



Informatica® MDM - Supplier 360
10.3 HotFix 1

Release Notes

Informatica MDM - Supplier 360 Release Notes
10.3 HotFix 1
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Introduction

This document contains important information about known limitations and fixed limitations for Informatica MDM - Supplier 360. Read this document carefully before you install Informatica MDM - Supplier 360.

CHAPTER 1

Installation and Upgrade

When you install or upgrade to Informatica MDM - Supplier 360 10.3 HotFix 1, see the following documents:

- *Informatica MDM - Supplier 360 10.3 HotFix 1 Installation and Configuration Guide*
- *Informatica MDM - Supplier 360 10.3 HotFix 1 Release Notes*

For more information about product requirements and supported platforms, see the Product Availability Matrix on Informatica Network:

<https://network.informatica.com/community/informatica-network/product-availability-matrices>

Prerequisites

You must have Informatica Multidomain MDM version 10.3 HotFix 1 installed. You must also apply the Multidomain MDM version 10.3 HotFix 1 Emergency Bug Fix 14694.

To download the required EBF from the Informatica FTP site, perform the following tasks:

1. In a browser, enter the following URL:
<http://tsftp.informatica.com>
2. Log in with the Informatica Network credentials that you use to open support tickets.
3. In the left navigation pane, click **Folders**.
4. Go to the following directory:
`updates/MDM/hotfixes/Oracle_DB2_SQLServer/Hub_10_3_GA/10_3_HF1/EBF-14694`
5. Download the following files:
 - EBF-14694_Installer_jboss_server_win-x64.zip
 - EBF-14694_ReleaseNotes.txt

Note: For information about how to apply the EBF, see the EBF-14694_ReleaseNotes.txt file.

CHAPTER 2

MDM - Supplier 360 Version 10.3 HotFix 1

This chapter includes the following topics:

- [Fixed Limitations, 6](#)
- [Known Limitations, 7](#)

Fixed Limitations

The following table describes the fixed limitations:

Reference Number	Description
TSR-477	In Supplier environment that uses Microsoft SQL Server, when you click New > Supplier , you get the following error message: <code>ComponentConfigService: Either there is no configuration for component present or XML is malformed.</code>
TSR-465	In the Preview and Submit Your Application page of the Supplier Portal, the Print button does not work.
TSR-291	The data mart service does not support the Microsoft SQL Server database.

Known Limitations

The following table describes the known limitations:

Reference Number	Description
TSR-1291	<p>After you upgrade a Supplier 360 environment that uses the Legacy file manager, on the Supplier Dashboard, the Documents Uploaded by Supplier panel does not list any documents that you uploaded.</p> <p>Workaround:</p> <ol style="list-style-type: none"> 1. Log in to the Provisioning tool. 2. Click Configuration > Layout Designer 3. Expand Supplier, and then select SupplierDashboardLayout. 4. To edit the layout, click Edit. 5. To delete the existing document component, click the Delete icon on the Document Widget panel. 6. Under Custom Components, drag the Document_ExternalLink component into the workspace. 7. Click Save. 8. Publish the changes to the MDM Hub. <ol style="list-style-type: none"> a. Click Publish. b. Review the changes or publish without a review. <ul style="list-style-type: none"> - To publish without a review, click Publish. - To publish after a review, click Review Changes and follow the instructions that appear on the screen.
TSR-1287	<p>When Supplier 360 is integrated with Product 360, the Change Password option in the Supplier Portal does not work.</p> <p>Workaround: To change your password, use the Forgot password option in the Sign In page of the Supplier Portal .</p>
TSR-1243	<p>When you log in to the Supplier 360 application in an environment that uses subject area and business entity, the App Configuration tab appears twice.</p> <p>Workaround:</p> <ol style="list-style-type: none"> 1. Go to the following directory: <code><MDM installation directory>/app/tsr/hub/idd</code> 2. Extract the InfaSupplierMaster.zip file. 3. In a text editor, open the BDDConfig.xml file. 4. Comment out the following code: <pre><uiExtensions logicalOrsGroupName="SUPPLIER_HUB"> <topLevelTab displayName="App Configuration" name="custom_appConfig_tab"> <externalLink displayName="App Configuration" name="appconfig" type="IFRAME" url="http://@LOCALHOST@:@LOCALPORT@/ appconfiguration"> <param bddParamName="USERNAME" name="USERNAME" /> <param bddParamName="PASSWORD_ENCRYPTED" name="PASSWORD" /> </externalLink> </topLevelTab> </uiExtensions></pre> 5. Save the BDDConfig.xml file. 6. Generate the InfaSupplierMaster.zip file with the updated BDDConfig.xml file. 7. Import the updated InfaSupplierMaster.zip file as a Data Director application, and then deploy it.

Reference Number	Description
TSR-1221	<p>On UNIX, the Highchart editor does not work.</p> <p>Workaround:</p> <ol style="list-style-type: none"> 1. Copy the following directory to a computer that runs on Microsoft Windows: <code><MDM installation directory>/app/tsr/reporting/highcharts-editor/mdm-highcharts-editor-0.1.3-win32-ia32</code> 2. Run the <code>mdm-highcharts-editor.exe</code> file.
TSR-1203	<p>When you log in to Supplier 360 application, the Alternate Suppliers and Product Categories widgets do not display on the Supplier Dashboard.</p> <p>Workaround: Upload the <code>product_hierarchy.xml</code> file to the <code>c_repos_appconfig</code> table.</p>

CHAPTER 3

MDM - Supplier 360 Version 10.3

This chapter includes the following topics:

- [Fixed Limitations, 9](#)
- [Known Limitations, 10](#)

Fixed Limitations

The following table describes the fixed limitations:

Reference Number	Description
TSR-476 TSR-431	In Microsoft Internet Explorer 11, when you log in to the Data Director application, the application does not load properly.
TSR-474	When you log in to the Supplier 360 application without populating the chart data in the C_REPOS_RPT_DETAILS table, you get the following error: Failed by: Bad Request:undefined
TSR-438	When the suppliers log in to the Supplier Portal to review and update their profiles that you create in the Data Director application, the Supplier Portal does not display the Log Out menu.
TSR-396	When you edit a supplier profile in the Data Director application, you get the following error message: SIP-23038: Internal error. The SQL statement generated the SQL error ORA-01407
TSR-332	When you create a supplier in the Data Director application, you might get the following error message: SIP-14105: Unexpected error occurred while processing request: RegisterUsersRequest Unable to acquire lock on Fqn.
TSR-272	When you create a supplier from Data Director application and click Save , an error occurs.

Known Limitations

The following table describes the known limitations:

Reference Number	Description
TSR-1002	When you open a record in the Cross-reference Records view, the record opens in the Data tab.
TSR-964	When you use the MDM user management system, the user credentials of Supplier 360 and Supplier Portal are not locked even after you exceed the maximum number of failed login attempts.
TSR-956	In the Supplier Portal, when you go to the Document page, the page might not be visible. Workaround: Restart the application server and try again.
TSR-950	If your environment is configured to use the HTTPS protocol and MDM user management system, you cannot reset your password from the Supplier Portal.
TSR-815	You can add a single contact to multiple supplier profiles.
TSR-783	In the Task Manager, when you upload a document to a task, the document is not visible to other users if they belong to a different role.
TSR-731	In Supplier 360, the users who belong to the commodity manager, compliance manager, and contract manager roles can view the App Configuration tab even though they cannot update the configuration details:
TSR-441	In the Supplier Portal, when you create a supplier profile, if you edit the validity dates of a document, the document does not reflect the updated dates. Workaround: To edit the validity dates of a document, delete the document and add it again.
TSR-402	When you edit a supplier profile, if you try to upload a document, the Documents page of the Supplier Portal displays the following warning message: Warning: Changes not saved will be discarded on tab transition. Workaround: You can safely ignore the message. When you click Add , the Supplier Portal uploads the document.
TSR-395	In Data Director, after you set the status of an approved supplier profile to Deactivated and click Send For Approval , the status changes to Approved . Workaround: After setting the status of the supplier profile to Deactivated , click Apply , and then click Save .
TSR-377	If a non-administrator user logs in to the Supplier Portal, the Supplier Portal becomes unresponsive. Workaround: In the Security Access Manager workbench of the Hub Console, assign the Read and Execute privileges to the user role to which the user belongs.
TSR-370	In Data Director, after you create and approve a supplier profile, the supplier does not receive a confirmation email. Workaround: When you create a supplier profile in Data Director, ensure that you use the same email address in the Portal User Name and Electronic Address fields.

Reference Number	Description
TSR-329	<p>On approval of a supplier, the promotion of the supplier record might fail with the following error:</p> <p>SIP-10322: SIP-10314: Couldn't load database information due to data access problem.</p> <p>Workaround: Restart the application server and register the supplier again. If the error recurs, increase the connection pool size of the Operational Reference Store.</p>
TSR-328	<p>When you enter the details on the Documents page and click Add, the page might become unresponsive.</p> <p>Workaround: Restart the application server.</p>
TSR-291	The data mart service does not support the Microsoft SQL Server database.

CHAPTER 4

Informatica Global Customer Support

You can contact a Global Support Center by telephone or through the Informatica Network.

To find your local Informatica Global Customer Support telephone number, visit the Informatica website at the following link:

<https://www.informatica.com/services-and-training/customer-success-services/contact-us.html>.

To find online support resources on the Informatica Network, visit <https://network.informatica.com> and select the eSupport option.