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Read the *Informatica® MDM - Supplier 360 Release Notes* to learn about known limitations and fixes associated with this release.

Installation and Upgrade

When you install or upgrade to Informatica MDM - Supplier 360 10.4 HotFix 1, see the following documents:

- *Informatica MDM - Supplier 360 10.4 HotFix 1 Installation and Configuration Guide*
- *Informatica MDM - Supplier 360 10.4 HotFix 1 Release Notes*

For more information about product requirements and supported platforms, see the Product Availability Matrix on Informatica Network:

<https://network.informatica.com/community/informatica-network/product-availability-matrices>

10.4 HotFix 1 Fixed Limitations

The following table describes the fixed limitations:

Reference Number	Description
TSR-3954	In a WebLogic and UNIX environment, the Supplier 360 installation fails.
TSR-3322	When a supplier user with non-English character in the first name logs into the Supplier Portal, the log out option is not available.
TSR-3303	After you upload the security provider for Product 360 on the MDM Hub Console, when you manually restart the application server, the Portal Configuration tool does not open.

Reference Number	Description
TSR-3261	On the product-related questions page of the Supplier Portal, a product with no associated questions shows empty fields.
TSR-3256	When a user with the Finance Manager role edits and saves a record in the Task Manager, the user gets the following error: × SIP-14114: User "cnt" does not have sufficient rights to run request "CleanseRequest".
TSR-3129	When a data steward discards a send back task, the record is not deleted.
TSR-2599	When you open Supplier 360 and Portal Configuration tool in the same browser, and you reload the Portal Configuration tool page after the session times out, the page does not load properly.
TSR-1200	On the Supplier 360 dashboard, the Supplier by Category chart displays the product code for the products instead of the product description.

10.4 HotFix 1 Known Limitations

The following table describes the known limitations:

Reference Number	Description
TSR-4102	In Task Manager, for user names that contain empty spaces, the OK button is not displayed on an approved notification task. Workaround: To close the approved task, perform the following steps: 1. Select the tasks you want to close. 2. From the Selected list, click More Actions... 3. Click OK .
TSR-4096	If you use Supplier 360 integrated with Product 360, the following pages might not load in the Chrome browser: - Task - Product Catalog - Upload Product Catalog Workaround: Open the Chrome browser and perform the following steps: 1. On the address bar, type the following address: <code>chrome://flags/</code> 2. Search and disable the following flags: - SameSite by default cookies - Enable removing SameSite=None cookies - Cookies without SameSite must be secure 3. If you use incognito mode, on a new tab, disable the Block third-party cookies feature.
TSR-3553	In the Supplier Portal, when a user previews the products and services, the preview page also displays the unselected products and services.
TSR-3525	In the Supplier Portal, when a user previews the print pages of the wizard, the fields might overlap.

Reference Number	Description
TSR-3524	In the Supplier Portal, when a user previews the print pages of the wizard, the print preview pages do not display the check icons.
TSR-3514	When one of the managers updates a pending record and another manager rejects the record, the record does not get deleted.

Reference Number	Description														
TSR-3260	In the notification emails, a supplier is addressed with user name instead of the first and last names.														
TSR-1168	<p>When you try to create a supplier with a contact, if you select the default indicator of the contact electronic address, Supplier 360 fails to save the record with the following error:</p> <pre> ×SIP-50022: Validation failed. ERROR There must be one admin contact for a Supplier. Supplier: ERROR There must be one admin contact for a Supplier. </pre> <p>Workaround:</p> <p>Task 1: Perform the following steps to delete and add the cleanse function in the Business Entity to View transformation:</p> <ol style="list-style-type: none"> 1. Log in to the Provisioning tool. 2. Click Business Entity > Transformations. 3. From the list of transformations, select Business Entity to View > Supplier_SupplierView. 4. In the tree view panel, expand and navigate to the following node: Supplier_SupplierView > Groups > Contacts > Groups > ContactElectronicAddress > Transformations. 5. Select Cleanse1, and then click Delete. 6. Select the Transformation node, and then click Create. 7. On the properties panel, specify the following values for the properties: <table border="1"> <thead> <tr> <th>Property / Function Parameter Name</th><th>Value / Field Name</th></tr> </thead> <tbody> <tr> <td>Name</td><td>Cleanse1</td></tr> <tr> <td>Type</td><td>cleanse</td></tr> <tr> <td>Cleanse Library</td><td>BES Library</td></tr> <tr> <td>Function</td><td>ParseBoolean_Y_N</td></tr> <tr> <td>string</td><td>Select dfItInd as the field name.</td></tr> <tr> <td>boolean</td><td>Select dfItInd as the field name</td></tr> </tbody> </table> 8. Click Save. 9. Publish the changes to the MDM Hub. <ol style="list-style-type: none"> a. Click Publish. b. Review the changes or publish without a review. <ul style="list-style-type: none"> - To publish without a review, click Publish. - To publish after a review, click Review Changes and follow the instructions that appear on the screen. <p>Task 2: Perform the following steps to delete and add the cleanse function in the View to Business Entity transformation:</p> <ol style="list-style-type: none"> 1. Log in to the Provisioning tool. 2. Click Business Entity > Transformations. 	Property / Function Parameter Name	Value / Field Name	Name	Cleanse1	Type	cleanse	Cleanse Library	BES Library	Function	ParseBoolean_Y_N	string	Select dfItInd as the field name.	boolean	Select dfItInd as the field name
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	<p>3. From the list of transformations, select View to Business Entity > Supplier_SupplierView.</p> <p>4. In the tree view panel, expand and navigate to the following node: Supplier_SupplierView > Groups > Contacts > Groups > contacts.ContactElectronicAddress > Transformations.</p> <p>5. Select Cleanse1, and then click Delete.</p> <p>6. Select the Transformation node, and then click Create.</p> <p>7. On the properties panel, specify the following values for the properties:</p> <table> <tr> <th>Property / Function Parameter Name</th><th>Value / Field Name</th></tr> <tr> <td>Name</td><td>Cleanse1</td></tr> <tr> <td>Type</td><td>cleanse</td></tr> <tr> <td>Cleanse Library</td><td>BES Library</td></tr> <tr> <td>Function</td><td>FormatBoolean_Y_N</td></tr> <tr> <td>string</td><td>Select dfItInd as the field name.</td></tr> <tr> <td>boolean</td><td>Select dfItInd as the field name</td></tr> </table> <p>8. Click Save.</p> <p>9. Publish the changes to the MDM Hub.</p> <p>a. Click Publish.</p> <p>b. Review the changes or publish without a review.</p> <ul style="list-style-type: none"> - To publish without a review, click Publish. - To publish after a review, click Review Changes and follow the instructions that appear on the screen. 	Property / Function Parameter Name	Value / Field Name	Name	Cleanse1	Type	cleanse	Cleanse Library	BES Library	Function	FormatBoolean_Y_N	string	Select dfItInd as the field name.	boolean	Select dfItInd as the field name
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Cumulative Known Limitations

The following table describes known limitations that are carried forward from previous releases:

Reference Number	Description
TSR-3249	When a user with a role other than Application Administrator or Data Steward tries to add a record to Product and Services business entity, the Parent Product and Service Code field is not available.
TSR-3201	<p>After you upgrade a Supplier 360 environment that does not use the Supplier Portal from a version earlier than 10.4 of Supplier 360, the Supplier by Category chart in the Home page does not display data.</p> <p>Workaround: Update all the records that belong to the Products and Services business entity with the Parent Product and Service Code field.</p>

Reference Number	Description
TSR-3181	<p>When you access the online help in Supplier 360, the Data Director online help opens.</p> <p>Workaround: Access the Informatica MDM - Supplier 360 User Guide from the documentation portal.</p>
TSR-2599	<p>When you open Supplier 360 and Portal Configuration tool in the same browser, and you reload the Portal Configuration tool page after the session times out, the page does not load properly.</p>
TSR-1291	<p>After you upgrade a Supplier 360 environment that uses the Legacy file manager, on the Supplier Dashboard, the Documents Uploaded by Supplier panel does not list any documents that you uploaded.</p> <p>Workaround:</p> <ol style="list-style-type: none"> 1. Log in to the Provisioning tool. 2. Click Configuration > Layout Designer 3. Expand Supplier, and then select SupplierDashboardLayout. 4. To edit the layout, click Edit. 5. To delete the existing document component, click the Delete icon on the Document Widget panel. 6. Under Custom Components, drag the Document_ExternalLink component into the workspace. 7. Click Save. 8. Publish the changes to the MDM Hub. <ol style="list-style-type: none"> a. Click Publish. b. Review the changes or publish without a review. <ul style="list-style-type: none"> - To publish without a review, click Publish. - To publish after a review, click Review Changes and follow the instructions that appear on the screen.
TSR-1287	<p>When Supplier 360 is integrated with Product 360, the Change Password option in the Supplier Portal does not work.</p> <p>Workaround: To change your password, use the Forgot password option in the Sign In page of the Supplier Portal .</p>
TSR-1203	<p>When you log in to Supplier 360 application, the Alternate Suppliers and Product Categories widgets do not display on the Supplier Dashboard.</p> <p>Workaround: Upload the <code>product_hierarchy</code> xml file to the <code>c_repos_appconfig</code> table.</p>
TSR-1002	<p>When you open a record in the Cross-reference Records view, the record opens in the Data tab.</p>
TSR-956	<p>In the Supplier Portal, when you go to the Document page, the page might not be visible.</p> <p>Workaround: Restart the application server and try again.</p>
TSR-950	<p>If your environment is configured to use the HTTPS protocol and MDM user management system, you cannot reset your password from the Supplier Portal.</p>
TSR-815	<p>You can add a single contact to multiple supplier profiles.</p>
TSR-783	<p>In the Task Manager, when you upload a document to a task, the document is not visible to other users if they belong to a different role.</p>

Reference Number	Description
TSR-731	In Supplier 360, the users who belong to the commodity manager, compliance manager, and contract manager roles can view the App Configuration tab even though they cannot update the configuration details:
TSR-441	In the Supplier Portal, when you create a supplier profile, if you edit the validity dates of a document, the document does not reflect the updated dates. Workaround: To edit the validity dates of a document, delete the document and add it again.
TSR-402	When you edit a supplier profile, if you try to upload a document, the Documents page of the Supplier Portal displays the following warning message: Warning: Changes not saved will be discarded on tab transition. Workaround: You can safely ignore the message. When you click Add , the Supplier Portal uploads the document.
TSR-377	If a non-administrator user logs in to the Supplier Portal, the Supplier Portal becomes unresponsive. Workaround: In the Security Access Manager workbench of the Hub Console, assign the Read and Execute privileges to the user role to which the user belongs.
TSR-329	On approval of a supplier, the promotion of the supplier record might fail with the following error: SIP-10322: SIP-10314: Couldn't load database information due to data access problem. Workaround: Restart the application server and register the supplier again. If the error recurs, increase the connection pool size of the Operational Reference Store.
TSR-328	When you enter the details on the Documents page and click Add , the page might become unresponsive. Workaround: Restart the application server.

Informatica Global Customer Support

You can contact a Global Support Center by telephone or through the Informatica Network.

To find your local Informatica Global Customer Support telephone number, visit the Informatica website at the following link:

<https://www.informatica.com/services-and-training/customer-success-services/contact-us.html>.

To find online support resources on the Informatica Network, visit <https://network.informatica.com> and select the eSupport option.