configure for the IBM DB2 database:

Property	Description
Configure tablespace	Select whether to specify a tablespace: 1 - No 2 - Yes In a single-partition database, if you select No, the installer creates the tables in the default tablespace. In a multi-partition database, you must select Yes.
Tablespace	Name of the tablespace in which to create the tables. Specify a tablespace that meets the pageSize requirement of 32768 bytes. In a single-partition database, if you select Yes to configure the tablespace, enter the name of the tablespace in which to create the tables. In a multi-partition database, specify the name of the tablespace that resides in the catalog partition of the database.

b. If you select Microsoft SQL Server, enter the schema name for the database.

The following table describes the properties that you must configure for the Microsoft SQL Server database:

Property	Description
Schema name	Name of the schema that will contain domain configuration tables. If this parameter is blank, the installer creates the tables in the default schema.

c. To enter the JDBC connection information using the JDBC URL information, press **1**. To enter the JDBC connection information using a custom JDBC connection string, press **2**.

d. Enter the JDBC connection information.

- To enter the connection information using the JDBC URL information, specify the JDBC URL properties.

The following table describes the database connection information:

Prompt	Description
Database host name	Host name for the database.
Database port number	Port number for the database.

Prompt	Description
Database service name	Service or database name : - Oracle: Enter the service name. - Microsoft SQL Server: Enter the database name. - IBM DB2: Enter the service name. - Sybase ASE: Enter the database name.
Configure JDBC Parameters	Select whether to add additional JDBC parameters to the connection string: 1 - Yes 2 - No If you select Yes, enter the parameters or press Enter to accept the default. If you select No, the installer creates the JDBC connection string without parameters.

- To enter the connection information using a custom JDBC connection string, type the connection string.

Use the following syntax for the JDBC connection string for the databases:

#### IBM DB2

```
jdbc:Informatica:db2://host_name:port_no;DatabaseName=
```

#### Oracle

```
jdbc:Informatica:oracle://host_name:port_no;ServiceName=
```

#### Microsoft SQL Server

```
jdbc:Informatica:sqlserver://  
host_name:port_no;SelectMethod=cursor;DatabaseName=
```

#### Sybase

```
jdbc:Informatica:sybase://host_name:port_no;DatabaseName=
```

Verify that the connection string contains all the connection parameters required by your database system.

- If you create a secure domain configuration repository, enter the parameters for the secure database.

If you create the domain configuration repository on a secure database, you must provide the truststore information for the database. You must also provide a JDBC connection string that includes the security parameters for the database.

The following table describes the options available to create a secure domain configuration repository database:

Property	Description
Database truststore file	Path and file name of the truststore file for the secure database.
Database truststore password	Password for the truststore file.
Custom JDBC Connection String	Complete JDBC connection for the secure database, including the host name and port number and the secure database parameters.

In addition to the host name and port number for the database server, you must include the following secure database parameters:

**EncryptionMethod**

Required. Indicates whether data is encrypted when transmitted over the network. This parameter must be set to `SSL`.

**ValidateServerCertificate**

Optional. Indicates whether Informatica validates the certificate that the database server sends.

If this parameter is set to `True`, Informatica validates the certificate that the database server sends. If you specify the `HostNameInCertificate` parameter, Informatica also validates the host name in the certificate.

If this parameter is set to `False`, Informatica does not validate the certificate that the database server sends. Informatica ignores any truststore information that you specify.

Default is `True`.

**HostNameInCertificate**

Optional. Host name of the machine that hosts the secure database. If you specify a host name, Informatica validates the host name included in the connection string against the host name in the SSL certificate.

**cryptoProtocolVersion**

Required for Oracle if the Informatica domain runs on AIX and the Oracle database encryption level is set to `TLS`. Set the parameter to `cryptoProtocolVersion=TLSv1,TLSv1.1,TLSv1.2`.

You can use the following syntax for the connection strings:

- **Oracle:** `jdbc:Informatica:oracle://  
host_name:port_no;ServiceName=service_name;EncryptionMethod=SSL;HostNameInCertificate=  
DB_host_name;ValidateServerCertificate=true_or_false`
- **IBM DB2:** `jdbc:Informatica:db2://  
host_name:port_no;DatabaseName=database_name;EncryptionMethod=SSL;HostNameInCertificat  
e=DB_host_name;ValidateServerCertificate=true_or_false`
- **Microsoft SQL Server:** `jdbc:Informatica:sqlserver://  
host_name:port_no;SelectMethod=cursor;DatabaseName=database_name;EncryptionMethod=SSL;  
HostNameInCertificate=DB_host_name;ValidateServerCertificate=true_or_false`

**Note:** The installer does not validate the connection string. Verify that the connection string contains all the connection parameters and security parameters required by your database.

26. If the database contains a domain configuration repository for a previous domain, select to overwrite the data or set up another database.

The following table describes the options of overwriting the data or setting up another database when you create a domain configuration repository for a previous domain:

Option	Description
1 - OK	Enter the connection information for a new database.
2 - Continue	The installer overwrites the data in the database with new domain configuration.

27. In the Domain Security - Encryption Key section, enter the keyword and directory for the encryption key for the Informatica domain.

The following table describes the encryption key parameters that you must specify:

Property	Description
Keyword	Keyword to use to create a custom encryption key to secure sensitive data in the domain. The keyword must meet the following criteria: <ul style="list-style-type: none"> <li>- From 8 to 20 characters long</li> <li>- Includes at least one uppercase letter</li> <li>- Includes at least one lowercase letter</li> <li>- Includes at least one number</li> <li>- Does not contain spaces</li> </ul> The encryption key is created based on the keyword that you provide when you create the Informatica domain.
Encryption key directory	Directory in which to store the encryption key for the domain. The default location is the following directory: <Informatica installation directory>/isp/config/keys.

The installer sets different permissions to the directory and the files in the directory. For more information about the permissions for the encryption key file and directory, see [“Secure Directory for the Encryption Key and Configuration Files” on page 124](#).

28. Press **Enter** to select OK.

The Domain and Node Configuration section appears.

29. Enter the information for the domain and the node that you want to create.

The following table describes the properties that you set for the domain and gateway node.

Property	Description
Domain name	Name of the domain to create. The default domain name is Domain_<MachineName>. The name must not exceed 128 characters and must be 7-bit ASCII only. It cannot contain a space or any of the following characters: ` % * + ; " ? , < > \ /
Node host name	Host name of the machine on which to create the node. The node host name cannot contain the underscore (_) character. If the machine has a single network name, use the default host name. If the a machine has multiple network names, you can modify the default host name to use an alternate network name. Optionally, you can use the IP address.  <b>Note:</b> Do not use localhost. The host name must explicitly identify the machine.
Node name	Name of the node to create on this machine. The node name is not the host name for the machine.
Node port number	Port number for the node. The default port number for the node is 6005. If the port number is not available on the machine, the installer displays the next available port number.

Property	Description
Domain user name	User name for the domain administrator. You can use this user name to initially log in to Informatica Administrator. Use the following guidelines: <ul style="list-style-type: none"> <li>- The name is not case sensitive and cannot exceed 128 characters.</li> <li>- The name cannot include a tab, newline character, or the following special characters: % * + / ? ; &lt; &gt;</li> <li>- The name can include an ASCII space character except for the first and last character. Other space characters are not allowed.</li> </ul>
Domain password	Password for the domain administrator. The password must be more than 2 characters and must not exceed 16 characters. Not available if you configure the Informatica domain to run on a network with Kerberos authentication.
Confirm password	Enter the password again to confirm. Not available if you configure the Informatica domain to run on a network with Kerberos authentication.

30. Select whether to display the default ports for the domain and node components assigned by the installer.

The following table describes the advanced port configuration page:

Prompt	Description
Display advanced port configuration page	Select whether to display the port numbers for the domain and node components assigned by the installer: <ul style="list-style-type: none"> <li>1 - No</li> <li>2 - Yes</li> </ul> If you select Yes, the installer displays the default port numbers assigned to the domain components. You can specify the port numbers to use for the domain and node components. You can also specify a range of port numbers to use for the service process that will run on the node. You can use the default port numbers or specify new port numbers. Verify that the port numbers you enter are not used by other applications.

31. If you display the port configuration page, enter new port numbers at the prompt or press Enter to use the default port numbers.

The following table describes the ports that you can set:

Port	Description
Service Manager port	Port number used by the Service Manager on the node. The Service Manager listens for incoming connection requests on this port. Client applications use this port to communicate with the services in the domain. This is the port that the Informatica command line programs use to communicate to the domain. This is also the port for the SQL data service JDBC/ODBC driver. Default is 6006.
Service Manager shutdown port	Port number that controls server shutdown for the domain Service Manager. The Service Manager listens for shutdown commands on this port. Default is 6007.

Port	Description
Informatica Administrator port	Port number used by Informatica Administrator. Default is 6008.
Informatica Administrator shutdown port	Port number that controls server shutdown for Informatica Administrator. Informatica Administrator listens for shutdown commands on this port. Default is 6009.
Minimum port number	Lowest port number in the range of dynamic port numbers that can be assigned to the application service processes that run on this node. Default is 6014.
Maximum port number	Highest port number in the range of dynamic port numbers that can be assigned to the application service processes that run on this node. Default is 6114.

32. If you selected the **Configure Model Repository Service and Data Integration Service** option, configure the application services.
- Configure the Model repository database properties.
  - Enter the Model Repository Service name.  
If the Informatica domain uses Kerberos authentication and the service principal is at process level, enter the keytab file for the Model Repository Service.
  - Enter the Data Integration Service name.  
If the Informatica domain uses Kerberos authentication and the service principal is at process level, enter the keytab file for the Data Integration Service.
  - Select the connection protocol for the Data Integration Service.  
Enter one of the following values:
    - HTTP. Requests to the service uses an HTTP connection.
    - HTTPS. Requests to the service uses a secure HTTP connection.
    - HTTP&HTTPS. Requests to the service can use either an HTTP or an HTTPS connection.

When you select HTTPS or HTTP&HTTPS, you enable Transport Layer Security (TLS) for the service. You can also enable TLS for each web service deployed to an application. When you enable HTTPS for the Data Integration Service and enable TLS for the web service, the web service uses an HTTPS URL. When you enable HTTPS for the Data Integration Service and do not enable TLS for the web service, the web service can use an HTTP URL or an HTTPS URL. If you enable TLS for a web service and do not enable HTTPS for the Data Integration Service, the web service does not start.

Default is HTTP.
  - Enter the port number for HTTP or HTTPS or both, depending on the connection protocol you select.  
If you selected HTTPS or HTTP&HTTPS, you can use the default Informatica SSL certificate files or custom SSL certificate files for the Data Integration Service.
  - Select whether to use the default Informatica SSL certificate files or to enter the location of SSL certificate files specific to the Data Integration Service.
  - If you choose to enter the location for SSL certificate files, enter the location of the keystore and truststore files and their passwords.  
The keystore file and the truststore file must be in the .jks format.
- The installer creates the Model Repository Service and Data Integration Service and starts the services. The Post-installation Summary indicates whether the installation completed successfully. It also shows the status of the installed components and their configuration. You can view the installation log files to get more





If you enabled Kerberos network authentication, the **Service Principal Level** section appears.  
 If you did not enable Kerberos network authentication, the **Pre-Installation Summary** section appears.  
 Skip to step [16](#).

14. On the **Service Principal Level** section, select the service principal level for the domain.

**Note:** All nodes in the domain must use the same service principal level. When you join a node to a domain, select the same service principal level used by the gateway node in the domain.

The following table describes the levels that you can select:

Level	Description
1->Process Level	Configures the domain to use a unique service principal name (SPN) and keytab file for each node and each application service on a node.  The number of SPNs and keytab files required for each node depends on the number of application service processes that run on the node. Use the process level option for domains that require a high level of security, such as productions domains.
2->Node Level	Configures the domain to share SPNs and keytab files on a node.  This option requires one SPN and keytab file for the node and all application services that run on the node. It also requires a separate SPN and keytab file for all HTTP processes on the node.  Use the node level option for domains that do not require a high level of security, such as test and development domains.

15. On the **Network Security - Kerberos Authentication** section, enter the parameters required for Kerberos authentication.

The following table describes the Kerberos authentication parameters that you must set:

Property	Description
Domain name	Name of the domain. The name must not exceed 128 characters and must be 7-bit ASCII only. The name cannot contain a space or any of the following characters: ` % * + ; " ? , < > \ /
Node name	Name of the Informatica node.
Node host name	Fully qualified host name or the IP address of the machine on which to create the node. The node host name cannot contain the underscore (_) character. <b>Note:</b> Do not use <i>localhost</i> . The host name must explicitly identify the machine.
Service realm name	Name of the Kerberos realm to which the Informatica domain services belong. The realm name must be in uppercase. The service realm name and the user realm name must be the same.
User realm name	Name of the Kerberos realm to which the Informatica domain users belong. The realm name must be in uppercase. The service realm name and the user realm name must be the same.

Property	Description
Keytab directory	Directory where all keytab files for the Informatica domain are stored. The name of a keytab file in the Informatica domain must follow a format set by Informatica.
Kerberos configuration file	Path and file name of the Kerberos configuration file. Informatica requires the following name for the Kerberos configuration file: <i>krb5.conf</i>

16. Review the installation information and press **Enter** to continue.

The installer copies the Informatica files to the installation directory.

17. Press **2** to join a domain.

The installer creates a node on the machine where you install. You can specify the type of node to create and the domain to join.

18. Specify whether the domain you want to join has the secure communication option enabled.

Press 1 to join an unsecure domain or press 2 to join a secure domain.

19. Select the type of node you want to create.

The following table describes that types of nodes that you can create:

Property	Description
Configure this node as a gateway	Select whether to configure the node as a gateway or worker node. 1 - Yes 2 - No Select 1 to configure a gateway node or 2 to configure a worker node.

If you configure the node as a gateway, you can enable a secure HTTPS connection to the Informatica Administrator.

20. Specify the connection details to Informatica Administrator.

- a. Specify whether to set up a secure HTTPS connection to the Informatica Administrator.

The following table describes the options available to enable or disable a secure connection to Informatica Administrator:

Option	Description
1 - Enable HTTPS for Informatica Administrator	Set up a secure connection to Informatica Administrator.
2 - Disable HTTPS	Do not set up a secure connection to Informatica Administrator.

- b. If you enable HTTPS connection for the Informatica Administrator, enter the keystore file and port number to use to secure the connection.

The following table describes the connection information you must enter if you enable HTTPS:

Option	Description
Port	Port number for the HTTPS connection.
Keystore file	Select whether to use a keystore file generated by the installer or a keystore file you create. You can use a keystore file with a self-signed certificate or a certificate signed by a certification authority. 1 - Use a keystore generated by the installer 2 - Specify a keystore file and password If you select to use a keystore file generated by the installer, the installer creates a self-signed keystore file named Default.keystore in the following location: <Informatica installation directory>/tomcat/conf/

- c. If you specify the keystore, enter the password and location of the keystore file.

If you enabled secure communication for the domain, the **Domain Security - Secure Communication** section appears. If you did not enable secure communication for the domain, the **Domain Configuration** section appears. Skip to step [22](#).

21. In the Domain Security - Secure Communication section, specify whether to use the default Informatica SSL certificates or to use your SSL certificates to secure domain communication.
- a. Select the type of SSL certificates to use.

The following table describes the options for the SSL certificates that you can use to secure the Informatica domain:

Option	Description
1 - Use the default Informatica SSL certificate files	Use the default SSL certificates provided by Informatica. <b>Note:</b> If you do not provide an SSL certificate, Informatica uses the same default private key for all Informatica installations. If you use the default Informatica keystore and truststore files, the security of your domain could be compromised. To ensure a high level of security for the domain, select the option to specify the location of the SSL certificate files.
2 - Specify the location of the SSL certificate files	Use SSL certificates that you provide. You must specify the location of the keystore and truststore files. You can provide a self-signed certificate or a certificate issued by a certificate authority (CA). You must provide SSL certificates in PEM format and in Java Keystore (JKS) files. Informatica requires specific names for the SSL certificate files for the Informatica domain. You must use the same SSL certificates for all nodes in the domain. Store the truststore and keystore files in a directory accessible to all the nodes in the domain and specify the same keystore file directory and truststore file directory for all nodes in the same domain.

- b. If you provide the SSL certificate, specify the location and passwords of the keystore and truststore files.

The following table describes the parameters that you must enter for the SSL certificate files:

Property	Description
Keystore file directory	Directory that contains the keystore files. The directory must contain files named infa_keystore.jks and infa_keystore.pem.
Keystore password	Password for the keystore infa_keystore.jks.
Truststore file directory	Directory that contains the truststore files. The directory must contain files named infa_truststore.jks and infa_truststore.pem.
Truststore password	Password for the infa_truststore.jks file.

The Domain Configuration Repository section appears.

22. At the prompt, enter the information for the domain that you want to join.

The following table describes the properties that you specify for the domain:

Property	Description
Domain name	Name of the domain to join.
Gateway node host	Host name of the machine that hosts the gateway node for the domain.
Gateway node port	Port number of the gateway node.
Domain user name	User name of the administrator for the domain you want to join.
Domain password	Password for the domain administrator.

The Domain Security - Encryption Key section appears.

23. Enter the encryption key information for the Informatica domain that you want to join.

If the location of the encryption key in the gateway node is not accessible to the current node, copy the encryption key file to an accessible directory. You might need to assign read permission to the directory that contains the encryption key file on gateway node before you can copy the file. For more information about the permissions for the encryption key file and directory, see [“Secure Directory for the Encryption Key and Configuration Files” on page 124](#).

The following table describes the encryption key parameters that you must specify when you join a domain:

Property	Description
Select the encryption key	Path and file name of the encryption key for the Informatica domain that you want to join. All nodes in the Informatica domain use the same encryption key. You must specify the encryption key file created on the gateway node for the domain that you want to join.  If you copied the encryption key file to a temporary directory to make it accessible to the nodes in the domain, specify the path and file name of the encryption key file in the temporary directory.
Encryption key directory	Directory in which to store the encryption key on the node created during this installation. The installer copies the encryption key file for the domain to the encryption key directory on the new node.

24. On the Join Domain Node Configuration section, enter the information for the node you want to create. The following table describes the properties that you set for the node:

Property	Description
Node Host name	Host name for the node. The node host name cannot contain the underscore (_) character. <b>Note:</b> Do not use localhost. The host name must explicitly identify the machine.
Node name	Name of the Informatica node to create on this machine. The node name is not the host name for the machine.
Node port number	Port number for the node.
Database truststore file	Path and file name of the truststore file for the secure database. Select the same database truststore file used by the master gateway node in the domain. Available when you join a gateway node to a domain that uses a domain configuration repository database that is secured with the SSL protocol.
Truststore password	Password for the database truststore file for the secure database. Available when you join a gateway node to a domain that uses a domain configuration repository database that is secured with the SSL protocol.

25. Select whether to display the default ports for the domain and node components assigned by the installer.

The following table describes the advanced port configuration page:

Prompt	Description
Display advanced port configuration page	Select whether to display the port numbers for the domain and node components assigned by the installer: 1 - No 2 - Yes  If you select Yes, the installer displays the default port numbers assigned to the domain components. You can specify the port numbers to use for the domain and node components. You can also specify a range of port numbers to use for the service process that will run on the node. You can use the default port numbers or specify new port numbers. Verify that the port numbers you enter are not used by other applications.

26. If you display the port configuration page, enter new port numbers at the prompt or press **Enter** to use the default port numbers.

The following table describes the ports that you can specify:

Port Type	Description
Service Manager port	Port number used by the Service Manager on the node. The Service Manager listens for incoming connection requests on this port. Client applications use this port to communicate with the services in the domain. This is the port that the Informatica command line programs use to communicate to the domain. This is also the port for the SQL data service JDBC/ODBC driver. Default is 6006.
Service Manager shutdown port	Port number that controls server shutdown for the domain Service Manager. The Service Manager listens for shutdown commands on this port. Default is 6007.
Minimum port number	Lowest port number in the range of dynamic port numbers that can be assigned to the application service processes that run on this node.
Maximum port number	Highest port number in the range of dynamic port numbers that can be assigned to the application service processes that run on this node.

The Post-installation Summary indicates whether the installation completed successfully. It also shows the status of the installed components and their configuration. You can view the installation log files to get more information about the tasks performed by the installer and to view configuration properties for the installed components.

## Installing the Informatica Services in Silent Mode

To install the Informatica services without user interaction, install in silent mode. Use a properties file to specify the installation options. The installer reads the file to determine the installation options. You can use silent mode installation to install the Informatica services on multiple machines on the network or to standardize the installation across machines.

Copy the Informatica installation files to the hard disk on the machine where you plan to install the Informatica. If you install on a remote machine, verify that you can access and create files on the remote machine.

To install in silent mode, complete the following tasks:

1. Configure the installation properties file and specify the installation options in the properties file.
2. Run the installer with the installation properties file.
3. Secure the passwords in the installation properties file.

## Configuring the Properties File

Informatica provides a sample properties file that includes the parameters that are required by the installer. You can customize the sample properties file to specify the options for your installation. Then run the silent installation.

The sample `SilentInput.properties` file is stored in the root directory of the DVD or the installer download location. After you customize the file, re-save it with the file name `SilentInput.properties`.

1. Go to the root of the directory that contains the installation files.
2. Locate the sample `SilentInput.properties` file.
3. Create a backup copy of the `SilentInput.properties` file.
4. Use a text editor to open the file and modify the values of the installation parameters.

The following table describes the installation parameters that you can modify:

Property Name	Description
LICENSE_KEY_LOC	Absolute path and file name of the license key file.
USER_INSTALL_DIR	Directory in which to install Informatica.
INSTALL_TYPE	Indicates whether to install or upgrade Informatica. If the value is 0, the installer performs a fresh installation of Informatica. If the value is 1, the installer upgrades a previous version of Informatica.
ENABLE_KERBEROS	Indicates whether to configure the Informatica domain to run on a network with Kerberos authentication. To configure the Informatica domain to run on a network with Kerberos authentication, set this parameter to 1.
SERVICE_REALM_NAME	Name of the Kerberos realm to which the Informatica domain services belong. The service realm name and the user realm name must be the same.
USER_REALM_NAME	Name of the Kerberos realm to which the Informatica domain users belong. The service realm name and the user realm name must be the same.
KEYTAB_LOCATION	Directory where all keytab files for the Informatica domain are stored. The name of a keytab file in the Informatica domain must follow a format set by Informatica.
KRB5_FILE_LOCATION	Path and file name of the Kerberos configuration file. Informatica requires the following name for the Kerberos configuration file: <code>krb5.conf</code>

Property Name	Description
SPN_SHARE_LEVEL	<p>Indicates the service principal level for the domain. Set the property to one of the following levels:</p> <ul style="list-style-type: none"> <li>- Process. The domain requires a unique service principal name (SPN) and keytab file for each node and each service on a node. The number of SPNs and keytab files required for each node depends on the number of service processes that run on the node. Recommended for production domains.</li> <li>- Node. The domain uses one SPN and keytab file for the node and all services that run on the node. It also requires a separate SPN and keytab file for all HTTP processes on the node. Recommended for test and development domains.</li> </ul> <p>Default is process.</p>
HTTPS_ENABLED	Indicates whether to secure the connection to Informatica Administrator. If the value is 0, the installer sets up an unsecure HTTP connection to Informatica Administrator. If the value is 1, the installer sets up a secure HTTPS connection to Informatica Administrator.
DEFAULT_HTTPS_ENABLED	<p>Indicates whether the installer creates a keystore file.</p> <p>If the value is 1, the installer creates a keystore and uses it for the HTTPS connection. If the value is 0, the installer uses a keystore file that you specify.</p>
CUSTOM_HTTPS_ENABLED	<p>Indicates whether the installer uses an existing keystore file.</p> <p>If the value is 1, the installer uses a keystore file that you specify. If DEFAULT_HTTPS_ENABLED=1, you must set this parameter to 0. If DEFAULT_HTTPS_ENABLED=0, you must set this parameter to 1.</p>
KSTORE_PSSWD	Plain text password for the keystore file.
KSTORE_FILE_LOCATION	Absolute path and file name of the keystore file.
HTTPS_PORT	Port number to use for the secure connection to Informatica Administrator.
CREATE_DOMAIN	<p>Indicates whether to create an Informatica domain.</p> <p>If the value is 1, the installer creates a node and an Informatica domain. If the value is 0, the installer creates a node and joins the node to another domain created in a previous installation.</p>
KEY_DEST_LOCATION	Directory in which to store the encryption key on the node created during the installation.
PASS_PHRASE_PSSWD	<p>Keyword to use to create an encryption key to secure sensitive data in the domain. The keyword must meet the following criteria:</p> <ul style="list-style-type: none"> <li>- From 8 to 20 characters long</li> <li>- Includes at least one uppercase letter</li> <li>- Includes at least one lowercase letter</li> <li>- Includes at least one number</li> <li>- Does not contain spaces</li> </ul>
JOIN_DOMAIN	<p>Indicates whether to join the node to another domain created in a previous installation.</p> <p>If the value is 1, the installer creates a node and joins the node to another domain. If CREATE_DOMAIN=1, you must set this parameter to 0. If CREATE_DOMAIN=0, you must set this parameter to 1.</p>



Property Name	Description
KEY_SRC_LOCATION	Directory that contains the encryption key on the master gateway node of the Informatica domain that you want to join.
SSL_ENABLED	Enables or disables secure communication between services in the Informatica domain. Indicates whether to set up secure communication between services within the domain. If the value is true, secure communication between services within the domain is enabled. You can set this property to true if CREATE_DOMAIN=1. You must set this property to true if JOIN_DOMAIN=1.
SECURITY_DOMAIN_NAME	Name of the default security domain in the domain to which you join the node you create.
TLS_CUSTOM_SELECTION	Indicates whether to use SSL certificates that you provide to enable secure communication in the Informatica domain. To use SSL certificates that you provide, set this property to True.
NODE_KEYSTORE_DIR	Required if TLS_CUSTOM_SELECTION is set to True. Directory that contains the keystore files. The directory must contain files named infa_keystore.jks and infa_keystore.pem.
NODE_KEYSTORE_PASSWD	Required if TLS_CUSTOM_SELECTION is set to True. Password for the keystore infa_keystore.jks.
NODE_TRUSTSTORE_DIR	Required if TLS_CUSTOM_SELECTION is set to True. Directory that contains the truststore files. The directory must contain files named infa_truststore.jks and infa_truststore.pem.
NODE_TRUSTSTORE_PASSWD	Required if TLS_CUSTOM_SELECTION is set to True. Password for the infa_truststore.jks file.
SERVES_AS_GATEWAY	Indicates whether to create a gateway or worker node. If the value is 1, the installer configures the node as a gateway node. If the value is 0, the installer configures the node as a worker node.
DB_TYPE	Database for the domain configuration repository. Enter one of the following values: - Oracle - MSSQLServer - DB2 - Sybase
DB_UNAME	Database user account name for the domain configuration repository.
DB_PASSWD	Password for the database user account.
DB_SSL_ENABLED	Indicates whether the database for the domain configuration repository is secure. To create the domain configuration repository in a secure database, set this parameter to True. If this parameter is set to True, you must provide the JDBC connection string with the secure database parameters.

Property Name	Description
TRUSTSTORE_DB_FILE	Path and file name of the truststore file for the secure domain configuration repository database. If the domain that you create or join uses a secure domain configuration repository, set this property to the truststore file of the repository database.
TRUSTSTORE_DB_PASSWD	Password for the truststore file for the secure domain configuration repository database.
SQLSERVER_SCHEMA_NAME	For Microsoft SQL Server. Name of the schema that will contain domain configuration tables. If this parameter is empty, the installer creates the tables in the default schema.
TRUSTED_CONNECTION	For Microsoft SQL Server. Indicates whether to connect to Microsoft SQL Server through a trusted connection. If this parameter is empty, the installer uses Microsoft SQL Server authentication. Set this parameter only if you are installing on Windows.
DB2_TABLESPACE	For IBM DB2. Name of the tablespace in which to create the tables. Specify a tablespace that meets the pageSize requirement of 32768 bytes. In a single-partition database, if DB2_TABLESPACE is empty, the installer creates the tables in the default tablespace. In a multi-partition database, define the tablespace in the catalog partition of the database.
DB_CUSTOM_STRING_SELECTION	Determines whether to use a JDBC URL or a custom connection string to connect to the domain configuration database. If the value is 0, the installer creates a JDBC URL from the database properties you provide. If the value is 1, the installer uses the custom connection string you provide. If you create the domain configuration repository on a secure database, set this parameter to 1.
DB_SERVICENAME	Required if DB_CUSTOM_STRING_SELECTION=0. Service name for Oracle and IBM DB2 databases. Database name for Microsoft SQL Server and Sybase ASE.
DB_ADDRESS	Required if DB_CUSTOM_STRING_SELECTION=0. Host name and port number for the database instance in the format <i>HostName:Port</i> .
ADVANCE_JDBC_PARAM	You can set this parameter if DB_CUSTOM_STRING_SELECTION=0. Optional parameters to include in the JDBC URL connection string. Verify that the parameter string is valid. The installer does not validate the parameter string before it adds the string to the JDBC URL. If this parameter is empty, the installer creates the JDBC URL without additional parameters.
DB_CUSTOM_STRING	Required if DB_CUSTOM_STRING_SELECTION=1. Valid custom JDBC connection string.

Property Name	Description
DOMAIN_NAME	<p>If you create a domain, name of the domain to create.</p> <p>If you join a domain, name of the domain to join that was created in a previous installation.</p> <p>The default domain name is Domain_&lt;MachineName&gt;. The name must not exceed 128 characters and must be 7-bit ASCII only. It cannot contain a space or any of the following characters: ` % * + ; " ? , &lt; &gt; \ /</p>
DOMAIN_HOST_NAME	<p>If you create a domain, this is the host name of the machine on which to create the node. The node host name cannot contain the underscore (_) character. If the machine has a single network name, use the default host name. If the machine has multiple network names, you can modify the default host name to use an alternate network name. Optionally, you can use the IP address.</p> <p>If you join a domain, this is the host name of the machine that hosts the gateway node of the domain you want to join.</p> <p>Note: Do not use localhost. The host name must explicitly identify the machine.</p>
NODE_NAME	<p>Required if CREATE_DOMAIN=1.</p> <p>Name of the node to create on this machine. The node name is not the host name for the machine.</p>
DOMAIN_PORT	<p>If you create a domain, this is the port number for the node to create. The default port number for the node is 6005. If the default port number is not available on the machine, the installer displays the next available port number.</p> <p>If you join a domain, this is the port number of the gateway node of the domain you want to join.</p>
DOMAIN_USER	<p>User name for the domain administrator.</p> <p>If you create a domain, you can use this user name to initially log in to Informatica Administrator. Use the following guidelines:</p> <ul style="list-style-type: none"> <li>- The name is not case sensitive and cannot exceed 128 characters.</li> <li>- The name cannot include a tab, newline character, or the following special characters: % * + \ / ' . ? ; &lt; &gt;</li> <li>- The name can include an ASCII space character except for the first and last character. Other space characters are not allowed.</li> </ul> <p>If you join a domain, this is the user name to use to log in to the domain that you want to join.</p>
DOMAIN_PSSWD	<p>Password for the domain administrator. The password must be more than 2 characters but cannot exceed 16 characters.</p>
DOMAIN_CNFRM_PSSWD	<p>Enter the password again to confirm.</p>
JOIN_NODE_NAME	<p>Required if JOIN_DOMAIN=1.</p> <p>Name of the node that you are joining to the domain. The node name is not the host name for the machine.</p>
JOIN_HOST_NAME	<p>Required if JOIN_DOMAIN=1.</p> <p>Host name of the machine on which to create the node that you are joining to the domain. The node host name cannot contain the underscore (_) character.</p> <p>Note: Do not use localhost. The host name must explicitly identify the machine.</p>

Property Name	Description
JOIN_DOMAIN_PORT	Required if JOIN_DOMAIN=1. Port number of the gateway node of the domain that you want to join.
ADVANCE_PORT_CONFIG	Indicates whether to display the list of port numbers for the domain and node components. If the value is 0, the installer assigns default port numbers to the domain and node components. If the value is 1, you can set the port numbers for the domain and node components.
MIN_PORT	You can set this parameter if ADVANCE_PORT_CONFIG=1. Lowest port number in the range of dynamic port numbers that can be assigned to the application service processes that run on this node.
MAX_PORT	You can set this parameter if ADVANCE_PORT_CONFIG=1. Highest port number in the range of dynamic port numbers that can be assigned to the application service processes that run on this node.
TOMCAT_PORT	You can set this parameter if ADVANCE_PORT_CONFIG=1. Port number used by the Service Manager on the node. The Service Manager listens for incoming connection requests on this port. Client applications use this port to communicate with the services in the domain. This is the port that the Informatica command line programs use to communicate to the domain. This is also the port for the SQL data service JDBC/ODBC driver. Default is 6006.
AC_PORT	You can set this parameter if CREATE_DOMAIN=1 and ADVANCE_PORT_CONFIG=1. Port number used by Informatica Administrator. Default is 6007.
SERVER_PORT	You can set this parameter if ADVANCE_PORT_CONFIG=1. Port number that controls server shutdown for the domain Service Manager. The Service Manager listens for shutdown commands on this port. Default is 6008.
AC_SHUTDOWN_PORT	You can set this parameter if CREATE_DOMAIN=1 and ADVANCE_PORT_CONFIG=1. Port number that controls server shutdown for Informatica Administrator. Informatica Administrator listens for shutdown commands on this port. Default is 6009.
ENABLE_USAGE_COLLECTION	Enables Informatica DiscoveryIQ, a product usage tool that sends routine reports on data usage and system statistics to Informatica. Informatica DiscoveryIQ uploads data to Informatica 15 minutes after you install and configure Informatica domain. Thereafter, the domain sends the data every 30 days. You can choose to not send any usage statistics to Informatica. For more information on how to disable sending usage statistics, see the <i>Informatica Administrator Guide</i> . You must set the value to 1 to apply the hotfix.

- Optionally, create a Model Repository Service and a Data Integration Service during installation.

The following table describes the properties that you set if you want to create a Model Repository Service and a Data Integration Service during installation:

Property	Description
CREATE_SERVICES	Enables creation of Model Repository Service and Data Integration Service during installation. Set the value to 1 to enable service creation during installation. Default is 0.
KERBEROS_SECURITY_DOMAIN_NAME	Kerberos security domain name. You must enter the Kerberos security domain name if the domain is enabled for Kerberos authentication.
KERBEROS_DOMAIN_PSSWD	Kerberos security domain password. You must enter the Kerberos security domain password if the domain is enabled for Kerberos authentication.
MRS_DB_TYPE	The Model repository database type. Enter one of the following values: - Oracle - DB2 - MSSQLServer
MRS_DB_UNAME	Database user account name for the Model repository database.
MRS_DB_PASSWD	Password for the database user account.
MRS_DB_SSL_ENABLED	Indicates whether the database for the Model repository database is secure. To create the Model repository database in a secure database, set this parameter to True. If this parameter is set to True, you must provide the JDBC connection string with the secure database parameters.
MRS_SSL_DEFAULT_STRING	Security parameters for the JDBC connection string used to connect to the Model repository database. For example:  <code>EncryptionMethod=SSL;HostNameInCertificate=;ValidateServerCertificate=</code>
TRUSTSTORE_MRS_DB_FILE	Path and file name of the truststore file for the secure Model repository database.
TRUSTSTORE_MRS_DB_PASSWD	Password for the truststore file for the secure Model repository database.
MRS_SQLSERVER_SCHEMA_NAME	For Microsoft SQL Server. Name of the schema that will contain the Model repository tables. If this parameter is empty, the installer creates the tables in the default schema.
MRS_DB2_TABLESPACE	For IBM DB2. Name of the tablespace in which to create the tables for the Model repository. Specify a tablespace that meets the pageSize requirement of 32768 bytes.  In a single-partition database, if DB2_TABLESPACE is empty, the installer creates the tables in the default tablespace. In a multi-partition database, define the tablespace in the catalog partition of the database.

Property	Description
MRS_DB_CUSTOM_STRING_SELECTION	Determines whether to use a JDBC URL or a custom connection string to connect to the Model repository database.  If the value is 0, the installer creates a JDBC URL from the database properties you provide. If the value is 1, the installer uses the custom connection string you provide. If you create the Model repository database on a secure database, set this parameter to 1.
MRS_DB_SERVICENAME	Service or database name for the Model repository database. Required if MRS_DB_CUSTOM_STRING_SELECTION=0.  If the Model repository is on an Oracle or IBM DB2 database, set the property to the service name. If the Model repository is on a Microsoft SQL Server or Sybase ASE database, set the property to the database name.
MRS_DB_ADDRESS	Required if MRS_DB_CUSTOM_STRING_SELECTION=0.  Host name and port number for the database instance in the format <i>HostName:Port</i> .
MRS_ADVANCE_JDBC_PARAM	You can set this parameter if MRS_DB_CUSTOM_STRING_SELECTION=0.  Optional parameters to include in the JDBC URL connection string. Verify that the parameter string is valid. The installer does not validate the parameter string before it adds the string to the JDBC URL. If this parameter is empty, the installer creates the JDBC URL without additional parameters.
MRS_DB_CUSTOM_STRING	Required if MRS_DB_CUSTOM_STRING_SELECTION=1.  Valid custom JDBC connection string.
MRS_SERVICE_NAME	Name of the Model Repository Service.
MRS_KEYTAB_FILELOC	Required if ENABLE_KERBEROS=1 and SPN_SHARE_LEVEL=PROCESS  Directory where the keytab file for the Model Repository Service is stored. The name of a keytab file in the Informatica domain must follow a format set by Informatica.
DIS_SERVICE_NAME	Name of the Data Integration Service.
DIS_KEYTAB_FILELOC	Required if ENABLE_KERBEROS=1 and SPN_SHARE_LEVEL=PROCESS  Directory where the keytab file for the Data Integration Service is stored. The name of a keytab file in the Informatica domain must follow a format set by Informatica.
DIS_PROTOCOL_TYPE	HTTP protocol type of the Data Integration Service.  Use one of the following values: - http - https - both
DIS_HTTP_PORT	Required if DIS_PROTOCOL_TYPE is http or both.  HTTP port of the Data Integration Service.

Property	Description
DIS_HTTPS_PORT	Required if DIS_PROTOCOL_TYPE is https or both. HTTPS port of the Data Integration Service.
DIS_CUSTOM_SELECTION	Optional parameter if you set the value of DIS_PROTOCOL_TYPE to https or both.  If you set the value to true, you provide the SSL certificates to secure the Data Integration Service. You must provide the keystore and truststore files to use to secure the Data Integration Service.
DIS_KEYSTORE_DIR	Required if DIS_CUSTOM_SELECTION is set to true. Location of the keystore file for the Data Integration Service.
DIS_KEYSTORE_PASSWD	Required if DIS_CUSTOM_SELECTION is set to true. Password of the keystore file for the Data Integration Service.
DIS_TRUSTSTORE_DIR	Required if DIS_CUSTOM_SELECTION is set to true. Location of the truststore file for the Data Integration Service.
DIS_TRUSTSTORE_PASSWD	Required if DIS_CUSTOM_SELECTION is set to true. Password for the truststore file for the Data Integration Service.

- On Windows, specify whether to run the Informatica service under the same user account as the account used for installation.

The following table describes the properties that you set if you want to run the Informatica service under a different user account:

Property	Description
USE_LOGIN_DETAILS	Indicates whether to run the Windows service under a different user account. If the value is 0, the installer configures the service to run under the current user account. If the value is 1, the installer configures the service to run under a different user account.
WIN_USER_ID	User account with which to run the Informatica Windows service. Use the following format: <code>&lt;domain name&gt;\&lt;user account&gt;</code>  This user account must have the Act as operating system permission.
WIN_USER_PSSWD	Password for the user account with which to run the Informatica Windows service.

- Save the properties file with the name SilentInput.properties.

## Running the Silent Installer

After you configure the properties file, open a command prompt to start the silent installation.

- Open a command prompt.

On Windows, open the command prompt as administrator. If you do not open the command prompt as administrator, the Windows system administrator might encounter issues when accessing files in the Informatica installation directory.

2. Go to the root of the directory that contains the installation files.
3. Verify that the directory contains the file `SilentInput.properties` that you edited and resaved.
4. Run the silent installation. On Windows, run `silentInstall.bat`. On UNIX, run `silentInstall.sh`.

The silent installer runs in the background. The process can take a while. The silent installation is complete when the `Informatica_<Version>_Services_InstallLog.log` file is created in the installation directory.

The silent installation fails if you incorrectly configure the properties file or if the installation directory is not accessible. View the installation log files and correct the errors. Then run the silent installation again.

## Secure the Passwords in the Properties File

After you run the silent installer, ensure that passwords in the properties file are kept secure.

When you configure the properties file for a silent installation, you enter passwords in plain text. After you run the silent installer, use one of the following methods to secure the passwords:

- Remove the passwords from the properties file.
- Delete the properties file.
- Store the properties file in a secure location.



## CHAPTER 8

# Troubleshooting the Services Installation

This chapter includes the following topics:

- [Installation Troubleshooting Overview, 153](#)
- [Installation Log Files, 153](#)
- [Troubleshooting Domains and Nodes, 155](#)

## Installation Troubleshooting Overview

This chapter provides information about the Informatica installation process and the cause and resolution of errors that occur during installation. The examples included in this chapter describe general troubleshooting strategies and are not a comprehensive list of possible causes of installation issues.

## Installation Log Files

You can use the following log files to troubleshoot an Informatica installation:

### **Installation log files**

The installer produces log files during and after the installation. You can use these logs to get more information about the tasks completed by the installer and errors that occurred during installation. The installation log files include the following logs:

- Debug logs
- File installation logs

### **Service Manager log files**

Log files generated when the Service Manager starts on a node.

## Debug Log Files

The installer writes actions and errors to the debug log file. The name of the log file depends on the Informatica component you install.

The following table describes the properties of the debug log files:

Property	Description
Log File Name	<ul style="list-style-type: none"><li>- Informatica_&lt;Version&gt;_Services.log</li><li>- Informatica_&lt;Version&gt;_Client.log</li><li>- Informatica_&lt;Version&gt;_Services_Upgrade.log</li><li>- Informatica_&lt;Version&gt;_Client_Upgrade.log</li></ul>
Location	Installation directory.
Usage	Get more information about the actions performed by the installer and get more information about installation errors. The installer writes information to this file during the installation. If the installer generates an error, you can use this log to troubleshoot the error.
Contents	Detailed summary of each action performed by the installer, the information you entered in the installer, each command line command used by the installer, and the error code returned by the command.

The debug log contains output from the `infacmd` and `infasetup` commands used to create the domain, node, and application services. It also contains information about starting the application services.

## File Installation Log File

The file installation log file contains information about the installed files.

The following table describes the properties of the installation log file:

Property	Description
Log File Name	<ul style="list-style-type: none"><li>- Informatica_&lt;Version&gt;_Services_InstallLog.log</li><li>- Informatica_&lt;Version&gt;_Client_InstallLog.log</li></ul>
Location	Installation directory.
Usage	Get information about the files installed and registry entries created.
Contents	Directories created, names of the files installed and commands run, and status for each installed file.

## Service Manager Log Files

The installer starts the Informatica service. The Informatica service starts the Service Manager for the node. The Service Manager generates log files that indicate the startup status of a node. Use these files to troubleshoot issues when the Informatica service fails to start and you cannot log in to Informatica Administrator. The Service Manager log files are created on each node.

The following table describes the files generated by the Service Manager:

Property	Description
catalina.out	Log events from the Java Virtual Machine (JVM) that runs the Service Manager. For example, a port is available during installation, but is in use when the Service Manager starts. Use this log to get more information about which port was unavailable during startup of the Service Manager. The catalina.out file is in the following directory: <Informatica installation directory>/logs/<node name>/catalina.out
node.log	Log events generated during the startup of the Service Manager on a node. You can use this log to get more information about why the Service Manager for a node failed to start. For example, if the Service Manager cannot connect to the domain configuration database after 30 seconds, the Service Manager fails to start. The node.log file is in the /tomcat/logs directory.

**Note:** The Service Manager also uses node.log to record events when the Log Manager is unavailable. For example, if the machine where the Service Manager runs does not have enough available disk space to write log event files, the Log Manager is unavailable.

## Troubleshooting Domains and Nodes

The installer can generate errors when creating and configuring domains and nodes during the Informatica installation.

You can encounter errors with the following installer tasks:

- Adding the domain configuration database
- Creating or joining a domain
- Starting Informatica
- Pinging the domain
- Adding a license

### Creating the Domain Configuration Repository

If you create a domain, the installer creates a domain configuration repository to store domain metadata. The installer uses the options you enter during installation to add configuration metadata to the domain configuration repository. The installer uses JDBC to communicate with the database. You do not need to configure ODBC or native connectivity on the machine where you install the Informatica services.

The installer creates and drops a table in the domain configuration repository database to verify the connection information. The user account for the database must have create privileges on the database. Each domain must have a separate domain configuration repository.

## Creating or Joining a Domain

The installer completes different tasks depending on whether you create a domain or join a domain:

- **Creating a domain.** The installer runs the `infasetup DefineDomain` command to create the domain and the gateway node for the domain on the current machine based on the information you enter in the Configure Domain window.
- **Joining a domain.** The installer runs the `infasetup DefineWorkerNode` command to create a node on the current machine, and runs the `infacmd AddDomainNode` command to add the node to the domain. The installer uses the information you enter in the Configure Domain window to run the commands.

The `infasetup` and `infacmd` commands fail if the gateway node is unavailable. If the gateway node is unavailable, you cannot log in to Informatica Administrator.

For example, the `DefineDomain` command fails if you click Test Connection and the connection test passes but the database becomes unavailable before you click Next. The `DefineDomain` command can also fail if the host name or IP address does not belong to the current machine. Verify that the database for the domain configuration is available and that the host name is correct and try again.

If the `AddDomainNode` command fails, verify that the Informatica service is running on the gateway node and try again.

## Starting Informatica

The installer runs `infaservice` to start the Informatica service. To troubleshoot issues when Informatica fails to start, use the information in the installation debug log and the `node.log` and `catalina.out` Service Manager log files to identify the cause of the error.

If you create a domain, log in to Informatica Administrator after the Informatica service starts to verify that the domain is available. If you join a domain, log in to Informatica Administrator after the Informatica service starts to verify that the node was successfully created and started.

Informatica can fail to start for the following reasons:

- **The Service Manager is out of system memory.** The Java Runtime Environment (JRE) that starts Informatica and runs the Service Manager may not have enough system memory to start. Set the `INFA_JAVA_OPTS` environment variable to configure the amount of system memory used by Informatica. On UNIX, you can set the memory configuration when you start Informatica.
- **The domain configuration database is not available.** Informatica fails to start on a node if the Service Manager on a gateway node cannot connect to the domain configuration database within 30 seconds. Verify that the domain configuration repository is available.
- **You incorrectly configure the Informatica service user account.** Informatica fails to start if you incorrectly configure the Windows domain, user name, or password when you configure the user account to start the Informatica service on Windows. In addition, the user account must have the Act as operating system permission.
- **The content of the PATH environment variable exceeds the maximum length allowed.** On Windows, Informatica fails to start if files or libraries required by Informatica are not in the system path and cannot be accessed. This problem can occur if the total number of characters in the PATH environment variable exceeds the limit.
- **Some of the folders in the Informatica installation directory do not have the appropriate execute permissions.** Grant execute permission on the Informatica installation directory.

## Pinging the Domain

The installer runs the *infacmd* Ping command to verify that the domain is available before it continues the installation. The domain must be available so that license objects can be added to the domain. If the Ping command fails, start Informatica on the gateway node.

## Adding a License

The installer runs the *infacmd* AddLicense command to read the Informatica license key file and create a license object in the domain. To run the application services in Informatica Administrator, a valid license object must exist in the domain.

If you use an incremental license and join a domain, the serial number of the incremental license must match the serial number for an existing license object in the domain. If the serial numbers do not match, the AddLicense command fails.

You can get more information about the contents of the license key file used for installation, including serial number, version, expiration date, operating systems, and connectivity options in the installation debug log. You can get more information about existing licenses for the domain in Informatica Administrator.

# Part IV: After You Install the Services

This part contains the following chapters:

- [Complete the Domain Configuration, 159](#)
- [Prepare to Create the Application Services, 165](#)
- [Create the Application Services, 173](#)

## CHAPTER 9

# Complete the Domain Configuration

This chapter includes the following topics:

- [Complete the Domain Configuration Overview, 159](#)
- [Verify Locale Settings and Code Page Compatibility, 159](#)
- [Configure Environment Variables, 160](#)
- [Configure the Windows Firewall, 164](#)

## Complete the Domain Configuration Overview

After you install Informatica services and before you create the application services, complete the configuration for the domain services.

Domain configuration includes tasks such as verifying code pages, configuring the environment variables for the domain, and configuring the firewall.

## Verify Locale Settings and Code Page Compatibility

The code pages for application services must be compatible with code pages in the domain.

Verify and configure the locale settings and code pages:

**Verify that the domain configuration database is compatible with the code pages of the application services that you create in the domain.**

The Service Manager synchronizes the list of users in the domain with the list of users and group in each application service. If a user name in the domain has characters that the code page of the application service does not recognize, characters do not convert correctly and inconsistencies occur.

**Verify that the locale settings on machines that access the Administrator tool and the Informatica client tools is compatible with code pages of repositories in the domain.**

If the locale setting is not compatible with the repository code page, you cannot create an application service.

On Windows, verify the locale settings in the regional options of Control Panel. For information, see the Windows documentation.

## Configure Locale Environment Variables on UNIX

Verify that the locale setting is compatible with the code page for the repository. If the locale setting is not compatible with the repository code page, you cannot create an application service.

Use LANG, LC\_CTYPE, or LC\_ALL to set the UNIX code page.

Different UNIX operating systems require different values for the same locale. The value for the locale variable is case sensitive.

Use the following command to verify that the value for the locale environment variable is compatible with the language settings for the machine and the type of code page you want to use for the repository:

```
locale -a
```

The command returns the languages installed on the UNIX operating system and the existing locale settings.

Set the following locale environment variables:

### Locale on Linux

All UNIX operating systems except Linux have a unique value for each locale. Linux allows different values to represent the same locale. For example, "utf8," "UTF-8," "UTF8," and "utf-8" represent the same locale on a Linux machine. Informatica requires that you use a specific value for each locale on a Linux machine. Make sure that you set the LANG environment variable appropriately for all Linux machines.

### Locale for Oracle database clients

For Oracle database clients, set NLS\_LANG to the locale you want the database client and server to use with the login. A locale setting consists of the language, territory, and character set. The value of NLS\_LANG depends on the configuration. For example, if the value is american\_america.UTF8, set the variable in a C shell with the following command:

```
setenv NLS_LANG american_america.UTF8
```

## Configure Environment Variables

Informatica uses environment variables to store configuration information when it runs the application services and connects to the clients. Configure the environment variables to meet the Informatica requirements.

Incorrectly configured environment variables can cause the Informatica domain or nodes to fail to start or can cause connection problems between the Informatica clients and the domain.

To configure environment variables on UNIX, log in with the system user account you used to install Informatica.

## Configure Informatica Environment Variables

You can configure Informatica environment variables to store memory, domain, and location settings.

Set the following environment variables:



## INFA\_JAVA\_OPTS

By default, Informatica uses a maximum of 512 MB of system memory.

The following table lists the minimum requirement for the maximum heap size settings, based on the number of users and services in the domain:

Number of Domain Users	Maximum Heap Size (1-5 Services)	Maximum Heap Size (6-10 Services)
1,000 or less	512 MB (default)	1024 MB
5,000	2048 MB	3072 MB
10,000	3072 MB	5120 MB
20,000	5120 MB	6144 MB
30,000	5120 MB	6144 MB

**Note:** The maximum heap size settings in the table are based on the number of application services in the domain.

If the domain has more than 1,000 users, update the maximum heap size based on the number of users in the domain.

You can use the INFA\_JAVA\_OPTS environment variable to configure the amount of system memory used by Informatica. For example, to configure 1 GB of system memory for the Informatica daemon on UNIX in a C shell, use the following command:

```
setenv INFA_JAVA_OPTS "-Xmx1024m"
```

On Windows, configure INFA\_JAVA\_OPTS as a system variable.

Restart the node for the changes to take effect.

## INFA\_DOMAINS\_FILE

The installer creates a domains.infa file in the Informatica installation directory. The domains.infa file contains the connectivity information for the gateway nodes in a domain, including the domain names, domain host names, and domain host port numbers.

Set the value of the INFA\_DOMAINS\_FILE variable to the path and file name of the domains.infa file.

Configure the INFA\_DOMAINS\_FILE variable on the machine where you install the Informatica services. On Windows, configure INFA\_DOMAINS\_FILE as a system variable.

## INFA\_HOME

Use INFA\_HOME to designate the Informatica installation directory. If you modify the Informatica directory structure, you need to set the environment variable to the location of the Informatica installation directory or the directory where the installed Informatica files are located.

For example, you use a softlink in UNIX for any of the Informatica directories. To configure INFA\_HOME so that any Informatica application or service can locate the other Informatica components it needs to run, set INFA\_HOME to the location of the Informatica installation directory.

## INFA\_TRUSTSTORE

If you enable secure communication for the domain, set the INFA\_TRUSTSTORE variable with the directory that contains the truststore files for the SSL certificates. The directory must contain truststore files named infa\_truststore.jks and infa\_truststore.pem.

You must set the INFA\_TRUSTSTORE variable if you use the default SSL certificate provided by Informatica or a certificate that you provide.

## INFA\_TRUSTSTORE\_PASSWORD

If you enable secure communication for the domain and you specify the SSL certificate to use, set the INFA\_TRUSTSTORE\_PASSWORD variable with the password for the infa\_truststore.jks that contains the SSL certificate. The password must be encrypted. Use the command line program pmpasswd to encrypt the password.

# Configure Library Path Environment Variables on UNIX

Configure library path environment variables on the machines that run the Data Integration Service, PowerCenter Integration Service, and PowerCenter Repository Service processes. The variable name and requirements depend on the platform and database.

## Linux

Configure the LD\_LIBRARY\_PATH environment variable.

The following table describes the values that you set for the LD\_LIBRARY\_PATH for the different databases:

Database	Value
Oracle	<DatabasePath>/lib
IBM DB2	<DatabasePath>/lib
Sybase ASE	"\${SYBASE_OCS}/lib:\${SYBASE_ASE}/lib:\${LD_LIBRARY_PATH}"
Informix	<DatabasePath>/lib
Teradata	<DatabasePath>/lib
ODBC	<CLOSEDODBCHOME>/lib

## AIX

Configure the LIBPATH environment variable for the following Java-based components and databases:

### Java component variables

The PowerCenter Integration Service requires the Java Runtime Environment libraries to process the following Java-based components:

- Custom transformations that use Java
- Java transformations
- PowerExchange adapters that use Java: PowerExchange for JMS, PowerExchange for Web Services, and PowerExchange for webMethods.

Configure the library path environment variable to point to the installed Java directory on machines where the PowerCenter Integration Service process runs. Configure the LIBPATH environment variable with the following values:

- `JAVA_HOME/java/jre/bin`
- `JAVA_HOME/java/jre/bin/classic`
- `JAVA_HOME/usr/lib:/lib`

#### Databases

The following table describes the values that you set for the LIBPATH environment variable for the different databases:

Database	Value
Oracle	<code>&lt;DatabasePath&gt;/lib</code>
IBM DB2	<code>&lt;DatabasePath&gt;/lib</code>
Sybase ASE	<code>"\${SYBASE_OCS}/lib:\${SYBASE_ASE}/lib:\${LIBPATH}"</code>
Informix	<code>&lt;DatabasePath&gt;/lib</code>
Teradata	<code>&lt;DatabasePath&gt;/lib</code>
ODBC	<code>&lt;CLOSEDODBCHOME&gt;/lib</code>

## Configure Kerberos Environment Variables

If you configure the Informatica domain to run on a network with Kerberos authentication, you must set the Kerberos configuration and credential cache environment variables.

Set the following environment variables:

#### KRB5\_CONFIG

Use the KRB5\_CONFIG environment variable to store the path and file name of the Kerberos configuration file. The name of the Kerberos configuration file is `krb5.conf`. You must set the KRB5\_CONFIG environment variable on each node in the Informatica domain.

#### KRB5CCNAME

Set the KRB5CCNAME environment variable with the path and file name of the Kerberos user credential cache. Kerberos single sign-on requires Kerberos credential cache for user accounts.

When you cache the user credential, you must use the *forwardable* option. For example, if you use *kinit* to get and cache the user credential, you must use the *-f* option to request forwardable tickets.

# Configure the Windows Firewall

When you start the Informatica Windows service, the machines where you install the Informatica clients cannot access the Service Manager in the Informatica domain. To allow the clients access to the Service Manager, you must configure the firewall to grant client machines access to the domain.

On the machine where you created the Informatica domain, add the client machines to the list of firewall exceptions.

1. On the Windows Control Panel, open **Windows Firewall**.
2. On the Windows Firewall window, click the **Exceptions** tab.
3. Click **Add Program**.
4. On the Add a Program window, click **Browse**.

The `infasvcs.exe` file runs the Service Manager in the domain.

5. Go to the following directory:

```
<Informatica installation directory>\tomcat\bin
```

6. Select **infasvcs.exe** and click **Open**.

The `infasvcs.exe` file appears in the list of programs.

You can click **Change Scope** to specify the machines that you want to access Informatica.

7. Verify that the `infasvcs.exe` file appears in the list of programs and services and that it is enabled.
8. Click **OK**.

## CHAPTER 10

# Prepare to Create the Application Services

This chapter includes the following topics:

- [Prepare to Create the Application Services Overview, 165](#)
- [Verify the Setup for 64-bit Windows, 165](#)
- [Create Directories for the Analyst Service, 166](#)
- [Create the Service Principal Names and Keytab Files for the Application Services, 166](#)
- [Create a Keystore for a Secure Connection to a Web Application Service, 167](#)
- [Log In to Informatica Administrator, 168](#)
- [Create Connections, 169](#)

## Prepare to Create the Application Services Overview

Before you create an application service, verify the setup and configuration on the node.

Log in to the Administrator tool and create connections to the databases that the application services access through native connectivity.

## Verify the Setup for 64-bit Windows

On Windows, you must run the Informatica services and the Developer tool on the 64-bit platform. You can run the PowerCenter Client on a 32-bit or 64-bit platform.

A 64-bit architecture provides larger memory space that can improve caching and data throughput performance of the Integration Services. The Informatica 64-bit platform addresses up to 18 million terabytes ( $2^{64}$  bytes) of system memory and has up to 256 terabytes ( $2^{48}$  bytes) available for a single application.

When you run Informatica on 64-bit platforms, configure the environment to use the correct libraries, database clients, and session cache sizes.

Use the following guidelines when you install Informatica services on 64-bit Windows:

- Link 64-bit applications with 64-bit libraries.

- Link 64-bit machines where the Data Integration Service, PowerCenter Repository Service, or PowerCenter Integration Service runs with a 64-bit database client.

## Create Directories for the Analyst Service

Before you create the Analyst Service, you must create directories for the Analyst tool to store temporary files.

Create the following directories on the node that runs the Analyst Service:

### **Flat file cache directory**

Create a directory for the flat file cache where the Analyst tool stores uploaded flat files. The Data Integration Service must also be able to access this directory. If the Analyst Service and the Data Integration Service run on different nodes, configure the flat file directory to use a shared directory. If the Data Integration Service runs on primary and back-up nodes or on a grid, each Data Integration Service process must be able to access the files in the shared directory.

For example, you can create a directory named "flatfilecache" in the following mapped drive that all Analyst Service and Data Integration Service processes can access:

```
F:\shared\<InformaticaInstallationDir>\server
```

When you import a reference table or flat file source, the Analyst tool uses the files from this directory to create a reference table or flat file data object.

### **Temporary export file directory**

Create a directory to store the temporary business glossary files that the business glossary export process creates. Create the directory on the node that runs the Analyst Service.

For example, you can create a directory named "exportfiledirectory" in the following location:

```
<Informatica installation directory>/server
```

### **Asset attachments directory**

Create a directory to store the files that content managers add as attachments to Glossary assets. Create the directory on the node that runs the Analyst Service.

For example, you can create a directory named "attachmentdirectory" in the following location:

```
<Informatica installation directory>/server
```

## Create the Service Principal Names and Keytab Files for the Application Services

If the Informatica domain uses Kerberos authentication and you set the service principal level for the domain to process level, the domain requires an SPN and keytab file for each application service that you create in the domain. Before you enable a service, verify that an SPN and a keytab file are available for the service. Kerberos cannot authenticate the application service if the service does not have a keytab file in the Informatica directory.

The Informatica domain requires the SPNs and keytab file names in a specific format. You can use the Informatica Kerberos SPN Format Generator to generate the format of the SPN and keytab file name for the

service. To save time, decide on the names of the services you want to create and the nodes on which they will run. Then run the utility to generate the SPN and keytab file name format for all the services at one time. The SPN and keytab file names are case sensitive.

You can run the Informatica Kerberos SPN Format Generator from the following directory: `<Informatica installation directory>/Tools/Kerberos`

For more information about running the Informatica Kerberos SPN Format Generator, see [“Generate the Service Principal and Keytab File Name Format” on page 74](#).

Send a request to the Kerberos administrator to add the SPNs to the principal database and to create the corresponding keytab file.

When you receive the keytab files from the Kerberos administrator, copy the files to the directory for the keytab file. By default, keytab files are stored in the following directory: `<Informatica installation directory>/isp/config/keys`. If you specified a different keytab file directory during installation, copy the files to that directory.

**Note:** If the service principal for the domain is at node level, you can create and enable application services without creating additional SPNs and keytab files.

## Create a Keystore for a Secure Connection to a Web Application Service

You can secure the connection between the Informatica domain and a web application service, such as the Analyst service. Informatica uses the SSL/TLS protocol to encrypt network traffic. To secure the connection, you must create the required files.

Before you can secure the connection to a web application service, verify that the following requirements are met:

**You created a certificate signing request (CSR) and private key.**

You can use keytool or OpenSSL to create the CSR and private key.

If you use RSA encryption, you must use more than 512 bits.

**You have a signed SSL certificate.**

The certificate can be self-signed or CA signed. Informatica recommends a CA signed certificate.

**You imported the certificate into a keystore in JKS format.**

A keystore must contain only one certificate. If you use a unique certificate for each web application service, create a separate keystore for each certificate. Alternatively, you can use a shared certificate and keystore.

If you use the installer-generated SSL certificate for the Administrator tool, you do not need to import the certificate into a keystore in JKS format.

**The keystore is in an accessible directory.**

The keystore must be in a directory that is accessible to the Administrator tool.

# Log In to Informatica Administrator

You must have a user account to log in to the Informatica Administrator web application.

If the Informatica domain runs on a network with Kerberos authentication, you must configure the browser to allow access to the Informatica web applications. In Microsoft Internet Explorer and Google Chrome, add the URL of the Informatica web application to the list of trusted sites. If you are using Chrome version 41 or later, you must also set the `AuthServerWhitelist` and `AuthNegotiateDelegateWhitelist` policies.

1. Start a Microsoft Internet Explorer or Google Chrome browser.
2. In the **Address** field, enter the URL for the Administrator tool:
  - If the Administrator tool is not configured to use a secure connection, enter the following URL:  
`http://<fully qualified hostname>:<http port>/administrator/`
  - If the Administrator tool is configured to use a secure connection, enter the following URL:  
`https://<fully qualified hostname>:<http port>/administrator/`

Host name and port in the URL represent the host name and port number of the master gateway node. If you configured secure communication for the domain, you must use HTTPS in the URL to ensure that you can access the Administrator tool.

If you use Kerberos authentication, the network uses single sign on. You do not need to log in to the Administrator tool with a user name and password.

3. If you do not use Kerberos authentication, enter the user name, password, and security domain for your user account, and then click **Login**.

The **Security Domain** field appears when the Informatica domain contains an LDAP security domain. If you do not know the security domain that your user account belongs to, contact the Informatica domain administrator.

**Note:** If this is the first time you log in with the user name and password provided by the domain administrator, change your password to maintain security.

## Troubleshooting the Login to Informatica Administrator

If the Informatica domain uses Kerberos authentication, you might encounter the following issues when logging in to the Administrator tool:

### **I cannot log in to the Administrator tool from the same machine where I created the domain gateway node.**

After installation, if you cannot log in to the Administrator tool from the same machine where you created the domain gateway node, clear the browser cache. When you initially log in to the Administrator tool after installation, you can only log in with the Administrator user account created during installation. If a different user credential is stored in the browser cache, the login can fail.

### **A blank page appears after I log in to the Administrator tool.**

If a blank page appears after you log in to the Administrator tool, verify that you enabled delegation for all user accounts with service principals used in the Informatica domain. To enable delegation, in the Microsoft Active Directory Service, set the **Trust this user for delegation to any service (Kerberos only)** option for each user account that you set an SPN.



# Create Connections

In the Administrator tool, create connections to the databases that the application services use. You need to specify the connection details while you configure the application service.

When you create the database connection, specify the database connection properties and test the connection.

The following table describes the database connections that you must create before you create the associated application services:

Database Connection	Description
Data object cache database	To access the data object cache, create the data object cache connection for the Data Integration Service.
Workflow database	To store run-time metadata for workflows, create the workflow database connection for the Data Integration Service.
Profiling warehouse database	To create and run profiles and scorecards, create the profiling warehouse database connection for the Data Integration Service. To create and run profiles and scorecards, select this instance of the Data Integration Service when you configure the run-time properties of the Analyst Service.
Reference data warehouse	To store reference table data, create the reference data warehouse connection for the Content Management Service.

## IBM DB2 Connection Properties

Use a DB2 for LUW connection to access tables in a DB2 for LUW database.

The following table describes the DB2 for LUW connection properties:

Property	Description
User name	Database user name.
Password	Password for the user name.
Connection String for metadata access	Connection string to import physical data objects. Use the following connection string: <code>jdbc:informatica:db2://&lt;host&gt;:50000;databaseName=&lt;dbname&gt;</code>
Connection String for data access	Connection string to preview data and run mappings. Enter <code>dbname</code> from the alias configured in the DB2 client.
Code Page	Database code page.
Environment SQL	Optional. Enter SQL commands to set the database environment when you connect to the database. The Data Integration Service executes the connection environment SQL each time it connects to the database.

Property	Description
Transaction SQL	Optional. Enter SQL commands to set the database environment when you connect to the database. The Data Integration Service executes the transaction environment SQL at the beginning of each transaction.
Retry Period	This property is reserved for future use.
Tablespace	Tablespace name of the DB2 for LUW database.
SQL Identifier Character	The type of character used to identify special characters and reserved SQL keywords, such as WHERE. The Data Integration Service places the selected character around special characters and reserved SQL keywords. The Data Integration Service also uses this character for the Support Mixed-case Identifiers property.
Support Mixed-case Identifiers	When enabled, the Data Integration Service places identifier characters around table, view, schema, synonym, and column names when generating and executing SQL against these objects in the connection. Use if the objects have mixed-case or lowercase names. By default, this option is not selected.

## Microsoft SQL Server Connection Properties

Use a Microsoft SQL Server connection to access tables in a Microsoft SQL Server database.

The following table describes the Microsoft SQL Server connection properties:

Property	Description
User name	Database user name.
Password	Password for the user name.
Use Trusted Connection	Optional. When enabled, the Data Integration Service uses Windows authentication to access the Microsoft SQL Server database. The user name that starts the Data Integration Service must be a valid Windows user with access to the Microsoft SQL Server database.
Connection String for metadata access	Connection string to import physical data objects. Use the following connection string: <code>jdbc:informatica:sqlserver://&lt;host&gt;:&lt;port&gt;;databaseName=&lt;dbname&gt;</code>
Connection String for data access	Connection string to preview data and run mappings. Enter <code>&lt;ServerName&gt;@&lt;DBName&gt;</code>
Domain Name	Optional. Name of the domain where Microsoft SQL Server is running.
Packet Size	Required. Optimize the ODBC connection to Microsoft SQL Server. Increase the packet size to increase performance. Default is 0.
Code Page	Database code page.
Owner Name	Name of the schema owner. Specify for connections to the profiling warehouse database or data object cache database.

Property	Description
Schema Name	Name of the schema in the database. Specify for connections to the profiling warehouse or data object cache database. You must specify the schema name for the profiling warehouse if the schema name is different from the database user name. You must specify the schema name for the data object cache database if the schema name is different from the database user name and you manage the cache with an external tool.
Environment SQL	Optional. Enter SQL commands to set the database environment when you connect to the database. The Data Integration Service executes the connection environment SQL each time it connects to the database.
Transaction SQL	Optional. Enter SQL commands to set the database environment when you connect to the database. The Data Integration Service executes the transaction environment SQL at the beginning of each transaction.
Retry Period	This property is reserved for future use.
SQL Identifier Character	The type of character used to identify special characters and reserved SQL keywords, such as WHERE. The Data Integration Service places the selected character around special characters and reserved SQL keywords. The Data Integration Service also uses this character for the Support Mixed-case Identifiers property.
Support Mixed-case Identifiers	When enabled, the Data Integration Service places identifier characters around table, view, schema, synonym, and column names when generating and executing SQL against these objects in the connection. Use if the objects have mixed-case or lowercase names. By default, this option is not selected.

**Note:** When you use a Microsoft SQL Server connection to access tables in a Microsoft SQL Server database, the Developer tool does not display the synonyms for the tables.

## Oracle Connection Properties

Use an Oracle connection to access tables in an Oracle database.

The following table describes the Oracle connection properties:

Property	Description
User name	Database user name.
Password	Password for the user name.
Connection String for metadata access	Connection string to import physical data objects. Use the following connection string: <code>jdbc:informatica:oracle://&lt;host&gt;:1521;SID=&lt;sid&gt;</code>
Connection String for data access	Connection string to preview data and run mappings. Enter <code>dbname.world</code> from the TNSNAMES entry.
Code Page	Database code page.

Property	Description
Environment SQL	Optional. Enter SQL commands to set the database environment when you connect to the database. The Data Integration Service executes the connection environment SQL each time it connects to the database.
Transaction SQL	Optional. Enter SQL commands to set the database environment when you connect to the database. The Data Integration Service executes the transaction environment SQL at the beginning of each transaction.
Retry Period	This property is reserved for future use.
Parallel Mode	Optional. Enables parallel processing when loading data into a table in bulk mode. Default is disabled.
SQL Identifier Character	The type of character used to identify special characters and reserved SQL keywords, such as WHERE. The Data Integration Service places the selected character around special characters and reserved SQL keywords. The Data Integration Service also uses this character for the Support Mixed-case Identifiers property.
Support Mixed-case Identifiers	When enabled, the Data Integration Service places identifier characters around table, view, schema, synonym, and column names when generating and executing SQL against these objects in the connection. Use if the objects have mixed-case or lowercase names. By default, this option is not selected.

## Creating a Connection

In the Administrator tool, you can create relational database, social media, and file systems connections.

1. In the Administrator tool, click the **Manage** tab.
2. Click the **Connections** view.
3. In the Navigator, select the domain.
4. In the Navigator, click **Actions > New > Connection**.  
The **New Connection** dialog box appears.
5. In the **New Connection** dialog box, select the connection type, and then click **OK**.  
The **New Connection** wizard appears.
6. Enter the connection properties.  
The connection properties that you enter depend on the connection type. Click **Next** to go to the next page of the **New Connection** wizard.
7. When you finish entering connection properties, you can click **Test Connection** to test the connection.
8. Click **Finish**.

## CHAPTER 11

# Create the Application Services

This chapter includes the following topics:

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- [Verify Application Service Prerequisites, 174](#)
- [Application Service Dependencies, 176](#)
- [Create and Configure the Model Repository Service, 177](#)
- [Create and Configure the Data Integration Service, 181](#)
- [Create and Configure the Analyst Service, 184](#)
- [Create and Configure the Content Management Service, 187](#)
- [Create and Configure the Search Service, 189](#)
- [Create and Configure the PowerCenter Repository Service, 191](#)
- [Create and Configure the PowerCenter Integration Service, 194](#)
- [Create and Configure the Metadata Manager Service, 196](#)
- [Create and Configure the Web Services Hub Service, 201](#)
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## Create the Application Services Overview

Use the Administrator tool to create the application services in the required order.

Some application services depend on other application services. When you create these dependent application services, you must provide the name of other running application services. Review the application service dependencies to determine the order that you must create the services. For example, you must create a Model Repository Service and a Data Integration Service before you create an Analyst Service.

Before you create the application services, verify that you have completed the prerequisite tasks required by the installation and configuration process.

After you create each application service, review the next tasks that you need to complete.

# Verify Application Service Prerequisites

Before you create an application service, verify that you have performed the following prerequisite tasks that are described earlier in this guide:

## **Set up the database.**

Set up the following databases:

- Model repository for the Model Repository Service.
- Data object cache database to cache logical data objects and virtual tables.
- Profiling warehouse to perform data profiling and discovery.
- Workflow database to store run-time metadata for workflows.
- Reference data warehouse to store reference table data for the Content Management Service.
- PowerCenter repository for the PowerCenter Repository Service.
- Metadata Manager repository for the Metadata Manager Service.
- Data Analyzer repository for the Reporting Service.
- Jaspersoft repository for the Reporting and Dashboards Service.

## **Install database client software on the service machines.**

Configure native connectivity for the following:

- Install and configure the native database client software associated with the relational data sources and the repository databases on the machine that runs the Data Integration Service.
- Install database client software and configure connectivity on the machines where the PowerCenter Repository Service and the PowerCenter Integration Service processes run.
- Install database client software associated with the relational data sources and the repository databases on the machines where the PowerCenter Integration Service runs.

## **Configure database client environment variables on UNIX.**

You must configure the database client environment variables on the machines that run the following services:

- Data Integration Service
- PowerCenter Repository Service
- PowerCenter Integration Service

## **Create a keytab file for the service.**

If the domain uses Kerberos authentication and you set the service principal level at the process level, create a unique keytab file for the following services:

- Model Repository Service
- Data Integration Service
- Analyst Service
- Content Management Service
- Search Service
- PowerCenter Repository Service
- PowerCenter Integration Service
- Metadata Manager Service

**Note:** The name of the service that you create must match the service name in the keytab file name.

**Set up keystore files.**

To set up a secure connection to the application client, create a keystore file for the following services:

- Analyst Service
- Metadata Manager Service
- Web Services Hub Service
- Reporting and Dashboards Service

**Configure POSIX Asynchronous I/O.**

If you installed Informatica on IBM AIX, configure POSIX Asynchronous I/O on any node where you want to run a PowerCenter Integration Service.

**Determine the code page to use for the repository.**

Verify code page compatibility for the following:

- Domain configuration database is compatible with the code pages of the application services that you create in the domain.
- PowerCenter repository code page is compatible with the code pages for the PowerCenter Client and all application services in the Informatica domain.
- Code page for the PowerCenter Integration Service is compatible with the code page of the associated PowerCenter repository.
- Metadata Manager repository code page, the code page on the machine where the associated PowerCenter Integration Service runs, and the code page for any database management and PowerCenter resources that you want to load into the Metadata Manager warehouse are the same.

**Configure locale environment variables on UNIX.**

Verify that the locale settings on machines that access the Administrator tool and the Informatica client tools is compatible with the code page of the PowerCenter repository.

**Configure library path environment variables on UNIX.**

Configure the library path environment variables on the machines that run the following services:

- Data Integration Service
- PowerCenter Repository Service
- PowerCenter Integration Service

**Verify the setup for 64-bit Windows.**

Verify the setup for 64-bit Windows for the following services:

- Data Integration Service
- PowerCenter Repository Service
- PowerCenter Integration Service

**Create directories for the Analyst Service.**

On the node that runs the Analyst Service, create the following directories:

- Flat file cache directory where the Analyst tool stores uploaded flat files. Ensure that the Data Integration Service can also access this directory.
- Temporary export file directory to store the temporary business glossary files that the business glossary export process creates.

**Create connections to the databases that the application services access through native connectivity.**

In the Administrator tool, create connections to the following databases:

- Data object cache database
- Profiling warehouse database
- Reference data warehouse
- Workflow database

## Application Service Dependencies

A dependent application service is an application service that requires one or more other application services. Before you create a dependent service, you must create all of the application services that the dependent service requires.

For example, the Data Integration Service depends on the Model Repository Service. When you create a Data Integration Service, the Administrator tool prompts you for the name of a Model Repository Service. Therefore, you must create a Model Repository Service before you create a Data Integration Service.

Services that access Model repository objects can depend on each other. In addition, services that access PowerCenter repository objects can depend on each other. The application service dependencies determine the order that you must create the services.

### Services that Access Model Repository Objects

Create the application services that access Model repository objects in the following order:

1. Model Repository Service.  
The Model Repository Service has no application service dependencies.
2. Data Integration Service.  
The Data Integration Service depends on the Model Repository Service.
3. Analyst Service.  
The Analyst Service depends on the Model Repository Service and the Data Integration Service.  
  
If you want to run data lineage for scorecards in the Analyst tool, the Analyst Service depends on the Metadata Manager Service. You can create the Analyst Service and the Metadata Manager Service in any order. You can select the Metadata Manager Service that runs data lineage for the Analyst Service when you create the Analyst Service or after you create the Analyst Service.
4. Content Management Service.  
The Content Management Service depends on the Model Repository Service and the Data Integration Service.
5. Search Service.  
The Search Service depends on the Model Repository Service, the Data Integration Service, and the Analyst Service.

### Services that Access PowerCenter Repository Objects

Create the application services that access PowerCenter repository objects in the following order:

1. PowerCenter Repository Service.  
The PowerCenter Repository Service has no application service dependencies.
2. PowerCenter Integration Service.  
The PowerCenter Integration Service depends on the PowerCenter Repository Service.



3. **Metadata Manager Service.**  
The Metadata Manager Service depends on the PowerCenter Repository Service and the PowerCenter Integration Service.
4. **Web Services Hub.**  
The Web Services Hub Service depends on the PowerCenter Repository Service.
5. **Reporting Service.**  
The Reporting Service depends on the PowerCenter Repository Service when you use Data Analyzer to run PowerCenter Repository Reports. The Reporting Service depends on the Metadata Manager Service when you use Data Analyzer to run Metadata Manager Reports.
6. **Reporting and Dashboards Service.**  
The Reporting and Dashboards Service depends on the PowerCenter Repository Service when you use JasperReports to run PowerCenter Repository Reports. The Reporting and Dashboards Service depends on the Metadata Manager Service when you use JasperReports to run Metadata Manager Reports.

## Create and Configure the Model Repository Service

The Model Repository Service is an application service that manages the Model repository. The Model repository stores metadata created by Informatica clients and application services in a relational database to enable collaboration among the clients and services.

When you access a Model repository object from the Developer tool, the Analyst tool, the Administrator tool, or the Data Integration Service, the client or service sends a request to the Model Repository Service. The Model Repository Service process fetches, inserts, and updates the metadata in the Model repository database tables.

### Create the Model Repository Service

Use the service creation wizard in the Administrator tool to create the service.

1. In the Administrator tool, click the **Manage** tab.
2. Click **Actions > New > Model Repository Service**.  
The **New Model Repository Service** dialog box appears.
3. On the **New Model Repository Service - Step 1 of 2** page, enter the following properties:

Property	Description
Name	Name of the service. The name is not case sensitive and must be unique within the domain. It cannot exceed 128 characters or begin with @. It also cannot contain spaces or the following special characters: ` ~ % ^ * + = { } \ ; : ' " / ? . , < >   ! ( ) ] [
Description	Description of the service. The description cannot exceed 765 characters.
Location	Domain and folder where the service is created. Click <b>Browse</b> to choose a different folder. You can move the service after you create it.

Property	Description
License	License object that allows use of the service.
Node	Node on which the service runs.
Backup Nodes	If your license includes high availability, nodes on which the service can run if the primary node is unavailable.

4. Click **Next**.

The **New Model Repository Service - Step 2 of 2** page appears.

5. Enter the following properties for the Model repository database:

Property	Description
Database Type	The type of the repository database.
Username	The database user name for the repository.
Password	Repository database password for the database user.
Database Schema	Available for Microsoft SQL Server. Name of the schema that will contain Model repository tables.
Database Tablespace	Available for IBM DB2. Name of the tablespace in which to create the tables. For a multi-partition IBM DB2 database, the tablespace must span a single node and a single partition.

6. Enter the JDBC connection string that the service uses to connect to the Model repository database.

Use the following syntax for the connection string for the selected database type:

Database Type	Connection String Syntax
IBM DB2	<code>jdbc:informatica:db2:// &lt;host_name&gt;:&lt;port_number&gt;;DatabaseName=&lt;database_name&gt;;BatchPerformanceWorkaround=true;DynamicSections=3000</code>
Microsoft SQL Server	<ul style="list-style-type: none"> <li>- Microsoft SQL Server that uses the default instance <code>jdbc:informatica:sqlserver:// &lt;host_name&gt;:&lt;port_number&gt;;DatabaseName=&lt;database_name&gt;;SnapshotSerializable=true</code></li> <li>- Microsoft SQL Server that uses a named instance <code>jdbc:informatica:sqlserver://&lt;host_name&gt; \&lt;named_instance_name&gt;;DatabaseName=&lt;database_name&gt;;SnapshotSerializable=true</code></li> </ul>
Oracle	<code>jdbc:informatica:oracle:// &lt;host_name&gt;:&lt;port_number&gt;;SID=&lt;database_name&gt;;MaxPooledStatements=20;CatalogOptions=0;BatchPerformanceWorkaround=true</code>

7. If the Model repository database is secured with the SSL protocol, you must enter the secure database parameters in the **Secure JDBC Parameters** field.

Enter the parameters as `name=value` pairs separated by semicolon characters (;). For example:

```
param1=value1;param2=value2
```

Enter the following secure database parameters:

Secure Database Parameter	Description
EncryptionMethod	Required. Indicates whether data is encrypted when transmitted over the network. This parameter must be set to <code>SSL</code> .
ValidateServerCertificate	Optional. Indicates whether Informatica validates the certificate that the database server sends.  If this parameter is set to <code>True</code> , Informatica validates the certificate that the database server sends. If you specify the <code>HostNameInCertificate</code> parameter, Informatica also validates the host name in the certificate.  If this parameter is set to <code>False</code> , Informatica does not validate the certificate that the database server sends. Informatica ignores any truststore information that you specify.
HostNameInCertificate	Optional. Host name of the machine that hosts the secure database. If you specify a host name, Informatica validates the host name included in the connection string against the host name in the SSL certificate.
cryptoProtocolVersion	Required for Oracle if the Informatica domain runs on AIX and the Oracle database encryption level is set to <code>TLS</code> . Set the parameter to <code>cryptoProtocolVersion=TLSv1,TLSv1.1,TLSv1.2</code> .
TrustStore	Required. Path and file name of the truststore file that contains the SSL certificate for the database.  If you do not include the path for the truststore file, Informatica looks for the file in the following default directory: <code>&lt;Informatica installation directory&gt;/tomcat/bin</code>
TrustStorePassword	Required. Password for the truststore file for the secure database.

**Note:** Informatica appends the secure JDBC parameters to the JDBC connection string. If you include the secure JDBC parameters directly in the connection string, do not enter any parameter in the **Secure JDBC Parameters** field.

- Click **Test Connection** to verify that you can connect to the database.
- Select **No content exists under specified connection string. Create new content**.
- Click **Finish**.

The domain creates the Model Repository Service, creates content for the Model repository in the specified database, and enables the service.

After you create the service through the wizard, you can edit the properties or configure other properties.

## After You Create the Model Repository Service

After you create the Model Repository Service, perform the following tasks:

- Create the Model repository user if the domain does not use Kerberos authentication.
- Create other application services.

## Create the Model Repository User

If the domain does not use Kerberos authentication, the domain uses a user account to authenticate other application services that make requests to the Model Repository Service. You must create a user account and assign the user the Administrator role for the Model Repository Service.

When you create an application service that depends on the Model Repository Service, you provide the name of the Model Repository Service and of this Model repository user.

1. In the Administrator tool, click the **Security** tab.
2. On the Security Actions menu, click **Create User** to create a native user account.

**Note:** If you set up LDAP authentication in the domain, you can use an LDAP user account for the Model repository user.

3. Enter the following properties for the user:

Property	Description
Login Name	Login name for the user account. The login name for a user account must be unique within the security domain to which it belongs. The name is not case sensitive and cannot exceed 128 characters. It cannot include a tab, newline character, or the following special characters: , + " \ < > ; / * % ? & The name can include an ASCII space character except for the first and last character. All other space characters are not allowed.
Password	Password for the user account. The password can be from 1 through 80 characters long.
Confirm Password	Enter the password again to confirm. You must retype the password. Do not copy and paste the password.
Full Name	Full name for the user account. The full name cannot include the following special characters: < > "
Description	Description of the user account. The description cannot exceed 765 characters or include the following special characters: < > "

4. Click **OK**.  
The user properties appear.
5. Click the **Privileges** tab.
6. Click **Edit**.  
The **Edit Roles and Privileges** dialog box appears.
7. On the **Roles** tab, expand the Model Repository Service.
8. Under **System Defined Roles**, select Administrator and click **OK**.

## Create Other Services

After you create the Model Repository Service, create the application services that depend on the Model Repository Service.

Create the dependent services in the following order:

1. Data Integration Service
2. Analyst Service
3. Content Management Service
4. Search Service

# Create and Configure the Data Integration Service

The Data Integration Service is an application service that performs data integration jobs for the Analyst tool, the Developer tool, and external clients.

When you preview or run data profiles, SQL data services, and mappings in the Analyst tool or the Developer tool, the client tool sends requests to the Data Integration Service to perform the data integration jobs. When you run SQL data services, mappings, and workflows from the command line program or an external client, the command sends the request to the Data Integration Service.

## Create the Data Integration Service

Use the service creation wizard in the Administrator tool to create the service.

Before you create the Data Integration Service, verify that you have created and enabled the Model Repository Service. If the domain does not use Kerberos authentication, verify that you have created a Model repository user that the Data Integration Service can use to access the Model Repository Service.

1. In the Administrator tool, click the **Manage** tab.
2. Click the **Services and Nodes** view.
3. In the Domain Navigator, select the domain.
4. Click **Actions > New > Data Integration Service**.

The **New Data Integration Service** wizard appears.

5. On the **New Data Integration Service - Step 1 of 14** page, enter the following properties:

Property	Description
Name	Name of the service. The name is not case sensitive and must be unique within the domain. It cannot exceed 128 characters or begin with @. It also cannot contain spaces or the following special characters: ` ~ % ^ * + = { } \ ; : ' " / ? . , < >   ! ( ) [ ]
Description	Description of the service. The description cannot exceed 765 characters.

Property	Description
Location	Domain and folder where the service is created. Click <b>Browse</b> to choose a different folder. You can move the service after you create it.
License	License object that allows use of the service.
Assign	Select <b>Node</b> to configure the service to run on a node. If your license includes grid, you can create a grid and assign the service to run on the grid after you create the service.
Node	Node on which the service runs.
Backup Nodes	If your license includes high availability, nodes on which the service can run if the primary node is unavailable.
Model Repository Service	Model Repository Service to associate with the service.
Username	User name that the service uses to access the Model Repository Service. Enter the Model repository user that you created. Not available for a domain with Kerberos authentication.
Password	Password for the Model repository user. Not available for a domain with Kerberos authentication.
Security Domain	LDAP security domain for the Model repository user. The field appears when the Informatica domain contains an LDAP security domain. Not available for a domain with Kerberos authentication.

6. Click **Next**.

The **New Data Integration Service - Step 2 of 14** page appears.

7. Enter the HTTP port number to use for the Data Integration Service.
8. Accept the default values for the remaining security properties. You can configure the security properties after you create the Data Integration Service.
9. Select **Enable Service**.

The Model Repository Service must be running to enable the Data Integration Service.

10. Verify that the **Move to plugin configuration page** is not selected.

11. Click **Next**.

The **New Data Integration Service - Step 3 of 14** page appears.

12. Set the **Launch Job Options** property to one of the following values:

- In the service process. Configure when you run SQL data service and web service jobs. SQL data service and web service jobs typically achieve better performance when the Data Integration Service runs jobs in the service process.
- In separate local processes. Configure when you run mapping, profile, and workflow jobs. When the Data Integration Service runs jobs in separate local processes, stability increases because an unexpected interruption to one job does not affect all other jobs.

If you configure the Data Integration Service to run on a grid after you create the service, you can configure the service to run jobs in separate remote processes.

13. Accept the default values for the remaining execution options and click **Next**.

The **New Data Integration Service - Step 4 of 14** page appears.

14. If you created the data object cache database for the Data Integration Service, click **Select** to select the cache connection. Select the data object cache connection that you created for the service to access the database.
15. Accept the default values for the remaining properties on this page and click **Next**.  
The **New Data Integration Service - Step 5 of 14** page appears.
16. For optimal performance, enable the Data Integration Service modules that you plan to use.  
The following table lists the Data Integration Service modules that you can enable:

Module	Description
Web Service Module	Runs web service operation mappings.
Mapping Service Module	Runs mappings and previews.
Profiling Service Module	Runs profiles and scorecards.
SQL Service Module	Runs SQL queries from a third-party client tool to an SQL data service.
Workflow Orchestration Service Module	Runs workflows.

17. Click **Next**.  
The **New Data Integration Service - Step 6 of 14** page appears.  
You can configure the HTTP proxy server properties to redirect HTTP requests to the Data Integration Service. You can configure the HTTP configuration properties to filter the web services client machines that can send requests to the Data Integration Service. You can configure these properties after you create the service.
18. Accept the default values for the HTTP proxy server and HTTP configuration properties and click **Next**.  
The **New Data Integration Service - Step 7 of 14** page appears.  
The Data Integration Service uses the result set cache properties to use cached results for SQL data service queries and web service requests. You can configure the properties after you create the service.
19. Accept the default values for the result set cache properties and click **Next**.  
The **New Data Integration Service - Step 8 of 14** page appears.
20. If you created the profiling warehouse database for the Data Integration Service, select the Profiling Service module.
21. If you created the workflow database for the Data Integration Service, select the Workflow Orchestration Service module.
22. Verify that the remaining modules are not selected.  
You can configure properties for the remaining modules after you create the service.
23. Click **Next**.  
The **New Data Integration Service - Step 11 of 14** page appears.
24. If you created the profiling warehouse database for the Data Integration Service, click **Select** to select the database connection. Select the profiling warehouse connection that you created for the service to access the database.
25. Select whether or not content exists in the profiling warehouse database.  
If you created a new profiling warehouse database, select **No content exists under specified connection string**.

26. Click **Next**.  
The **New Data Integration Service - Step 12 of 14** page appears.
  27. Accept the default values for the advanced profiling properties and click **Next**.  
The **New Data Integration Service - Step 14 of 14** page appears.
  28. If you created the workflow database for the Data Integration Service, click **Select** to select the database connection. Select the workflow database connection that you created for the service to access the database.
  29. Click **Finish**.  
The domain creates and enables the Data Integration Service.
- After you create the service through the wizard, you can edit the properties or configure other properties.

## After You Create the Data Integration Service

After you create the Data Integration Service, perform the following tasks:

- Verify the host file configuration on UNIX.
- Create other application services.

### Verify the Host File Configuration on UNIX

If you configured the Data Integration Service on UNIX to launch jobs as separate processes, verify that the host file on the node that runs the service contains a localhost entry. Otherwise, jobs fail when the **Launch Jobs as Separate Processes** property for the Data Integration Service is enabled.

**Note:** Windows does not require a localhost entry in the host file.

### Create Other Services

After you create the Data Integration Service, create the application services that depend on the Data Integration Service.

Create the dependent services in the following order:

1. Analyst Service
2. Content Management Service
3. Search Service

## Create and Configure the Analyst Service

The Analyst Service is an application service that runs the Analyst tool in the Informatica domain. The Analyst Service manages the connections between service components and the users that have access to the Analyst tool.

When you run profiles, scorecards, or mapping specifications in the Analyst tool, the Analyst Service connects to the Data Integration Service to perform the data integration jobs. When you work on Human tasks in the Analyst tool, the Analyst Service connects to the Data Integration Service to retrieve the task metadata from the workflow database.



When you view, create, or delete a Model repository object in the Analyst tool, the Analyst Service connects to the Model Repository Service to access the metadata. When you view data lineage analysis on scorecards in the Analyst tool, the Analyst Service sends the request to the Metadata Manager Service to run data lineage.

## Create the Analyst Service

Use the service creation wizard in the Administrator tool to create the service.

Before you create the Analyst Service, verify that you have created and enabled the following services:

- Model Repository Service

If the domain does not use Kerberos authentication, verify that you have created a Model repository user that the Analyst Service can use to access the Model Repository Service.

- Data Integration Service

1. In the Administrator tool, click the **Manage** tab.

2. Click **Actions > New > Analyst Service**.

The **New Analyst Service** dialog box appears.

3. On the **New Analyst Service - Step 1 of 6** page, enter the following properties:

Property	Description
Name	Name of the service. The name is not case sensitive and must be unique within the domain. It cannot exceed 128 characters or begin with @. It also cannot contain spaces or the following special characters: ` ~ % ^ * + = { } \ ; : ' " / ? . , < >   ! ( ) [ ]
Description	Description of the service. The description cannot exceed 765 characters.
Location	Domain and folder where the service is created. Click <b>Browse</b> to choose a different folder. You can move the service after you create it.
License	License object that allows use of the service.
Node	Node on which the service runs.

4. Click **Next**.

The **New Analyst Service - Step 2 of 6** page appears.

5. Enter the HTTP port number to use for communication from the Analyst tool to the Analyst Service.

6. To enable secure communication from the Analyst tool to the Analyst Service, select **Enable Secure Communication**.

Enter the following properties to configure secure communication for the Analyst Service:

Property	Description
HTTPS Port	Port number that the Analyst tool runs on when you enable secure communication. Use a different port number than the HTTP port number.
Keystore File	Directory where the keystore file that contains the digital certificates is stored.

Property	Description
Keystore Password	Plain-text password for the keystore file. If this property is not set, the Analyst Service uses the default password <code>changeit</code> .
SSL Protocol	Optional. Indicates the protocol to be used. Set this property to <code>SSL</code> .

7. Select **Enable Service**.

The Model Repository Service and the Data Integration Service must be running to enable the Analyst Service.

8. Click **Next**.

The **New Analyst Service - Step 3 of 6** page appears.

9. Enter the following properties to associate the Model Repository Service with the Analyst Service:

Description	Property
Model Repository Service	Model Repository Service to associate with the service.
User name	User name that the service uses to access the Model Repository Service. Enter the Model repository user that you created. Not available for a domain with Kerberos authentication.
Password	Password for the Model repository user. Not available for a domain with Kerberos authentication.
Security Domain	LDAP security domain for the Model repository user. The field appears when the Informatica domain contains an LDAP security domain. Not available for a domain with Kerberos authentication.

10. To enable Analyst tool users to work on Human task data, set the **Data Integration Service** property to the Data Integration Service that you configure to run workflows.

If Analyst tool users do not need to work on Human task records, do not configure this property.

11. Click **Next**.

The **New Analyst Service - Step 4 of 6** page appears.

12. Enter the following run-time properties for the Analyst Service:

Property	Description
Data Integration Service	Data Integration Service to associate with the service. The Analyst Service manages the connection to the Data Integration Service that enables users to perform data preview, mapping specification, scorecard, and profile jobs in the Analyst tool.  You can associate the Analyst Service with the Data Integration Service that you configured to run workflows. Or, you can associate the Analyst Service with different Data Integration Services for the different operations.
Flat File Cache Directory	Directory of the flat file cache where the Analyst tool stores uploaded flat files. The Data Integration Service must also be able to access this directory. If the Analyst Service and the Data Integration Service run on different nodes, configure the flat file directory to use a shared directory.
Metadata Manager Service	If you created a Metadata Manager Service that runs data lineage for scorecards in the Analyst tool, select the Metadata Manager Service. Or you can select the Metadata Manager Service that runs data lineage for the Analyst tool after you create the Analyst Service.  If you do not want to run data lineage for scorecards, do not configure this property.

13. Click **Next**.  
The **New Analyst Service - Step 5 of 6** page appears.
14. Enter the directory to store the temporary business glossary files that the business glossary export process creates and the directory to store files that content managers attach to the Glossary assets. These directories must be on the node that runs the Analyst Service.
15. Click **Finish**.  
The domain creates and enables the Analyst Service.
- After you create the service through the wizard, you can edit the properties or configure other properties.

## After You Create the Analyst Service

After you create the Analyst Service, create the Search Service that depends on the Analyst Service.

# Create and Configure the Content Management Service

The Content Management Service is an application service that manages reference data. A reference data object contains a set of data values that you can search while performing data quality operations on source data. The Content Management Service also compiles rule specifications into mapplets. A rule specification object describes the data requirements of a business rule in logical terms.

The Content Management Service uses the Data Integration Service to run mappings to transfer data between reference tables and external data sources. The Content Management Service also provides transformations, mapping specifications, and rule specifications with the following types of reference data:

- Address reference data
- Identity populations

- Probabilistic models and classifier models
- Reference tables

## Create the Content Management Service

Use the service creation wizard in the Administrator tool to create the service.

Before you create the Content Management Service, verify that you have created and enabled the following services:

- Model Repository Service

If the domain does not use Kerberos authentication, verify that you have created a Model repository user that the Content Management Service can use to access the Model Repository Service.

- Data Integration Service

1. In the Administrator tool, click the **Manage** tab.
2. Click **Actions > New > Content Management Service**.

The **New Content Management Service** dialog box appears.

3. On the **New Content Management Service - Step 1 of 2** page, enter the following properties:

Property	Description
Name	Name of the service. The name is not case sensitive and must be unique within the domain. It cannot exceed 128 characters or begin with @. It also cannot contain spaces or the following special characters: ` ~ % ^ * + = { } \ ; : ' " / ? . , < >   ! ( ) [ ]
Description	Description of the service. The description cannot exceed 765 characters.
Location	Domain and folder where the service is created. Click <b>Browse</b> to choose a different folder. You can move the service after you create it.
License	License object that allows use of the service.
Node	Node on which the service runs.
HTTP Port	HTTP port number to use for the Content Management Service.
Data Integration Service	Data Integration Service to associate with the service. The Data Integration Service and the Content Management Service must run on the same node.
Model Repository Service	Model Repository Service to associate with the service.
Username	User name that the service uses to access the Model Repository Service. Enter the Model repository user that you created. Not available for a domain with Kerberos authentication.
Password	Password for the Model repository user. Not available for a domain with Kerberos authentication.

Property	Description
Security Domain	LDAP security domain for the Model repository user. The field appears when the Informatica domain contains an LDAP security domain. Not available for a domain with Kerberos authentication.
Reference Data Location	Reference data warehouse connection that you created for the Content Management Service to access the reference data warehouse. Click <b>Select</b> to select the connection.

- Click **Next**.

The **New Content Management Service - Step 2 of 2** page appears.

- Accept the default values for the security properties.

- Select **Enable Service**.

The Model Repository Service and Data Integration Service must be running to enable the Content Management Service.

- Click **Finish**.

The domain creates and enables the Content Management Service.

After you create the service through the wizard, you can edit the properties or configure other properties.

## Create and Configure the Search Service

The Search Service is an application service that manages search in the Analyst tool and Business Glossary Desktop.

By default, the Search Service returns search results from a Model repository, such as data objects, mapping specifications, profiles, reference tables, rules, scorecards, and business glossary terms. The search results can also include column profile results and domain discovery results from a profiling warehouse.

### Create the Search Service

Use the service creation wizard in the Administrator tool to create the service.

Before you create the Search Service, verify that you have created and enabled the following services:

- Model Repository Service

If the domain does not use Kerberos authentication, verify that you have created a Model repository user that the Search Service can use to access the Model Repository Service.

- Data Integration Service
- Analyst Service

- In the Administrator tool, click the **Manage** tab.

- Click **Actions > New > Search Service**.

The **New Search Service** dialog box appears.

- On the **New Search Service - Step 1 of 2** page, enter the following properties:

Property	Description
Name	Name of the service. The name is not case sensitive and must be unique within the domain. It cannot exceed 128 characters or begin with @. It also cannot contain spaces or the following special characters: ` ~ % ^ * + = { } \ ; : ' " / ? . , < >   ! ( ) [ ]
Description	Description of the service. The description cannot exceed 765 characters.
Location	Domain and folder where the service is created. Click <b>Browse</b> to choose a different folder. You can move the service after you create it.
License	License object that allows use of the service.
Node	Node on which the service runs.

- Click **Next**.  
The **New Search Service - Step 2 of 2** page appears.
- Enter the following search properties for the Search Service:

Description	Property
Port Number	Port number to use for the Search Service.
Index Location	Directory that contains the search index files. Enter a directory on the machine that runs the Search Service. If the directory does not exist, Informatica creates the directory when it creates the Search Service.
Extraction Interval	Interval in seconds at which the Search Service extracts and indexes updated content. Default is 60 seconds.
Model Repository Service	Model Repository Service to associate with the service.
User Name	User name that the service uses to access the Model Repository Service. Enter the Model repository user that you created. Not available for a domain with Kerberos authentication.
Password	Password for the Model repository user. Not available for a domain with Kerberos authentication.
Security Domain	LDAP security domain for the Model repository user. The field appears when the Informatica domain contains an LDAP security domain. Not available for a domain with Kerberos authentication.

- Click **Finish**.  
The domain creates the Search Service. The domain does not enable the Search Service during the creation process. You must enable the Search Service before users can perform searches in the Analyst tool and Business Glossary Desktop.
- To enable the Search Service, select the service in the Navigator, and then click **Actions > Enable Service**.  
The Model Repository Service, Data Integration Service, and Analyst Service must be running to enable the Search Service.

After you create the service through the wizard, you can edit the properties or configure other properties.

## Create and Configure the PowerCenter Repository Service

The PowerCenter Repository Service is an application service that manages the PowerCenter repository. The PowerCenter repository stores metadata created by the PowerCenter Client and application services in a relational database.

When you access a PowerCenter repository object from the PowerCenter Client or the PowerCenter Integration Service, the client or service sends a request to the PowerCenter Repository Service. The PowerCenter Repository Service process fetches, inserts, and updates metadata in the PowerCenter repository database tables.

### Create the PowerCenter Repository Service

Use the service creation wizard in the Administrator tool to create the service.

1. In the Administrator tool, click the **Manage** tab.
2. Click **Actions > New > PowerCenter Repository Service**.

The **New PowerCenter Repository Service** dialog box appears.

3. On the **New PowerCenter Repository Service - Step 1 of 2** page, enter the following properties:

Property	Description
Name	Name of the service. The name is not case sensitive and must be unique within the domain. It cannot exceed 128 characters or begin with @. It also cannot contain spaces or the following special characters: ` ~ % ^ * + = { } \ ; : ' " / ? . , < >   ! ( ) [ ]
Description	Description of the service. The description cannot exceed 765 characters.
Location	Domain and folder where the service is created. Click <b>Browse</b> to choose a different folder. You can move the service after you create it.
License	License object that allows use of the service.
Node	Node on which the service runs.
Primary Node	If your license includes high availability, node on which the service runs by default. Required if you select a license that includes high availability.
Backup Nodes	If your license includes high availability, nodes on which the service can run if the primary node is unavailable.

4. Click **Next**.

The **New PowerCenter Repository Service - Step 2 of 2** page appears.

5. Enter the following properties for the PowerCenter repository database:

Property	Description
Database Type	The type of the repository database.
Username	The database user name for the repository.
Password	Password for the PowerCenter repository database user. Must be in 7-bit ASCII.
Connection String	Native connection string the PowerCenter Repository Service uses to access the repository database. Use the following native connect string syntax for each supported database: <ul style="list-style-type: none"><li>- <code>servername@databasename</code> for Microsoft SQL Server and Sybase.</li><li>- <code>databasename.world</code> for Oracle.</li><li>- <code>databasename</code> for IBM DB2.</li></ul>
Code Page	Repository database code page. The PowerCenter Repository Service uses the character set encoded in the database code page to write data. You cannot change the code page in the PowerCenter Repository Service properties after you create the PowerCenter Repository Service.
Tablespace Name	Name of the tablespace in which to create all the repository database tables. You cannot use spaces in the tablespace name. Available for IBM DB2 and Sybase databases. To improve repository performance on IBM DB2 EEE repositories, specify a tablespace name with one node.

6. Select **No content exists under specified connection string. Create new content.**
7. Optionally, choose to create a global repository.  
After you create the service, you can promote a local repository to a global repository, but you cannot change a global repository to a local repository.
8. If your license has the team-based development option, you can optionally enable version control of the repository.  
After you create the service, you can convert a non-versioned repository to a versioned repository, but you cannot convert a versioned repository to a non-versioned repository.
9. Click **Finish**.  
The domain creates the PowerCenter Repository Service, starts the service, and creates content for the PowerCenter repository.

After you create the service through the wizard, you can edit the properties or configure other properties.

## After You Create the PowerCenter Repository Service

After you create the PowerCenter Repository Service, perform the following tasks:

- Configure the PowerCenter Repository Service to run in the Normal mode.
- Create the PowerCenter repository user if the domain does not use Kerberos authentication.
- Create other application services.



## Run the PowerCenter Repository Service in Normal Mode

After you create the PowerCenter Repository Service, it starts in exclusive mode and access is restricted to the administrator. Edit the service properties to run the service in normal operating mode to provide access to other users.

1. In the Administrator tool, click the **Manage** tab.
2. In the Navigator, select the PowerCenter Repository Service.
3. Click **Properties**.
4. Click **Edit Repository Properties**.
5. In the **Operating Mode** field, select Normal.
6. Click **OK**.

You must recycle the PowerCenter Repository Service for the changes to take effect.

7. Select **Actions > Recycle Service**.

## Create the PowerCenter Repository User

If the domain does not use Kerberos authentication, the domain uses a user account to authenticate other application services that make requests to the PowerCenter Repository Service. You must create a user account and assign the user the Administrator role for the PowerCenter Repository Service.

When you create an application service that depends on the PowerCenter Repository Service, you provide the name of the PowerCenter Repository Service and of this PowerCenter repository user.

1. In the Administrator tool, click the **Security** tab.
2. On the Security Actions menu, click **Create User** to create a native user account.

**Note:** If you set up LDAP authentication in the domain, you can use an LDAP user account for the PowerCenter repository user.

3. Enter the following properties for the user:

Property	Description
Login Name	Login name for the user account. The login name for a user account must be unique within the security domain to which it belongs.  The name is not case sensitive and cannot exceed 128 characters. It cannot include a tab, newline character, or the following special characters: , + " \ < > ; / * % ? &  The name can include an ASCII space character except for the first and last character. All other space characters are not allowed.
Password	Password for the user account. The password can be from 1 through 80 characters long.
Confirm Password	Enter the password again to confirm. You must retype the password. Do not copy and paste the password.

Property	Description
Full Name	Full name for the user account. The full name cannot include the following special characters: < > "
Description	Description of the user account. The description cannot exceed 765 characters or include the following special characters: < > "

4. Click **OK**.  
The user properties appear.
5. Click the **Privileges** tab.
6. Click **Edit**.  
The **Edit Roles and Privileges** dialog box appears.
7. On the **Roles** tab, expand the PowerCenter Repository Service.
8. Under **System Defined Roles**, select Administrator and click **OK**.

## Create Other Services

After you create the PowerCenter Repository Service, create the application services that depend on the PowerCenter Repository Service.

You can create the following application services:

1. PowerCenter Integration Service
2. Metadata Manager Service
3. Web Services Hub Service
4. Reporting Service
5. Reporting and Dashboards Service

# Create and Configure the PowerCenter Integration Service

The PowerCenter Integration Service is an application service that runs workflows and sessions for the PowerCenter Client.

When you run a workflow in the PowerCenter Client, the client sends the requests to the PowerCenter Integration Service. The PowerCenter Integration Service connects to the PowerCenter Repository Service to fetch metadata from the PowerCenter repository, and then runs and monitors the sessions and workflows.

## Create the PowerCenter Integration Service

Use the service creation wizard in the Administrator tool to create the service.

Before you create the PowerCenter Integration Service, verify that you created and enabled the PowerCenter Repository Service. If the domain does not use Kerberos authentication, verify that you created a

PowerCenter repository user that the PowerCenter Integration Service can use to access the PowerCenter Repository Service.

1. In the Administrator tool, click the **Manage** tab.
2. Click **Actions > New > PowerCenter Integration Service**.  
The **New PowerCenter Integration Service** dialog box appears.
3. On the **New PowerCenter Integration Service - Step 1 of 2** page, enter the following properties:

Property	Description
Name	Name of the service. The name is not case sensitive and must be unique within the domain. It cannot exceed 128 characters or begin with @. It also cannot contain spaces or the following special characters: ` ~ % ^ * + = { } \ ; : ' " / ? . , < >   ! ( ) [ ]
Description	Description of the service. The description cannot exceed 765 characters.
Location	Domain and folder where the service is created. Click <b>Browse</b> to choose a different folder. You can move the service after you create it.
License	License object that allows use of the service.
Node	Node on which the service runs.
Assign	Select <b>Node</b> to configure the service to run on a node. If your license includes grid, you can create a grid and assign the service to run on the grid after you create the service.
Primary Node	If your license includes high availability, node on which the service runs by default. Required if you select a license that includes high availability.
Backup Nodes	If your license includes high availability, nodes on which the service can run if the primary node is unavailable.

4. Click **Next**.
5. On the **New PowerCenter Integration Service - Step 2 of 2** page, enter the following properties:

Property	Description
PowerCenter Repository Service	PowerCenter Repository Service you want to associate with the service.
Username	User name that the service uses to access the PowerCenter Repository Service. Enter the PowerCenter repository user that you created. Required when you associate a PowerCenter Repository Service with the service. Not available for a domain with Kerberos authentication.

Property	Description
Password	Password associated with the PowerCenter repository user. Not available for a domain with Kerberos authentication.
Security Domain	LDAP security domain for the PowerCenter repository user. The <b>Security Domain</b> field appears when the Informatica domain contains an LDAP security domain. Required when you associate a PowerCenter Repository Service with the service. Not available for a domain with Kerberos authentication.

6. Select the data movement mode that determines how the PowerCenter Integration Service handles character data. Choose ASCII or Unicode. Default is ASCII.  
  
In ASCII mode, the PowerCenter Integration Service recognizes 7-bit ASCII and EBCDIC characters and stores each character in a single byte. In Unicode mode, the PowerCenter Integration Service recognizes multibyte character sets as defined by the supported code pages. Use Unicode mode when the sources or targets use 8-bit or multibyte character sets and contain character data.
7. Click **Finish**.
8. On the **Specify Code Pages** dialog box, assign a code page for the PowerCenter Integration Service.  
  
The code page for the PowerCenter Integration Service must be compatible with the code page of the associated repository.
9. Click **OK**.  
  
The domain creates the PowerCenter Integration Service. The domain does not enable the PowerCenter Integration Service during the service creation process.
10. To enable the PowerCenter Integration Service, select the service in the Navigator, and click **Actions > Enable Service**. The PowerCenter Repository Service must be running to enable the PowerCenter Integration Service.

After you create the service through the wizard, you can edit the properties or configure other properties.

## After You Create the PowerCenter Integration Service

After you create the PowerCenter Integration Service, create the Metadata Manager Service that depends on the PowerCenter Integration Service.

# Create and Configure the Metadata Manager Service

The Metadata Manager Service is an application service that runs the Metadata Manager web client in the Informatica domain. The Metadata Manager Service manages the connections between service components and the users that have access to Metadata Manager.

When you load metadata into the Metadata Manager warehouse, the Metadata Manager Service connects to the PowerCenter Integration Service. The PowerCenter Integration Service runs workflows in the PowerCenter repository to read from metadata sources and load metadata into the Metadata Manager warehouse. When you use Metadata Manager to browse and analyze metadata, the Metadata Manager Service accesses the metadata from the Metadata Manager repository.

## Create the Metadata Manager Service

Use the service creation wizard in the Administrator tool to create the service.

Before you create the Metadata Manager Service, verify that you created and enabled the following services:

- PowerCenter Repository Service  
If the domain does not use Kerberos authentication, verify that you created a PowerCenter repository user that the Metadata Manager Service can use to access the PowerCenter Repository Service.
- PowerCenter Integration Service

1. In the Administrator tool, click the **Manage** tab.

2. Click **Actions > New > Metadata Manager Service**.

The **New Metadata Manager Service** dialog box appears.

3. On the **New Metadata Manager Service - Step 1 of 3** page, enter the following properties:

Property	Description
Name	Name of the service. The name is not case sensitive and must be unique within the domain. It cannot exceed 128 characters or begin with @. It also cannot contain spaces or the following special characters: ` ~ % ^ * + = { } \ ; ' " / ? . , < > ! ( ) [ ]
Description	Description of the service. The description cannot exceed 765 characters.
Location	Domain and folder where the service is created. Click <b>Browse</b> to choose a different folder. You can move the service after you create it.
License	License object that allows use of the service.
Node	Node on which the service runs.

4. Specify the following properties of the associated repository service:

Property	Description
Associated Integration Service	Select the PowerCenter Integration Service used by Metadata Manager to load metadata into the Metadata Manager warehouse.
Repository User Name	User name that the service uses to access the PowerCenter Repository Service. Enter the PowerCenter repository user that you created. Required when you associate a PowerCenter Repository Service with the service. Not available for a domain with Kerberos authentication.
Repository Password	Password associated with the PowerCenter repository user. Not available for a domain with Kerberos authentication.
Security Domain	LDAP security domain for the PowerCenter repository user. The <b>Security Domain</b> field appears when the Informatica domain contains an LDAP security domain. Required when you associate a PowerCenter Repository Service with the service. Not available for a domain with Kerberos authentication.

5. Click **Next**.

The **New Metadata Manager Service - Step 2 of 3** page appears.

6. Enter the following database properties for the Metadata Manager repository:

Property	Description
Database Type	The type of the repository database.
Code Page	Metadata Manager repository code page. The Metadata Manager Service and the Metadata Manager application use the character set encoded in the repository code page when writing data to the Metadata Manager repository. You can enable the Metadata Manager Service only after you specify the code page.
Connect String	Native connect string to the Metadata Manager repository database. The Metadata Manager Service uses the connect string to create a connection object to the Metadata Manager repository in the PowerCenter repository. Use the following native connect string syntax for each supported database: <ul style="list-style-type: none"><li>- <code>servername@databasename</code> for Microsoft SQL Server.</li><li>- <code>databasename.world</code> for Oracle.</li><li>- <code>databasename</code> for IBM DB2.</li></ul>
Database User	The database user name for the repository.
Database Password	Password for the Metadata Manager repository database user. Must be in 7-bit ASCII.
Tablespace Name	Name of the tablespace in which to create all the repository database tables. You cannot use spaces in the tablespace name. Available for IBM DB2 databases. To improve repository performance on IBM DB2 EEE repositories, specify a tablespace name with one node.
Database Hostname	The name of the machine that hosts the database server.
Database Port	The port number on which you configure the database server listener service.
SID/Service Name	For Oracle databases. Indicates whether to use the SID or service name in the JDBC connection string. For Oracle RAC databases, select from Oracle SID or Oracle service name. For other Oracle databases, select Oracle SID.
Database Name	The name of the database server. Specify the full service name or SID for Oracle databases, service name for IBM DB2 databases, and database name for Microsoft SQL Server databases.

7. If you want to append parameters to the database connection URL, configure additional parameters in the **Additional JDBC Parameters** field. Enter the parameters as name=value pairs separated by semicolon characters (;). For example: `param1=value1;param2=value2`

You can use this property to specify the following parameters:

Parameter	Description
Backup server location	If you use a database server that is highly available such as Oracle RAC, enter the location of a backup server.
Oracle Advanced Security Option (ASO) parameters	<p>If the Metadata Manager repository database is an Oracle database that uses ASO, enter the following additional parameters:</p> <pre>EncryptionLevel=[encryption level];EncryptionTypes=[encryption types];DataIntegrityLevel=[data integrity level];DataIntegrityTypes=[data integrity types]</pre> <p><b>Note:</b> The parameter values must match the values in the <code>sqlnet.ora</code> file on the machine where the Metadata Manager Service runs.</p>
Authentication information for Microsoft SQL Server	<p>To authenticate the user credentials with Windows authentication and establish a trusted connection to a Microsoft SQL Server repository, enter the following text:</p> <pre>AuthenticationMethod=ntlm;LoadLibraryPath=[directory containing DDJDBCx64Auth04.dll]. jdbc:informatica:sqlserver://[host]:[port];DatabaseName=[DB name]; AuthenticationMethod=ntlm;LoadLibraryPath=[directory containing DDJDBCx64Auth04.dll]</pre> <p>When you use a trusted connection to connect to a Microsoft SQL Server database, the Metadata Manager Service connects to the repository with the credentials of the user logged in to the machine on which the service is running.</p> <p>To start the Metadata Manager Service as a Windows service with a trusted connection, configure the Windows service properties to log on with a trusted user account.</p>

- If the Metadata Manager repository database is configured for secure communication, you can configure additional JDBC parameters in the **Secure JDBC Parameters** field.

Use this property to specify secure connection parameters such as passwords. The Administrator tool does not display secure parameters or parameter values in the Metadata Manager Service properties. Enter the parameters as name=value pairs separated by semicolon characters (;). For example:

```
param1=value1;param2=value2.
```

Enter the following secure database parameters:

Secure Database Parameter	Description
EncryptionMethod	Required. Indicates whether data is encrypted when transmitted over the network. This parameter must be set to <code>SSL</code> .
TrustStore	Required. Path and file name of the truststore file that contains the SSL certificate of the database server.
TrustStorePassword	Required. Password used to access the truststore file.
HostNameInCertificate	Host name of the machine that hosts the secure database. If you specify a host name, the Metadata Manager Service validates the host name included in the connection string against the host name in the SSL certificate.

Secure Database Parameter	Description
ValidateServerCertificate	Optional. Indicates whether Informatica validates the certificate that the database server sends.  If this parameter is set to True, Informatica validates the certificate that the database server sends. If you specify the HostNameInCertificate parameter, Informatica also validates the host name in the certificate.  If this parameter is set to False, Informatica does not validate the certificate that the database server sends. Informatica ignores any truststore information that you specify.
KeyStore	Path and file name of the keystore file that contains the SSL certificates that the Metadata Manager Service sends to the database server.
KeyStorePassword	Password used to access the keystore file.

9. Click **Next**.

The **New Metadata Manager Service - Step 3 of 3** page appears.

10. Enter the HTTP port number to use for the service.
11. To enable secure communications with the Metadata Manager Service, select **Enable Secured Socket Layer**.

Enter the following properties to configure secure communication for the service:

Property	Description
HTTPS Port	Port number to use for a secure connection to the service. Use a different port number than the HTTP port number.
Keystore File	Path and file name of the keystore file that contains the private or public key pairs and associated certificates. Required if you use HTTPS connections for the service.
Keystore Password	Plain-text password for the keystore file.

12. Click **Finish**.

The domain creates the Metadata Manager Service. The domain does not enable the Metadata Manager Service during the service creation process.

13. To enable the Metadata Manager Service, select the service in the Navigator and click **Actions > Enable Service**. The PowerCenter Repository Service and PowerCenter Integration Service must be running to enable the Metadata Manager Service.

After you create the service through the wizard, you can edit the properties or configure other properties.

## After You Create the Metadata Manager Service

After you create the Metadata Manager Service, perform the following tasks:

- Create the contents for the Metadata Manager repository.
- Create other application services.



## Create the Repository Contents

When you create the Metadata Manager repository, you create the repository tables and import models for metadata sources.

1. In the Navigator, select the Metadata Manager Service.
2. Click **Actions > Repository Contents > Create**.
3. Click **OK**.

## Create Other Services

After you create the Metadata Manager Service, create the application services that depend on the Metadata Manager Service.

To run reports on the Metadata Manager repository, create one of the following services:

- Reporting Service
- Reporting and Dashboards Service

# Create and Configure the Web Services Hub Service

The Web Services Hub Service is an application service in the Informatica domain that exposes PowerCenter functionality to external clients through web services.

The Web Services Hub Service receives requests from web service clients and passes them to the PowerCenter Integration Service or PowerCenter Repository Service based on the type of request. The PowerCenter Integration Service or PowerCenter Repository Service processes the requests and sends a response to the Web Services Hub. The Web Services Hub sends the response back to the web service client.

## Create the Web Services Hub Service

Use the service creation wizard in the Administrator tool to create the service.

Before you create the Web Services Hub Service, verify that you created and enabled the PowerCenter Repository Service.

1. In the Administrator tool, click the **Manage** tab.
2. Click **Actions > New > Web Services Hub**.

The **New Web Services Hub Service** dialog box appears.

3. Enter the following properties:

Property	Description
Name	Name of the service. The name is not case sensitive and must be unique within the domain. It cannot exceed 128 characters or begin with @. It also cannot contain spaces or the following special characters: ` ~ % ^ * + = { } \ ; : ' " / ? . , < >   ! ( ) [ ]
Description	Description of the service. The description cannot exceed 765 characters.
Location	Domain and folder where the service is created. Click <b>Browse</b> to choose a different folder. You can move the service after you create it.
License	License object that allows use of the service.
Node	Node on which the service runs.

4. Enter the following properties of the associated PowerCenter Repository Service:

Property	Description
Associated Repository Service	PowerCenter Repository Service you want to associate with the service.
Repository User Name	User name that the service uses to access the PowerCenter Repository Service. Enter the PowerCenter repository user that you created. Required when you associate a PowerCenter Repository Service with the service. Not available for a domain with Kerberos authentication.
Repository Password	Password associated with the PowerCenter repository user. Not available for a domain with Kerberos authentication.
Security Domain	LDAP security domain for the PowerCenter repository user. The <b>Security Domain</b> field appears when the Informatica domain contains an LDAP security domain. Required when you associate a PowerCenter Repository Service with the service. Not available for a domain with Kerberos authentication.

5. Click **Next**.
6. Enter the following service properties:

Property	Description
URL Scheme	Indicates the security protocol that you configure for the Web Services Hub. You can choose one of the following options: <ul style="list-style-type: none"><li>- HTTP. Run the Web Services Hub on HTTP only.</li><li>- HTTPS. Run the Web Services Hub on HTTPS only.</li><li>- HTTP and HTTPS. Run the Web Services Hub in HTTP and HTTPS modes.</li></ul>
Hub Host Name	Name of the machine hosting the Web Services Hub.

Property	Description
Hub Port Number (HTTP)	Port number for the Web Services Hub running on HTTP. Default is 7333.
Hub Port Number (HTTPS)	Port number for the Web Services Hub running on HTTPS. Default is 7343.
Keystore File	Path and file name of the keystore file that contains the private or public key pairs and associated certificates. Required if you use HTTPS connections for the service.
Keystore Password	Plain-text password for the keystore file.
Internal Host Name	Optional. Host name on which the Web Services Hub listens for connections from the PowerCenter Integration Service.
Internal Port Number	Port number on which the Web Services Hub listens for connections from the PowerCenter Integration Service. Default is 15555.

- Click **Finish**.

The domain creates the Web Services Hub Service. The domain does not enable the Web Services Hub Service during the service creation process.

- To enable the Web Services Hub Service, select the service in the Navigator, and then click **Actions > Enable Service**.

After you create the service through the wizard, you can edit the properties or configure other properties.

## Create and Configure the Reporting Service

The Reporting Service is an application service that runs the Data Analyzer application in the Informatica domain. The Reporting Service manages the connections between service components and the users that have access to Data Analyzer.

The Reporting Service stores metadata for schemas, metrics and attributes, queries, reports, user profiles, and other objects in the Data Analyzer repository. When you run reports for a data source, the Reporting Service uses the metadata in the Data Analyzer repository to retrieve the data for the report and to present the report.

### Create the Reporting Service

Use the service creation wizard in the Administrator tool to create the service.

Before you create the Reporting Service, verify that you performed the following tasks:

- To run PowerCenter repository reports, create and enable the PowerCenter Repository Service.
- To run Metadata Manager reports, create and enable the Metadata Manager Service.

- In the Administrator tool, click the **Manage** tab.
- Click **Actions > New > Reporting Service**.

The **New Reporting Service** dialog box appears.

3. On the **New Reporting Service - Step 1 of 3** page, enter the following properties:

Property	Description
Name	Name of the service. The name is not case sensitive and must be unique within the domain. It cannot exceed 128 characters or begin with @. It also cannot contain spaces or the following special characters: ` ~ % ^ * + = { } \ ; ' " / ? . , < >   ! ( ) [ ]
Description	Description of the service. The description cannot exceed 765 characters.
Location	Domain and folder where the service is created. Click <b>Browse</b> to choose a different folder. You can move the service after you create it.
License	License object that allows use of the service.
Node	Node on which the service runs.
Enable HTTP on port	The TCP port that the Reporting Service uses. Enter a value between 1 and 65535. Default value is 16080.
Enable HTTPS on port	The SSL port that the Reporting Service uses for secure connections. You can edit the value if you have configured the HTTPS port for the node where you create the Reporting Service. Enter a value between 1 and 65535 and ensure that it is not the same as the HTTP port. Default value is 16443. If the node where you create the Reporting Service is not configured secure connections, you cannot configure the HTTPS port for the Reporting Service.
Data Source Advanced Mode	Edit mode that determines where you can edit the <i>Datasource</i> properties.

4. Click **Next**.

The **New Reporting Service - Step 2 of 3** page appears.

5. Enter the following properties of the Data Analyzer repository database:

Property	Description
Database Type	The type of the repository database.
Repository Host	The name of the machine that hosts the database server.
Repository Port	The port number on which you configure the database server listener service.
Repository Name	The name of the database server.
SID/Service Name	For Oracle databases. Indicates whether to use the SID or service name in the JDBC connection string. For Oracle RAC databases, select from Oracle SID or Oracle service name. For other Oracle databases, select Oracle SID.
Repository User	The database user name for the repository.

Property	Description
Repository Password	Password for the Data Analyzer repository database user.
Tablespace Name	Name of the tablespace in which to create all the repository database tables. You cannot use spaces in the tablespace name. Available for IBM DB2 and Sybase databases. <b>Note:</b> Data Analyzer does not support DB2 partitioned tablespaces for the repository.
Additional JDBC Parameters	Enter additional JDBC options.

6. Click **Next**.

The **New Reporting Service - Step 3 of 3** page appears.

7. Enter the following data source properties for the Reporting Service:

Property	Description
Reporting Source	Source of data for the reports. Choose from one of the following options: <ul style="list-style-type: none"> <li>- Data Profiling. Enter the database properties of the profiling warehouse.</li> <li>- PowerCenter Repository Services</li> <li>- Metadata Manager Services</li> <li>- Other Reporting Source. Enter the database properties of the custom data source.</li> </ul> <b>Note:</b> When you choose the reporting source as PowerCenter Repository Services or Metadata Manager Services, the driver, JDBC URL, user name, and test table name associated with the data source appear.
Data Source Driver	The DataDirect driver that the Reporting Service uses to connect to the data source. The DataDirect drivers are included with the Informatica installation. Informatica does not support the use of any other database driver.
Data Source JDBC URL	The JDBC connect string that the Reporting Service uses to connect to the data source.
Data Source User Name	User name of the database associated with the reporting source you specify. For example, if you select a PowerCenter Repository Service, the user name of the PowerCenter repository database appears.
Data Source Password	User password to access the reporting source database.
Data Source Test Table	The test table that the Reporting Service uses to verify the connection to the data source.

8. Click **Test Connection** to verify that you can connect to the database.

9. Click **Finish**.

The domain creates the Reporting Service. The domain does not enable the Reporting Service during the service creation process.

10. To enable the Reporting Service, select the service in the Navigator, and then click **Actions > Enable Service**.

After you create the service through the wizard, you can edit the properties or configure other properties.

# Create and Configure the Reporting and Dashboards Service

The Reporting and Dashboards Service is an application service that runs the JasperReports application in the Informatica domain.

The Reporting and Dashboards Service stores metadata for PowerCenter Repository Reports and Metadata Manager Reports in the Jaspersoft repository. You use the PowerCenter Client or Metadata Manager to run the reports. When you run the reports, the Reporting and Dashboards Service uses the metadata in the Jaspersoft repository to retrieve the data for the report and to present the report.

## Create the Reporting and Dashboards Service

Use the service creation wizard in the Administrator tool to create the service.

Before you create the Reporting and Dashboards Service, verify that you performed the following tasks:

- To run PowerCenter repository reports, create and enable the PowerCenter Repository Service.
- To run Metadata Manager reports, create and enable the Metadata Manager Service.

1. In the Administrator tool, click the **Manage** tab.

2. Click **Actions > New > Reporting and Dashboards Service**.

The **New Reporting and Dashboards Service** dialog box appears.

3. On the **New Reporting and Dashboards Service - Step 1 of 3** page, enter the following properties:

Property	Description
Name	Name of the service. The name is not case sensitive and must be unique within the domain. It cannot exceed 128 characters or begin with @. It also cannot contain spaces or the following special characters: ` ~ % ^ * + = { } \ ; ' " / ? . , < >   ! ( ) [ ]
Description	Description of the service. The description cannot exceed 765 characters.
Location	Domain and folder where the service is created. Click <b>Browse</b> to choose a different folder. You can move the service after you create it.
License	License object that allows use of the service.
Node	Node on which the service runs.

4. Click **Next**.

The **New Reporting and Dashboards Service - Step 2 of 3** page appears.

5. Enter the HTTP port number to use for the service.

6. To enable secure communications with the Reporting and Dashboards Service, select **Enable Transport Layer Security (TLS)**.

Enter the following properties to configure secure communication for the service:

Property	Description
HTTPS Port	Port number to use for a secure connection to the service. Use a different port number than the HTTP port number.
Keystore File	Path and file name of the keystore file that contains the private or public key pairs and associated certificates. Required if you use HTTPS connections for the service.
Keystore Password	Plain-text password for the keystore file.

7. Click **Next**.

The **New Reporting and Dashboards Service - Step 3 of 3** page appears.

8. Enter the following properties of the Jaspersoft repository database:

Property	Description
Database Type	The type of the repository database.
Database Username	The database user name for the repository.
Database Password	Password for the Jaspersoft repository database user.
Connection String	<p>The JDBC connection string that the Reporting and Dashboards Service uses to connect to the Jaspersoft repository database. Use the following syntax for the connection string for each supported database:</p> <ul style="list-style-type: none"> <li>- <b>IBM DB2.</b> <code>jdbc:db2://&lt;hostname&gt;:&lt;port&gt;/&lt;databaseName&gt;;driverType=4;fullyMaterializeLobData=true;fullyMaterializeInputStreams=true;progressiveStreaming=2;progressiveLocators=2;currentSchema=&lt;databaseName&gt;;</code></li> <li>- <b>Microsoft SQL Server.</b> <code>jdbc:sqlserver://&lt;hostname&gt;:&lt;port&gt;;databaseName=&lt;databaseName&gt;;SelectMethod=cursor</code></li> </ul> <p><b>Note:</b> When you use an instance name for Microsoft SQL Server, use the following connection string: <code>jdbc:sqlserver://&lt;hostname&gt;;instanceName=&lt;dbInstance&gt;;databaseName=&lt;databaseName&gt;;SelectMethod=cursor</code></p> <ul style="list-style-type: none"> <li>- <b>Oracle.</b> <code>jdbc:oracle:thin:@&lt;hostname&gt;:&lt;port&gt;:&lt;SID&gt;</code></li> </ul> <p><b>Note:</b> When you use a service name for Oracle, use the following connection string: <code>jdbc:oracle:thin:@&lt;hostname&gt;:&lt;port&gt;/&lt;ServiceName&gt;</code></p>

9. Click **Test Connection** to verify that you can connect to the database.
10. Select **No content exists under specified connection string. Create new content**.
11. Click **Finish**.

The domain creates the Reporting and Dashboards Service, enables the service, and then creates content for the Jaspersoft repository in the specified database.

After you create the service through the wizard, you can edit the properties or configure other properties.

## After You Create the Reporting and Dashboards Service

After you create the Reporting and Dashboards Service, you must add reporting sources to view the reports from JasperReports Server.

### Adding a Reporting Source

You can choose the PowerCenter or Metadata Manager repository as data source to view the reports from JasperReports Server.

1. Select the Reporting and Dashboards Service in the Navigator and click **Action > Add Reporting Source**.
2. Select the PowerCenter Reporting Service or Metadata Manager Service that you want to use as the data source.
3. Specify the type of database of the data source.
4. Specify the database driver that the Reporting and Dashboards Service uses to connect to the data source.
5. Specify the JDBC connect string based on the database driver you select.
6. Specify the user name for the data source database.
7. Specify the password corresponding to the data source user.
8. Click **Test Connection** to validate the connection to the data source.

### Assigning License in JasperSoft iReport Designer Professional

After you create a Reporting and Dashboard Service and install Informatica client tools, you must assign a license in JasperSoft iReport Designer Professional on the machine where you installed Informatica client tools.

1. From the Start menu, select **Programs > Informatica <version> > Client > JasperSoft iReport Designer Professional**.  
JasperSoft iReport Designer Professional appears.
2. Select **Help > License Manager**.
3. Click **Install License**.
4. Browse to the following location: `<Informatica Installation Directory>\clients\iReport-Professional`
5. Select `jasperserver.license` file and click **Ok**.



# Part V: Client Installation

This part contains the following chapters:

- [Before You Install the Clients, 210](#)
- [Install the Clients, 212](#)
- [After You Install the Clients, 215](#)
- [Starting Informatica Clients, 217](#)

## CHAPTER 12

# Before You Install the Clients

This chapter includes the following topics:

- [Before You Install the Clients Overview, 210](#)
- [Verify Installation Requirements, 210](#)
- [Verify Third-Party Software Requirements, 211](#)

## Before You Install the Clients Overview

Before you install the Informatica clients on Windows, verify that the minimum system and third-party software requirements are met. If the machine where you install the Informatica clients is not configured correctly, the installation can fail.

## Verify Installation Requirements

Before you install the Informatica clients, verify the installation requirements to run the Informatica client tools are met.

You can install all the Informatica client tools on the same machine or on separate machines. You can also install the clients on multiple machines. The requirements for the Informatica clients depend on the client tools that you install.

Before you install the Informatica clients, verify the following installation requirements:

### **Disk space for the temporary files**

The installer writes temporary files to the hard disk. Verify that you have 1 GB disk space on the machine to support the installation. When the installation completes, the installer deletes the temporary files and releases the disk space.

### **Permissions to install the clients**

Verify that the user account that you use to install the Informatica clients has write permission on the installation directory and Windows registry.

### Minimum system requirements to run the Informatica client tools

The following table lists the minimum system requirements to run the Informatica client tools:

Client	Processor	RAM	Disk Space
PowerCenter Client	1 CPU	512 MB	3 GB
Informatica Developer	1 CPU	512 MB	5 GB

## Verify Third-Party Software Requirements

Before you install the Informatica clients, verify that you installed the third-party software required by the clients.

### PowerCenter Client Requirements

The PowerCenter Client installation includes Mapping Architect for Visio and Mapping Analyst for Excel.

If you plan to use Mapping Architect for Visio, install the following third-party software before you install the PowerCenter Client:

- Microsoft Visio version 2007 or 2010
- Microsoft .NET Framework 4

**Important:** If you do not install the correct version and service pack level of Microsoft .NET Framework, Mapping Architect for Visio will not install properly.

Mapping Analyst for Excel includes an Excel add-in that adds a Metadata menu or ribbon to Microsoft Excel. You can install the add-in only for Excel 2007 or 2010. If you plan to use Mapping Analyst for Excel, install the following third-party software before you install the PowerCenter Client:

- Microsoft Office Excel version 2007 or 2010
- Java version 1.7 or later

### Data Transformation Requirements

If you plan to use Data Processor or Hierarchical-To-Relational transformations, install .NET Framework 4.0 or later before you install the Developer tool.

## CHAPTER 13

# Install the Clients

This chapter includes the following topics:

- [Install the Clients Overview, 212](#)
- [Installing in Graphical Mode, 212](#)
- [Installing in Silent Mode, 213](#)

## Install the Clients Overview

You can install the Informatica clients on Windows in graphical or silent mode.

Complete the pre-installation tasks to prepare for the installation. You can install the Informatica clients on multiple machines.

## Installing in Graphical Mode

You can install the Informatica clients in graphical mode on Windows.

1. Close all other applications.
2. Run `install.bat` from the root directory where you extracted the installer files.  
If you encounter problems when you run the `install.bat` file from the root directory, run the following file:  
`<installer files directory>\client\install.exe`
3. Select **Install Informatica <Version> Clients** and click **Next**.  
The **Installation Pre-requisites** page displays the system requirements. Verify that all installation requirements are met before you continue the installation.
4. Click **Next**.  
On the **Application Client Selection** page, select the Informatica clients you want to install.  
You can install the following Informatica client applications on the same machine:
  - Informatica Developer
  - PowerCenter ClientYou can install multiple clients at the same time.
5. On the **Installation Directory** page, enter the absolute path for the installation directory.

The installation directory must be on the current computer. The maximum length of the path must be less than 260 characters. The directory names in the path must not contain spaces or the following special characters: @|\* \$ # ! % ( ) { } [ ] , ; ' .

**Note:** Informatica recommends using alphanumeric characters in the installation directory path. If you use a special character such as á or €, unexpected results might occur at run time.

6. Click **Next**.
  7. On the **Pre-Installation Summary** page, review the installation information, and click **Install**.  
The installer copies the Informatica client files to the installation directory.  
The **Post-installation Summary** page indicates whether the installation completed successfully.
  8. Click **Done** to close the installer.
- You can view the installation log files to get more information about the tasks performed by the installer.

## Installing in Silent Mode

To install the Informatica clients without user interaction, install in silent mode.

Use a properties file to specify the installation options. The installer reads the file to determine the installation options. You can use silent mode installation to install the Informatica clients on multiple machines on the network or to standardize the installation across machines.

To install in silent mode, complete the following tasks:

1. Configure the installation properties file and specify the installation options in the properties file.
2. Run the installer with the installation properties file.

## Configuring the Properties File

Informatica provides a sample properties file that includes the properties required by the installer. Customize the sample properties file to create a properties file and specify the options for your installation. Then run the silent installation.

The sample `SilentInput.properties` file is stored in the root directory of the DVD or the installer download location.

1. Go to the root of the directory that contains the installation files.
2. Locate the sample `SilentInput.properties` file.
3. Create a backup copy of the `SilentInput.properties` file.
4. Use a text editor to open and modify the values of the properties in the file.

The following table describes the installation properties that you can modify:

Property Name	Description
INSTALL_TYPE	Indicates whether to install or upgrade the Informatica clients. If the value is 0, the Informatica clients are installed in the directory you specify. If the value is 1, the Informatica clients are upgraded. Default is 0.
UPG_BACKUP_DIR	Directory of the previous version of the Informatica client that you want to upgrade.
USER_INSTALL_DIR	Informatica client installation directory.
DXT_COMP	Indicates whether to install Informatica Developer. If the value is 1, the Developer tool will be installed. If the value is 0, the Developer tool will not be installed. Default is 1.
CLIENT_COMP	Indicates whether to install PowerCenter Client. If the value is 1, PowerCenter Client will be installed. If the value is 0, PowerCenter Client will not be installed. Default is 1.

5. Save the properties file.

## Running the Installer

After you configure the properties file, open a command prompt to start the silent installation.

1. Open a command prompt.
2. Go to the root of the directory that contains the installation files.
3. Verify that the directory contains the file `SilentInput.properties` that you edited and resaved.
4. To run the silent installation, run `silentInstall.bat`.

The silent installer runs in the background. The process can take a while. The silent installation is complete when the `Informatica_<Version>_Client_InstallLog.log` file is created in the installation directory.

The silent installation fails if you incorrectly configure the properties file or if the installation directory is not accessible. View the installation log files and correct the errors. Then run the silent installation again.

## CHAPTER 14

# After You Install the Clients

This chapter includes the following topics:

- [Install Languages, 215](#)
- [Configure the Client for a Secure Domain, 215](#)
- [Configure the Developer Tool Workspace Directory, 216](#)

## Install Languages

To view languages other than the system locale and to work with repositories that use a UTF-8 code page, install additional languages on Windows for use with the Informatica clients.

You also must install languages to use the Windows Input Method Editor (IME).

1. Click **Start > Settings > Control Panel**.
2. Click **Regional Options**.
3. Under Language settings for the system, select the languages you want to install.
4. Click **Apply**.

If you change the system locale when you install the language, restart the Windows machine.

## Configure the Client for a Secure Domain

If you enabled secure communication for the Informatica domain when you installed the Informatica services, specify the location of the SSL certificates in the Informatica truststore environment variables.

Set the following environment variables for the truststore information:

### **INFA\_TRUSTSTORE**

Set this variable to the directory that contains the truststore files for the SSL certificates. The directory must contain truststore files named `infa_truststore.jks` and `infa_truststore.pem`.

### **INFA\_TRUSTSTORE\_PASSWORD**

Set this variable to the password for the `infa_truststore.jks` file. The password must be encrypted. Use the command line program `mpasswd` to encrypt the password.

Set the environment variables based on the SSL certificates that you use for the domain.

If you use the default Informatica SSL certificate, you do not need to set the `INFA_TRUSTSTORE` or `INFA_TRUSTSTORE_PASSWORD` environment variable. When you install the Informatica clients, the installer sets the environment variables and installs the default truststore files in the following directory:

`<Informatica installation directory>\clients\shared\security`

If you provide the SSL certificates to use, copy the truststore files to the machine that hosts the client and set the `INFA_TRUSTSTORE` variable to the directory that contains the truststore files. You must have truststore files in JKS and PEM format named `infa_truststore.jks` and `infa_truststore.pem`. You must also set the `INFA_TRUSTSTORE_PASSWORD` variable with the password for the `infa_truststore.jks` file.

## Configure the Developer Tool Workspace Directory

Configure Informatica Developer to write the workspace metadata to the machine where the user is logged in.

1. Go to the following directory: `<Informatica installation directory>\clients\DeveloperClient\configuration\`
2. Locate the `config.ini` file.
3. Create a backup copy of the `config.ini` file.
4. Use a text editor to open the `config.ini` file.
5. Add the `osgi.instance.area.default` variable to the end of the `config.ini` file and set the variable to the directory location where you want to save the workspace metadata. The file path cannot contain non-ANSI characters. Folder names in the workspace directory cannot contain the number sign (#) character. If folder names in the workspace directory contain spaces, enclose the full directory in double quotes.

- If you run Informatica Developer from the local machine, set the variable to the absolute path of the workspace directory:

```
osgi.instance.area.default=<Drive>/<WorkspaceDirectory>
```

or

```
osgi.instance.area.default=<Drive>\\<WorkspaceDirectory>
```

- If you run Informatica Developer from a remote machine, set the variable to the directory location on the local machine:

```
osgi.instance.area.default=\\\\<LocalMachine>/<WorkspaceDirectory>
```

or

```
osgi.instance.area.default=\\\\<LocalMachine>\\<WorkspaceDirectory>
```

The user must have write permission to the local workspace directory.

Informatica Developer writes the workspace metadata to the workspace directory. If you log into Informatica Developer from a local machine, Informatica Developer writes the workspace metadata to the local machine. If the workspace directory does not exist on the machine from which you logged in, Informatica Developer creates the directory when it writes the files.

You can override the workspace directory when you start Informatica Developer.



## CHAPTER 15

# Starting Informatica Clients

This chapter includes the following topics:

- [Starting the Developer Tool, 217](#)
- [Starting the PowerCenter Client, 218](#)
- [Troubleshooting the Client Installation, 218](#)

## Starting the Developer Tool

When you start the Developer tool, you connect to a Model repository. The Model repository stores metadata created in the Developer tool. The Model Repository Service manages the Model repository. Connect to the repository before you create a project.

1. From the Windows Start menu, click **Programs > Informatica[Version] > Client > Developer Client > Launch Informatica Developer**.

The first time you run the Developer tool, the Welcome page displays several icons. The Welcome page does not appear when you run the Developer tool subsequently.

2. Click **Workbench**.

The first time you start the Developer tool, you must select the repository in which to save the objects you create.

3. Click **File > Connect to Repository**.

The **Connect to Repository** dialog box appears.

4. If you have not configured a domain in the Developer tool, click **Configure Domains** to configure a domain.

You must configure a domain to access a Model Repository Service.

5. Click **Add** to add a domain.

The **New Domain** dialog box appears.

6. Enter the domain name, host name, and port number.

7. Click **Finish**.

8. Click **OK**.

9. In the **Connect to Repository** dialog box, click **Browse** and select the Model Repository Service.

10. Click **OK**.

11. Click **Next**.

12. Enter a user name and password.

13. Click **Finish**.

The Developer tool adds the Model repository to the Object Explorer view. When you run the Developer tool the next time, you can connect to the same repository.

## Starting the PowerCenter Client

When you start PowerCenter Client, you connect to a PowerCenter repository.

1. From the Windows Start menu, click **Programs > Informatica[Version] > Client > [Client Tool Name]**.

The first time you run a PowerCenter Client tool, you must add a repository and connect to it.

2. Click **Repository > Add Repository**.

The **Add Repository** dialog box appears.

3. Enter the repository and user name.

4. Click **OK**.

The repository appears in the Navigator.

5. Click **Repository > Connect**.

The Connect to Repository dialog box appears.

6. In the connection settings section, click **Add** to add the domain connection information.

The **Add Domain** dialog box appears.

7. Enter the domain name, gateway host, and gateway port number.

8. Click **OK**.

9. In the **Connect to Repository** dialog box, enter the password for the Administrator user.

10. Select the security domain.

11. Click **Connect**.

After you connect to the repository, you can create objects.

## Troubleshooting the Client Installation

**I installed the PowerCenter Client, but Mapping Architect for Visio does not appear in the Windows Start menu, and the MappingTemplate folder in the client directory is empty.**

You must have the correct version and service pack level of the Microsoft .NET Framework for Mapping Architect for Visio to install properly.

Uninstall PowerCenter Client, install the correct version of the Microsoft .NET Framework, and reinstall PowerCenter Client.

# Part VI: Uninstallation

This part contains the following chapter:

- [Uninstallation, 220](#)

## CHAPTER 16

# Uninstallation

This chapter includes the following topics:

- [Uninstallation Overview, 220](#)
- [Rules and Guidelines for Uninstallation, 221](#)
- [Informatica Server Uninstallation, 221](#)
- [Informatica Clients Uninstallation, 223](#)

## Uninstallation Overview

Uninstall Informatica to remove the Informatica server or clients from a machine.

The Informatica uninstallation process deletes all Informatica files and clears all Informatica configurations from a machine. The uninstallation process does not delete files that are not installed with Informatica. For example, the installation process creates temporary directories. The uninstaller does not keep a record of these directories and therefore cannot delete them. You must manually delete these directories for a clean uninstallation.

When you install the Informatica server or Informatica clients, the installer creates an uninstaller. The uninstaller is stored in the uninstallation directory.

The following table lists the uninstallation directory for each type of installation:

Installation	Uninstallation Directory Name
Informatica Server	<Informatica installation directory>/Uninstaller_Server
Informatica Clients	<Informatica installation directory>/Uninstaller_Client

To uninstall Informatica, use the uninstaller created during the installation. On UNIX, uninstall Informatica from the command line. On Windows, uninstall Informatica from the Windows Start menu or Control Panel.

# Rules and Guidelines for Uninstallation

Use the following rules and guidelines when you uninstall Informatica components:

- The Informatica server uninstallation mode depends on the mode you use to install Informatica server. For example, you install Informatica server in console mode. When you run the uninstaller, it runs in console mode. The Informatica clients uninstallation mode does not depend on the mode you use to install Informatica clients. For example, you install Informatica clients in silent mode. When you run the uninstaller, it can run in graphical or silent mode.
- Uninstalling Informatica does not affect the Informatica repositories. The uninstaller removes the Informatica files. It does not remove repositories from the database. If you need to move the repositories, you can back them up and restore them to another database.
- Uninstalling Informatica does not remove the metadata tables from the domain configuration database. If you install Informatica again using the same domain configuration database and user account, you must manually remove the tables or choose to overwrite the tables. You can use the `infasetup BackupDomain` command to back up the domain configuration database before you overwrite the metadata tables. To remove the metadata tables manually, use the `infasetup DeleteDomain` command before you run the uninstaller.
- Uninstalling Informatica removes all installation files and subdirectories from the Informatica installation directory. Before you uninstall Informatica, stop all Informatica services and processes and verify that all of the files in the installation directory are closed. At the end of the uninstallation process, the uninstaller displays the names of the files and directories that could not be removed.
- The Informatica server installation creates the following folder for the files and libraries required by third party adapters built using the Informatica Development Platform APIs:  
`<Informatica installation directory>/services/shared/extensions`  
Uninstalling the Informatica server deletes this folder and any subfolders created under it. If you have adapter files stored in the `/extensions` folder, back up the folder before you start uninstallation.
- If you perform the uninstallation on a Windows machine that has the services and clients installed, you must back up the ODBC folder before you uninstall. Restore the folder after the uninstallation completes.

## Informatica Server Uninstallation

You can uninstall the Informatica server in graphical mode or silent mode on Windows and in console mode or silent mode on UNIX.

### Uninstalling on Windows

If the Informatica services and clients are installed on the same Windows machine, the clients and the server use the same ODBC folder. If you uninstall the client or the server, the uninstall process also removes the ODBC folder.

1. Before you uninstall the Informatica services or clients, copy the ODBC directory to a temporary directory on your local drive.  
For example, if you are uninstalling the Informatica services, copy the `<Informatica installation directory>\ODBC<version>` directory and its contents to `C:\temp`.
2. Perform the uninstallation.
3. After you uninstall the Informatica services or clients, re-create the ODBC directory path.

4. Copy the ODBC directory from the temporary directory to the re-created directory.

For example, if you uninstalled the Informatica services, copy the ODBC folder and its contents to the Informatica installation directory.

## Uninstalling the Informatica Server in Graphical Mode

If you installed the Informatica server in graphical mode, uninstall the Informatica server in graphical mode.

### Uninstalling the Informatica Server in Graphical Mode on Windows

Before you run the uninstaller, stop all Informatica services and processes and verify that all files in the installation directory are closed. The uninstallation process cannot remove files that are open or are being used by a service or process that is running.

1. Click **Start > Program Files > Informatica [Version] > Server > Uninstaller**.

The **Uninstallation** page appears.

2. Click **Uninstall** to begin the uninstallation.

After the installer deletes all of the Informatica files from the directory, the **Post-Uninstallation Summary** page appears.

3. Click **Done** to close the uninstaller.

After you uninstall the the Informatica server, delete any remaining folders and files from the Informatica installation directory. For example:

- Informatica\_<Version>\_Client\_InstallLog.log file
- Informatica\_<Version>\_Client.log file

Log out of the machine and log back in. Then clear the Informatica-specific CLASSPATH and PATH environment variables.

## Uninstalling the Informatica Server in Console Mode

If you installed the Informatica server in console mode, uninstall the Informatica server in console mode.

### Uninstalling the Informatica Server in Console Mode on UNIX

Before you run the uninstaller, stop all Informatica services and processes and verify that all files in the installation directory are closed. The uninstallation process cannot remove files that are open or are being used by a service or process that is running.

1. Go to the following directory:

```
<Informatica installation directory>/Uninstaller_Server
```

2. Type the following command to run the uninstaller:

```
./uninstaller
```

If you installed the Informatica server in console mode, the uninstaller launches in console mode.

## Uninstalling the Informatica Server in Silent Mode

If you installed the Informatica server in silent mode, uninstall the Informatica server in silent mode.

## Uninstalling the Informatica Server in Silent Mode on UNIX

Before you run the uninstaller, stop all Informatica services and processes and verify that all files in the installation directory are closed. The uninstallation process cannot remove files that are open or are being used by a service or process that is running.

1. Go to the following directory:

```
<Informatica installation directory>/Uninstaller_Server
```

2. Type the following command to run the silent uninstaller:

```
./uninstaller
```

If you installed the Informatica server in silent mode, the uninstaller launches in silent mode. The silent uninstaller runs in the background. The process can take a while. The silent uninstallation fails if the installation directory is not accessible.

After you uninstall the the Informatica server, delete any remaining folders and files from the Informatica installation directory. For example:

- Informatica\_<Version>\_Client\_InstallLog.log file
- Informatica\_<Version>\_Client.log file

## Uninstalling the Informatica Server in Silent Mode on Windows

Before you run the uninstaller, stop all Informatica services and processes and verify that all files in the installation directory are closed. The uninstallation process cannot remove files that are open or are being used by a service or process that is running.

1. Open a command prompt.
2. Go to the following directory:

```
<Informatica installation directory>\Uninstaller_Server
```

3. Run the following file to run the silent uninstallation:

```
SilentUninstall.bat
```

The silent uninstaller runs in the background. The process can take a while. The silent uninstallation fails if the installation directory is not accessible.

After you uninstall the Informatica server, delete any remaining folders and files from the Informatica installation directory. For example:

- Informatica\_<Version>\_Client\_InstallLog.log file
- Informatica\_<Version>\_Client.log file

Log out of the machine and log back in. Then clear the Informatica-specific CLASSPATH and PATH environment variables.

# Informatica Clients Uninstallation

You can uninstall the Informatica clients in graphical mode and silent mode on Windows.

When you uninstall Informatica clients, the installer does not remove the environment variables, INFA\_TRUSTSTORE, that it creates during installation. When you install a later version of Informatica clients, you must edit the environment variable to point to the new value of the SSL certificate.

For more information about setting the truststore environment variables, see [Chapter 14, “After You Install the Clients” on page 215](#).

## Uninstalling on Windows

If the Informatica services and clients are installed on the same Windows machine, the clients and the server use the same ODBC folder. If you uninstall the client or the server, the uninstall process also removes the ODBC folder.

1. Before you uninstall the Informatica services or clients, copy the ODBC directory to a temporary directory on your local drive.

For example, if you are uninstalling the Informatica services, copy the `<Informatica installation directory>\ODBC<version>` directory and its contents to `C:\temp`.

2. Perform the uninstallation.
3. After you uninstall the Informatica services or clients, re-create the ODBC directory path.
4. Copy the ODBC directory from the temporary directory to the re-created directory.

For example, if you uninstalled the Informatica services, copy the ODBC folder and its contents to the Informatica installation directory.

## Uninstalling Informatica Clients in Graphical Mode

If you installed the Informatica clients in graphical mode, uninstall the Informatica clients in graphical mode.

### Uninstalling Informatica Clients in Graphical Mode

1. Click **Start > Program Files > Informatica [Version] > Client > Uninstaller**.

The **Uninstallation** page appears.

2. Click **Next**.

The **Application Client Uninstall Selection** page appears.

3. Select the client applications you want to uninstall and click **Uninstall**.

4. Click **Done** to close the uninstaller.

After the uninstallation is complete, the **Post-Uninstallation Summary** page appears, displaying the results of the uninstallation.

After you uninstall the Informatica clients, delete any remaining folders and files from the Informatica installation directory. For example:

- Informatica\_<Version>\_Client\_InstallLog.log file
- Informatica\_<Version>\_Client.log file

Log out of the machine and log back in. Then clear the Informatica-specific CLASSPATH and PATH environment variables.

## Uninstalling Informatica Clients in Silent Mode

If you installed the Informatica clients in silent mode, uninstall the Informatica clients in silent mode.

### Configuring the Properties File

Informatica provides a sample properties file that includes the properties required by the installer.

Customize the sample properties file to create a properties file and specify the options for your uninstallation. Then run the silent uninstallation.

1. Go to `<Informatica installation directory>/Uninstaller_Client`.



2. Locate the sample `SilentInput.properties` file.
3. Create a backup copy of the `SilentInput.properties` file.
4. Use a text editor to open and modify the values of the properties file.

The following table describes the properties that you can modify:

Property Name	Description
DXT_COMP	Indicates whether to uninstall Informatica Developer. If the value is 1, the Developer tool will be uninstalled. If the value is 0, the Developer tool will not be uninstalled. Default is 1.
CLIENT_COMP	Indicates whether to uninstall PowerCenter Client. If the value is 1, PowerCenter Client will be uninstalled. If the value is 0, PowerCenter Client will not be uninstalled. Default is 1.

5. Save the `SilentInput.properties` file.

## Running the Silent Uninstaller

After you configure the properties file, run the silent uninstallation.

1. Go to `<Informatica installation directory>/Uninstaller_Client`.
2. To run the silent installation, double-click the `uninstaller.bat` or `uninstaller.exe` file.

The silent uninstaller runs in the background. The process can take a while. The silent uninstallation fails if you incorrectly configure the properties file or if the installation directory is not accessible.

After you uninstall the Informatica clients, delete any remaining folders and files from the Informatica installation directory. For example:

- `Informatica_<Version>_Client_InstallLog.log` file
- `Informatica_<Version>_Client.log` file

Log out of the machine and log back in. Then clear the Informatica-specific CLASSPATH and PATH environment variables.

## APPENDIX A

# Starting and Stopping Informatica Services

This appendix includes the following topics:

- [Starting and Stopping Informatica Services Overview, 226](#)
- [Starting and Stopping Informatica on UNIX, 227](#)
- [Starting and Stopping Informatica on Windows, 227](#)
- [Configure the Informatica Windows Service, 228](#)
- [Stopping Informatica in Informatica Administrator, 229](#)
- [Rules and Guidelines for Starting or Stopping Informatica, 229](#)

## Starting and Stopping Informatica Services Overview

On each node where you install Informatica, the installer creates a Windows service or UNIX daemon to run Informatica. When the installation completes successfully, the installer starts the Informatica service on Windows or the Informatica daemon on UNIX.

The Informatica service runs the Service Manager on the node. The Service Manager manages all domain functions and starts application services configured to run on the node. The method you use to start or stop Informatica depends on the operating system. You can use Informatica Administrator to shut down a node. When you shut down a node, you stop Informatica on the node.

You can configure the behavior of the Informatica Windows service.

The Informatica service also runs Informatica Administrator. You use Informatica Administrator to administer the Informatica domain objects and user accounts. Log in to Informatica Administrator to create the user accounts for users of Informatica and to create and configure the application services in the domain.

# Starting and Stopping Informatica on UNIX

On UNIX, run `infaservice.sh` to start and stop the Informatica daemon. By default, `infaservice.sh` is installed in the following directory:

```
<Informatica installation directory>/tomcat/bin
```

1. Go to the directory where `infaservice.sh` is located.
2. At the command prompt, enter the following command to start the daemon:

```
infaservice.sh startup
```

Enter the following command to stop the daemon:

```
infaservice.sh shutdown
```

**Note:** If you use a softlink to specify the location of `infaservice.sh`, set the `INFA_HOME` environment variable to the location of the Informatica installation directory.

# Starting and Stopping Informatica on Windows

You can use the Services window in the Control Panel, the Start menu shortcut, or a command prompt to start or stop the Informatica services.

## Starting or Stopping Informatica from the Start Menu

To start Informatica from the Windows Start menu, click **Programs > Informatica[Version] > Server**. Right-click **Start Informatica Services** and select **Run as Administrator**.

To stop Informatica from the Windows Start menu, click **Programs > Informatica[Version] > Server**. Right-click **Stop Informatica Services** and select **Run as Administrator**.

## Starting or Stopping Informatica from the Control Panel

The procedure to start or stop the Informatica Windows service is the same as for all other Windows services.

1. Open the Windows Control Panel.
2. Select **Administrative Tools**.
3. Right-click **Services** and select **Run as Administrator**.
4. Right-click the Informatica service.
5. If the service is running, click **Stop**.  
If the service is stopped, click **Start**.

## Starting or Stopping Informatica from a Command Prompt

You can run `infaservice.bat` from the command line to start and stop the Informatica services on Windows.

By default, `infaservice.bat` is installed in the following directory:

```
<Informatica installation directory>\tomcat\bin
```

1. Open a command prompt as administrator.

2. Go to the directory where infaservice.bat is located.
3. Enter the following command to start the Informatica services:

```
infaservice.bat startup
```

Enter the following command to stop the Informatica services:

```
infaservice.bat shutdown
```

## Configure the Informatica Windows Service

You can configure the behavior of the Informatica Windows service when the operating system starts or when the service fails. You can also configure the user account that logs in to the service.

### Rules and Guidelines for the User Account

Consider the following rules and guidelines when you configure the user account that logs in to the service:

- If you store files on a network drive, use a system account instead of the Local System account to run the Informatica service.
- If you configure shared storage on a network drive to store files used by the domain or the application services that run on the domain, the user account that runs the Informatica service must have access to the shared location.
- If you want to use the Local System account, verify that the user starting the Informatica service has access to the network location.
- If the user that starts the Informatica service cannot access the shared storage location, service processes on the node fail or the node or domain will not start.
- If you configure a system user account, the user account must have the *Act as operating system* permission. For more information, see the Windows documentation.

### Configuring the Informatica Windows Service

Use the Windows Control Panel to configure the user account that logs in to the Informatica Windows service and to configure the service restart option.

1. Open the Windows Control Panel.
2. Select **Administrative Tools**.
3. Select **Services**.
4. Double-click Informatica <Version>.  
The **Informatica <Version> Properties** dialog box appears.
5. Click the **Log On** tab.
6. Select **This account**.
7. Enter the domain and user name or click **Browse** to locate a system user.
8. Enter and confirm the password for the selected user account.
9. Click the **Recovery** tab. Select the options to restart the Informatica service if the service fails.

For more information about configuring system accounts for services and service restart options on Windows, see the Windows documentation.

# Stopping Informatica in Informatica Administrator

When you shut down a node using Informatica Administrator, you stop the Informatica service on that node.

You can abort the processes that are running or allow them to complete before the service shuts down. If you shut down a node and abort the repository service processes running on the node, you can lose changes that have not yet been written to the repository. If you abort a node running integration service processes, the workflows will abort.

1. Log in to Informatica Administrator.
2. In the Navigator, select the node to shut down.
3. On the Domain tab **Actions** menu, select **Shutdown Node**.

## Rules and Guidelines for Starting or Stopping Informatica

Consider the following rules and guidelines when starting and stopping Informatica on a node:

- When you shut down a node, the node is unavailable to the domain. If you shut down a gateway node and do not have another gateway node in the domain, the domain is unavailable.
- When you start Informatica, verify that the port used by the service on the node is available. For example, if you stop Informatica on a node, verify that the port is not used by any other process on the machine before you restart Informatica. If the port is not available, Informatica will fail to start.
- If you do not use Informatica Administrator to shut down a node, any process running on the node will be aborted. If you want to wait for all processes to complete before shutting down a node, use Informatica Administrator.
- If you have two nodes in a domain with one node configured as a primary node for an application service and the other node configured as a backup node, start Informatica on the primary node before you start the backup node. Otherwise, the application service will run on the backup node and not the primary node.

## APPENDIX B

# Connecting to Databases from Windows

This appendix includes the following topics:

- [Connecting to Databases from Windows Overview, 230](#)
- [Connecting to an IBM DB2 Universal Database from Windows, 231](#)
- [Connecting to an Informix Database from Windows, 231](#)
- [Connecting to Microsoft Access and Microsoft Excel from Windows, 232](#)
- [Connecting to a Microsoft SQL Server Database from Windows, 232](#)
- [Connecting to a Netezza Database from Windows, 234](#)
- [Connecting to an Oracle Database from Windows, 234](#)
- [Connecting to a Sybase ASE Database from Windows, 236](#)
- [Connecting to a Teradata Database from Windows, 237](#)

## Connecting to Databases from Windows Overview

Configure connectivity to enable communication between clients, services, and other components in the domain.

To use native connectivity, you must install and configure the database client software for the database that you want to access. To ensure compatibility between the application service and the database, install a client software that is compatible with the database version and use the appropriate database client libraries. To increase performance, use native connectivity.

The Informatica installation includes DataDirect ODBC drivers. If you have existing ODBC data sources created with an earlier version of the drivers, you must create new ODBC data sources using the new drivers. Configure ODBC connections using the DataDirect ODBC drivers provided by Informatica or third party ODBC drivers that are Level 2 compliant or higher.

The Informatica installation includes DataDirect JDBC drivers. You can use these drivers without performing additional steps. You can also download JDBC Type 4 drivers from third-party vendors to connect to sources and targets. You can use any third-party JDBC driver that is JDBC 3.0 or later.

You must configure a database connection for the following services in the Informatica domain:

- PowerCenter Repository Service
- Model Repository Service

- Reporting Service
- Data Integration Service
- Analyst Service

## Connecting to an IBM DB2 Universal Database from Windows

For native connectivity, install the version of IBM DB2 Client Application Enabler (CAE) appropriate for the IBM DB2 database server version. To ensure compatibility between Informatica and databases, use the appropriate database client libraries.

### Configuring Native Connectivity

You can configure native connectivity to an IBM DB2 database to increase performance.

The following steps provide a guideline for configuring native connectivity. For specific instructions, see the database documentation.

1. Verify that the following environment variable settings have been established by IBM DB2 Client Application Enabler (CAE):
 

```
DB2HOME=C:\IBM\SQLLIB
DB2INSTANCE=DB2
DB2CODEPAGE=1208 (Sometimes required. Use only if you encounter problems. Depends on the locale, you may use other values.)
```
2. Verify that the PATH environment variable includes the IBM DB2 bin directory. For example:
 

```
PATH=C:\WINNT\SYSTEM32;C:\SQLLIB\BIN;...
```
3. Configure the IBM DB2 client to connect to the database that you want to access. To configure the IBM DB2 client:
  - a. Launch the IBM DB2 Configuration Assistant.
  - b. Add the database connection.
  - c. Bind the connection.
4. Run the following command in the IBM DB2 Command Line Processor to verify that you can connect to the IBM DB2 database:
 

```
CONNECT TO <dbalias> USER <username> USING <password>
```
5. If the connection is successful, run the TERMINATE command to disconnect from the database. If the connection fails, see the database documentation.

## Connecting to an Informix Database from Windows

Use ODBC to connect to an Informix database on Windows. Create an ODBC data source by using the DataDirect ODBC drivers installed with Informatica. To ensure compatibility between Informatica and databases, use the appropriate database client libraries.

**Note:** If you use the DataDirect ODBC driver provided by Informatica, you do not need the database client. The ODBC wire protocols do not require the database client software to connect to the database.

## Configuring ODBC Connectivity

You can configure ODBC connectivity to an Informix database.

The following steps provide a guideline for configuring ODBC connectivity. For specific instructions, see the database documentation.

1. Create an ODBC data source using the DataDirect ODBC Wire Protocol driver for Informix provided by Informatica.
2. Verify that you can connect to the Informix database using the ODBC data source.

## Connecting to Microsoft Access and Microsoft Excel from Windows

Configure connectivity to the Informatica components on Windows.

Install Microsoft Access or Excel on the machine where the Data Integration Service and PowerCenter Integration Service processes run. Create an ODBC data source for the Microsoft Access or Excel data you want to access.

## Configuring ODBC Connectivity

You can configure ODBC connectivity to a Microsoft Access or Excel database.

The following steps provide a guideline for configuring ODBC connectivity. For specific instructions, see the database documentation.

1. Create an ODBC data source using the driver provided by Microsoft.
2. To avoid using empty string or nulls, use the reserved words PmNullUser for the user name and PmNullPasswd for the password when you create a database connection.

## Connecting to a Microsoft SQL Server Database from Windows

On Informatica 10.0, you can connect to Microsoft SQL Server database through the ODBC provider type by default.

You can also connect to Microsoft SQL Server database using the OLEDB provider type, but the OLEDB provider type is deprecated. Support for the OLEDB provider type will be dropped in a future release.

## Configuring Native Connectivity

On Informatica 10.0, you can configure native connectivity to the Microsoft SQL Server database by using the ODBC (default) or OLEDB (deprecated) provider types.

If you choose the ODBC provider type, you can enable the Use DSN option to use the DSN configured in the Microsoft ODBC Administrator as the connect string. If you do not enable the Use DSN option, you must specify the server name and database name in the connection properties.



If you choose the OLEDB provider type, you must install the Microsoft SQL Server 2012 Native Client to configure native connectivity to the Microsoft SQL Server database. If you cannot connect to the database, verify that you correctly entered all of the connectivity information.

You can download the Microsoft SQL Server 2012 Native Client from the following Microsoft website:  
<http://www.microsoft.com/en-in/download/details.aspx?id=29065>.

After you upgrade, the Microsoft SQL Server connection is set to the OLEDB provider type by default. It is recommended that you upgrade all your Microsoft SQL Server connections to use the ODBC provider type. You can upgrade all your Microsoft SQL Server connections to the ODBC provider type by using the following commands:

- If you are using PowerCenter, run the following command: `pmrep upgradeSqlServerConnection`
- If you are using the Informatica platform, run the following command: `infacmd.sh isp upgradeSQLSConnection`

For specific connectivity instructions, see the database documentation.

## Rules and Guidelines for Microsoft SQL Server

Consider the following rules and guidelines when you configure ODBC connectivity to a Microsoft SQL Server database:

- If you want to use a Microsoft SQL Server connection without using a Data Source Name (DSN less connection), you must configure the `odbcinst.ini` environment variable.
- If you are using a DSN connection, you must add the entry "EnableQuotedIdentifiers=1" to the ODBC DSN. If you do not add the entry, data preview and mapping run fail.
- You can use the Microsoft SQL Server NTLM authentication on a DSN less Microsoft SQL Server connection on the Microsoft Windows platform.
- If the Microsoft SQL Server table contains a UUID data type and if you are reading data from an SQL table and writing data to a flat file, the data format might not be consistent between the OLE DB and ODBC connection types.
- You cannot use SSL connection on a DSN less connection. If you want to use SSL, you must use the DSN connection. Enable the Use DSN option and configure the SSL options in the `odbc.ini` file.
- If the Microsoft SQL Server uses Kerberos authentication, you must set the `GSSClient` property to point to the Informatica Kerberos libraries. Use the following path and filename: `<Informatica installation directory>/server/bin/libgssapi_krb5.so.2`. Create an entry for the `GSSClient` property in the DSN entries section in `odbc.ini` for a DSN connection or in the SQL Server wire protocol section in `odbcinst.ini` for a connection that does not use DSN.

## Configuring Custom Properties for Microsoft SQL Server

You can configure custom properties for Microsoft SQL Server to improve bulk load performance.

1. Launch the PowerCenter client and connect to Workflow Manager.
2. Open a workflow and select a session that you want to configure.
3. Click the **Config Object** tab.
4. Change the value of the **Default Buffer Block** size to 5 MB. You can also use the following command:  

```
$INFA_HOME/server/bin/.pmrep massupdate -t session_config_property -n "Default buffer block size" -v "5MB" -f $<folderName>
```

To get optimum throughput for a row size of 1 KB, you must set the Buffer Block size to 5 MB.
5. Click the **Properties** tab.

6. Change the **Commit Interval** to 100000 if the session contains a relational target.
7. Set the **DTM Buffer Size**. The optimum DTM Buffer Size is ((10 x Block Buffer size) x number of partitions).

## Connecting to a Netezza Database from Windows

Install and configure ODBC on the machines where the PowerCenter Integration Service process runs and where you install the PowerCenter Client. You must configure connectivity to the following Informatica components on Windows:

- **PowerCenter Integration Service.** Install the Netezza ODBC driver on the machine where the PowerCenter Integration Service process runs. Use the Microsoft ODBC Data Source Administrator to configure ODBC connectivity.
- **PowerCenter Client.** Install the Netezza ODBC driver on each PowerCenter Client machine that accesses the Netezza database. Use the Microsoft ODBC Data Source Administrator to configure ODBC connectivity. Use the Workflow Manager to create a database connection object for the Netezza database.

### Configuring ODBC Connectivity

You can configure ODBC connectivity to a Netezza database.

The following steps provide a guideline for configuring ODBC connectivity. For specific instructions, see the database documentation.

1. Create an ODBC data source for each Netezza database that you want to access.

To create the ODBC data source, use the driver provided by Netezza.

Create a System DSN if you start the Informatica service with a Local System account logon. Create a User DSN if you select the This account log in option to start the Informatica service.

After you create the data source, configure the properties of the data source.

2. Enter a name for the new ODBC data source.
3. Enter the IP address/host name and port number for the Netezza server.
4. Enter the name of the Netezza schema where you plan to create database objects.
5. Configure the path and file name for the ODBC log file.
6. Verify that you can connect to the Netezza database.

You can use the Microsoft ODBC Data Source Administrator to test the connection to the database. To test the connection, select the Netezza data source and click Configure. On the Testing tab, click Test Connection and enter the connection information for the Netezza schema.

## Connecting to an Oracle Database from Windows

For native connectivity, install the version of Oracle client appropriate for the Oracle database server version. To ensure compatibility between Informatica and databases, use the appropriate database client libraries.

You must install compatible versions of the Oracle client and Oracle database server. You must also install the same version of the Oracle client on all machines that require it. To verify compatibility, contact Oracle.

## Configuring Native Connectivity

You can configure native connectivity to an Oracle database to increase performance.

The following steps provide a guideline for configuring native connectivity using Oracle Net Services or Net8. For specific connectivity instructions, see the database documentation.

1. Verify that the Oracle home directory is set.

For example:

```
ORACLE_HOME=C:\Oracle
```

2. Verify that the PATH environment variable includes the Oracle bin directory.

For example, if you install Net8, the path might include the following entry:

```
PATH=C:\ORANT\BIN;
```

3. Configure the Oracle client to connect to the database that you want to access.

Launch SQL\*Net Easy Configuration Utility or edit an existing `tnsnames.ora` file to the home directory and modify it.

**Note:** By default, the `tnsnames.ora` file is stored in the following directory: `<OracleInstallationDir>\network\admin`.

Enter the correct syntax for the Oracle connect string, typically `databasesname.world`. Make sure the SID entered here matches the database server instance ID defined on the Oracle server.

Here is a sample `tnsnames.ora` file. Enter the information for the database.

```
mydatabase.world =
  (DESCRIPTION
    (ADDRESS_LIST =
      (ADDRESS =
        (COMMUNITY = mycompany.world
          (PROTOCOL = TCP)
          (Host = mymachine)
          (Port = 1521)
        )
      )
    )
  (CONNECT_DATA =
    (SID = MYORA7)
    (GLOBAL_NAMES = mydatabase.world)
```

4. Set the NLS\_LANG environment variable to the locale, including language, territory, and character set, you want the database client and server to use with the login.

The value of this variable depends on the configuration. For example, if the value is `american_america.UTF8`, you must set the variable as follows:

```
NLS_LANG=american_america.UTF8;
```

To determine the value of this variable, contact the database administrator.

5. To set the default session time zone when the Data Integration Service reads or writes the Timestamp with Local Time Zone data, specify the ORA\_SDTZ environment variable.

You can set the ORA\_SDTZ environment variable to any of the following values:

- Operating system local time zone ('OS\_TZ')
- Database time zone ('DB\_TZ')
- Absolute offset from UTC (for example, '-05:00')
- Time zone region name (for example, 'America/Los\_Angeles')

You can set the environment variable at the machine where Informatica server runs.

6. If the `tnsnames.ora` file is not in the same location as the Oracle client installation location, set the `TNS_ADMIN` environment variable to the directory where the `tnsnames.ora` file resides.

For example, if the `tnsnames.ora` file is in the `C:\oracle\files` directory, set the variable as follows:

```
TNS_ADMIN= C:\oracle\files
```

7. Verify that you can connect to the Oracle database.

To connect to the database, launch SQL\*Plus and enter the connectivity information. If you fail to connect to the database, verify that you correctly entered all of the connectivity information.

Use the connect string as defined in the `tnsnames.ora` file.

## Connecting to a Sybase ASE Database from Windows

For native connectivity, install the version of Open Client appropriate for your database version. To ensure compatibility between Informatica and databases, use the appropriate database client libraries.

Install an Open Client version that is compatible with the Sybase ASE database server. You must also install the same version of Open Client on the machines hosting the Sybase ASE database and Informatica. To verify compatibility, contact Sybase.

If you want to create, restore, or upgrade a Sybase ASE repository, set *allow nulls by default* to `TRUE` at the database level. Setting this option changes the default null type of the column to null in compliance with the SQL standard.

### Configuring Native Connectivity

You can configure native connectivity to a Sybase ASE database to increase performance.

The following steps provide a guideline for configuring native connectivity. For specific instructions, see the database documentation.

1. Verify that the `SYBASE` environment variable refers to the Sybase ASE directory.

For example:

```
SYBASE=C:\SYBASE
```

2. Verify that the `PATH` environment variable includes the Sybase OCS directory.

For example:

```
PATH=C:\SYBASE\OCS-15_0\BIN;C:\SYBASE\OCS-15_0\DLL
```

3. Configure Sybase Open Client to connect to the database that you want to access.

Use `SQLEDT` to configure the Sybase client, or copy an existing `SQL.INI` file (located in the `%SYBASE%\INI` directory) and make any necessary changes.

Select `NLWNSCK` as the Net-Library driver and include the Sybase ASE server name.

Enter the host name and port number for the Sybase ASE server. If you do not know the host name and port number, check with the system administrator.

4. Verify that you can connect to the Sybase ASE database.

To connect to the database, launch `ISQL` and enter the connectivity information. If you fail to connect to the database, verify that you correctly entered all of the connectivity information.

User names and database names are case sensitive.

# Connecting to a Teradata Database from Windows

Install and configure native client software on the machines where the Data Integration Service and PowerCenter Integration Service process runs and where you install Informatica Developer and the PowerCenter Client. To ensure compatibility between Informatica and databases, use the appropriate database client libraries. You must configure connectivity to the following Informatica components on Windows:

- **Integration Service.** Install the Teradata client, the Teradata ODBC driver, and any other Teradata client software that you might need on the machine where the Data Integration Service and PowerCenter Integration Service run. You must also configure ODBC connectivity.
- **Informatica Developer.** Install the Teradata client, the Teradata ODBC driver, and any other Teradata client software that you might need on each machine that hosts a Developer tool that accesses Teradata. You must also configure ODBC connectivity.
- **PowerCenter Client.** Install the Teradata client, the Teradata ODBC driver, and any other Teradata client software that you might need on each PowerCenter Client machine that accesses Teradata. Use the Workflow Manager to create a database connection object for the Teradata database.

**Note:** Based on a recommendation from Teradata, Informatica uses ODBC to connect to Teradata. ODBC is a native interface for Teradata.

## Configuring ODBC Connectivity

You can configure ODBC connectivity to a Teradata database.

The following steps provide a guideline for configuring ODBC connectivity. For specific instructions, see the database documentation.

1. Create an ODBC data source for each Teradata database that you want to access.  
To create the ODBC data source, use the driver provided by Teradata.  
Create a System DSN if you start the Informatica service with a *Local System account* logon. Create a User DSN if you select the *This account* log in option to start the Informatica service.
2. Enter the name for the new ODBC data source and the name of the Teradata server or its IP address.  
To configure a connection to a single Teradata database, enter the DefaultDatabase name. To create a single connection to the default database, enter the user name and password. To connect to multiple databases, using the same ODBC data source, leave the DefaultDatabase field and the user name and password fields empty.
3. Configure Date Options in the Options dialog box.  
In the Teradata Options dialog box, specify AAA for DateTime Format.
4. Configure Session Mode in the Options dialog box.  
When you create a target data source, choose ANSI session mode. If you choose ANSI session mode, Teradata does not roll back the transaction when it encounters a row error. If you choose Teradata session mode, Teradata rolls back the transaction when it encounters a row error. In Teradata mode, the Integration Service cannot detect the rollback and does not report this in the session log.
5. Verify that you can connect to the Teradata database.  
To test the connection, use a Teradata client program, such as WinDDI, BTEQ, Teradata Administrator, or Teradata SQL Assistant.

## APPENDIX C

# Connecting to Databases from UNIX

This appendix includes the following topics:

- [Connecting to Databases from UNIX Overview, 238](#)
- [Connecting to an IBM DB2 Universal Database from UNIX, 239](#)
- [Connecting to an Informix Database from UNIX, 241](#)
- [Connecting to Microsoft SQL Server from UNIX, 242](#)
- [Connecting to a Netezza Database from UNIX, 244](#)
- [Connecting to an Oracle Database from UNIX, 246](#)
- [Connecting to a Sybase ASE Database from UNIX, 248](#)
- [Connecting to a Teradata Database from UNIX, 250](#)
- [Connecting to an ODBC Data Source, 253](#)
- [Sample odbc.ini File, 255](#)

## Connecting to Databases from UNIX Overview

To use native connectivity, you must install and configure the database client software for the database that you want to access. To ensure compatibility between the application service and the database, install a client software that is compatible with the database version and use the appropriate database client libraries. To increase performance, use native connectivity.

The Informatica installation includes DataDirect ODBC drivers. If you have existing ODBC data sources created with an earlier version of the drivers, you must create new ODBC data sources using the new drivers. Configure ODBC connections using the DataDirect ODBC drivers provided by Informatica or third party ODBC drivers that are Level 2 compliant or higher.

Use the following guidelines when you connect to databases from Linux or UNIX:

- Use native drivers to connect to IBM DB2, Oracle, or Sybase ASE databases.
- You can use ODBC to connect to other sources and targets.

# Connecting to an IBM DB2 Universal Database from UNIX

For native connectivity, install the version of IBM DB2 Client Application Enabler (CAE) appropriate for the IBM DB2 database server version. To ensure compatibility between Informatica and databases, use the appropriate database client libraries.

## Configuring Native Connectivity

You can configure native connectivity to an IBM DB2 database to increase performance.

The following steps provide a guideline for configuring native connectivity. For specific instructions, see the database documentation.

1. To configure connectivity on the machine where the Data Integration Service, PowerCenter Integration Service, or PowerCenter Repository Service process runs, log in to the machine as a user who can start a service process.

2. Set the DB2INSTANCE, INSTHOME, DB2DIR, and PATH environment variables.

The UNIX IBM DB2 software always has an associated user login, often db2admin, which serves as a holder for database configurations. This user holds the instance for DB2.

**DB2INSTANCE.** The name of the instance holder.

Using a Bourne shell:

```
$ DB2INSTANCE=db2admin; export DB2INSTANCE
```

Using a C shell:

```
$ setenv DB2INSTANCE db2admin
```

**INSTHOME.** This is db2admin home directory path.

Using a Bourne shell:

```
$ INSTHOME=~db2admin
```

Using a C shell:

```
$ setenv INSTHOME ~db2admin>
```

**DB2DIR.** Set the variable to point to the IBM DB2 CAE installation directory. For example, if the client is installed in the /opt/IBM/db2/V9.7 directory:

Using a Bourne shell:

```
$ DB2DIR=/opt/IBM/db2/V9.7; export DB2DIR
```

Using a C shell:

```
$ setenv DB2DIR /opt/IBM/db2/V9.7
```

**PATH.** To run the IBM DB2 command line programs, set the variable to include the DB2 bin directory.

Using a Bourne shell:

```
$ PATH=${PATH}:$DB2DIR/bin; export PATH
```

Using a C shell:

```
$ setenv PATH ${PATH}:$DB2DIR/bin
```

3. Set the shared library variable to include the DB2 lib directory.

The IBM DB2 client software contains a number of shared library components that the Data Integration Service, PowerCenter Integration Service, and PowerCenter Repository Service processes load

dynamically. Set the shared library environment variable so that the services can find the shared libraries at run time.

The shared library path must also include the Informatica installation directory (*server\_dir*).

Set the shared library environment variable based on the operating system.

The following table describes the shared library variables for each operating system:

Operating System	Variable
Solaris	LD_LIBRARY_PATH
Linux	LD_LIBRARY_PATH
AIX	LIBPATH
HP-UX	SHLIB_PATH

For example, use the following syntax for Solaris and Linux:

- Using a Bourne shell:

```
$ LD_LIBRARY_PATH=${LD_LIBRARY_PATH}:$HOME/server_dir:$DB2DIR/lib; export
LD_LIBRARY_PATH
```

- Using a C shell:

```
$ setenv LD_LIBRARY_PATH ${LD_LIBRARY_PATH}:$HOME/server_dir:$DB2DIR/lib
```

For AIX:

- Using a Bourne shell:

```
$ LIBPATH=${LIBPATH}:$HOME/server_dir:$DB2DIR/lib; export LIBPATH
```

- Using a C shell:

```
$ setenv LIBPATH ${LIBPATH}:$HOME/server_dir:$DB2DIR/lib
```

For HP-UX:

- Using a Bourne shell:

```
$ SHLIB_PATH=${SHLIB_PATH}:$HOME/server_dir:$DB2DIR/lib; export SHLIB_PATH
```

- Using a C shell:

```
$ setenv SHLIB_PATH ${SHLIB_PATH}:$HOME/server_dir:$DB2DIR/lib
```

- Edit the .cshrc or .profile to include the complete set of shell commands. Save the file and either log out and log in again or run the source command.

Using a Bourne shell:

```
$ source .profile
```

Using a C shell:

```
$ source .cshrc
```

- If the DB2 database resides on the same machine on which the Data Integration Service, PowerCenter Integration Service, or PowerCenter Repository Service process runs, configure the DB2 instance as a remote instance.

Run the following command to verify if there is a remote entry for the database:

```
DB2 LIST DATABASE DIRECTORY
```

The command lists all the databases that the DB2 client can access and their configuration properties. If this command lists an entry for "Directory entry type" of "Remote," skip to step 6.



If the database is not configured as remote, run the following command to verify whether a TCP/IP node is cataloged for the host:

```
DB2 LIST NODE DIRECTORY
```

If the node name is empty, you can create one when you set up a remote database. Use the following command to set up a remote database and, if needed, create a node:

```
db2 CATALOG TCPIP NODE <nodename> REMOTE <hostname_or_address> SERVER <port number>
```

Run the following command to catalog the database:

```
db2 CATALOG DATABASE <dbname> as <dbalias> at NODE <nodename>
```

For more information about these commands, see the database documentation.

6. Verify that you can connect to the DB2 database. Run the DB2 Command Line Processor and run the command:

```
CONNECT TO <dbalias> USER <username> USING <password>
```

If the connection is successful, clean up with the `CONNECT RESET` or `TERMINATE` command.

## Connecting to an Informix Database from UNIX

Use ODBC to connect to an Informix database on UNIX.

### Configuring ODBC Connectivity

You can configure ODBC connectivity to an Informix database.

The following steps provide a guideline for configuring ODBC connectivity. For specific instructions, see the database documentation.

1. Set the `ODBCHOME` environment variable to the ODBC installation directory. For example:

Using a Bourne shell:

```
$ ODBCHOME=<Informatica server home>/ODBC7.1; export ODBCHOME
```

Using a C shell:

```
$ setenv ODBCHOME <Informatica server home>/ODBC7.1
```

2. Set the `ODBCINI` environment variable to the location of the `odbc.ini` file. For example, if the `odbc.ini` file is in the `$ODBCHOME` directory:

Using a Bourne shell:

```
ODBCINI=$ODBCHOME/odbc.ini; export ODBCINI
```

Using a C shell:

```
$ setenv ODBCINI $ODBCHOME/odbc.ini
```

3. Edit the existing `odbc.ini` file in the `$ODBCHOME` directory or copy this `odbc.ini` file to the UNIX home directory and edit it.

```
$ cp $ODBCHOME/odbc.ini $HOME/.odbc.ini
```

4. Add an entry for the Informix data source under the section [ODBC Data Sources] and configure the data source. For example:

```
[Informix Wire Protocol]
Driver=/export/home/Informatica/10.0.0/ODBC7.1/lib/DWifcl27.so
Description=DataDirect 7.1 Informix Wire Protocol
AlternateServers=
ApplicationUsingThreads=1
```

```

CancelDetectInterval=0
ConnectionRetryCount=0
ConnectionRetryDelay=3
Database=<database_name>
HostName=<Informix_host>
LoadBalancing=0
LogonID=
Password=
PortNumber=<Informix_server_port>
ReportCodePageConversionErrors=0
ServerName=<Informix_server>
TrimBlankFromIndexName=1

```

5. Set the PATH and shared library environment variables by executing the script `odbc.sh` or `odbc.csh` in the `$ODBCHOME` directory.

Using a Bourne shell:

```
sh odbc.sh
```

Using a C shell:

```
source odbc.csh
```

6. Verify that you can connect to the Informix database using the ODBC data source. If the connection fails, see the database documentation.

## Connecting to Microsoft SQL Server from UNIX

Use the Microsoft SQL Server connection to connect to a Microsoft SQL Server database from a UNIX machine.

### Configuring Native Connectivity

You must choose ODBC as the provider type while configuring a Microsoft SQL Server connection. The OLEDB provider type is deprecated. Support for the OLEDB provider type will be dropped in a future release.

The server name and database name are retrieved from the connect string if you enable the Use DSN option. The connect string is the DSN configured in the `odbc.ini` file. If you do not enable the Use DSN option, you must specify the server name and database name in the connection properties. If you cannot to connect to the database, verify that you correctly entered all of the connectivity information.

After you upgrade, the Microsoft SQL Server connection is set to the OLEDB provider type by default. It is recommended that you upgrade all your Microsoft SQL Server connections to use the ODBC provider type. You can upgrade all your Microsoft SQL Server connections to the ODBC provider type by using the following commands:

- If you are using PowerCenter, run the following command: `pmrep upgradeSqlServerConnection`
- If you are using the Informatica platform, run the following command: `infacmd.sh isp upgradeSQLSConnection`

After you run the upgrade command, you must set the environment variable on each machine that hosts the Developer tool and on the machine that hosts Informatica services in the following format:

```
ODBCINST=<INFA_HOME>/ODBC7.1/odbcinst.ini
```

After you set the environment variable, you must restart the node that hosts the Informatica services.

For specific connectivity instructions, see the database documentation.

## Rules and Guidelines for Microsoft SQL Server

Consider the following rules and guidelines when you configure ODBC connectivity to a Microsoft SQL Server database:

- If you want to use a Microsoft SQL Server connection without using a Data Source Name (DSN less connection), you must configure the `odbcinst.ini` environment variable.
- If you are using a DSN connection, you must add the entry "EnableQuotedIdentifiers=1" to the ODBC DSN. If you do not add the entry, data preview and mapping run fail.
- You can use the Microsoft SQL Server NTLM authentication on a DSN less Microsoft SQL Server connection on the Microsoft Windows platform.
- If the Microsoft SQL Server table contains a UUID data type and if you are reading data from an SQL table and writing data to a flat file, the data format might not be consistent between the OLE DB and ODBC connection types.
- You cannot use SSL connection on a DSN less connection. If you want to use SSL, you must use the DSN connection. Enable the Use DSN option and configure the SSL options in the `odbc.ini` file.
- If the Microsoft SQL Server uses Kerberos authentication, you must set the `GSSClient` property to point to the Informatica Kerberos libraries. Use the following path and filename: `<Informatica installation directory>/server/bin/libgssapi_krb5.so.2`. Create an entry for the `GSSClient` property in the DSN entries section in `odbc.ini` for a DSN connection or in the SQL Server wire protocol section in `odbcinst.ini` for a connection that does not use DSN.

## Configuring SSL Authentication through ODBC

You can configure SSL authentication for Microsoft SQL Server through ODBC using the DataDirect New SQL Server Wire Protocol driver.

1. Open the `odbc.ini` file and add an entry for the ODBC data source and DataDirect New SQL Server Wire Protocol driver under the section [ODBC Data Sources].
2. Add the attributes in the `odbc.ini` file for configuring SSL.

The following table lists the attributes that you must add to the `odbc.ini` file when you configure SSL authentication:

Attribute	Description
EncryptionMethod	The method that the driver uses to encrypt the data sent between the driver and the database server. Set the value to 1 to encrypt data using SSL.
ValidateServerCertificate	Determines whether the driver validates the certificate sent by the database server when SSL encryption is enabled. Set the value to 1 for the driver to validate the server certificate.
TrustStore	The location and name of the trust store file. The trust store file contains a list of Certificate Authorities (CAs) that the driver uses for SSL server authentication.
TrustStorePassword	The password to access the contents of the trust store file.
HostNameInCertificate	Optional. The host name that is established by the SSL administrator for the driver to validate the host name contained in the certificate.

## Configuring Custom Properties for Microsoft SQL Server

You can configure custom properties for Microsoft SQL Server to improve bulk load performance.

1. Launch the PowerCenter client and connect to Workflow Manager.
2. Open a workflow and select a session that you want to configure.
3. Click the **Config Object** tab.
4. Change the value of the **Default Buffer Block** size to 5 MB. You can also use the following command:  

```
$INFA_HOME/server/bin/./pmrep massupdate -t session_config_property -n "Default buffer block size" -v "5MB" -f ${folderName}
```

To get optimum throughput for a row size of 1 KB, you must set the Buffer Block size to 5 MB.
5. Click the **Properties** tab.
6. Change the **Commit Interval** to 100000 if the session contains a relational target.
7. Set the **DTM Buffer Size**. The optimum DTM Buffer Size is ((10 x Block Buffer size) x number of partitions).

## Connecting to a Netezza Database from UNIX

Install and configure Netezza ODBC driver on the machine where the PowerCenter Integration Service process runs. Use the DataDirect Driver Manager in the DataDirect driver package shipped with the Informatica product to configure the Netezza data source details in the `odbc.ini` file.

### Configuring ODBC Connectivity

You can configure ODBC connectivity to a Netezza database.

The following steps provide a guideline for configuring ODBC connectivity. For specific instructions, see the database documentation.

1. To configure connectivity for the integration service process, log in to the machine as a user who can start a service process.
2. Set the `ODBCHOME`, `NZ_ODBC_INI_PATH`, and `PATH` environment variables.

**ODBCHOME.** Set the variable to the ODBC installation directory. For example:

Using a Bourne shell:

```
$ ODBCHOME=<Informatica server home>/ODBC7.1; export ODBCHOME
```

Using a C shell:

```
$ setenv ODBCHOME =<Informatica server home>/ODBC7.1
```

**PATH.** Set the variable to the `ODBCHOME/bin` directory. For example:

Using a Bourne shell:

```
PATH="${PATH}:${ODBCHOME}/bin"
```

Using a C shell:

```
$ setenv PATH ${PATH}:${ODBCHOME}/bin
```

**NZ\_ODBC\_INI\_PATH.** Set the variable to point to the directory that contains the `odbc.ini` file. For example, if the `odbc.ini` file is in the `$ODBCHOME` directory:

Using a Bourne shell:

```
NZ_ODBC_INI_PATH=$ODBCHOME; export NZ_ODBC_INI_PATH
```

Using a C shell:

```
$ setenv NZ_ODBC_INI_PATH $ODBCHOME
```

3. Set the shared library environment variable.

The shared library path must contain the ODBC libraries. It must also include the Informatica services installation directory (`server_dir`).

Set the shared library environment variable based on the operating system. Set the Netezza library folder to `<NetezzaInstallationDir>/lib64`.

The following table describes the shared library variables for each operating system:

Operating System	Variable
Solaris	LD_LIBRARY_PATH
Linux	LD_LIBRARY_PATH
AIX	LIBPATH
HP-UX	SHLIB_PATH

For example, use the following syntax for Solaris and Linux:

- Using a Bourne shell:

```
$ LD_LIBRARY_PATH="{LD_LIBRARY_PATH}:$HOME/server_dir:$ODBCHOME/  
lib:<NetezzaInstallationDir>/lib64"  
export LD_LIBRARY_PATH
```

- Using a C shell:

```
$ setenv LD_LIBRARY_PATH "{LD_LIBRARY_PATH}:$HOME/server_dir:$ODBCHOME/  
lib:<NetezzaInstallationDir>/lib64"
```

For AIX

- Using a Bourne shell:

```
$ LIBPATH=${LIBPATH}:$HOME/server_dir:$ODBCHOME/lib:<NetezzaInstallationDir>/  
lib64; export LIBPATH
```

- Using a C shell:

```
$ setenv LIBPATH ${LIBPATH}:$HOME/server_dir:$ODBCHOME/  
lib:<NetezzaInstallationDir>/lib64
```

For HP-UX

- Using a Bourne shell:

```
$ SHLIB_PATH=${SHLIB_PATH}:$HOME/server_dir:$ODBCHOME/  
lib:<NetezzaInstallationDir>/lib64; export SHLIB_PATH
```

- Using a C shell:

```
$ setenv SHLIB_PATH ${SHLIB_PATH}:$HOME/server_dir:$ODBCHOME/  
lib:<NetezzaInstallationDir>/lib64
```

4. Edit the existing `odbc.ini` file or copy the `odbc.ini` file to the home directory and edit it.

This file exists in `$ODBCHOME` directory.

```
$ cp $ODBCHOME/odbc.ini $HOME/.odbc.ini
```

Add an entry for the Netezza data source under the section [ODBC Data Sources] and configure the data source.

For example:

```
[NZSQL]
Driver = /export/home/appsga/thirdparty/netezza/lib64/libnzodbc.so
Description = NetezzaSQL ODBC
Servername = netezza1.informatica.com
Port = 5480
Database = infa
Username = admin
Password = password
Debuglogging = true
StripCRLF = false
PreFetch = 256
Protocol = 7.0
ReadOnly = false
ShowSystemTables = false
Socket = 16384
DateFormat = 1
TranslationDLL =
TranslationName =
TranslationOption =
NumericAsChar = false
```

For more information about Netezza connectivity, see the Netezza ODBC driver documentation.

5. Verify that the last entry in the `odbc.ini` file is `InstallDir` and set it to the ODBC installation directory.

For example:

```
InstallDir=<Informatica install directory>/<ODBCHOME directory>
```

6. Edit the `.cshrc` or `.profile` file to include the complete set of shell commands.
7. Restart the Informatica services.

## Connecting to an Oracle Database from UNIX

For native connectivity, install the version of Oracle client appropriate for the Oracle database server version. To ensure compatibility between Informatica and databases, use the appropriate database client libraries.

You must install compatible versions of the Oracle client and Oracle database server. You must also install the same version of the Oracle client on all machines that require it. To verify compatibility, contact Oracle.

### Configuring Native Connectivity

You can configure native connectivity to an Oracle database to increase performance.

The following steps provide a guideline for configuring native connectivity through Oracle Net Services or Net8. For specific instructions, see the database documentation.

1. To configure connectivity for the Data Integration Service, PowerCenter Integration Service, or PowerCenter Repository Service process, log in to the machine as a user who can start the server process.
2. Set the `ORACLE_HOME`, `NLS_LANG`, `TNS_ADMIN`, and `PATH` environment variables.

**ORACLE\_HOME.** Set the variable to the Oracle client installation directory. For example, if the client is installed in the `/HOME2/oracle` directory, set the variable as follows:

Using a Bourne shell:

```
$ ORACLE_HOME=/HOME2/oracle; export ORACLE_HOME
```

Using a C shell:

```
$ setenv ORACLE_HOME /HOME2/oracle
```

**NLS\_LANG.** Set the variable to the locale (language, territory, and character set) you want the database client and server to use with the login. The value of this variable depends on the configuration. For example, if the value is `american_america.UTF8`, set the variable as follows:

Using a Bourne shell:

```
$ NLS_LANG=american_america.UTF8; export NLS_LANG
```

Using a C shell:

```
$ NLS_LANG american_america.UTF8
```

To determine the value of this variable, contact the administrator.

**ORA\_SDTZ.** To set the default session time zone when the Data Integration Service reads or writes the Timestamp with Local Time Zone data, specify the `ORA_SDTZ` environment variable.

You can set the `ORA_SDTZ` environment variable to any of the following values:

- Operating system local time zone ('OS\_TZ')
- Database time zone ('DB\_TZ')
- Absolute offset from UTC (for example, '-05:00')
- Time zone region name (for example, 'America/Los\_Angeles')

You can set the environment variable at the machine where Informatica server runs.

**TNS\_ADMIN.** If the `tnsnames.ora` file is not in the same location as the Oracle client installation location, set the `TNS_ADMIN` environment variable to the directory where the `tnsnames.ora` file resides. For example, if the file is in the `/HOME2/oracle/files` directory, set the variable as follows:

Using a Bourne shell:

```
$ TNS_ADMIN=$HOME2/oracle/files; export TNS_ADMIN
```

Using a C shell:

```
$ setenv TNS_ADMIN=$HOME2/oracle/files
```

**Note:** By default, the `tnsnames.ora` file is stored in the following directory: `$ORACLE_HOME/network/admin`.

**PATH.** To run the Oracle command line programs, set the variable to include the Oracle bin directory.

Using a Bourne shell:

```
$ PATH=${PATH}:$ORACLE_HOME/bin; export PATH
```

Using a C shell:

```
$ setenv PATH ${PATH}:ORACLE_HOME/bin
```

### 3. Set the shared library environment variable.

The Oracle client software contains a number of shared library components that the Data Integration Service, PowerCenter Integration Service, and PowerCenter Repository Service processes load dynamically. To locate the shared libraries during run time, set the shared library environment variable.

The shared library path must also include the Informatica installation directory (`server_dir`).

Set the shared library environment variable to `LD_LIBRARY_PATH`.

For example, use the following syntax:

- Using a Bourne shell:

```
$ LD_LIBRARY_PATH=${LD_LIBRARY_PATH}:$HOME/server_dir:$ORACLE_HOME/lib; export
LD_LIBRARY_PATH
```

- Using a C shell:

```
$ setenv LD_LIBRARY_PATH ${LD_LIBRARY_PATH}:$HOME/server_dir:$ORACLE_HOME/lib
```

4. Edit the `.cshrc` or `.profile` to include the complete set of shell commands. Save the file and either log out and log in again, or run the source command.

Using a Bourne shell:

```
$ source .profile
```

Using a C shell:

```
$ source .cshrc
```

5. Verify that the Oracle client is configured to access the database.

Use the SQL\*Net Easy Configuration Utility or copy an existing `tnsnames.ora` file to the home directory and modify it.

The `tnsnames.ora` file is stored in the following directory: `$ORACLE_HOME/network/admin`.

Enter the correct syntax for the Oracle connect string, typically `databasesname.world`.

Here is a sample `tnsnames.ora` file. Enter the information for the database.

```
mydatabase.world =
  (DESCRIPTION
    (ADDRESS_LIST =
      (ADDRESS =
        (COMMUNITY = mycompany.world
          (PROTOCOL = TCP)
          (Host = mymachine)
          (Port = 1521)
        )
      )
    )
  (CONNECT_DATA =
    (SID = MYORA7)
    (GLOBAL_NAMES = mydatabase.world)
  )
```

6. Verify that you can connect to the Oracle database.

To connect to the Oracle database, launch SQL\*Plus and enter the connectivity information. If you fail to connect to the database, verify that you correctly entered all of the connectivity information.

Enter the user name and connect string as defined in the `tnsnames.ora` file.

## Connecting to a Sybase ASE Database from UNIX

For native connectivity, install the version of Open Client appropriate for your database version. To ensure compatibility between Informatica and databases, use the appropriate database client libraries.

Install an Open Client version that is compatible with the Sybase ASE database server. You must also install the same version of Open Client on the machines hosting the Sybase ASE database and Informatica. To verify compatibility, contact Sybase.

If you want to create, restore, or upgrade a Sybase ASE repository, set *allow nulls by default* to TRUE at the database level. Setting this option changes the default null type of the column to null in compliance with the SQL standard.



## Configuring Native Connectivity

You can configure native connectivity to a Sybase ASE database to increase performance.

The following steps provide a guideline for configuring native connectivity. For specific instructions, see the database documentation.

1. To configure connectivity to the Data Integration Service, PowerCenter Integration Service, or PowerCenter Repository Service process, log in to the machine as a user who can start the server process.
2. Set the SYBASE and PATH environment variables.

**SYBASE.** Set the variable to the Sybase Open Client installation directory. For example if the client is installed in the /usr/sybase directory:

Using a Bourne shell:

```
$ SYBASE=/usr/sybase; export SYBASE
```

Using a C shell:

```
$ setenv SYBASE /usr/sybase
```

**PATH.** To run the Sybase command line programs, set the variable to include the Sybase OCS bin directory.

Using a Bourne shell:

```
$ PATH=${PATH}:/usr/sybase/OCS-15_0/bin; export PATH
```

Using a C shell:

```
$ setenv PATH ${PATH}:/usr/sybase/OCS-15_0/bin
```

3. Set the shared library environment variable.

The Sybase Open Client software contains a number of shared library components that the Data Integration Service, PowerCenter Integration Service, and PowerCenter Repository Service processes load dynamically. Set the shared library environment variable so that the services can find the shared libraries at run time.

The shared library path must also include the installation directory of the Informatica services (*server\_dir*).

Set the shared library environment variable based on the operating system.

The following table describes the shared library variables for each operating system.

Operating System	Variable
Solaris	LD_LIBRARY_PATH
Linux	LD_LIBRARY_PATH
AIX	LIBPATH
HP-UX	SHLIB_PATH

For example, use the following syntax for Solaris and Linux:

- Using a Bourne shell:

```
$ LD_LIBRARY_PATH=${LD_LIBRARY_PATH}:$HOME/server_dir:$SYBASE/OCS-15_0/lib;  
$SYBASE/OCS-15_0/lib3p;$SYBASE/OCS-15_0/lib3p64; export LD_LIBRARY_PATH
```

- Using a C shell:

```
$ setenv LD_LIBRARY_PATH ${LD_LIBRARY_PATH}:%HOME/server_dir:%SYBASE/OCS-15_0/lib;
%SYBASE/OCS-15_0/lib3p;%SYBASE/OCS-15_0/lib3p64;
```

For AIX

- Using a Bourne shell:

```
$ LIBPATH=${LIBPATH}:%HOME/server_dir:%SYBASE/OCS-15_0/lib;%SYBASE/OCS-15_0/lib3p;
%SYBASE/OCS-15_0/lib3p64; export LIBPATH
```

- Using a C shell:

```
$ setenv LIBPATH ${LIBPATH}:%HOME/server_dir:%SYBASE/OCS-15_0/lib;%SYBASE/
OCS-15_0/lib3p;%SYBASE/OCS-15_0/lib3p64;
```

For HP-UX

- Using a Bourne shell:

```
$ SHLIB_PATH=${SHLIB_PATH}:%HOME/server_dir:%SYBASE/OCS-15_0/lib;%SYBASE/
OCS-15_0/lib3p;%SYBASE/OCS-15_0/lib3p64; export SHLIB_PATH
```

- Using a C shell:

```
$ setenv SHLIB_PATH ${SHLIB_PATH}:%HOME/server_dir:%SYBASE/OCS-15_0/lib;%SYBASE/
OCS-15_0/lib3p;%SYBASE/OCS-15_0/lib3p64;
```

4. Edit the .cshrc or .profile to include the complete set of shell commands. Save the file and either log out and log in again, or run the source command.

Using a Bourne shell:

```
$ source .profile
```

Using a C shell:

```
$ source .cshrc
```

5. Verify the Sybase ASE server name in the Sybase interfaces file stored in the %SYBASE directory.
6. Verify that you can connect to the Sybase ASE database.

To connect to the Sybase ASE database, launch ISQL and enter the connectivity information. If you fail to connect to the database, verify that you correctly entered all of the connectivity information.

User names and database names are case sensitive.

## Connecting to a Teradata Database from UNIX

Install and configure native client software on the machines where the Data Integration Service or PowerCenter Integration Service process runs. To ensure compatibility between Informatica and databases, use the appropriate database client libraries.

Install the Teradata client, the Teradata ODBC driver, and any other Teradata client software that you might need on the machine where the Data Integration Service or PowerCenter Integration Service runs. You must also configure ODBC connectivity.

**Note:** Based on a recommendation from Teradata, Informatica uses ODBC to connect to Teradata. ODBC is a native interface for Teradata.

## Configuring ODBC Connectivity

You can configure ODBC connectivity to a Teradata database.

The following steps provide a guideline for configuring ODBC connectivity. For specific instructions, see the database documentation.

1. To configure connectivity for the integration service process, log in to the machine as a user who can start a service process.
2. Set the `TERADATA_HOME`, `ODBCHOME`, and `PATH` environment variables.

**TERADATA\_HOME.** Set the variable to the Teradata driver installation directory. The defaults are as follows:

Using a Bourne shell:

```
$ TERADATA_HOME=/opt/teradata/client/<version>; export TERADATA_HOME
```

Using a C shell:

```
$ setenv TERADATA_HOME /opt/teradata/client/<version>
```

**ODBCHOME.** Set the variable to the ODBC installation directory. For example:

Using a Bourne shell:

```
$ ODBCHOME=$INFA_HOME/ODBC<version>; export ODBCHOME
```

Using a C shell:

```
$ setenv ODBCHOME $INFA_HOME/ODBC<version>
```

**PATH.** To run the `ddtestlib` utility, to verify that the DataDirect ODBC driver manager can load the driver files, set the variable as follows:

Using a Bourne shell:

```
PATH="${PATH}:%ODBCHOME/bin:$TERADATA_HOME/bin"
```

Using a C shell:

```
$ setenv PATH ${PATH}:%ODBCHOME/bin:$TERADATA_HOME/bin
```

3. Set the shared library environment variable.

The Teradata software contains multiple shared library components that the integration service process loads dynamically. Set the shared library environment variable so that the services can find the shared libraries at run time.

The shared library path must also include installation directory of the Informatica service (*server\_dir*).

Set the shared library environment variable based on the operating system.

The following table describes the shared library variables for each operating system:

Operating System	Variable
Solaris	LD_LIBRARY_PATH
Linux	LD_LIBRARY_PATH
AIX	LIBPATH
HP-UX	SHLIB_PATH

For example, use the following syntax for Solaris and Linux:

- Using a Bourne shell:

```
$ LD_LIBRARY_PATH="${LD_LIBRARY_PATH}:%HOME/server_dir:%ODBCHOME/lib:
$TERADATA_HOME/lib64:%TERADATA_HOME/odbc_64/lib";

export LD_LIBRARY_PATH
```

- Using a C shell:

```
$ setenv LD_LIBRARY_PATH "${LD_LIBRARY_PATH}:%HOME/server_dir:%ODBCHOME/lib:
$TERADATA_HOME/lib64:
$TERADATA_HOME/odbc_64/lib"
```

For AIX

- Using a Bourne shell:

```
$ LIBPATH=${LIBPATH}:%HOME/server_dir:%ODBCHOME/lib:%TERADATA_HOME/
lib64:%TERADATA_HOME/odbc_64/lib; export LIBPATH
```

- Using a C shell:

```
$ setenv LIBPATH ${LIBPATH}:%HOME/server_dir:%ODBCHOME/lib:%TERADATA_HOME/
lib64:
$TERADATA_HOME/odbc_64/lib
```

For HP-UX

- Using a Bourne shell:

```
$ SHLIB_PATH=${SHLIB_PATH}:%HOME/server_dir:%ODBCHOME/lib:%TERADATA_HOME/
lib64:%TERADATA_HOME/odbc_64/lib; export SHLIB_PATH
```

- Using a C shell:

```
$ setenv SHLIB_PATH ${SHLIB_PATH}:%HOME/server_dir:%ODBCHOME/lib:%TERADATA_HOME/
lib64:
$TERADATA_HOME/odbc_64/lib
```

4. Edit the existing `odbc.ini` file or copy the `odbc.ini` file to the home directory and edit it.

This file exists in `%ODBCHOME` directory.

```
$ cp %ODBCHOME/odbc.ini %HOME/.odbc.ini
```

Add an entry for the Teradata data source under the section [ODBC Data Sources] and configure the data source.

For example:

```
MY_TERADATA_SOURCE=Teradata Driver
[MY_TERADATA_SOURCE]
Driver=/u01/app/teradata/td-tuf611/odbc/drivers/tdata.so
Description=NCR 3600 running Teradata V1R5.2
DBCName=208.199.59.208
DateTimeFormat=AAA
SessionMode=ANSI
DefaultDatabase=
Username=
Password=
```

5. Set the `DateTimeFormat` to `AAA` in the Teradata data ODBC configuration.
6. Optionally, set the `SessionMode` to `ANSI`. When you use `ANSI` session mode, Teradata does not roll back the transaction when it encounters a row error.

If you choose Teradata session mode, Teradata rolls back the transaction when it encounters a row error. In Teradata mode, the integration service process cannot detect the rollback, and does not report this in the session log.

7. To configure connection to a single Teradata database, enter the DefaultDatabase name. To create a single connection to the default database, enter the user name and password. To connect to multiple databases, using the same ODBC DSN, leave the DefaultDatabase field empty.

For more information about Teradata connectivity, see the Teradata ODBC driver documentation.

8. Verify that the last entry in the `odbc.ini` is `InstallDir` and set it to the odbc installation directory.

For example:

```
InstallDir=<Informatica installation directory>/ODBC<version>
```

9. Edit the `.cshrc` or `.profile` to include the complete set of shell commands.
10. Save the file and either log out and log in again, or run the source command.

Using a Bourne shell:

```
$ source .profile
```

Using a C shell:

```
$ source .cshrc
```

11. For each data source you use, make a note of the file name under the `Driver=<parameter>` in the data source entry in `odbc.ini`. Use the `ddtestlib` utility to verify that the DataDirect ODBC driver manager can load the driver file.

For example, if you have the driver entry:

```
Driver=/u01/app/teradata/td-tuf611/odbc/drivers/tdata.so
```

run the following command:

```
ddtestlib /u01/app/teradata/td-tuf611/odbc/drivers/tdata.so
```

12. Test the connection using BTEQ or another Teradata client tool.

## Connecting to an ODBC Data Source

Install and configure native client software on the machine where the Data Integration Service, PowerCenter Integration Service, and PowerCenter Repository Service run. Also install and configure any underlying client access software required by the ODBC driver. To ensure compatibility between Informatica and the databases, use the appropriate database client libraries.

The Informatica installation includes DataDirect ODBC drivers. If the `odbc.ini` file contains connections that use earlier versions of the ODBC driver, update the connection information to use the new drivers. Use the System DSN to specify an ODBC data source on Windows.

1. On the machine where the application service runs, log in as a user who can start a service process.
2. Set the `ODBCHOME` and `PATH` environment variables.

**ODBCHOME.** Set to the DataDirect ODBC installation directory. For example, if the install directory is `/export/home/Informatica/10.0.0/ODBC7.1`.

Using a Bourne shell:

```
$ ODBCHOME=/export/home/Informatica/10.0.0/ODBC7.1; export ODBCHOME
```

Using a C shell:

```
$ setenv ODBCHOME /export/home/Informatica/10.0.0/ODBC7.1
```

**PATH.** To run the ODBC command line programs, like `ddtestlib`, set the variable to include the odbc bin directory.

Using a Bourne shell:

```
$ PATH=${PATH}:$ODBCHOME/bin; export PATH
```

Using a C shell:

```
$ setenv PATH ${PATH}:$ODBCHOME/bin
```

Run the *ddtestlib* utility to verify that the DataDirect ODBC driver manager can load the driver files.

3. Set the shared library environment variable.

The ODBC software contains a number of shared library components that the service processes load dynamically. Set the shared library environment variable so that the services can find the shared libraries at run time.

The shared library path must also include the Informatica installation directory (*server\_dir*).

Set the shared library environment variable based on the operating system.

The following table describes the shared library variables for each operating system:

Operating System	Variable
Solaris	LD_LIBRARY_PATH
Linux	LD_LIBRARY_PATH
AIX	LIBPATH
HP-UX	SHLIB_PATH

For example, use the following syntax for Solaris and Linux:

- Using a Bourne shell:

```
$ LD_LIBRARY_PATH=${LD_LIBRARY_PATH}:$HOME/server_dir:$ODBCHOME/lib; export LD_LIBRARY_PATH
```

- Using a C shell:

```
$ setenv LD_LIBRARY_PATH $HOME/server_dir:$ODBCHOME:${LD_LIBRARY_PATH}
```

For AIX

- Using a Bourne shell:

```
$ LIBPATH=${LIBPATH}:$HOME/server_dir:$ODBCHOME/lib; export LIBPATH
```

- Using a C shell:

```
$ setenv LIBPATH ${LIBPATH}:$HOME/server_dir:$ODBCHOME/lib
```

For HP-UX

- Using a Bourne shell:

```
$ SHLIB_PATH=${SHLIB_PATH}:$HOME/server_dir:$ODBCHOME/lib; export SHLIB_PATH
```

- Using a C shell:

```
$ setenv SHLIB_PATH ${SHLIB_PATH}:$HOME/server_dir:$ODBCHOME/lib
```

4. Edit the existing *odbc.ini* file or copy the *odbc.ini* file to the home directory and edit it.

This file exists in *\$ODBCHOME* directory.

```
$ cp $ODBCHOME/odbc.ini $HOME/.odbc.ini
```

Add an entry for the ODBC data source under the section [ODBC Data Sources] and configure the data source.

For example:

```
MY_MSSQLSERVER_ODBC_SOURCE=<Driver name or data source description>
[MY_MSSQLSERVER_ODBC_SOURCE]
Driver=<path to ODBC drivers>
Description=DataDirect 7.1 SQL Server Wire Protocol
Database=<SQLServer_database_name>
LogonID=<username>
Password=<password>
Address=<TCP/IP address>,<port number>
QuoteId=No
AnsiNPW=No
ApplicationsUsingThreads=1
```

This file might already exist if you have configured one or more ODBC data sources.

5. Verify that the last entry in the `odbc.ini` is `InstallDir` and set it to the `odbc` installation directory.

For example:

```
InstallDir=/export/home/Informatica/10.0.0/ODBC7.1
```

6. If you use the `odbc.ini` file in the home directory, set the `ODBCINI` environment variable.

Using a Bourne shell:

```
$ ODBCINI=/HOME/.odbc.ini; export ODBCINI
```

Using a C shell:

```
$ setenv ODBCINI $HOME/.odbc.ini
```

7. Edit the `.cshrc` or `.profile` to include the complete set of shell commands. Save the file and either log out and log in again, or run the `source` command.

Using a Bourne shell:

```
$ source .profile
```

Using a C shell:

```
$ source .cshrc
```

8. Use the `ddtestlib` utility to verify that the DataDirect ODBC driver manager can load the driver file you specified for the data source in the `odbc.ini` file.

For example, if you have the driver entry:

```
Driver = /export/home/Informatica/10.0.0/ODBC7.1/lib/DWxxxxnn.so
```

run the following command:

```
ddtestlib /export/home/Informatica/10.0.0/ODBC7.1/lib/DWxxxxnn.so
```

9. Install and configure any underlying client access software needed by the ODBC driver.

**Note:** While some ODBC drivers are self-contained and have all information inside the `.odbc.ini` file, most are not. For example, if you want to use an ODBC driver to access Sybase IQ, you must install the Sybase IQ network client software and set the appropriate environment variables.

To use the Informatica ODBC drivers (`DWxxxxnn.so`), manually set the `PATH` and shared library path environment variables. Alternatively, run the `odbc.sh` or `odbc.csh` script in the `$ODBCHOME` folder. This script will set the required `PATH` and shared library path environment variables for the ODBC drivers provided by Informatica.

## Sample odbc.ini File

The following sample shows the entries for the ODBC drivers in the `ODBC.ini` file:

```
[ODBC Data Sources]
SQL Server Legacy Wire Protocol=DataDirect 7.1 SQL Server Legacy Wire Protocol
```

```

DB2 Wire Protocol=DataDirect 7.1 DB2 Wire Protocol
Informix Wire Protocol=DataDirect 7.1 Informix Wire Protocol
Oracle Wire Protocol=DataDirect 7.1 Oracle Wire Protocol
Sybase Wire Protocol=DataDirect 7.1 Sybase Wire Protocol
SQL Server Wire Protocol=DataDirect 7.1 SQL Server Wire Protocol
MySQL Wire Protocol=DataDirect 7.1 MySQL Wire Protocol
PostgreSQL Wire Protocol=DataDirect 7.1 PostgreSQL Wire Protocol
Greenplum Wire Protocol=DataDirect 7.1 Greenplum Wire Protocol

[ODBC]
IANAAppCodePage=4
InstallDir=/<Informatica installation directory>/ODBC7.1
Trace=0
TraceFile=odbctrace.out
TraceDll=/<Informatica installation directory>/ODBC7.1/lib/DWtrc27.so

[DB2 Wire Protocol]
Driver=/<Informatica installation directory>/ODBC7.1/lib/DWdb227.so
Description=DataDirect 7.1 DB2 Wire Protocol
AccountingInfo=
AddStringToCreateTable=
AlternateID=
AlternateServers=
ApplicationName=
ApplicationUsingThreads=1
AuthenticationMethod=0
BulkBinaryThreshold=32
BulkCharacterThreshold=-1
BulkLoadBatchSize=1024
BulkLoadFieldDelimiter=
BulkLoadRecordDelimiter=
CatalogSchema=
CharsetFor65535=0
ClientHostName=
ClientUser=
#Collection applies to z/OS and iSeries only
Collection=
ConcurrentAccessResolution=0
ConnectionReset=0
ConnectionRetryCount=0
ConnectionRetryDelay=3
CurrentFuncPath=
#Database applies to DB2 UDB only
Database=<database_name>
DefaultIsolationLevel=1
DynamicSections=1000
EnableBulkLoad=0
EncryptionMethod=0
FailoverGranularity=0
FailoverMode=0
FailoverPreconnect=0
GrantAuthid=PUBLIC
GrantExecute=1
GSSClient=native
HostNameInCertificate=
IpAddress=<DB2_server_host>
KeyPassword=
KeyStore=
KeyStorePassword=
LoadBalanceTimeout=0
LoadBalancing=0
#Location applies to z/OS and iSeries only
Location=<location_name>
LogonID=
MaxPoolSize=100
MinPoolSize=0
Password=
PackageCollection=NULLID
PackageNamePrefix=DD
PackageOwner=
Pooling=0

```



```

ProgramID=
QueryTimeout=0
ReportCodePageConversionErrors=0
TcpPort=50000
TrustStore=
TrustStorePassword=
UseCurrentSchema=0
ValidateServerCertificate=1
WithHold=1
XMLDescribeType=-10

[Informix Wire Protocol]
Driver=/<Informatica installation directory>/ODBC7.1/lib/DWifcl27.so
Description=DataDirect 7.1 Informix Wire Protocol
AlternateServers=
ApplicationUsingThreads=1
CancelDetectInterval=0
ConnectionRetryCount=0
ConnectionRetryDelay=3
Database=<database_name>
HostName=<Informix_host>
LoadBalancing=0
LogonID=
Password=
PortNumber=<Informix_server_port>
ServerName=<Informix_server>
TrimBlankFromIndexName=1
UseDelimitedIdentifiers=0

[Oracle Wire Protocol]
Driver=/<Informatica installation directory>/ODBC7.1/lib/DWora27.so
Description=DataDirect 7.1 Oracle Wire Protocol
AlternateServers=
ApplicationUsingThreads=1
AccountingInfo=
Action=
ApplicationName=
ArraySize=60000
AuthenticationMethod=1
BulkBinaryThreshold=32
BulkCharacterThreshold=-1
BulkLoadBatchSize=1024
BulkLoadFieldDelimiter=
BulkLoadRecordDelimiter=
CachedCursorLimit=32
CachedDescLimit=0
CatalogIncludesSynonyms=1
CatalogOptions=0
ClientHostName=
ClientID=
ClientUser=
ConnectionReset=0
ConnectionRetryCount=0
ConnectionRetryDelay=3
DataIntegrityLevel=0
DataIntegrityTypes=MD5,SHA1
DefaultLongDataBuffLen=1024
DescribeAtPrepare=0
EditionName=
EnableBulkLoad=0
EnableDescribeParam=0
EnableNcharSupport=0
EnableScrollableCursors=1
EnableStaticCursorsForLongData=0
EnableTimestampWithTimeZone=0
EncryptionLevel=0
EncryptionMethod=0
EncryptionTypes=AES128,AES192,AES256,DES,3DES112,3DES168,RC4_40,RC4_56,RC4_128,
RC4_256
FailoverGranularity=0
FailoverMode=0

```

```

FailoverPreconnect=0
FetchTSWTZasTimestamp=0
GSSClient=native
HostName=<Oracle_server>
HostNameInCertificate=
InitializationString=
KeyPassword=
KeyStore=
KeyStorePassword=
LoadBalanceTimeout=0
LoadBalancing=0
LocalTimeZoneOffset=
LockTimeOut=-1
LoginTimeout=15
LogonID=
MaxPoolSize=100
MinPoolSize=0
Module=
Password=
Pooling=0
PortNumber=<Oracle_server_port>
ProcedureRetResults=0
ProgramID=
QueryTimeout=0
ReportCodePageConversionErrors=0
ReportRecycleBin=0
ServerName=<server_name in tnsnames.ora>
ServerType=0
ServiceName=
SID=<Oracle_System_Identifier>
TimestampEscapeMapping=0
TNSNamesFile=<tnsnames.ora_filename>
TrustStore=
TrustStorePassword=
UseCurrentSchema=1
ValidateServerCertificate=1
WireProtocolMode=2

[Sybase Wire Protocol]
Driver=<Informatica installation directory>/ODBC7.1/lib/DWase27.so
Description=DataDirect 7.1 Sybase Wire Protocol
AlternateServers=
ApplicationName=
ApplicationUsingThreads=1
ArraySize=50
AuthenticationMethod=0
BulkBinaryThreshold=32
BulkCharacterThreshold=-1
BulkLoadBatchSize=1024
BulkLoadFieldDelimiter=
BulkLoadRecordDelimiter=
Charset=
ConnectionReset=0
ConnectionRetryCount=0
ConnectionRetryDelay=3
CursorCacheSize=1
Database=<database_name>
DefaultLongDataBuffLen=1024
EnableBulkLoad=0
EnableDescribeParam=0
EnableQuotedIdentifiers=0
EncryptionMethod=0
FailoverGranularity=0
FailoverMode=0
FailoverPreconnect=0
GSSClient=native
HostNameInCertificate=
InitializationString=
Language=
LoadBalancing=0
LoadBalanceTimeout=0

```

```

LoginTimeout=15
LogonID=
MaxPoolSize=100
MinPoolSize=0
NetworkAddress=<Sybase_host,Sybase_server_port>
OptimizePrepare=1
PacketSize=0
Password=
Pooling=0
QueryTimeout=0
RaiseErrorPositionBehavior=0
ReportCodePageConversionErrors=0
SelectMethod=0
ServicePrincipalName=
TruncateTimeTypeFractions=0
TrustStore=
TrustStorePassword=
ValidateServerCertificate=1
WorkStationID=

[SQL Server Wire Protocol]
Driver=/<Informatica installation directory>/ODBC7.1/lib/DWsqls27.so
Description=DataDirect 7.1 SQL Server Wire Protocol
AlternateServers=
AlwaysReportTriggerResults=0
AnsiNFW=1
ApplicationName=
ApplicationUsingThreads=1
AuthenticationMethod=1
BulkBinaryThreshold=32
BulkCharacterThreshold=-1
BulkLoadBatchSize=1024
BulkLoadOptions=2
ConnectionReset=0
ConnectionRetryCount=0
ConnectionRetryDelay=3
Database=<database_name>
EnableBulkLoad=0
EnableQuotedIdentifiers=0
EncryptionMethod=0
FailoverGranularity=0
FailoverMode=0
FailoverPreconnect=0
FetchTSWTZasTimestamp=0
FetchTWFSasTime=1
GSSClient=native
HostName=<SQL_Server_host>
HostNameInCertificate=
InitializationString=
Language=
LoadBalanceTimeout=0
LoadBalancing=0
LoginTimeout=15
LogonID=
MaxPoolSize=100
MinPoolSize=0
PacketSize=-1
Password=
Pooling=0
PortNumber=<SQL_Server_server_port>
QueryTimeout=0
ReportCodePageConversionErrors=0
SnapshotSerializable=0
TrustStore=
TrustStorePassword=
ValidateServerCertificate=1
WorkStationID=
XML Describe Type=-10

[MySQL Wire Protocol]
Driver=/<Informatica installation directory>/ODBC7.1/lib/DWmysql27.so

```

```

Description=DataDirect 7.1 MySQL Wire Protocol
AlternateServers=
ApplicationUsingThreads=1
ConnectionReset=0
ConnectionRetryCount=0
ConnectionRetryDelay=3
Database=<database_name>
DefaultLongDataBuffLen=1024
EnableDescribeParam=0
EncryptionMethod=0
FailoverGranularity=0
FailoverMode=0
FailoverPreconnect=0
HostName=<MySQL_host>
HostNameInCertificate=
InteractiveClient=0
LicenseNotice=You must purchase commercially licensed MySQL database software or
a MySQL Enterprise subscription in order to use the DataDirect Connect for ODBC
for MySQL Enterprise driver with MySQL software.
KeyStore=
KeyStorePassword=
LoadBalanceTimeout=0
LoadBalancing=0
LogonID=
LoginTimeout=15
MaxPoolSize=100
MinPoolSize=0
Password=
Pooling=0
PortNumber=<MySQL_server_port>
QueryTimeout=0
ReportCodepageConversionErrors=0
TreatBinaryAsChar=0
TrustStore=
TrustStorePassword=
ValidateServerCertificate=1

[PostgreSQL Wire Protocol]
Driver=/<Informatica installation directory>/ODBC7.1/lib/DWpsql27.so
Description=DataDirect 7.1 PostgreSQL Wire Protocol
AlternateServers=
ApplicationUsingThreads=1
ConnectionReset=0
ConnectionRetryCount=0
ConnectionRetryDelay=3
Database=<database_name>
DefaultLongDataBuffLen=2048
EnableDescribeParam=1
EncryptionMethod=0
ExtendedColumnMetadata=0
FailoverGranularity=0
FailoverMode=0
FailoverPreconnect=0
FetchTSWTZasTimestamp=0
FetchTWFSasTime=0
HostName=<PostgreSQL_host>
HostNameInCertificate=
InitializationString=
KeyPassword=
KeyStore=
KeyStorePassword=
LoadBalanceTimeout=0
LoadBalancing=0
LoginTimeout=15
LogonID=
MaxPoolSize=100
MinPoolSize=0
Password=
Pooling=0
PortNumber=<PostgreSQL_server_port>
QueryTimeout=0

```

```

ReportCodepageConversionErrors=0
TransactionErrorBehavior=1
TrustStore=
TrustStorePassword=
ValidateServerCertificate=1
XMLDescribeType=-10

[Greenplum Wire Protocol]
Driver=/<Informatica installation directory>/ODBC7.1/lib/DWgplm27.so
Description=DataDirect 7.1 Greenplum Wire Protocol
AlternateServers=
ApplicationUsingThreads=1
ConnectionReset=0
ConnectionRetryCount=0
ConnectionRetryDelay=3
Database=<database_name>
DefaultLongDataBuffLen=2048
EnableDescribeParam=0
EnableKeysetCursors=0
EncryptionMethod=0
ExtendedColumnMetadata=0
FailoverGranularity=0
FailoverMode=0
FailoverPreconnect=0
FetchTSWTZasTimestamp=0
FetchTWFSasTime=0
HostName=<Greenplum_host>
InitializationString=
KeyPassword=
KeysetCursorOptions=0
KeyStore=
KeyStorePassword=
LoadBalanceTimeout=0
LoadBalancing=0
LoginTimeout=15
LogonID=
MaxPoolSize=100
MinPoolSize=0
Password=
Pooling=0
PortNumber=<Greenplum_server_port>
QueryTimeout=0
ReportCodepageConversionErrors=0
TransactionErrorBehavior=1
XMLDescribeType=-10

[SQL Server Legacy Wire Protocol]
Driver=/<Informatica installation directory>/ODBC7.1/lib/DWmsss27.so
Description=DataDirect 7.1 SQL Server Legacy Wire Protocol
Address=<SQLServer_host, SQLServer_server_port>
AlternateServers=
AnsiNPW=Yes
ConnectionRetryCount=0
ConnectionRetryDelay=3
Database=<database_name>
FetchTSWTZasTimestamp=0
FetchTWFSasTime=0
LoadBalancing=0
LogonID=
Password=
QuotedId=No
ReportCodepageConversionErrors=0
SnapshotSerializable=0

```

## APPENDIX D

# Updating the DynamicSections Parameter of a DB2 Database

This appendix includes the following topics:

- [DynamicSections Parameter Overview, 262](#)
- [Updating the DynamicSections Parameter, 262](#)

## DynamicSections Parameter Overview

IBM DB2 packages contain the SQL statements to be executed on the database server. The DynamicSections parameter of a DB2 database determines the maximum number of executable statements that the database driver can have in a package. You can raise the value of the DynamicSections parameter to allow a larger number of executable statements in a DB2 package. To modify the DynamicSections parameter, connect to the database using a system administrator user account with BINDADD authority.

## Updating the DynamicSections Parameter

Use the DataDirect Connect for JDBC utility to raise the value of the DynamicSections parameter in the DB2 database.

To use the DataDirect Connect for JDBC utility to update the DynamicSections parameter, complete the following tasks:

- Download and install the DataDirect Connect for JDBC utility.
- Run the Test for JDBC tool.

## Downloading and Installing the DataDirect Connect for JDBC Utility

Download the DataDirect Connect for JDBC utility from the DataDirect download web site to a machine that has access to the DB2 database server. Extract the contents of the utility file and run the installer.

1. Go to the DataDirect download site:  
<http://www.datadirect.com/support/product-documentation/downloads>
2. Choose the Connect for JDBC driver for an IBM DB2 data source.

3. Register to download the DataDirect Connect for JDBC Utility.
4. Download the utility to a machine that has access to the DB2 database server.
5. Extract the contents of the utility file to a temporary directory.
6. In the directory where you extracted the file, run the installer.

The installation program creates a folder named testforjdbc in the installation directory.

## Running the Test for JDBC Tool

After you install the DataDirect Connect for JDBC Utility, run the Test for JDBC tool to connect to the DB2 database. You must use a system administrator user account with the BINDADD authority to connect to the database.

1. In the DB2 database, set up a system administrator user account with the BINDADD authority.
2. In the directory where you installed the DataDirect Connect for JDBC Utility, run the Test for JDBC tool.  
On Windows, run testforjdbc.bat. On UNIX, run testforjdbc.sh.

3. On the Test for JDBC Tool window, click Press Here to Continue.

4. Click Connection > Connect to DB.

5. In the Database field, enter the following text:

```
jdbc:datadirect:db2://  
HostName:PortNumber;databaseName=DatabaseName;CreateDefaultPackage=TRUE;ReplacePackage=TRUE;DynamicSections=3000
```

*HostName* is the name of the machine hosting the DB2 database server.

*PortNumber* is the port number of the database.

*DatabaseName* is the name of the DB2 database.

6. In the User Name and Password fields, enter the system administrator user name and password you use to connect to the DB2 database.
7. Click Connect, and then close the window.

## APPENDIX E

# Split Domain Configuration for Metadata Manager

This appendix includes the following topics:

- [Split Domain Configuration for Metadata Manager Overview, 264](#)
- [Split Domain Example, 265](#)
- [Application Services Configuration, 266](#)
- [Product Installation for a Split Domain, 266](#)

## Split Domain Configuration for Metadata Manager Overview

In a split domain, the application services associated with the primary components of your product bundle run in one domain, and the application services associated with Metadata Manager run in a separate, secondary domain. You can create each domain on the same machine or on separate machines.

For example, your product bundle includes PowerCenter and Metadata Manager. In a split domain, the application services that you use to perform data integration operations with PowerCenter run in the primary domain. Therefore, the primary domain contains a PowerCenter Repository Service and a PowerCenter Integration Service.

The application services that you use to perform metadata extraction with Metadata Manager run in the secondary domain. Therefore, the secondary domain contains a Metadata Manager Service. It also contains a separate PowerCenter Repository Service and PowerCenter Integration Service that support metadata extraction operations but are not used for data integration operations.

When you create a split domain, you must duplicate some repositories. For example, you must create a separate domain configuration repository in each domain. If your product bundle includes PowerCenter and Metadata Manager, you must also create a separate PowerCenter repository in each domain. You must create each repository in a separate database schema.

**Note:** Your license might limit the application services that you can duplicate and the product components that you run in each domain. For example, if your product bundle includes PowerCenter and Metadata Manager, you cannot run data integration operations in both domains. For questions about configuring a split domain without violating your license agreement, contact your Informatica products representative.

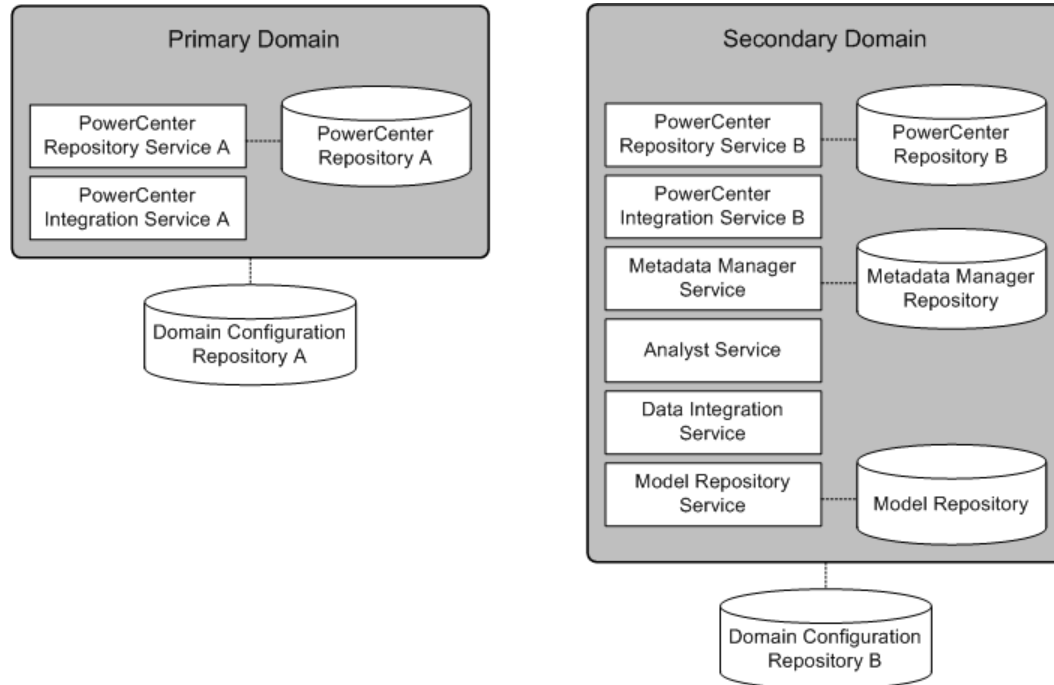


# Split Domain Example

Configure a split domain when you use Metadata Manager and want to be able to upgrade Metadata Manager without upgrading other components in your product bundle.

For example, your product bundle includes PowerCenter, Metadata Manager, and Informatica Analyst (Analyst tool). You use PowerCenter for data integration. You use Metadata Manager for metadata extraction and data lineage. You use the Analyst tool to create and maintain business glossaries.

The following image shows the configuration for each domain:



In this configuration, all data integration operations are performed in the primary domain. The PowerCenter services in the secondary domain support the Metadata Manager workflows that extract metadata and load it into the Metadata Manager repository. You cannot use the PowerCenter services in the secondary domain for data integration. The Analyst Service, Data Integration Service, and Model Repository Service in the secondary domain support business glossary creation and maintenance. You cannot use these services for data integration.

# Application Services Configuration

When you configure a split domain for Metadata Manager, the application services that you create might go in one domain or in both domains.

The following table lists the application services that you can configure and the domains in which you configure them:

Services	Domains
Analyst Service, Data Integration Service, Model Repository Service	Configure these services in the following domains: <ul style="list-style-type: none"><li>- Primary domain when you use these services for data integration.</li><li>- Secondary domain when you do not perform data integration operations, but you use business glossaries or run data lineage on scorecards.</li><li>- Both domains when you perform data integration in the primary domain and use business glossaries in the secondary domain.</li></ul> <b>Note:</b> You cannot perform data integration in the secondary domain, and you cannot create business glossaries in the primary domain.
Content Management Service, Search Service	Configure these services in the same domain as the Data Integration Service and Model Repository Service.
Metadata Manager Service	Configure this service in the secondary domain.
PowerCenter Integration Service, PowerCenter Repository Service	Configure these services in both domains. <b>Note:</b> In the secondary domain, you cannot use these services for data integration.
Reporting Service	Configure this service in the following domains: <ul style="list-style-type: none"><li>- Primary domain when you use PowerCenter as the reporting source.</li><li>- Secondary domain when you use Metadata Manager as the reporting source.</li><li>- Both domains when you use both PowerCenter and Metadata Manager as reporting sources.</li></ul>
Reporting and Dashboards Service	Configure this service in the following domains: <ul style="list-style-type: none"><li>- Primary domain when you use JasperReports to run PowerCenter reports.</li><li>- Secondary domain when you use JasperReports to run Metadata Manager reports.</li><li>- Both domains when you run both PowerCenter and Metadata Manager reports.</li></ul>
Web Services Hub	Configure this service in the primary domain.

## Product Installation for a Split Domain

When you configure a split domain, you run the Informatica services installer each time you create a domain. When you create a domain, you configure the user authentication method and security protocol and create the domain configuration repository. You then create the required users and groups in the domain.

You can create the domains on one machine or on two different machines. If you create the domains on one machine, you must avoid possible port, node name, and directory conflicts.

When you install Informatica services, you specify the user authentication method and security protocol for the domain. Each domain can have a different user authentication method and different security protocol. However, it is easier to maintain the domains when the user authentication methods and security protocols are identical.

During installation, you create the domain configuration repository. You must create each domain configuration repository in a separate database schema with different user accounts. The repositories can be in the same database instance.

You might have to duplicate some users or groups across domain configuration repositories. For example, if a user creates PowerCenter mappings in the primary domain and uses Metadata Manager for data lineage in the secondary domain, the user must exist in the domain configuration repository in both domains.

## Split Domain Pre-Installation Tasks

Before you install Informatica services in a split domain, verify your product license and create the required database user accounts and schemas.

Perform the following tasks:

- Verify that your license agreement allows you to duplicate the required application services.
- Verify that your license agreement supports the machine configuration that you want to implement, either on one machine or on two machines.
- If you need a different license file for each domain, verify that you have both license files.
- Create an additional database user account for the domain configuration repository of each domain.
- Create separate database schemas for the two domain configuration repositories and for other duplicated repositories.

## Single Machine Rules and Guidelines

If you create both domains on one machine, there are rules and guidelines that you must consider.

Consider the following rules and guidelines:

- The machine must have enough RAM and disk space to meet the requirements of two installations.
- The installation directory for each domain must be unique.

For example: C:\Informatica\10.0.0\_PC and C:\Informatica\10.0.0\_MM.

- The name of each domain must be unique.
- You must verify that there are no port conflicts.

For example, if you accept the default node port as 6005 in the primary domain, you must specify a different node port in the secondary domain.

- On Windows, you might have to start one of the Windows services manually.

When the domains are of the same major and minor version but different hotfixes, the names of the Informatica services are identical. Therefore, Windows starts only one instance of the Informatica services when the operating system starts. To start the other instance, run the following command at the command prompt:

```
<Informatica services installation directory>\tomcat\bin\infaservice.bat startup
```

## APPENDIX F

# Installation and Configuration Checklist

This appendix includes the following topics:

- [Installation Checklist Overview, 268](#)
- [Plan the Domain, 268](#)
- [Prepare Databases for the Informatica Domain, 269](#)
- [Prepare for Kerberos Authentication, 270](#)
- [Before You Install the Services on Windows, 271](#)
- [Before You Install the Services on UNIX, 271](#)
- [Informatica Services Installation, 272](#)
- [Complete the Domain Configuration, 272](#)
- [Prepare to Create the Application Services, 273](#)
- [Create the Application Services, 273](#)
- [Before You Install the Clients, 274](#)
- [Install the Clients, 274](#)
- [After You Install the Clients, 275](#)

## Installation Checklist Overview

The installation and configuration checklist summarizes the tasks that you must perform to complete an installation.

## Plan the Domain

To plan the domain, perform the following tasks:

- ☐ Plan the application services that will run in the domain. You must also plan for the associated services that connect to the application service and the relational databases that are required to create the application service.

- ☐ Decide whether to create one domain or a split domain. You might want to configure a split domain so that you can upgrade Metadata Manager without having to upgrade the primary components of your installation bundle at the same time.
- ☐ Plan for the following application services based on the license key generated for your organization:
  - Analyst Service
  - Content Management Service
  - Data Integration Service
  - Metadata Manager Service
  - Model Repository Service
  - PowerCenter Integration Service
  - PowerCenter Repository Service
  - Reporting Service
  - Reporting and Dashboards Service
  - Search Service
  - Web Services Hub
- ☐ Verify that your machine meets the minimum system requirements to install the Informatica services.
- ☐ Verify that you have enough available disk space on the machine to support the installation.
- ☐ Verify that the port numbers to use for application service processes are available on the machines where you install the Informatica services.
- ☐ Verify that the database server has adequate disk space for the domain configuration repository and for the other databases required by the application services.
- ☐ Verify that the nodes in the domain have adequate hardware for the Service Manager and the application services that run on the nodes.
- ☐ Record information about the domain, nodes, and application services that you plan to create.

#### RELATED TOPICS:

- [“Plan the Domain” on page 20](#)

## Prepare Databases for the Informatica Domain

To prepare the databases for the Informatica domain, perform the following tasks:

- ☐ Set up a database and user account for the domain configuration repository and for the repository databases associated with the application services.
- ☐ Verify the database requirements for the databases that you need:
  - Domain configuration repository. Stores configuration and user information in a domain configuration repository.
  - Data Analyzer repository. Stores metadata for schemas, metrics and attributes, queries, reports, user profiles, and other objects for the Reporting Service.

- Data object cache database. Stores cached logical data objects and virtual tables for the Data Integration Service.
  - Jaspersoft repository. Stores reports, data sources, and metadata corresponding to the data sources that the Reporting and Dashboards Service uses.
  - Metadata Manager repository. Stores the Metadata Manager warehouse and models.
  - Model repository. Stores data and metadata corresponding to Informatica services and clients.
  - PowerCenter repository. Stores a collection of database tables that contain metadata.
  - Profiling warehouse. Stores profiling and scorecard results.
  - Reference data warehouse. Stores the data values for reference table objects that you define in a Model repository.
  - Workflow database. Stores run-time metadata for workflows.
- ☐ Install the database clients on the machine where each service runs based on the databases that the service accesses.
- ☐ Configure database client environment variables on the machines that run the following services:
- Data Integration Service
  - PowerCenter Integration Service
  - PowerCenter Repository Service

#### RELATED TOPICS:

- [“ Prepare Databases for the Informatica Domain ” on page 51](#)

## Prepare for Kerberos Authentication

To prepare for Kerberos authentication, perform the following tasks:

- ☐ Setup the Kerberos configuration file.
- ☐ Perform the following tasks to generate the service principal and keytab file name format:
  - Set the service principal to the node level or the process level based on your requirements.
  - Run the Informatica Kerberos SPN Format Generator.
- ☐ Review the SPN and keytab format text file to ensure that there are no errors.
- ☐ Create the service principal names and keytab files.

## RELATED TOPICS:

- [“Prepare for Kerberos Authentication Setup” on page 72](#)

# Before You Install the Services on Windows

Before you install the services on Windows, perform the following tasks:

- ☐ Read the Informatica Release Notes for updates to the installation and upgrade process.
- ☐ Review the patch requirements to verify that the machine has the required operating system patches and libraries.
- ☐ Back up the Data Transformation files that were created in a previous version.
- ☐ Review the environment variables you must configure to work with the Informatica installation.
- ☐ Create a system user account to perform the installation and to run the Informatica service.
- ☐ Set up keystore and truststore files if you want to configure secure communication for the domain and set up a secure connection to web client applications.
- ☐ Extract the installer files.
- ☐ Verify the license key.
- ☐ Run the Pre-installation (i10Pi) System Check Tool to verify whether the machine meets the system requirements for installation.

## RELATED TOPICS:

- [“Before You Install the Services on Windows” on page 83](#)

# Before You Install the Services on UNIX

Before you install the services on UNIX, perform the following tasks:

- ☐ Read the Informatica Release Notes for updates to the installation and upgrade process.
- ☐ Review the patch requirements to verify that the machine has the required operating system patches and libraries.
- ☐ Install the Java Development Kit when you install Informatica on AIX, HP-UX, or zLinux.
- ☐ Back up the Data Transformation files that were created in a previous version.
- ☐ Review the environment variables you must configure to work with the Informatica installation.
- ☐ Create a system user account to perform the installation and to run the Informatica service.
- ☐ Set up keystore and truststore files if you want to configure secure communication for the domain and set up a secure connection to web client applications.
- ☐ Verify that the operating system meets the file descriptor requirement.

- ☐ Configure POSIX asynchronous I/O on any node where you want to run a PowerCenter Integration Service, when you install Informatica on IBM AIX.
- ☐ Extract the installer files.
- ☐ Verify the license key.
- ☐ Run the Pre-installation (i10Pi) System Check Tool to verify whether the machine meets the system requirements for installation.

#### RELATED TOPICS:

- [“Before You Install the Services on UNIX” on page 92](#)

## Informatica Services Installation

Use the Informatica server installer to install the Informatica services on a Windows or UNIX machine. You can install the Informatica services on multiple machines to create multiple nodes.

#### RELATED TOPICS:

- [“Informatica Services Installation” on page 103](#)

## Complete the Domain Configuration

To complete the domain configuration after you install the Informatica services, perform the following tasks:

- ☐ Perform the following tasks to ensure the locale settings and code page compatibility:
  - Verify that the domain configuration database is compatible with the code pages of the application services that you create in the domain.
  - Verify that the locale settings on machines that access the Administrator tool and the Informatica client tools is compatible with the code pages of repositories in the domain.
  - Configure the locale environment variables on UNIX.
- ☐ Configure the following environment variables:
  - Informatica environment variables to store memory, domain, and location settings.
  - Library path environment variables on UNIX on the machines that run the Data Integration Service, PowerCenter Integration Service, and PowerCenter Repository Service processes.
  - Kerberos environment variables if you configure the Informatica domain to run on a network with Kerberos authentication.
- ☐ Configure the Windows firewall on the machine where you created the Informatica domain.



## RELATED TOPICS:

- [“Complete the Domain Configuration” on page 159](#)

# Prepare to Create the Application Services

Before you create the application services, perform the following tasks:

- ☐ Verify the setup for 64-bit Windows.
- ☐ Create directories for the Analyst Service to store temporary files.
- ☐ Create the service principal names and keytab files for the application services.
- ☐ Log in to Informatica Administrator.
- ☐ Create connections to the following databases that the application services access through native connectivity:
  - Data object cache database
  - Profiling warehouse database
  - Reference data warehouse
  - Workflow database

## RELATED TOPICS:

- [“Prepare to Create the Application Services” on page 165](#)

# Create the Application Services

To create the application services, perform the following tasks:

- ☐ Create the Model Repository Service.
  - Create the Model repository user if the domain does not use Kerberos authentication.

**Note:** If you plan to monitor objects that run in the domain, create an additional Model Repository Service that is dedicated to storing monitoring data.
- ☐ Create the Data Integration Service.
  - Verify the host file configuration on UNIX.
- ☐ Create the Analyst Service.
- ☐ Create the Content Management Service.
- ☐ Create the Search Service.
- ☐ Create the PowerCenter Repository Service.
  - Configure the PowerCenter Repository Service to run in Normal mode.
  - Create the PowerCenter repository user if the domain does not use Kerberos authentication.

- ☐ Create the PowerCenter Integration Service.
- ☐ Create the Metadata Manager Service.
  - Create the contents for the Metadata Manager repository.
- ☐ Create the Web Services Hub Service.
- ☐ Create the Reporting Service.
- ☐ Create the Reporting and Dashboards Service.
  - Add the reporting sources to view the reports from JasperReports Server.

#### RELATED TOPICS:

- [“Create the Application Services” on page 173](#)

## Before You Install the Clients

Before you install the clients, perform the following tasks:

- ☐ Verify the disk space for temporary files.
- ☐ Verify that the user account that you use to install the Informatica clients has write permission on the installation directory and Windows registry.
- ☐ Verify the minimum system requirements to run the Informatica client tools.
- ☐ Verify that you installed the third-party software required by the PowerCenter client.

#### RELATED TOPICS:

- [“Before You Install the Clients” on page 210](#)

## Install the Clients

Use the Informatica client installer to install the Informatica clients on Windows.

You can install the following Informatica client applications:

- ☐ Informatica Developer
- ☐ PowerCenter Client

#### RELATED TOPICS:

- [“Install the Clients” on page 212](#)

## After You Install the Clients

After you install the clients, perform the following tasks:

- ☐ Install additional languages on Windows to view languages other than the system locale and to work with repositories that use a UTF-8 code page.
- ☐ If you configured secure communication for the domain, configure the Informatica truststore environment variables on the machines that host the Informatica clients.
- ☐ Configure the Developer tool to write the workspace metadata to the machine where the user is logged in.

#### RELATED TOPICS:

- [“After You Install the Clients” on page 215](#)

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