



Informatica® MDM - Customer 360  
10.3 HotFix 1

# Release Notes

Informatica MDM - Customer 360 Release Notes  
10.3 HotFix 1  
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# Book Abstract

The Informatica MDM - Customer 360 Release Notes provide information about known limitations of the release.

## CHAPTER 1

# Installation and Upgrade

When you install or upgrade to Informatica MDM - Customer 360 version 10.3 HotFix 1, see the following documents:

- *Informatica MDM - Customer 360 10.3 HotFix 1 Installation and Configuration Guide*
- *Informatica MDM - Customer 360 10.3 HotFix 1 Release Notes*

For more information about product requirements and supported platforms, see the Product Availability Matrix: <https://network.informatica.com/community/informatica-network/product-availability-matrices>

## CHAPTER 2

# MDM - Customer 360 Version 10.3 HotFix 1

This chapter includes the following topic:

- [Fixed Limitations, 6](#)

## Fixed Limitations

The following table describes the fixed limitations:

Reference Number	Description
TCR-3034	In Linux and WebLogic environments, when you run the <code>install-tcr.sh</code> script, the install script fails with the following error:  <code>Buildfile: linux/build_wl.xml does not exist</code>
TCR-3033	When you configure the Task Manager in the Provisioning tool, you cannot configure the action message to show when you perform an action.
TCR-2938	In WebLogic environments, after you install or upgrade Customer 360, if you try to install or upgrade Customer 360 again, you get the following error message:  <code>[wldeploy] Target state: deploy failed on Server AdminServer</code> <code>[wldeploy] javax.naming.NameNotFoundException: Unable to resolve 'jdbc.ActiveVOS'. Resolved 'jdbc'; remaining name 'ActiveVOS'</code>  When you run the install or upgrade script again, the data source defined in WebLogic for the ActiveVOS database is deleted.
TCR-2005	If you update a verified email address, phone number, or address, the status of the email address, phone number, or address does not change to reflect the status of the updated value.
TCR-1112	The data mart service does not support the Microsoft SQL Server database.

## CHAPTER 3

# MDM - Customer 360 Version 10.3

This chapter includes the following topics:

- [Fixed Limitations, 7](#)
- [Known Limitations, 8](#)

## Fixed Limitations

The following table describes the fixed limitations:

Reference Number	Description
TCR-1898	<p>When you create an Organization business entity, if you try to add a contact or a related person to it, you get the following error:</p> <p>SIP-14114: User &lt;user name&gt; does not have sufficient rights to run request "AddRelationshipRequest". Review the server log for more details.</p>
TCR-1824	<p>In the <code>C_REPOS_CO_CS_CONFIG</code> repository table, after you update the <code>TASKS</code> configuration to include the <code>LookupSegmentValue</code> business entity for a trigger, the Provisioning tool does not respond.</p>
TCR-1509	<p>In the create record page, if you edit the record details after a validation failure, you must click <b>Save</b> twice to save the record.</p>
TCR-1413	<p>In the create record page, after an email address validation fails, you cannot save the record even after you disable the email address validation.</p> <p>Workaround: To save the record, perform the following tasks:</p> <ol style="list-style-type: none"><li>1. Clear <b>Enable Email Validation</b>.</li><li>2. Modify or remove the incorrect email address.</li><li>3. Save the record.</li></ol>

# Known Limitations

The following table describes the fixed limitations:

Reference Number	Description
TCR-3034	<p>In Linux and WebLogic environments, when you run the <code>install-tcr.sh</code> script, the install script fails with the following error:</p> <pre>Buildfile: linux/build_wl.xml does not exist</pre> <p>Workaround: Perform the following tasks:</p> <ol style="list-style-type: none"><li>1. Open the <code>setup_app_wl.sh</code> file in the following directory: <code>&lt;MDM Hub installation directory&gt;/app/tcr/bin</code></li><li>2. Update the absolute path of the <code>build_wl.xml</code> file for <code>\$WLS_CLASSPATH</code>. For example, the following sample shows the absolute path of the <code>build_wl.xml</code> file as <code>\$TCR_HOME/bin/linux/</code>: <pre>\$WLS_CLASSPATH \ org.apache.tools.ant.Main -f \$TCR_HOME/bin/linux/build_wl.xml \$DEF_COMMAND \ </pre></li><li>3. Save the file.</li></ol>
TCR-3033	<p>When you configure the Task Manager in the Provisioning tool, you cannot configure the action message to show when you perform an action.</p>
TCR-3020	<p>In IBM DB2 or Microsoft SQL Server environments, you cannot migrate to the data model based on the Party table from the data model based on the Party Role table.</p>
TCR-3019	<p>In IBM DB2 and JBoss environments, the dashboard view of a record might display the following error message in the Hierarchies panel:</p> <pre>Internal error. Cannot load the hierarchy.</pre> <p>Workaround: Perform the following tasks:</p> <ol style="list-style-type: none"><li>1. Open the following file: <code>&lt;JBoss installation directory&gt;/standalone/configuration/ standalone-full.xml</code></li><li>2. Add the following attribute to the <code>xa-datasource</code> section of the Customer 360 Operational Reference Store: <pre>&lt;xa-datasource-property name="AllowNextOnExhaustedResultSet"&gt;1&lt;/xa-datasource- property&gt;</pre></li><li>3. Save the file, and restart the application server.</li></ol>



Reference Number	Description
TCR-3014	<p>When you use the Java project that is included in the Customer 360 installation files to extend the user exit, the Java project fails when you compile it.</p> <p><b>Workaround:</b> Before you compile the project, perform the following tasks:</p> <ol style="list-style-type: none"> <li>1. Run the following commands: <pre> mvn install:install-file -Dfile=&lt;MDM Hub installation directory&gt;\hub\server\lib\mdm-ue.jar - DgroupId=com.informatica.mdm -DartifactId=mdm-ue - Dversion=10.3.0-SNAPSHOT -Dpackaging=jar  mvn install:install-file -Dfile=&lt;MDM Hub installation directory&gt;\hub\server\lib\siperian-api.jar - DgroupId=com.informatica.mdm -DartifactId=siperian-api - Dversion=10.3.0-SNAPSHOT -Dpackaging=jar  mvn install:install-file -Dfile=&lt;MDM Hub installation directory&gt;\hub\server\lib\siperian-common.jar - DgroupId=com.informatica.mdm -DartifactId=siperian-common - Dversion=10.3.0-SNAPSHOT -Dpackaging=jar </pre> </li> <li>2. Comment the following code in the Java project: <pre> &lt;repository&gt; &lt;id&gt;infamdm.external&lt;/id&gt; &lt;url&gt;http:// mdmmaven01.informatica.com:8081/nexus/content/repositories/ thirdparty&lt;/url&gt; &lt;/repository&gt; &lt;repository&gt; &lt;id&gt;mdmcentral&lt;/id&gt; &lt;name&gt;MDM Proxy Repository&lt;/name&gt; &lt;url&gt;http://mdmmaven01.informatica.com:8081/nexus/content/ repositories/mdminfa&lt;/url&gt; &lt;/repository&gt; </pre> </li> </ol>
TCR-3012	<p>In IBM DB2 environments, when you run the <code>lookup_localization</code> script, the script imports the lookup data in all the languages except the Russian language. The script fails with the following error message:</p> <pre> com.informatica.solutions.lookup.localisation.exception.LookupL ocalisationException: DB2 SQL Error: SQLCODE=-302, SQLSTATE=22001, SQLERRMC=null, DRIVER=4.19.26 </pre>
TCR-2980	<p>After you update an active record, the dashboard view of the record shows the updated values even though the changes are not approved.</p>
TCR-2966	<p>In environments that use the data model based on the Party Role table, when you add a relationship between two Person records, an empty Related Person record is created for one of the records.</p>

Reference Number	Description
TCR-2938	<p>In WebLogic environments, after you install or upgrade Customer 360, if you try to install or upgrade Customer 360 again, you get the following error message:</p> <pre>[wldeploy] Target state: deploy failed on Server AdminServer [wldeploy] javax.naming.NameNotFoundException: Unable to resolve 'jdbc.ActiveVOS'. Resolved 'jdbc'; remaining name 'ActiveVOS'</pre> <p>When you run the install or upgrade script again, the data source defined in WebLogic for the ActiveVOS database is deleted.</p> <p>Workaround: Manually create the data source in WebLogic.</p> <p>To create a data source in WebLogic, perform the following tasks:</p> <ol style="list-style-type: none"> <li>1. On the WebLogic Administration Console, click <b>Services &gt; Data Sources</b>.</li> <li>2. Click <b>New</b>, and select <b>Generic Data Source</b>. The <b>JDBC Data Source Properties</b> page appears.</li> <li>3. Specify the following properties for the data source: <ul style="list-style-type: none"> <li>- <b>Name</b>. Name for the data source.</li> <li>- <b>JNDI Name</b>. JNDI path to where the JDBC data source will be bound. Specify <code>jdbc/ActiveVOS</code>.</li> <li>- <b>Database Type</b>. Database type that you want to connect.</li> </ul> </li> <li>4. Click <b>Next</b>.</li> <li>5. Select the database driver to connect to the database, and then click <b>Next</b>. The <b>Transaction Options</b> page appears.</li> <li>6. Click <b>Next</b>. The <b>Connection Properties</b> page appears.</li> <li>7. Specify the following connection properties: <ul style="list-style-type: none"> <li>- <b>Database Name</b>. Name of the ActiveVOS database you want to connect.</li> <li>- <b>Host Name</b>. DNS name or IP address of the server that hosts the database. To deploy the MDM Hub application on a WebLogic port other than 7001, set the host name and the IP address of the WebLogic host. Do not use localhost.</li> <li>- <b>Port</b>. Port on which the database server listens for connection requests.</li> <li>- <b>Database User Name</b>. Database user name that you want to use for each connection in the data source.</li> <li>- <b>Password</b>. Password of the database user account.</li> <li>- <b>Confirm Password</b>. Password of the database user account.</li> </ul> </li> <li>8. Click <b>Next</b>. The <b>Test Database Connection</b> page appears.</li> <li>9. To test the database connection, click <b>Test Configuration</b>.</li> <li>10 After successfully testing the database connection, click <b>Next</b>, and then select the server on which you want to deploy the data source.</li> <li>11 Click <b>Finish</b>, and then click <b>Activate Changes</b>.</li> </ol>
TCR-2930	In a localized environment, when you open a record, the hierarchy name is not localized in the Hierarchy panel.
TCR-2005	If you update a verified email address, phone number, or address, the status of the email address, phone number, or address does not change to reflect the status of the updated value.
TCR-1908	On the <b>Home</b> page, when you sort the tasks based on priority, the tasks are incorrectly sorted.

Reference Number	Description
TCR-1899	When you edit a record, if you update an address child record, you cannot save the changes and get the following error message:  SIP-50112: Could not run the WriteCO business entity service.
TCR-1647	In WebSphere environments, Customer 360 integration with Product 360 does not work.
TCR-1527	During a file import, if you configure the header row to a value other than 1, Customer 360 shows an incorrect preview of your imported file.
TCR-1358	In a hierarchy, if you add a relationship from a B2C customer to a B2B customer, Customer 360 does not display the change history.
TCR-1297	Customer 360 does not support the TIFF image format in the Product Details widget.
TCR-1169	For the Organization customer type, when you edit a relationship or classification to add additional relationship attributes, Customer 360 does not save the attributes that you add.
TCR-1112	The data mart service does not support the Microsoft SQL Server database.

## CHAPTER 4

# Informatica Global Customer Support

You can contact a Global Support Center by telephone or through the Informatica Network.

To find your local Informatica Global Customer Support telephone number, visit the Informatica website at the following link:

<https://www.informatica.com/services-and-training/customer-success-services/contact-us.html>.

To find online support resources on the Informatica Network, visit <https://network.informatica.com> and select the eSupport option.