



Informatica® MDM - Supplier 360  
10.3

# Release Notes

Informatica MDM - Supplier 360 Release Notes

10.3

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# Introduction

This document contains important information about known limitations and fixed limitations for Informatica MDM - Supplier 360. Read this document carefully before you install Informatica MDM - Supplier 360.

# CHAPTER 1

## Installation and Upgrade

When you install or upgrade to Informatica MDM - Supplier 360 10.3, see the following documents:

- *Informatica MDM - Supplier 360 10.3 Installation and Configuration Guide*
- *Informatica MDM - Supplier 360 10.3 Release Notes*

For more information about product requirements and supported platforms, see the Product Availability Matrix on Informatica Network:

<https://network.informatica.com/community/informatica-network/product-availability-matrices>

## Prerequisites

You must have Informatica Multidomain MDM version 10.3 installed. You must also apply the Multidomain MDM version 10.3 Emergency Bug Fix 13414.

To download the required EBF from the Informatica FTP site, perform the following tasks:

1. In a browser, enter the following URL:  
<http://tsftp.informatica.com>
2. Log in with the Informatica Network credentials that you use to open support tickets.
3. In the left navigation pane, click **Folders**.
4. Go to the following directory:  
`updates/MDM/hotfixes/Oracle_DB2_SQLServer/Hub_10_3_GA/EBF-13414`
5. Download the following files:
  - `EBF-13414_Installer_jboss_server_win-x64.zip`
  - `EBF-13414_ReleaseNotes.txt`

**Note:** For information about how to apply the EBF, see the `EBF-13414_ReleaseNotes.txt` file.

## CHAPTER 2

# MDM - Supplier 360 Version 10.3

This chapter includes the following topics:

- [Fixed Limitations, 6](#)
- [Known Limitations, 7](#)

## Fixed Limitations

The following table describes the fixed limitations:

Reference Number	Description
TSR-476 TSR-431	In Microsoft Internet Explorer 11, when you log in to the Data Director application, the application does not load properly.
TSR-474	When you log in to the Supplier 360 application without populating the chart data in the C_REPOS_RPT_DETAILS table, you get the following error: Failed by: Bad Request:undefined
TSR-438	When the suppliers log in to the Supplier Portal to review and update their profiles that you create in the Data Director application, the Supplier Portal does not display the <b>Log Out</b> menu.
TSR-396	When you edit a supplier profile in the Data Director application, you get the following error message: SIP-23038: Internal error. The SQL statement generated the SQL error ORA-01407
TSR-332	When you create a supplier in the Data Director application, you might get the following error message: SIP-14105: Unexpected error occurred while processing request: RegisterUsersRequest Unable to acquire lock on Fqn.
TSR-272	When you create a supplier from Data Director application and click <b>Save</b> , an error occurs.

# Known Limitations

The following table describes the known limitations:

Reference Number	Description
TSR-1002	When you open a record in the Cross-reference Records view, the record opens in the Data tab.
TSR-964	When you use the MDM user management system, the user credentials of Supplier 360 and Supplier Portal are not locked even after you exceed the maximum number of failed login attempts.
TSR-956	In the Supplier Portal, when you go to the Document page, the page might not be visible. Workaround: Restart the application server and try again.
TSR-950	If your environment is configured to use the HTTPS protocol and MDM user management system, you cannot reset your password from the Supplier Portal.
TSR-815	You can add a single contact to multiple supplier profiles.
TSR-783	In the Task Manager, when you upload a document to a task, the document is not visible to other users if they belong to a different role.
TSR-731	In Supplier 360, the users who belong to the commodity manager, compliance manager, and contract manager roles can view the App Configuration tab even though they cannot update the configuration details:
TSR-441	In the Supplier Portal, when you create a supplier profile, if you edit the validity dates of a document, the document does not reflect the updated dates. Workaround: To edit the validity dates of a document, delete the document and add it again.
TSR-402	When you edit a supplier profile, if you try to upload a document, the <b>Documents</b> page of the Supplier Portal displays the following warning message:  <code>Warning: Changes not saved will be discarded on tab transition.</code> Workaround: You can safely ignore the message. When you click <b>Add</b> , the Supplier Portal uploads the document.
TSR-395	In Data Director, after you set the status of an approved supplier profile to <code>Deactivated</code> and click <b>Send For Approval</b> , the status changes to <code>Approved</code> . Workaround: After setting the status of the supplier profile to <code>Deactivated</code> , click <b>Apply</b> , and then click <b>Save</b> .
TSR-377	If a non-administrator user logs in to the Supplier Portal, the Supplier Portal becomes unresponsive. Workaround: In the Security Access Manager workbench of the Hub Console, assign the Read and Execute privileges to the user role to which the user belongs.
TSR-370	In Data Director, after you create and approve a supplier profile, the supplier does not receive a confirmation email. Workaround: When you create a supplier profile in Data Director, ensure that you use the same email address in the <b>Portal User Name</b> and <b>Electronic Address</b> fields.

Reference Number	Description
TSR-329	<p>On approval of a supplier, the promotion of the supplier record might fail with the following error:</p> <p>SIP-10322: SIP-10314: Couldn't load database information due to data access problem.</p> <p>Workaround: Restart the application server and register the supplier again. If the error recurs, increase the connection pool size of the Operational Reference Store.</p>
TSR-328	<p>When you enter the details on the Documents page and click <b>Add</b>, the page might become unresponsive.</p> <p>Workaround: Restart the application server.</p>
TSR-291	The data mart service does not support the Microsoft SQL Server database.



## CHAPTER 3

# Informatica Global Customer Support

You can contact a Global Support Center by telephone or through Online Support on Informatica Network.

To find your local Informatica Global Customer Support telephone number, visit the Informatica website at the following link:

<http://www.informatica.com/us/services-and-training/support-services/global-support-centers>.

If you are an Informatica Network member, you can use Online Support at <http://network.informatica.com>.