



# Informatica MDM - Customer 360 10.3 HotFix 2 Release Notes December 2019

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The Informatica MDM - Customer 360 Release Notes provide information about known limitations of the release.

## Installation and Upgrade

When you install or upgrade to Informatica MDM - Customer 360 version 10.3 HotFix 2, see the following documents:

- *Informatica MDM - Customer 360 10.3 HotFix 2 Installation and Configuration Guide*
- *Informatica MDM - Customer 360 10.3 HotFix 2 Release Notes*

For more information about product requirements and supported platforms, see the Product Availability Matrix: <https://network.informatica.com/community/informatica-network/product-availability-matrices>

## MDM - Customer 360 Version 10.3 HotFix 2

### Fixed Limitations

The following table describes the fixed limitations:

Reference Number	Description
TCR-3693	When you import lookup localization data, to an Oracle database with service name as a parameter for the database connection, the import fails with the following error: <code>ORA-12505, TNS: listener does not currently know of SID given in connect descriptor</code>
TCR-3666	When you configure a connection between data mart and Operational Reference Store, if you use the Oracle database with service name as a parameter for the database connection, you cannot populate the data mart with data.
TCR-3380	In WebSphere environments, you cannot log in to the Provisioning tool.
TCR-3323	After you install Supplier 360 and Customer 360 in the same environment, you cannot log in to the Provisioning tool, and you get the following error: <code>Invalid Configuration: The configuration contains code that is not valid. Click Fix to correct the configuration, this fix will take effect after publishing. The parts of the configuration that cannot be fixed will be removed. To correct the configuration manually, click Cancel and call Informatica Global Customer Support.</code>

## MDM - Customer 360 Version 10.3 HotFix 1

### Fixed Limitations

The following table describes the fixed limitations:

Reference Number	Description
TCR-3034	In Linux and WebLogic environments, when you run the <code>install-tcr.sh</code> script, the install script fails with the following error: <code>Buildfile: linux/build_wl.xml does not exist</code>
TCR-3033	When you configure the Task Manager in the Provisioning tool, you cannot configure the action message to show when you perform an action.

Reference Number	Description
TCR-2938	<p>In WebLogic environments, after you install or upgrade Customer 360, if you try to install or upgrade Customer 360 again, you get the following error message:</p> <pre>[wldeploy] Target state: deploy failed on Server AdminServer [wldeploy] javax.naming.NameNotFoundException: Unable to resolve 'jdbc.ActiveVOS'. Resolved 'jdbc'; remaining name 'ActiveVOS'</pre> <p>When you run the install or upgrade script again, the data source defined in WebLogic for the ActiveVOS database is deleted.</p>
TCR-2005	If you update a verified email address, phone number, or address, the status of the email address, phone number, or address does not change to reflect the status of the updated value.
TCR-1112	The data mart service does not support the Microsoft SQL Server database.

## MDM - Customer 360 Version 10.3

### Fixed Limitations

The following table describes the fixed limitations:

Reference Number	Description
TCR-1898	<p>When you create an Organization business entity, if you try to add a contact or a related person to it, you get the following error:</p> <pre>SIP-14114: User &lt;user name&gt; does not have sufficient rights to run request "AddRelationshipRequest". Review the server log for more details.</pre>
TCR-1824	In the <code>C_REPOS_CO_CS_CONFIG</code> repository table, after you update the <code>TASKS</code> configuration to include the <code>LookupSegmentValue</code> business entity for a trigger, the Provisioning tool does not respond.
TCR-1509	In the create record page, if you edit the record details after a validation failure, you must click <b>Save</b> twice to save the record.
TCR-1413	<p>In the create record page, after an email address validation fails, you cannot save the record even after you disable the email address validation.</p> <p>Workaround: To save the record, perform the following tasks:</p> <ol style="list-style-type: none"> <li>1. Clear <b>Enable Email Validation</b>.</li> <li>2. Modify or remove the incorrect email address.</li> <li>3. Save the record.</li> </ol>

## Known Limitations

The following table describes the known limitations:

Reference Number	Description
TCR-3034	<p>In Linux and WebLogic environments, when you run the <code>install-tcr.sh</code> script, the install script fails with the following error:</p> <pre>Buildfile: linux/build_wl.xml does not exist</pre> <p><b>Workaround:</b> Perform the following tasks:</p> <ol style="list-style-type: none"><li>1. Open the <code>setup_app_wl.sh</code> file in the following directory: <code>&lt;MDM Hub installation directory&gt;/app/tcr/bin</code></li><li>2. Update the absolute path of the <code>build_wl.xml</code> file for <code>\$WLS_CLASSPATH</code>. For example, the following sample shows the absolute path of the <code>build_wl.xml</code> file as <code>\$TCR_HOME/bin/linux/</code>: <pre>\$WLS_CLASSPATH \ org.apache.tools.ant.Main -f \$TCR_HOME/bin/linux/ build_wl.xml \$DEF_COMMAND \ </pre></li><li>3. Save the file.</li></ol>
TCR-3033	<p>When you configure the Task Manager in the Provisioning tool, you cannot configure the action message to show when you perform an action.</p>
TCR-3020	<p>In IBM DB2 or Microsoft SQL Server environments, you cannot migrate to the data model based on the Party table from the data model based on the Party Role table.</p>
TCR-3019	<p>In IBM DB2 and JBoss environments, the dashboard view of a record might display the following error message in the Hierarchies panel:</p> <pre>Internal error. Cannot load the hierarchy.</pre> <p><b>Workaround:</b> Perform the following tasks:</p> <ol style="list-style-type: none"><li>1. Open the following file: <code>&lt;JBoss installation directory&gt;/standalone/configuration/ standalone-full.xml</code></li><li>2. Add the following attribute to the <code>xa-datasource</code> section of the Customer 360 Operational Reference Store: <pre>&lt;xa-datasource-property name="AllowNextOnExhaustedResultSet"&gt;1&lt;/xa-datasource- property&gt;</pre></li><li>3. Save the file, and restart the application server.</li></ol>

Reference Number	Description
TCR-3014	<p>When you use the Java project that is included in the Customer 360 installation files to extend the user exit, the Java project fails when you compile it.</p> <p><b>Workaround:</b> Before you compile the project, perform the following tasks:</p> <ol style="list-style-type: none"> <li>1. Run the following commands: <pre> mvn install:install-file -Dfile=&lt;MDM Hub installation directory&gt;\hub\server\lib\mdm-ue.jar - DgroupId=com.informatica.mdm -DartifactId=mdm-ue - Dversion=10.3.0-SNAPSHOT -Dpackaging=jar  mvn install:install-file -Dfile=&lt;MDM Hub installation directory&gt;\hub\server\lib\siperian-api.jar - DgroupId=com.informatica.mdm -DartifactId=siperian-api - Dversion=10.3.0-SNAPSHOT -Dpackaging=jar  mvn install:install-file -Dfile=&lt;MDM Hub installation directory&gt;\hub\server\lib\siperian-common.jar - DgroupId=com.informatica.mdm -DartifactId=siperian-common - Dversion=10.3.0-SNAPSHOT -Dpackaging=jar </pre> </li> <li>2. Comment the following code in the Java project: <pre> &lt;repository&gt; &lt;id&gt;infamdm.external&lt;/id&gt; &lt;url&gt;http:// mdmmaven01.informatica.com:8081/nexus/content/repositories/ thirdparty/&lt;/url&gt; &lt;/repository&gt; &lt;repository&gt; &lt;id&gt;mdmcentral&lt;/id&gt; &lt;name&gt;MDM Proxy Repository&lt;/name&gt; &lt;url&gt;http://mdmmaven01.informatica.com:8081/nexus/content/ repositories/mdminfa/&lt;/url&gt; &lt;/repository&gt; </pre> </li> </ol>
TCR-3012	<p>In IBM DB2 environments, when you run the <code>lookup_localization</code> script, the script imports the lookup data in all the languages except the Russian language. The script fails with the following error message:</p> <pre> com.informatica.solutions.lookup.localisation.exception.Looku pLocalisationException: DB2 SQL Error: SQLCODE=-302, SQLSTATE=22001, SQLERRMC=null, DRIVER=4.19.26 </pre>
TCR-2980	<p>After you update an active record, the dashboard view of the record shows the updated values even though the changes are not approved.</p>
TCR-2966	<p>In environments that use the data model based on the Party Role table, when you add a relationship between two Person records, an empty Related Person record is created for one of the records.</p>

Reference Number	Description
TCR-2938	<p>In WebLogic environments, after you install or upgrade Customer 360, if you try to install or upgrade Customer 360 again, you get the following error message:</p> <pre>[wldeploy] Target state: deploy failed on Server AdminServer [wldeploy] javax.naming.NameNotFoundException: Unable to resolve 'jdbc.ActiveVOS'. Resolved 'jdbc'; remaining name 'ActiveVOS'</pre> <p>When you run the install or upgrade script again, the data source defined in WebLogic for the ActiveVOS database is deleted.</p> <p>Workaround: Manually create the data source in WebLogic.</p> <p>To create a data source in WebLogic, perform the following tasks:</p> <ol style="list-style-type: none"> <li>1. On the WebLogic Administration Console, click <b>Services &gt; Data Sources</b>.</li> <li>2. Click <b>New</b>, and select <b>Generic Data Source</b>. The <b>JDBC Data Source Properties</b> page appears.</li> <li>3. Specify the following properties for the data source: <ul style="list-style-type: none"> <li>- <b>Name</b>. Name for the data source.</li> <li>- <b>JNDI Name</b>. JNDI path to where the JDBC data source will be bound. Specify <code>jdbc/ActiveVOS</code>.</li> <li>- <b>Database Type</b>. Database type that you want to connect.</li> </ul> </li> <li>4. Click <b>Next</b>.</li> <li>5. Select the database driver to connect to the database, and then click <b>Next</b>. The <b>Transaction Options</b> page appears.</li> <li>6. Click <b>Next</b>. The <b>Connection Properties</b> page appears.</li> <li>7. Specify the following connection properties: <ul style="list-style-type: none"> <li>- <b>Database Name</b>. Name of the ActiveVOS database you want to connect.</li> <li>- <b>Host Name</b>. DNS name or IP address of the server that hosts the database. To deploy the MDM Hub application on a WebLogic port other than 7001, set the host name and the IP address of the WebLogic host. Do not use localhost.</li> <li>- <b>Port</b>. Port on which the database server listens for connection requests.</li> <li>- <b>Database User Name</b>. Database user name that you want to use for each connection in the data source.</li> <li>- <b>Password</b>. Password of the database user account.</li> <li>- <b>Confirm Password</b>. Password of the database user account.</li> </ul> </li> <li>8. Click <b>Next</b>. The <b>Test Database Connection</b> page appears.</li> <li>9. To test the database connection, click <b>Test Configuration</b>.</li> <li>10. After successfully testing the database connection, click <b>Next</b>, and then select the server on which you want to deploy the data source.</li> <li>11. Click <b>Finish</b>, and then click <b>Activate Changes</b>.</li> </ol>
TCR-2930	In a localized environment, when you open a record, the hierarchy name is not localized in the Hierarchy panel.
TCR-2005	If you update a verified email address, phone number, or address, the status of the email address, phone number, or address does not change to reflect the status of the updated value.
TCR-1908	On the <b>Home</b> page, when you sort the tasks based on priority, the tasks are incorrectly sorted.

Reference Number	Description
TCR-1899	When you edit a record, if you update an address child record, you cannot save the changes and get the following error message:  SIP-50112: Could not run the WriteCO business entity service.
TCR-1647	In WebSphere environments, Customer 360 integration with Product 360 does not work.
TCR-1527	During a file import, if you configure the header row to a value other than 1, Customer 360 shows an incorrect preview of your imported file.
TCR-1358	In a hierarchy, if you add a relationship from a B2C customer to a B2B customer, Customer 360 does not display the change history.
TCR-1297	Customer 360 does not support the TIFF image format in the Product Details widget.
TCR-1169	For the Organization customer type, when you edit a relationship or classification to add additional relationship attributes, Customer 360 does not save the attributes that you add.
TCR-1112	The data mart service does not support the Microsoft SQL Server database.

## Informatica Global Customer Support

You can contact a Global Support Center by telephone or through the Informatica Network.

To find your local Informatica Global Customer Support telephone number, visit the Informatica website at the following link:

<https://www.informatica.com/services-and-training/customer-success-services/contact-us.html>.

To find online support resources on the Informatica Network, visit <https://network.informatica.com> and select the eSupport option.