



Informatica® MDM - Customer 360
10.3

Release Notes

Informatica MDM - Customer 360 Release Notes

10.3

September 2018

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Publication Date: 2019-06-12

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Book Abstract

The Informatica MDM - Customer 360 Release Notes provide information about known limitations of the release.

CHAPTER 1

Installation and Upgrade

When you install or upgrade to Informatica MDM - Customer 360 version 10.3, see the following documents:

- *Informatica MDM - Customer 360 10.3 Installation and Configuration Guide*
- *Informatica MDM - Customer 360 10.3 Release Notes*

For more information about product requirements and supported platforms, see the Product Availability Matrix: <https://network.informatica.com/community/informatica-network/product-availability-matrices>

CHAPTER 2

MDM - Customer 360 Version 10.3

This chapter includes the following topics:

- [Fixed Limitations, 6](#)
- [Known Limitations, 7](#)

Fixed Limitations

The following table describes the fixed limitations:

Reference Number	Description
TCR-1898	<p>When you create an Organization business entity, if you try to add a contact or a related person to it, you get the following error:</p> <p>SIP-14114: User <user name> does not have sufficient rights to run request "AddRelationshipRequest". Review the server log for more details.</p>
TCR-1824	<p>In the <code>C_REPOS_CO_CS_CONFIG</code> repository table, after you update the <code>TASKS</code> configuration to include the <code>LookupSegmentValue</code> business entity for a trigger, the Provisioning tool does not respond.</p>
TCR-1509	<p>In the create record page, if you edit the record details after a validation failure, you must click Save twice to save the record.</p>
TCR-1413	<p>In the create record page, after an email address validation fails, you cannot save the record even after you disable the email address validation.</p> <p>Workaround: To save the record, perform the following tasks:</p> <ol style="list-style-type: none">1. Clear Enable Email Validation.2. Modify or remove the incorrect email address.3. Save the record.

Known Limitations

The following table describes the known limitations:

Reference Number	Description
TCR-3034	<p>In Linux and WebLogic environments, when you run the <code>install-tcr.sh</code> script, the install script fails with the following error:</p> <pre>Buildfile: linux/build_wl.xml does not exist</pre> <p>Workaround: Perform the following tasks:</p> <ol style="list-style-type: none">1. Open the <code>setup_app_wl.sh</code> file in the following directory: <code><MDM Hub installation directory>/app/tcr/bin</code>2. Update the absolute path of the <code>build_wl.xml</code> file for <code>\$WLS_CLASSPATH</code>. For example, the following sample shows the absolute path of the <code>build_wl.xml</code> file as <code>\$TCR_HOME/bin/linux/</code>: <pre>\$WLS_CLASSPATH \ org.apache.tools.ant.Main -f \$TCR_HOME/bin/linux/build_wl.xml \$DEF_COMMAND \ </pre>3. Save the file.
TCR-3033	<p>When you configure the Task Manager in the Provisioning tool, you cannot configure the action message to show when you perform an action.</p>
TCR-3020	<p>In IBM DB2 or Microsoft SQL Server environments, you cannot migrate to the data model based on the Party table from the data model based on the Party Role table.</p>
TCR-3019	<p>In IBM DB2 and JBoss environments, the dashboard view of a record might display the following error message in the Hierarchies panel:</p> <pre>Internal error. Cannot load the hierarchy.</pre> <p>Workaround: Perform the following tasks:</p> <ol style="list-style-type: none">1. Open the following file: <code><JBoss installation directory>/standalone/configuration/ standalone-full.xml</code>2. Add the following attribute to the <code>xa-datasource</code> section of the Customer 360 Operational Reference Store: <pre><xa-datasource-property name="AllowNextOnExhaustedResultSet">1</xa-datasource- property></pre>3. Save the file, and restart the application server.

Reference Number	Description
TCR-3014	<p>When you use the Java project that is included in the Customer 360 installation files to extend the user exit, the Java project fails when you compile it.</p> <p>Workaround: Before you compile the project, perform the following tasks:</p> <ol style="list-style-type: none"> Run the following commands: <pre> mvn install:install-file -Dfile=<MDM Hub installation directory>\hub\server\lib\mdm-ue.jar - DgroupId=com.informatica.mdm -DartifactId=mdm-ue - Dversion=10.3.0-SNAPSHOT -Dpackaging=jar mvn install:install-file -Dfile=<MDM Hub installation directory>\hub\server\lib\siperian-api.jar - DgroupId=com.informatica.mdm -DartifactId=siperian-api - Dversion=10.3.0-SNAPSHOT -Dpackaging=jar mvn install:install-file -Dfile=<MDM Hub installation directory>\hub\server\lib\siperian-common.jar - DgroupId=com.informatica.mdm -DartifactId=siperian-common - Dversion=10.3.0-SNAPSHOT -Dpackaging=jar </pre> Comment the following code in the Java project: <pre> <repository> <id>infamdm.external</id> <url>http:// mdmmaven01.informatica.com:8081/nexus/content/repositories/ thirdparty/</url> </repository> <repository> <id>mdmcentral</id> <name>MDM Proxy Repository</name> <url>http://mdmmaven01.informatica.com:8081/nexus/content/ repositories/mdminfa/</url> </repository> </pre>
TCR-3012	<p>In IBM DB2 environments, when you run the <code>lookup_localization</code> script, the script imports the lookup data in all the languages except the Russian language. The script fails with the following error message:</p> <pre> com.informatica.solutions.lookup.localisation.exception.LookupL ocalisationException: DB2 SQL Error: SQLCODE=-302, SQLSTATE=22001, SQLERRMC=null, DRIVER=4.19.26 </pre>
TCR-2980	<p>After you update an active record, the dashboard view of the record shows the updated values even though the changes are not approved.</p>
TCR-2966	<p>In environments that use the data model based on the Party Role table, when you add a relationship between two Person records, an empty Related Person record is created for one of the records.</p>

Reference Number	Description
TCR-2938	<p>In WebLogic environments, after you install or upgrade Customer 360, if you try to install or upgrade Customer 360 again, you get the following error message:</p> <pre>[wldeploy] Target state: deploy failed on Server AdminServer [wldeploy] javax.naming.NameNotFoundException: Unable to resolve 'jdbc.ActiveVOS'. Resolved 'jdbc'; remaining name 'ActiveVOS'</pre> <p>When you run the install or upgrade script again, the data source defined in WebLogic for the ActiveVOS database is deleted.</p> <p>Workaround: Manually create the data source in WebLogic.</p> <p>To create a data source in WebLogic, perform the following tasks:</p> <ol style="list-style-type: none"> 1. On the WebLogic Administration Console, click Services > Data Sources. 2. Click New, and select Generic Data Source. The JDBC Data Source Properties page appears. 3. Specify the following properties for the data source: <ul style="list-style-type: none"> - Name. Name for the data source. - JNDI Name. JNDI path to where the JDBC data source will be bound. Specify <code>jdbc/ActiveVOS</code>. - Database Type. Database type that you want to connect. 4. Click Next. 5. Select the database driver to connect to the database, and then click Next. The Transaction Options page appears. 6. Click Next. The Connection Properties page appears. 7. Specify the following connection properties: <ul style="list-style-type: none"> - Database Name. Name of the ActiveVOS database you want to connect. - Host Name. DNS name or IP address of the server that hosts the database. - Port. Port on which the database server listens for connection requests. - Database User Name. Database user name that you want to use for each connection in the data source. - Password. Password of the database user account. - Confirm Password. Password of the database user account. 8. Click Next. The Test Database Connection page appears. 9. To test the database connection, click Test Configuration. 10 After successfully testing the database connection, click Next, and then select the server on which you want to deploy the data source. 11 Click Finish, and then click Activate Changes.
TCR-2930	In a localized environment, when you open a record, the hierarchy name is not localized in the Hierarchy panel.
TCR-2005	If you update a verified email address, phone number, or address, the status of the email address, phone number, or address does not change to reflect the status of the updated value.
TCR-1908	On the Home page, when you sort the tasks based on priority, the tasks are incorrectly sorted.
TCR-1899	<p>When you edit a record, if you update an address child record, you cannot save the changes and get the following error message:</p> <pre>SIP-50112: Could not run the WriteCO business entity service.</pre>

Reference Number	Description
TCR-1647	In WebSphere environments, Customer 360 integration with Product 360 does not work.
TCR-1527	During a file import, if you configure the header row to a value other than 1, Customer 360 shows an incorrect preview of your imported file.
TCR-1358	In a hierarchy, if you add a relationship from a B2C customer to a B2B customer, Customer 360 does not display the change history.
TCR-1297	Customer 360 does not support the TIFF image format in the Product Details widget.
TCR-1169	For the Organization customer type, when you edit a relationship or classification to add additional relationship attributes, Customer 360 does not save the attributes that you add.
TCR-1112	The data mart service does not support the Microsoft SQL Server database.

CHAPTER 3

Informatica Global Customer Support

You can contact a Global Support Center by telephone or through Online Support on Informatica Network.

To find your local Informatica Global Customer Support telephone number, visit the Informatica website at the following link:

<http://www.informatica.com/us/services-and-training/support-services/global-support-centers>.

If you are an Informatica Network member, you can use Online Support at <http://network.informatica.com>.