



Informatica®  
10.5.8

# Metadata Manager Message Reference

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# Table of Contents

<b>Preface .....</b>	<b>5</b>
Informatica Resources. ....	5
Informatica Network. ....	5
Informatica Knowledge Base. ....	5
Informatica Documentation. ....	5
Informatica Product Availability Matrices. ....	6
Informatica Velocity. ....	6
Informatica Marketplace. ....	6
Informatica Global Customer Support. ....	6
 <b>Chapter 1: Error Messages.....</b>	 <b>7</b>
Business Glossary Messages. ....	7
Command Line Program Messages. ....	8
Comments Messages. ....	9
Custom Attributes Messages. ....	9
Data Lineage Analysis Messages. ....	10
Email and Publish Messages. ....	12
Links Messages. ....	13
Metadata Catalog Messages. ....	13
Model Messages. ....	15
Relationship Messages. ....	19
Resource Messages. ....	20
Scheduling Messages. ....	33
Search Messages. ....	34
Security Messages. ....	35
Shortcuts Messages. ....	36

# Preface

Refer to the *Metadata Manager Message Reference Guide* for troubleshooting information on all the areas of the Metadata Manager interface.

This guide is written for all Metadata Manager users, including business analysts who use Metadata Manager and administrators who maintain the Metadata Manager application and environment.

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To find online support resources on the Informatica Network, visit <https://network.informatica.com> and select the eSupport option.

# CHAPTER 1

## Error Messages

This chapter includes the following topics:

- [Business Glossary Messages, 7](#)
- [Command Line Program Messages, 8](#)
- [Comments Messages, 9](#)
- [Custom Attributes Messages, 9](#)
- [Data Lineage Analysis Messages, 10](#)
- [Email and Publish Messages, 12](#)
- [Links Messages, 13](#)
- [Metadata Catalog Messages, 13](#)
- [Model Messages, 15](#)
- [Relationship Messages, 19](#)
- [Resource Messages, 20](#)
- [Scheduling Messages, 33](#)
- [Search Messages, 34](#)
- [Security Messages, 35](#)
- [Shortcuts Messages, 36](#)

## Business Glossary Messages

This section contains messages that occur when you view a business glossary.

**An exception occurred. See the Metadata Manager Service log events for details.**

Explanation: Metadata Manager could not display the lineage diagram due to an internal error in the Metadata Manager application.

User Response: See the Metadata Manager Service log events for more information. If possible, correct the error and run the data lineage analysis again. If the error persists, contact Informatica Global Customer Support.

# Command Line Program Messages

This section contains *mmcmd* messages that occur when you use *mmcmd* to load, resume, or get the status of a resource load, or import and export models.

## **All options are missing.**

Explanation: The options required for the command are missing.

User Response: Verify the syntax of the command and specify all required command options.

## **Argument <argument name> is missing.**

Explanation: One or more of the required options is missing.

User Response: Verify the command syntax and specify all the required command options.

## **Argument <argument name> is not valid for the command: <command name>.**

Explanation: You entered an invalid argument for a command.

User Response: Verify the command syntax and specify a valid argument.

## **Connection to the server refused. The host name or port number is invalid.**

Explanation: The host name or port number is incorrect or the server is unavailable.

User Response: Verify the host name and port number and verify that the host is available.

## **Insufficient privileges to perform this operation.**

Explanation: Metadata Manager could not perform the operation. This error occurs because you do not have the appropriate privileges.

User Response: Contact an administrator to get the appropriate privilege in Informatica Administrator.

## **Invalid user name, password or namespace.**

Explanation: The user name, password, or security domain for the command syntax is invalid.

User Response: Specify the correct user name, password, and security domain.

## **Invalid URL.**

Explanation: The URL does not have the http:// or https:// prefix.

User Response: Specify a valid URL.

## **KeyStore path missing.**

Explanation: The authentication level for communication between *mmcmd* and the Metadata Manager Service is set to full authorization but there is no path to the keystore file for the Metadata Manager Service in *MMCcmdConfig.properties*.

User Response: Configure the path to the keystore file in *MMCcmdConfig.properties*.

## **Unable to find the properties file.**

Explanation: The *MMCcmdConfig.properties* file for the command does not exist.

User Response: Verify that the *MMCcmdConfig.properties* file exists in the *utilities\mmcmd* directory. If the error persists, contact Informatica Global Customer Support.



**Unable to load properties.**

Explanation: You did not specify an argument for a command option.

User Response: Verify the command syntax and specify arguments for all required command options.

**Unexpected argument(s).**

Explanation: You entered an incorrect option or argument for the *mmcmd* command.

User Response: Verify the syntax of the command and specify the correct command options and arguments.

**Unknown command.**

Explanation: You entered an invalid command for *mmcmd*.

User Response: Verify the command name and specify a valid command.

**You entered a file that does not exist.**

Explanation: The XML file for the *importmodel* command does not exist.

User Response: Verify the name and path of the XML file.

## Comments Messages

The messages in this section occur when you add comments to a metadata object.

**An error occurred creating the comment.**

Explanation: Metadata Manager could not create the comment because the object does not exist in the metadata catalog. This error occurs if another user deletes the object from the catalog.

User Response: Refresh the metadata catalog to see changes made by other users.

## Custom Attributes Messages

The messages in this section occur when you export or import custom and business name attributes.

**Class Identifier missing in the Excel file.**

Explanation: Metadata Manager could not import the custom or business name attributes from the Excel file. This error occurs because you deleted the Class Identifier header for a class in the Excel file after exporting the file. Metadata Manager uses the Class Identifier in the Excel file to identify metadata object classes.

User Response: Add the Class Identifier header to the Excel file, or export, edit, and import the attributes for the metadata objects again.

**Export Root Path header missing in the Excel file.**

- Explanation: Metadata Manager could not import the custom or business name attributes from the Excel file because it could not find the path for the metadata objects in the Metadata Manager repository. This error occurs because you deleted the Export Root Path header in the Excel file after exporting the file. Metadata Manager uses the Export Root Path header in the Excel file to identify the root path of the metadata objects in the metadata catalog.
- User Response: Add the Export Root Path header to the Excel file, or export, edit, and import the attributes for metadata objects again.

**Invalid attribute <attribute name> for class <class name>.**

- Explanation: Metadata Manager could not import the custom or business name attributes from the Excel file. This error occurs because you edited the attribute name header for a class in the Excel file after exporting the file or the attribute does not exist for the object in the metadata catalog.
- User Response: Add the attribute name header to the Excel file, or export, edit, and import the attributes for the metadata objects again.

**Invalid class name: <class name>.**

- Explanation: Metadata Manager could not import the custom or business name attributes from the Excel file. This error occurs because you edited the Class Identifier header in the Excel file after exporting the file or the class for the metadata objects does not exist in the metadata catalog. Metadata Manager uses the Class Identifier in the Excel file to identify metadata object classes.
- User Response: Add the Class Identifier header to the Excel file, or export, edit, and import the attributes for the metadata objects again.

**Invalid export root path.**

- Explanation: Metadata Manager could not import the custom or business name attributes from the Excel file because it could not find the path for the metadata objects in the Metadata Manager repository. This error occurs because you edited the Export Root Path header in the Excel file after exporting the file. Metadata Manager uses the Export Root Path in the Excel file to identify the root path of the metadata objects in the metadata catalog.
- User Response: Add the Export Root Path header to the Excel file, or export, edit, and import the attributes for metadata objects again.

## Data Lineage Analysis Messages

The messages in this section occur when you use Metadata Manager or the lineage URL API to run data lineage analysis.

**An exception occurred. See the Metadata Manager Service log events for details.**

- Explanation: Metadata Manager could not display the lineage diagram due to an internal error in the Metadata Manager application.

User Response: See the Metadata Manager Service log events for more information. If possible, correct the error and run the data lineage analysis again. If the error persists, contact Informatica Global Customer Support.

**Cannot find object <name> cannot be found in resource <name>.**

Explanation: Metadata Manager could not run data lineage analysis using the URL passed to the lineage URL API. This error occurs if the link to the data lineage diagram does not include the correct object name in the objectPath parameter in the URL or if another user deletes the metadata object from the catalog.

User Response: Correct the object name in the objectPath parameter in the URL. You can refresh the metadata catalog to see the available objects for the resource.

**Cannot find object <object name> in the lineage diagram.**

Explanation: Metadata Manager could not find a metadata object in the data lineage diagram. This error occurs if another user deletes the object in the metadata catalog.

User Response: Refresh the lineage diagram to see changes made by other users.

**Cannot find resource <resource name> in the catalog.**

Explanation: Metadata Manager could not run data lineage analysis using the URL passed to the lineage URL API. This error occurs if the link to the data lineage diagram does not include the correct resource name in the objectPath parameter in the URL or if another user deletes the resource from the catalog.

User Response: Correct the resource name in the objectPath parameter in the URL. You can refresh the metadata catalog to see the available resources.

**Found more than one object named <object name> in resource <resource name>. Select an object from this list: <objects>.**

Explanation: More than one object exists with the same name in the resource.

User Response: Select the metadata object for which you want to run data lineage analysis.

**Parameter <lineage url parameter> missing a path delimiter (/ or \).**

Explanation: Metadata Manager could not run data lineage analysis using the URL passed to the lineage URL API. This error occurs if the link to the data lineage diagram does not include a slash (/) or backslash (\) delimiter in the objectPath parameter.

User Response: Correct the URL to include a delimiter for the objectPath parameter.

**Required parameter <parameter name> missing.**

Explanation: Metadata Manager could not run data lineage analysis using the URL passed to the lineage URL API. This error occurs if the link to the data lineage diagram does not include the objectPath parameter. The objectPath parameter specifies the path to the metadata object in the metadata catalog.

User Response: Correct the URL to include the objectPath parameter.

**The requested object does not belong to your preferred category of objects.**

Explanation: Metadata Manager could not expand the metadata object in a data lineage diagram. This error occurs because you configured Metadata Manager to not display the metadata object type.

User Response: Configure Metadata Manager preferences to display the metadata object type.

**You do not have the appropriate privileges to view lineage analysis.**

Explanation: You attempted to view lineage analysis on a metadata object but you do not have the View Lineage privilege on the object. This error occurs if you use the lineage URL API to view lineage analysis on a metadata object.

User Response: Contact an administrator to get the View Lineage privilege in Informatica Administrator.

## Email and Publish Messages

The messages in this section occur when you send metadata objects in an email or publish metadata objects.

**Attachment is empty or does not exist.**

Explanation: The attached file is empty or you entered a file name that does not exist.

User Response: Verify that the file exists and is not empty.

**Cannot send message. The attachments exceed the allowable limit.**

Explanation: The size of the files in the attachment exceeds 2 MB.

User Response: Reduce the size of the attachments, select a smaller file, or include the attachments in multiple messages.

**No objects to email. Select an item in Catalog or Shortcuts.**

Explanation: You attempted to send metadata objects in an email, but did not select a metadata object. You must select at least one metadata object to send in an email.

User Response: Select a metadata object from the Shortcuts view or the metadata catalog to email.

**No objects to email. Try different search criteria and try again.**

Explanation: You attempted to send search results in an email, but the last search produced no results. To send search results in an email, you must perform a successful search first.

User Response: Perform a successful search and then send the results in an email.

**No objects to publish. Select an item in Catalog or Shortcuts.**

Explanation: You attempted to publish details for metadata objects, but did not select a metadata object. You must select at least one metadata object to publish object details.

User Response: Select a metadata object from the Shortcuts view or the metadata catalog to publish.

**No objects to publish. Try different search criteria and try again.**

Explanation: You attempted to publish search results, but the last search produced no results. To publish object details, you must perform a successful search first.

User Response: Perform a successful search and then publish the results.

**Note: Results List limited to <0> objects.**

- Explanation: The number of objects to publish is greater than the default limit of 200.
- User Response: To publish more than 200 objects, add and configure the Publish.MaxObjects property in imm.properties. imm.properties is located in the <Informatica installation directory>\tomcat\shared\classes directory.

## Links Messages

The message in this sections occur when you view links.

**Cannot find the link. The link may have been deleted by another user.**

- Explanation: Metadata Manager could not find a link for a metadata object because another user deleted the link from the metadata catalog.
- User Response: Refresh the catalog and select the object again to see the available supporting documents.

## Metadata Catalog Messages

The messages in this section occur when you view, edit, or export or import metadata in the metadata catalog.

**An internal error has occurred.**

- Explanation: Metadata Manager could not display the metadata catalog due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.
- User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and refresh the metadata catalog. If the error persists, contact Informatica Global Customer Support.

**Cannot find <object> in the catalog.**

- Explanation: You selected an object shortcut and clicked Show in Catalog but Metadata Manager could not find the object in the catalog. This error occurs because another user deleted the object from the catalog.
- User Response: Refresh the Shortcuts view to see changes made by other users.

**Cannot find the object in the catalog.**

- Explanation: Metadata Manager could not find a resource or metadata object in the metadata catalog. This error occurs because the resource or object was deleted by another user.
- User Response: Refresh the metadata catalog to see changes made by other users.

**Cannot find resource <resource name>.**

- Explanation: Metadata Manager could not import the metadata from an XML file because the resource name in the XML file does not exist in the metadata catalog. To import metadata for a resource, the resource must exist in the metadata catalog.
- User Response: Create a resource on the Browse tab with the name of the resource in the XML file and import the metadata from the XML file again.

**Could not create catalog lineage association.**

- Explanation: You added a relationship between two metadata objects but Metadata Manager could not create the lineage association between two metadata objects. Metadata Manager uses the lineage association between two metadata objects to display data lineage between the objects.
- User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and load the resource again. If the error persists, contact Informatica Global Customer Support.

**Could not create catalog object.**

- Explanation: Metadata Manager could not create a custom metadata object in the metadata catalog. This error occurs due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.
- User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and create the custom metadata object again. If the error persists, contact Informatica Global Customer Support.

**Could not delete catalog lineage association.**

- Explanation: You deleted a metadata object from a relationship but Metadata Manager could not delete the lineage association between two metadata objects. Metadata Manager uses the lineage association between two metadata objects to display data lineage between the objects.
- User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and delete the object again. If the error persists, contact Informatica Global Customer Support.

**Could not delete catalog object.**

- Explanation: Metadata Manager could not delete a custom metadata object from the metadata catalog. This error occurs due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.
- User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and delete the object again. If the error persists, contact Informatica Global Customer Support.

**Could not update catalog object.**

- Explanation: Metadata Manager could not save the changes to object attributes for a metadata object. This error occurs due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.
- User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and update the object properties again. If the error persists, contact Informatica Global Customer Support.

**File is empty or does not exist.**

Explanation: Metadata Manager could not find the XML file to import metadata. This error occurs if you import an empty XML file or enter a path and file name that does not exist.

User Response: Select a valid XML file.

**Invalid XML file.**

Explanation: Metadata Manager could not import metadata objects from an XML file because the XML file contains incorrect syntax. This error occurs because you edited the XML file after exporting the metadata objects.

User Response: Export the metadata objects again or import the metadata objects from another XML file.

**Invalid XML file, found <number of elements> elements.**

Explanation: Metadata Manager could not import the metadata objects from an XML file because it is empty. This error occurs because you exported an empty resource or you edited the XML file and deleted all metadata objects in the file.

User Response: Verify that the resource in the catalog contains metadata objects or export and import metadata objects for the resource again.

**I/O error.**

Explanation: Metadata Manager could not open the XML file to import the metadata objects because the XML file contains inconsistent data. This error occurs because you edited the XML file after exporting the metadata objects.

User Response: Export and import the metadata objects again or import the metadata objects from another XML file.

## Model Messages

This section contains messages that occur when exporting or importing models on the Model tab in Metadata Manager or using *mmcmd*.

**Cannot find object <class name>.**

Explanation: A relationship in the XML file contains a class that does not exist in the Metadata Manager repository. As a result, Metadata Manager cannot import the model. This error occurs because you edited the class in the XML file after exporting the model or there is inconsistent metadata in the source repository from which you exported the model.

User Response: Export the model from the source repository and import the model again. If the error persists, contact Informatica Global Customer Support.

**Class attribute <attribute name> already exists.**

Explanation: You cannot create the class attribute because a class attribute with the same name already exists for the model.

User Response: Enter a unique name for the class attribute.

**Class does not exist.**

Explanation: Metadata Manager could not delete a class from a model. This error occurs because another user deleted the class in the model.

User Response: Refresh the Model navigator to see changes made by other users.

**Could not process association. Association may be out of order.**

Explanation: The XML file contains an invalid relationship. As a result, Metadata Manager cannot import the model. This error occurs because you edited the association in the XML file after exporting the model or there is inconsistent metadata in the source repository from which you exported the model.

User Response: Export the model from the source repository and import the model again. If the error persists, contact Informatica Global Customer Support.

**Could not process class. Class may be out of order.**

Explanation: The XML file contains an invalid class. As a result, Metadata Manager cannot import the model. This error occurs because you edited the class in the XML file after exporting the model or there is inconsistent metadata in the source repository from which you exported the model.

User Response: Export the model from the source repository and import the model again. If the error persists, contact Informatica Global Customer Support.

**Could not process package. Package may be out of order.**

Explanation: The XML file contains an invalid package. As a result, Metadata Manager cannot import the model. The package in the XML file contains a group of classes and relationships. This error occurs because you edited the XML file after exporting the model or there is inconsistent metadata in the source repository from which you exported the model.

User Response: Export the model from the source repository and import the model again. If the error persists, contact Informatica Global Customer Support.

**Could not validate Association ID.**

Explanation: Metadata Manager cannot validate the AssociationID for a relationship in the XML file. The AssociationID contains the package name and relationship name for a class-level relationship in Metadata Manager. This error occurs because you edited the XML file after exporting the model or there is inconsistent metadata in the source repository from which you exported the model.

User Response: Export the model from the source repository and import the model again. If the error persists, contact Informatica Global Customer Support.

**Import Failed.**

Explanation: Metadata Manager could not import a model from an XML file. This error occurs because you edited the XML file after exporting the model and the file contains inconsistent data or there is inconsistent metadata in the source repository from which you exported the model.

User Response: Export the model from the source repository and import the model again. If the error persists, contact Informatica Global Customer Support.



**Import of the selected model failed. The following objects had import errors: <object names>.**

- Explanation: Metadata Manager could not import the classes or relationships for specific objects in an XML file. This error occurs because you edited the classes and relationships in the XML file after exporting the model, the XML file contains inconsistent data, or there is inconsistent metadata in the source repository from which you exported the model.
- User Response: Delete the model from the current repository if the model exists, export the model from the source repository, and import the model again. If the error persists, contact Informatica Global Customer Support.

**Insufficient privileges to perform the operation.**

- Explanation: Metadata Manager could not edit, delete, export, or import a model because you do not have the appropriate model privileges. You must get the Manage Model or Export/Import Models privilege to perform the operations.
- User Response: Contact an administrator to get the Manage Model or Export/Import Models privilege in Informatica Administrator.

**Invalid XML file.**

- Explanation: Metadata Manager could not import metadata objects from an XML file because the XML file contains incorrect syntax. This error occurs because you edited the XML file after exporting the metadata objects.
- User Response: Export the metadata objects again or import the metadata objects from another XML file.

**Model does not exist.**

- Explanation: Metadata Manager could not delete a model. This error occurs because another user deleted the model.
- User Response: Refresh the Model navigator to see changes made by other users.

**Model export failed.**

- Explanation: Metadata Manager could not export a model due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.
- User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and export the model again. If the error persists, contact Informatica Global Customer Support.

**Model name <model name> does not exist.**

- Explanation: Metadata Manager could not export a model. This error occurs because the model was deleted by another user.
- User Response: Refresh the Model navigator to see changes made by other users.

**Model validation failed.**

- Explanation: Metadata Manager could not import a model from an XML file. This error occurs because you edited or deleted the model in the XML file after exporting the model. Metadata Manager validates the model in the XML file before importing it.
- User Response: Export the model from the source repository and import the model again.

**No model found to import. Click Back to correct the error or click Cancel to stop importing.**

Explanation: Metadata Manager could not import a model from an XML file. This error occurs because the model already exists in the Metadata Manager repository or the XML file does not contain a model.

User Response: Verify that the XML file contains a model that does not exist in the Metadata Manager repository or select another model.

**No name for association. Source = <source class>, Target = <target class>.**

Explanation: A relationship in the XML file does not have a source or target class. As a result, Metadata Manager cannot import the relationship for the model. This error occurs because you removed the name for the relationship source or target class in the XML file after exporting the model.

User Response: Export the model from the source repository and import the model again.

**Originator not defined in Metadata Manager warehouse and source model.**

Explanation: Metadata Manager could not import a model from an XML file. This error occurs because you edited the originator in the XML file after exporting the model or there is inconsistent metadata in the source repository from which you exported the model. In Metadata Manager versions prior to 8.5, the originator was the name of the organization that created and owned the model. In current versions, the originator in the XML file has a value of 0.

User Response: Export the model from the source repository and import the model again. If the error persists, contact Informatica Global Customer Support.

**Relationship <relationship name> already exists.**

Explanation: You cannot create the relationship because a relationship with the same name already exists for the class.

User Response: Enter a unique name for the relationship.

**Relationship already exists for this class in the repository association.**

Explanation: Metadata Manager could not create the relationship for a class because a relationship already exists for the class. This message appears in the Metadata Manager Service log events in Informatica Administrator.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. Correct the error and create the relationship again.

**Resources exist based on this model.**

Explanation: Metadata Manager could not delete a model from the Metadata Manager repository. This error occurs because resources for the model exist in the metadata catalog.

User Response: Delete the resources for the model, and delete the model again.

**SQL Exception: <Exception name>.**

Explanation: Metadata Manager could not perform an operation due to an internal error in the Metadata Manager application.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and perform the operation again. If the error persists, contact Informatica Global Customer Support.

**This class is referenced in one of the associations.**

Explanation: Metadata Manager could not delete a class from a model. This error occurs because the class has a child class or has a relationship to another class.

User Response: Delete the child classes and relationships to the class, and delete the class again.

**XML parsing failed. Click Back to select a new file or click Cancel to stop importing.**

Explanation: Metadata Manager could not import a model from an XML file because the file contains inconsistent data. This error occurs because you edited the XML file while Metadata Manager imported the model.

User Response: Export the model from the source repository and import the model again. If the error persists, contact Informatica Global Customer Support.

## Relationship Messages

The messages in this section occur when you create or update relationships for metadata objects in the metadata catalog.

**Cannot find <object name> in the catalog. It may have been deleted.**

Explanation: Metadata Manager could not find the metadata object you selected for the relationship in the metadata catalog. This error occurs because the object to which you created the relationship does not exist in the metadata catalog.

User Response: Select another metadata object for the relationship.

**Could not create a relationship for an object.**

Explanation: Metadata Manager could not create a relationship for a metadata object due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and create the relationship again. If the error persists, contact Informatica Global Customer Support.

**Could not create or update all objects in the relationships for <object name>.**

Explanation: Metadata Manager could not create or update a relationship for the objects you selected. This error occurs due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. Correct the error and create or update the relationship again. If the error persists, contact Informatica Global Customer Support.

**Could not delete a relationship for an object.**

Explanation: Metadata Manager could not delete a relationship for a metadata object due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and delete the relationship again. If the error persists, contact Informatica Global Customer Support.

**Could not remove objects from relationships for <object name>.**

Explanation: Metadata Manager could not delete the relationship from an object in the metadata catalog. This error occurs due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. Correct the error and delete the relationship again. If the error persists, contact Informatica Global Customer Support.

**Objects already exist in the list of relationships.**

Explanation: Metadata Manager could not create a relationship for objects in the metadata catalog. This error occurs because a relationship already exists for the object.

User Response: Select another metadata object for the relationship.

**You do not have the required privilege to view relationships.**

Explanation: Metadata Manager could not access the relationship for a resource due to inappropriate user privileges. You must get the View Relationship privilege to view a relationship in Metadata Manager.

User Response: Contact an administrator to get the View Relationship privilege in Informatica Administrator.

## Resource Messages

The messages in this section occur when you create, configure, and manage metadata for resources.

**Cannot connect to the resource database.**

Explanation: Metadata Manager could not perform an operation on a relational resource because the source database is not available.

User Response: Verify that the database is available.

**Cannot connect to the resource database: External libraries required are missing from path: org.Netezza.driver.**

Explanation: Metadata Manager could not connect to a Netezza source database. This error occurs because you did not install the required Netezza JDBC driver.

User Response: Verify that you installed the Netezza JDBC driver and that the Netezza source database is available.

**Cannot find the resource. It may have been deleted by another user.**

Explanation: Metadata Manager could not find the resource in the metadata catalog. As a result, Metadata Manager could not display the resource in the metadata catalog. This error occurs because another user deleted the resource from the catalog while you access the resource.

User Response: Refresh the metadata catalog to see changes made by other users.

**Cannot parse the generated metadata file.**

Explanation: Metadata Manager could not find the Informatica Metadata Extraction (IME) interface format files when loading a resource into the Metadata Manager warehouse. Metadata Manager Agent reformats the source metadata to the IME format before Metadata Manager loads the metadata to the Metadata Manager warehouse. This error occurs because the Metadata Manager Agent could not create the IME files due to insufficient disk space on the machine running the Metadata Manager Service.

User Response: Check the available disk space on the machine where the Metadata Manager Service runs.

**Cannot perform operation <operation name> for resource <resource name> as indexing is in progress.**

Explanation: Metadata Manager could not perform an operation on a resource because Metadata Manager is creating an index for the resource.

User Response: Allow indexing to complete and perform the operation again.

**Cannot purge now as resource status is: <status name>.**

Explanation: Metadata Manager could not purge a resource from the Metadata Manager warehouse. This error occurs because another resource operation is in progress. For example, a load operation is in progress.

User Response: Verify that no operation is in progress for the resource before purging the resource.

**Cannot reset resource cache.**

Explanation: Metadata Manager could not reset an internal cache for a resource. Metadata Manager uses the internal cache to increase resource access performance when you access a resource. When you delete, update, or reload a resource, Metadata Manager resets the cache. This error occurs due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If the error persists, contact Informatica Global Customer Support.

**Could not cancel metadata load for resource <resource name>.**

Explanation: Metadata Manager could not cancel the resource load due to an internal error in Metadata Manager.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and cancel the resource load again. If the error persists, contact Informatica Global Customer Support.

**Could not cancel post load task <task name> for resource <resource name>.**

Explanation: Metadata Manager could not cancel the post-load task that is in progress.

User Response: Wait until the task completes. For more information, see the Metadata Manager Service log events in the Administrator tool. If the error persists, contact Informatica Global Customer Support.

**Could not check metadata load status for resource <resource name>.**

Explanation: Metadata Manager could not determine the status of a resource load. This error occurs due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository. Metadata Manager stores the load status in the Metadata Manager repository.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and check the load status for the resource on the Load tab again. If the error persists, contact Informatica Global Customer Support.

**Could not close Load Monitor logs for resource <resource name>.**

Explanation: Metadata Manager opened the Load Monitor files for writing but could not close the files. Metadata Manager stores the Load Monitor log files on the machine where the Metadata Manager application runs and writes to the files during a resource load. This error occurs due to an internal error in Metadata Manager.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator and correct the error. If the error persists, contact Informatica Global Customer Support.

**Could not connect to SAP source.**

Explanation: Metadata Manager could not connect to the SAP metadata source. This error occurs because the SAP source system is unavailable or you did not install the required SAP libraries.

User Response: Verify that you installed the SAP RFC SDK libraries and that the SAP source system is available.

**Could not create parameter file for resource <resource name>.**

Explanation: Metadata Manager could not create an internal parameter file for a workflow in the Metadata Manager repository. Metadata Manager assigns the internal parameter files to PowerCenter workflows to load packaged resource types. This error occurs due to an internal error in Metadata Manager.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and load the resource again. If the error persists, contact Informatica Global Customer Support.

**Could not create temporary directory.**

Explanation: During a resource load, Metadata Manager could not create a temporary directory to copy the IME files to the mm\_files\mm\_load directory on the machine where the Metadata Manager Agent runs. As a result, Metadata Manager could not perform the resource load. Metadata Manager creates a temporary directory for the IME files on the machine where the Metadata Manager Agent runs when you load a resource. This error occurs due to insufficient disk space on the machine where the Metadata Manager Agent runs.

User Response: Verify that there is sufficient disk space on the machine where the Metadata Manager Agent runs.

**Could not create resource <resource name>.**

Explanation: Metadata Manager could not create the resource due to an internal error in the Metadata Manager application or inconsistent metadata in the Metadata Manager repository.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and create the resource again. If the error persists, contact Informatica Global Customer Support.

**Could not create source system connection in PowerCenter repository.**

- Explanation: Metadata Manager could not create a PowerCenter connection object for a resource. As a result, Metadata Manager could not load the resource in the Metadata Manager warehouse. Metadata Manager creates a connection object in the PowerCenter repository for relational metadata source types. This error occurs due to an internal error in Metadata Manager.
- User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and load the resource again. If the error persists, contact Informatica Global Customer Support.

**Could not delete resource <resource name>.**

- Explanation: Metadata Manager could not delete a resource from the resource list on the Load tab due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.
- User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and delete the resource again. If the error persists, contact Informatica Global Customer Support.

**Could not delete source system connection in PowerCenter repository.**

- Explanation: Metadata Manager deleted a relational resource but could not delete the PowerCenter connection object for the resource from the PowerCenter repository. This error occurs due to an internal error in Metadata Manager.
- User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and delete the connection object from the PowerCenter repository. If the error persists, contact Informatica Global Customer Support.

**Could not delete upload folder for resource <resource name>.**

- Explanation: Metadata Manager could not delete a folder in a temporary directory that was created during a custom resource load. As a result, Metadata Manager could not complete the resource load. During a resource load, Metadata Manager creates a temporary directory for the IME files on the machine where the Metadata Manager application runs. Metadata Manager then copies the files from the temporary directory to the mm\_files\mm\_load directory on the machine where the Metadata Manager application runs. This error occurs due to an internal error in Metadata Manager.
- User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and load the resource again. If the error persists, contact Informatica Global Customer Support.

**Could not execute operation <operation name>.**

- Explanation: Metadata Manager could not complete the operation on the resource. This error occurs because Metadata Manager could create or update a resource or get the list of connection assignments or list of filters for a resource. It can also occur due to an internal error in Metadata Manager. Metadata Manager uses filter lists to extract metadata from sources.
- User Response: For more information, see the Metadata Manager Service log events in the Administration Console. If possible, correct the error and create or update the resource again. If the error persists, contact Informatica Global Customer Support.

**Could not execute operation <operation name> for resource <resource name>.**

Explanation: Metadata Manager could not execute the named operation due to an internal error in Metadata Manager.

User Response: For more information, see the Metadata Manager Service log events in the Administrator tool. If possible, correct the error and load the resource again. If the error persists, contact Informatica Global Customer Support.

**Could not execute task <task name>.**

Explanation: A task for a load, resume load, or purge operation failed due to an internal error in Metadata Manager.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If the error persists, contact Informatica Global Customer Support.

**Could not execute workflow(s).**

Explanation: Metadata Manager could not start the PowerCenter workflows to load a resource into the Metadata Manager warehouse. Metadata Manager uses *pmcmd* to start the PowerCenter workflows that load metadata from IME files and source tables into the Metadata Manager warehouse. This error occurs due to an internal error in Metadata Manager.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator or the PowerCenter Workflow Monitor logs. If possible, correct the error and load the resource again. If the error persists, contact Informatica Global Customer Support.

**Could not write Load Monitor logs for resource <resource name>.**

Explanation: Metadata Manager could not write to the Load Monitor log files for a resource. Metadata Manager stores the Load Monitor log files on the machine where the Metadata Manager application runs. This error occurs due to an internal error in Metadata Manager.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and open the Load Monitor again. If the error persists, contact Informatica Global Customer Support.

**Could not get applicable connections for resource <resource name>.**

Explanation: Metadata Manager could not display the applicable connections for a resource because Manager could not find the applicable connections for the resource. This error occurs due to an internal error in Metadata Manager.

User Response: Create the resource again. If the error persists, contact Informatica Global Customer Support.

**Could not get connection assignment status for resource <resource name>.**

Explanation: Metadata Manager could not open the list of connections assigned to the resource. This error occurs due to an internal error in Metadata Manager.

User Response: Configure the connection assignments for the resource and load the resource again.

**Could not get resource <resource name>.**

Explanation: Metadata Manager could not find the resource in the metadata catalog. As a result, Metadata Manager could not display the resource in the metadata catalog. This error occurs due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.



User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and view or load the resource again. If the error persists, contact Informatica Global Customer Support.

**Could not get resource list.**

Explanation: Metadata Manager could not create a list of resources in the metadata catalog to display the resources. This error occurs due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.

User Response: Refresh the metadata catalog or restart the Metadata Manager Service.

**Could not get workflow list for resource <resource name>.**

Explanation: Metadata Manager could not create, load, or update a PowerCenter resource. Metadata Manager could not open the workflow list for the PowerCenter source or Metadata Manager could not find the workflows to load the PowerCenter source metadata. Metadata Manager uses the workflow list to read parameter files during a resource load. This error occurs due to an internal error in Metadata Manager.

User Response: Contact Informatica Global Customer Support.

**Could not get workflow-param file for resource <resource name>.**

Explanation: Metadata Manager could not find the parameter file assigned to the workflow for a PowerCenter resource. As a result, Metadata Manager could not access or update the resource, or load the resource into the Metadata Manager warehouse. This error occurs due to an internal error in Metadata Manager.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and update or load the resource again. If the error persists, contact Informatica Global Customer Support.

**Could not load metadata for resource <resource name>.**

Explanation: Metadata Manager could not load the metadata for a resource. This error occurs due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and load the resource again. If the error persists, contact Informatica Global Customer Support.

**Could not find Load Monitor logs for resource <resource name>.**

Explanation: Metadata Manager could not find the Load Monitor log files for a resource. Metadata Manager stores the Load Monitor log files on the machine where the Metadata Manager application runs. This error occurs due to an internal error in Metadata Manager.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and open the Load Monitor again. If the error persists, contact Informatica Global Customer Support.

**Could not open Load Monitor logs for resource <resource name>.**

Explanation: Metadata Manager could not open the Load Monitor log events for a resource. Metadata Manager stores the Load Monitor log events on the machine where the Metadata Manager application runs. This error occurs due to an internal error in Metadata Manager.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and see the Load Monitor log events again. If the error persists, contact Informatica Global Customer Support.

**Could not open the activity log.**

Explanation: Metadata Manager could not find the activity log for a resource. Metadata Manager stores the activity log events in the Metadata Manager repository. This error occurs due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and open the activity log again. If the error persists, contact Informatica Global Customer Support.

**Could not parse PowerCenter parameter files for resource <resource name>.**

Explanation: Metadata Manager could not parse the uploaded parameter files you assigned to PowerCenter workflows. As a result, Metadata Manager could not load the resource into the Metadata Manager warehouse. Metadata Manager uses the information in the parameter files for data lineage analysis. This error occurs due to an internal error in Metadata Manager or because the parameter file is invalid.

User Response: Verify that the parameter file is legal and has the correct syntax, upload the file, and load the resource again.

**Could not perform file copy.**

Explanation: During a resource load, Metadata Manager could not copy the IME files to the mm\_files \mm\_load directory on the machine where the Metadata Manager Service runs. As a result, Metadata Manager could not perform the resource load. This error occurs because Metadata Manager could not write to the directory because of insufficient disk space, access permissions, or a file in the directory is currently open.

User Response: Verify that sufficient disk space exists, that Metadata Manager can write to the directory, and that no files are open.

**Could not perform operation <operation name> for resource <resource name>. Another user is performing operation <operation name> for the resource.**

Explanation: Metadata Manager could not create, update, or delete a resource. This error occurs because another user performed the same operation on the resource at the same time.

User Response: Verify that no other users are accessing the resource and perform the operation again.

**Could not perform post load task <task name>.**

Explanation: Metadata Manager could not perform a post-load task such as indexing after a resource load due to an internal error in Metadata Manager.

User Response: For more information, see the Metadata Manager Service log events in the Administrator tool. If possible, correct the error and load the resource again. If the error persists, contact Informatica Global Customer Support.

**Could not purge a relationship for an object.**

- Explanation: During the purge of a resource, Metadata Manager encountered a relationship it could not delete from the Metadata Manager warehouse. As a result, Metadata Manager could not remove the resource from the Metadata Manager warehouse. This error occurs due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.
- User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible correct the error, and purge the resource again. If the error persists, contact Informatica Global Customer Support.

**Could not purge catalog lineage association.**

- Explanation: During the purge of a resource, Metadata Manager encountered a lineage association it could not delete from the Metadata Manager warehouse. As a result, Metadata Manager could not remove the resource from the Metadata Manager warehouse. Metadata Manager uses the lineage association between two metadata objects to perform data lineage analysis. This error occurs due to an internal error in Metadata Manager.
- User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and purge the resource again. If the error persists, contact Informatica Global Customer Support.

**Could not purge catalog object.**

- Explanation: During the purge of a resource, Metadata Manager encountered a metadata object it could not delete from the Metadata Manager warehouse. As a result, Metadata Manager could not remove the resource from the Metadata Manager warehouse. This error occurs due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.
- User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and purge the resource again. If the error persists, contact Informatica Global Customer Support.

**Could not read Load Monitor logs for resource <resource name>.**

- Explanation: Metadata Manager could not read the Load Monitor log files for a resource. Metadata Manager stores the Load Monitor log files on the machine where the Metadata Manager application runs and writes to the files during a resource load. This error occurs due to an internal error in Metadata Manager.
- User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and open the Load Monitor again. If the error persists, contact Informatica Global Customer Support.

**Could not resume metadata load for resource <resource name>.**

- Explanation: Metadata Manager could not resume loading metadata for a resource. This error occurs due to an internal error in Metadata Manager.
- User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and resume the resource load. If the error persists, contact Informatica Global Customer Support.

**Could not update connection assignment status.**

Explanation: Metadata Manager could not update the connection assignment status for a resource. This error occurs because Metadata Manager validated the connection assignments for the resource but could not save the changes due to an internal error in Metadata Manager.

User Response: Configure the connection assignments for the resource again.

**Could not update resource <resource name>.**

Explanation: Metadata Manager could not save the changes for the resource due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and update the resource again. If the error persists, contact Informatica Global Customer Support.

**Could not update warehouse information for resource <resource name>.**

Explanation: Metadata Manager could not update the Metadata Manager warehouse with the load status during a resource load. This error occurs because the Metadata Manager repository database is no longer available after the Metadata Manager Service starts or there is an internal error in Metadata Manager.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and load the resource again. If the error persists, contact Informatica Global Customer Support.

**Database user does not have the required privileges.**

Explanation: You do not have the appropriate database privileges to perform an operation on a resource.

**Drop Index Failed.**

Explanation: Metadata Manager could not delete the index files from the machine where the Metadata Manager application runs after the resource was deleted from the Metadata Manager warehouse. This error occurs due to an internal error in Metadata Manager and appears in the Metadata Manager Activity Log on the Load tab.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If the error persists, contact Informatica Global Customer Support.

**Error extracting metadata from SAP.**

Explanation: Metadata Manager could not extract metadata from the SAP source system due to an internal error in Metadata Manager.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and load the resource again. If the error persists, contact Informatica Global Customer Support.

**Execution of SQL script files failed.**

Explanation: Metadata Manager could not execute the SQL scripts on a source. Metadata Manager executes SQL scripts when you create, update, or load a PowerCenter resource into the Metadata Manager warehouse.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and load the resource again.

**Failed to retrieve model list from source system.**

**Explanation:** Metadata Manager Agent could not extract the metadata from a business intelligence source. This error occurs because the Metadata Manager Agent could not get the model list from the business intelligence source. Metadata Manager uses the model list to extract model schemas.

**User Response:** Verify that the Metadata Manager Agent is running and the source repository is available. For more information, see the Metadata Manager Agent log events.

**Failed worklets: <worklet names>.**

**Explanation:** A worklet in a PowerCenter workflow failed. As a result, Metadata Manager could not load the resource into the Metadata Manager warehouse. Metadata Manager uses PowerCenter sessions, worklets, and workflows to load resources. This error occurs due to an internal error in PowerCenter.

**User Response:** For more information, see the Load Monitor log events in Metadata Manager and the Workflow Monitor log events in the Workflow Monitor. If possible, correct the error and load the resource again.

**Indexing Failed.**

**Explanation:** Metadata Manager could not create the index files for a resource. This error occurs due to insufficient disk space or memory for the Metadata Manager application.

**User Response:** Verify that sufficient disk space and memory exists for the Metadata Manager application. You can allocate more memory for the Metadata Manager application by configuring the Metadata Manager Service properties in Informatica Administrator.

**InvalidParamFiles: <Parameter file name>.**

**Explanation:** Metadata Manager could not parse the uploaded parameter files you assigned to PowerCenter workflows. Metadata Manager uses the information in the parameter files to perform data lineage analysis. This error occurs due to an invalid parameter file or incorrect syntax in the parameter file.

**User Response:** Verify that the parameter file is legal and has the correct syntax, upload the file, and load the resource again.

**Insufficient privileges to perform <operation name> operation.**

**Explanation:** Metadata Manager could not perform an operation on a resource due to inappropriate privileges.

**User Response:** Contact an administrator to get the appropriate privilege from Informatica Administrator.

**Invalid <resource type> source.**

**Explanation:** The configuration properties for a PowerCenter resource are incorrect. This error occurs if the source repository you configured for the resource is not a valid PowerCenter repository.

**User Response:** Correct the repository database configuration.

**Invalid <resource configuration>.**

**Explanation:** One of the property values for the resource configuration is invalid. For example, you entered an incorrect connect string for a database management resource. This error can occur if you did not specify the connect string in the required format: <server\_name>@<database\_name>.

User Response: Correct the property value.

**Invalid resource.**

Explanation: Metadata Manager could not validate the configuration parameters for a resource in the Load tab. This error occurs due to inconsistent metadata in the Metadata Manager repository following an upgrade.

User Response: Configure the resource again.

**Load failed for resource <resource name>.**

Explanation: Metadata Manager could not load a resource into the Metadata Manager warehouse. This error occurs because of an internal error in Metadata Manager or the Metadata Manager Agent, an Integration Service error, or because the source database is unavailable.

User Response: For more information, see the Metadata Manager Service or the Integration Service log events in the Informatica Administrator or the Metadata Manager Agent log events. If possible, correct the error and load the resource again.

**Metadata Manager agent failed to extract metadata from source.**

Explanation: Metadata Manager Agent could not extract the metadata from a source repository because the Metadata Manager Agent tasks failed. This error occurs due to incorrect user name or password for the source system or an internal error in Metadata Manager or the Metadata Manager Agent.

User Response: For more information, see the Metadata Manager Agent log events or Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and load the resource again. If the error persists, contact Informatica Global Customer Support.

**MITI file extraction failed. See MITI log for further details.**

Explanation: Metadata Manager could not extract the metadata from the metadata source. As a result, Metadata Manager could not load the resource into the Metadata Manager warehouse. This error occurs because you did not configure the metadata source parameters correctly or the Metadata Manager Agent is unavailable. The source parameters control how Metadata Manager extracts metadata from source repositories. Source parameters can include user name and password, connection strings, and other source configuration information.

User Response: For more information, see the Metadata Manager Agent log events or the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and load the resource again.

**No attribute file is configured for template(s) <template name>. At least one attribute source file must be configured for each template.**

Explanation: Metadata Manager could not load a custom resource into the Metadata Manager warehouse. This error occurs because a template was configured but an attribute file was not uploaded before loading the resource. At least one attribute source file must be configured for each template.

User Response: Upload an attribute file for the resource and load the resource again.

**Operation <operation name> is not supported.**

Explanation: Metadata Manager could not perform an operation on a resource due to an internal error in Metadata Manager. This error occurs because the operation is not legal for Metadata Manager.

User Response: Contact Informatica Global Customer Support.

**PowerCenter repository sessions for fetching connection information failed.**

Explanation: PowerCenter sessions could not retrieve the connection information for a connection assignment from a metadata source. As a result, Metadata Manager could not update the connection assignments for the resource or load the resource into the Metadata Manager warehouse. Metadata Manager uses PowerCenter sessions and workflows to retrieve the connection information for connection assignments from metadata sources. This error occurs due to incorrect connection information or an internal error in Metadata Manager.

User Response: For more information, see the PowerCenter session log events. If possible, correct the error and update the connection assignments for the resource or load the resource again. If the error persists, contact Informatica Global Customer Support.

**Properties cannot be edited for a resource in Load Failed-Resumable status. You may cancel the resource load to allow edit.**

Explanation: You cannot change the resource properties if the status of the resource is Load Failed\_Resumable.

User Response: To edit the resource properties, cancel the load.

**Purge failed for resource.**

Explanation: Metadata Manager could not purge metadata for a resource from the Metadata Manager warehouse due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and purge the resource again. If the error persists, contact Informatica Global Customer Support.

**Purge of resource <resource name> failed.**

Explanation: Metadata Manager could not purge metadata for a resource from the Metadata Manager warehouse. This error occurs due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and purge the resource again. If the error persists, contact Informatica Global Customer Support.

**Purge Failed.**

Explanation: Metadata Manager could not purge metadata for a resource from the Metadata Manager warehouse. This error occurs due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and purge the resource again. If the error persists, contact Informatica Global Customer Support.

**SAP connection failed.**

Explanation: Metadata Manager could not connect to the SAP source system. This error occurs because the SAP source system is unavailable.

User Response: Verify that the SAP source system is available and load the resource again.

**Task execution aborted for resource <resource name>.**

- Explanation: Metadata Manager aborted a task for a load, resume load, or purge operation due to an Integration Service error that caused the PowerCenter workflows to fail.
- User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator and the PowerCenter Workflow Monitor log events. If possible, correct the error and load the resource again. If the error persists, contact Informatica Global Customer Support.

**Task Failed: <task name>.**

- Explanation: Metadata Manager could not perform a load task. The tasks include generating internal parameter files, running PowerCenter workflows, extracting metadata from sources, or creating an index for a resource. This error occurs due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.
- User Response: For more information, see the Load Monitor logs in Metadata Manager and the Metadata Manager Service log events in the Administrator tool. If possible, correct the error and load the resource again.

**Task Failed. Task is not resumable: <task name>.**

- Explanation: A Metadata Manager load task failed and the resource load is not resumable. This error occurs because a metadata extraction task failed and the load process cannot be resumed.
- User Response: For more information, see the Metadata Manager Service and Integration Service log events in Informatica Administrator. If possible, correct the error and load the resource again.

**Task Failed. Task is resumable: <task name>.**

- Explanation: A Metadata Manager load task failed but the resource load is resumable. This error occurs because the PowerCenter workflows that load the metadata into the Metadata Manager warehouse failed.
- User Response: For more information, see the Metadata Manager Service and PowerCenter session and workflow log events in the PowerCenter Workflow Monitor. If possible, correct the error and resume the resource load.

**Unable to drop index.**

- Explanation: Metadata Manager could not delete the index files from the machine where the Metadata Manager application runs after you deleted a resource. This error occurs due to an internal error in Metadata Manager and appears in the Metadata Manager Load Monitor.
- User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If the error persists, contact Informatica Global Customer Support.

**Unsupported source version for resource <resource name>.**

- Explanation: Metadata Manager could not create or update a resource in the Metadata Manager warehouse after an upgrade. This error occurs because the source repository is a version that Metadata Manager cannot extract source metadata from.
- User Response: Verify that the source repository version is a correct version.



**XMI Parsing Failed.**

- Explanation: Metadata Manager Agent converted the source metadata files to an intermediate XML metadata interchange (XMI) format but Metadata Manager could not parse the files. Metadata Manager converts the source data to an XMI format before converting it to IME files.
- User Response: For more information, see the Metadata Manager Agent log events. If possible, correct the error and load the resource again. If the error persists, contact Informatica Global Customer Support.

## Scheduling Messages

This section contains messages that occur when you create or modify resource load schedules or when you attach a schedule to a resource.

**A schedule already exists with name <schedule name>.**

- Explanation: Metadata Manager could not create a schedule because a schedule with the same name already exists.
- User Response: Enter a unique name for the schedule.

**Could not delete schedule <schedule name>.**

- Explanation: Metadata Manager could not delete an existing schedule due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.
- User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and delete the schedule again. If the error persists, contact Informatica Global Customer Support.

**Could not delete scheduler job.**

- Explanation: Metadata Manager could not delete the scheduler job after you deleted the schedule for a resource. Metadata Manager removes all jobs for a schedule after you delete a schedule. This error occurs due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.
- User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and delete the schedule again. If the error persists, contact Informatica Global Customer Support.

**Could not find the schedule. It may have been deleted by another user.**

- Explanation: The schedule you selected does not exist. This error occurs because another user deleted the schedule.
- User Response: Open the Manage Schedules window again to see changes made by other users.

**Could not open jobs for schedule <schedule name>.**

- Explanation: Metadata Manager could not open the scheduler jobs for an existing schedule. This error occurs due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and open the scheduler jobs again. If the error persists, contact Informatica Global Customer Support.

**Could not open schedule(s).**

Explanation: Metadata Manager could not display the schedule due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and view the schedule again. If the error persists, contact Informatica Global Customer Support.

**Could not open scheduler job.**

Explanation: You attempted to view the schedule properties for a resource but Metadata Manager could not display the schedule for the resource. Metadata Manager creates a scheduler job for a resource when you attach a schedule to a resource. This error occurs due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and view the schedule again. If the error persists, contact Informatica Global Customer Support.

**Could not update schedule <schedule name>.**

Explanation: Metadata Manager could not save the changes to an existing schedule due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and update the schedule again. If the error persists, contact Informatica Global Customer Support.

**Could not update scheduler job.**

Explanation: Metadata Manager could not update the scheduler job after you updated a schedule. Metadata Manager updates any existing job with the schedule details when you update a schedule. This error occurs due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.

User Response: For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and update the schedule again. If the error persists, contact Informatica Global Customer Support.

## Search Messages

The messages in this section occur when you search metadata in the metadata catalog.

**Bad search query structure: <query>.**

Explanation: Metadata Manager could not run a search query because the query contained an incorrect combination of search operators, begins or ends with a search operator, or other incorrect syntax.

User Response: Enter a valid search query.

# Security Messages

The messages in this section occur when you modify object permissions or when you log in to Metadata Manager.

## **An error occurred while trying to save changes.**

**Explanation:** Metadata Manager could not modify the permissions for a metadata object due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.

**User Response:** For more information, see the Metadata Manager Service log events in Informatica Administrator. If possible, correct the error and modify the permissions for the object again. If the error persists, contact Informatica Global Customer Support.

## **Cannot find <object> in users and groups.**

**Explanation:** Metadata Manager could not find the metadata object to modify user or group permissions. This error occurs due to an internal error in Metadata Manager or inconsistent metadata in the Metadata Manager repository.

**User Response:** Verify that the user or group for which you want to modify permissions exists. If the error persists, contact Informatica Global Customer Support.

## **The maximum number of concurrent users has been reached. Try again later.**

**Explanation:** You cannot log in to Metadata Manager because the maximum number of users the application allows are already logged on. The maximum number of concurrent users is controlled by the license.

**User Response:** Log in again later.

## **You are not authorized to use Informatica Metadata Manager.**

**Explanation:** You do not have the privilege to log in to Metadata Manager.

**User Response:** Contact an administrator to get the required privileges to access Metadata Manager from Informatica Administrator.

## **You do not have the required privileges to perform the operation <operation name>.**

**Explanation:** Metadata Manager could not perform an operation in Metadata Manager because you do not have the appropriate privileges. This error occurs because your privileges changed during the current Metadata Manager session.

**User Response:** Contact an administrator to get the appropriate privileges from Informatica Administrator.

## **You do not have write permission on the object.**

**Explanation:** Metadata Manager could not modify an object in a shared folder or resource because of inappropriate permissions. You must get the Write or Full Control permission on the metadata object or resource.

**User Response:** Contact the folder owner or an administrator to get the Write or Full Control permission on the metadata object or resource.

# Shortcuts Messages

The messages in this section occur when you manage folders and shortcuts in the Shortcuts view.

## **Cannot access the shortcut, folder, and saved search query.**

Explanation: Metadata Manager could not access the metadata object in a shared folder because your permissions changed during the Metadata Manager session.

User Response: Contact the folder owner to get the Write or Full Control permission on the object.

## **Cannot find <object> in shortcuts.**

Explanation: Metadata Manager could not find a shortcut object. This error occurs because another user deleted the object from a shared folder.

User Response: Refresh the Shortcuts view to see changes made by other users.

## **Cannot write to destination folder.**

Explanation: Metadata Manager could not modify a shared folder because you have inappropriate permissions on the folder.

User Response: Contact the folder owner or an administrator to get the Write or Full Control permission on the folder.

## **The delete permission is required to delete the shortcut, folder, or saved search query.**

Explanation: Metadata Manager could not delete a shortcut, shared folder, or saved search query due to inappropriate permissions.

User Response: Contact the folder owner or an administrator to get the Write or Full Control permission on the object.