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Read the *Informatica® MDM - Supplier 360 Release Notes* to learn about known limitations and fixes associated with this release.

Installation and Upgrade

When you install or upgrade to Informatica MDM - Supplier 360 10.4 HotFix 2, see the following documents:

- *Informatica MDM - Supplier 360 10.4 HotFix 2 Installation and Configuration Guide*
- *Informatica MDM - Supplier 360 10.4 HotFix 2 Release Notes*

For more information about product requirements and supported platforms, see the Product Availability Matrix on Informatica Network:

<https://network.informatica.com/community/informatica-network/product-availability-matrices>

10.4 HotFix 2 Fixed Limitations

The following table describes the fixed limitations:

Reference Number	Description
TSR-4221	If you delete a batch group in Customer 360, the upgrade fails while validating the database schema, and the validation report does not list the deletion of batch group as an error.
TSR-4208	When you add a phone number for a record without the country code and then select Validate phone, no error is displayed while saving the record.
TSR-4120	The Supplier 360 database schema validation utility cannot identify the errors related to the task configuration.

Reference Number	Description
TSR-4055	In the Task Manager page, the Timeline tab shows incorrect name for the following user roles: <ul style="list-style-type: none"> - Finance Manager - Contract Manager - Compliance Manager
TSR-3910	When you create a portal using Portal Configuration tool, if you do not select Create additional users on the User Creation page, creation of portal users in Supplier 360 fails.
TSR-3908	On a supplier portal, if you create a user with a user name of an existing user, the existing user is deleted.
TSR-3422	When you edit a dashboard layout in the Provisioning tool, the Layout Designer page does not show all the available components.
TSR-3288	If you use the Supplier 360 Supplier Portal from a version earlier than 10.4, when you log in to the portal without selecting a language, the product catalog page does not load the products.
TSR-3287	If you use the Supplier 360 Supplier Portal from a version earlier than 10.4, the catalog with non-English characters show unrecognized characters.
TSR-2581	When the Create Portal page is open in the Portal Configuration tool, if you open the General tab in the settings page of a previously saved portal, you cannot go back to the Create Portal page.

10.4 HotFix 2 Known Limitations

The following table describes the known limitations:

Reference Number	Description
TSR-2685	In a portal page, if you add a filter to a field group containing lookup fields in table view, the filter does not work.
TSR-4268	In the Portal Configuration tool, when you open and close the runtime settings page without making any changes, a warning message to save the unsaved changes appear.
TSR-4267	In the Portal configuration tool, when you start and stop a portal without making or publishing any changes, the last published date is modified.
TSR-4187	The Customer Dashboard shows an invalid view named Task Manager Layout. Workaround: Use Layout Designer in the Provisioning tool to hide the Task Manager Layout view.
TSR-4183	If you use the Supplier Portal from a version earlier than 10.4, you can add more than one user with the role of Supplier Administrator.
TSR-4181	If you use the Supplier Portal from a version earlier than 10.4, option to resend the invitation to an approved user is available.

Cumulative Known Limitations

The following table describes known limitations that are carried forward from previous releases:

Reference Number	Description
TSR-4102	<p>In Task Manager, for user names that contain empty spaces, the OK button is not displayed on an approved notification task.</p> <p>Workaround: To close the approved task, perform the following steps:</p> <ol style="list-style-type: none"> 1. Select the tasks you want to close. 2. From the Selected list, click More Actions... 3. Click OK.
TSR-4096	<p>If you use Supplier 360 integrated with Product 360, the following pages might not load in the Chrome browser:</p> <ul style="list-style-type: none"> - Task - Product Catalog - Upload Product Catalog <p>Workaround: Open the Chrome browser and perform the following steps:</p> <ol style="list-style-type: none"> 1. On the address bar, type the following address: <code>chrome://flags/</code> 2. Search and disable the following flags: <ul style="list-style-type: none"> - SameSite by default cookies - Enable removing SameSite=None cookies - Cookies without SameSite must be secure 3. If you use incognito mode, on a new tab, disable the Block third-party cookies feature.
TSR-3553	<p>In the Supplier Portal, when a user previews the products and services, the preview page also displays the unselected products and services.</p>
TSR-3525	<p>In the Supplier Portal, when a user previews the print pages of the wizard, the fields might overlap.</p>
TSR-3524	<p>In the Supplier Portal, when a user previews the print pages of the wizard, the print preview pages do not display the check icons.</p>
TSR-3249	<p>When a user with a role other than Application Administrator or Data Steward tries to add a record to Product and Services business entity, the Parent Product and Service Code field is not available.</p>
TSR-3260	<p>In the notification emails, a supplier is addressed with user name instead of the first and last names.</p>
TSR-3201	<p>After you upgrade a Supplier 360 environment that does not use the Supplier Portal from a version earlier than 10.4 of Supplier 360, the Supplier by Category chart in the Home page does not display data.</p> <p>Workaround: Update all the records that belong to the Products and Services business entity with the Parent Product and Service Code field.</p>
TSR-3181	<p>When you access the online help in Supplier 360, the Data Director online help opens.</p> <p>Workaround: Access the Informatica MDM - Supplier 360 User Guide from the documentation portal.</p>

Reference Number	Description
TSR-2599	When you open Supplier 360 and Portal Configuration tool in the same browser, and you reload the Portal Configuration tool page after the session times out, the page does not load properly.
TSR-1291	<p>After you upgrade a Supplier 360 environment that uses the Legacy file manager, on the Supplier Dashboard, the Documents Uploaded by Supplier panel does not list any documents that you uploaded.</p> <p>Workaround:</p> <ol style="list-style-type: none"> 1. Log in to the Provisioning tool. 2. Click Configuration > Layout Designer 3. Expand Supplier, and then select SupplierDashboardLayout. 4. To edit the layout, click Edit. 5. To delete the existing document component, click the Delete icon on the Document Widget panel. 6. Under Custom Components, drag the Document_ExternalLink component into the workspace. 7. Click Save. 8. Publish the changes to the MDM Hub. <ol style="list-style-type: none"> a. Click Publish. b. Review the changes or publish without a review. <ul style="list-style-type: none"> - To publish without a review, click Publish. - To publish after a review, click Review Changes and follow the instructions that appear on the screen.
TSR-1287	<p>When Supplier 360 is integrated with Product 360, the Change Password option in the Supplier Portal does not work.</p> <p>Workaround: To change your password, use the Forgot password option in the Sign In page of the Supplier Portal .</p>
TSR-1203	<p>When you log in to Supplier 360 application, the Alternate Suppliers and Product Categories widgets do not display on the Supplier Dashboard.</p> <p>Workaround: Upload the <code>product_hierarchy</code> xml file to the <code>c_repos_appconfig</code> table.</p>

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TSR-1168	<p>When you try to create a supplier with a contact, if you select the default indicator of the contact electronic address, Supplier 360 fails to save the record with the following error:</p> <pre> ×SIP-50022: Validation failed. ERROR There must be one admin contact for a Supplier. Supplier: ERROR There must be one admin contact for a Supplier. </pre> <p>Workaround:</p> <p>Task 1: Perform the following steps to delete and add the cleanse function in the Business Entity to View transformation:</p> <ol style="list-style-type: none"> 1. Log in to the Provisioning tool. 2. Click Business Entity > Transformations. 3. From the list of transformations, select Business Entity to View > Supplier_SupplierView. 4. In the tree view panel, expand and navigate to the following node: Supplier_SupplierView > Groups > Contacts > Groups > ContactElectronicAddress > Transformations. 5. Select Cleanse1, and then click Delete. 6. Select the Transformation node, and then click Create. 7. On the properties panel, specify the following values for the properties: <table border="1"> <thead> <tr> <th>Property / Function Parameter Name</th><th>Value / Field Name</th></tr> </thead> <tbody> <tr> <td>Name</td><td>Cleanse1</td></tr> <tr> <td>Type</td><td>cleanse</td></tr> <tr> <td>Cleanse Library</td><td>BES Library</td></tr> <tr> <td>Function</td><td>ParseBoolean_Y_N</td></tr> <tr> <td>string</td><td>Select dfsltInd as the field name.</td></tr> <tr> <td>boolean</td><td>Select dfsltInd as the field name</td></tr> </tbody> </table> 8. Click Save. 9. Publish the changes to the MDM Hub. <ol style="list-style-type: none"> a. Click Publish. b. Review the changes or publish without a review. <ul style="list-style-type: none"> - To publish without a review, click Publish. - To publish after a review, click Review Changes and follow the instructions that appear on the screen. <p>Task 2: Perform the following steps to delete and add the cleanse function in the View to Business Entity transformation:</p> <ol style="list-style-type: none"> 1. Log in to the Provisioning tool. 2. Click Business Entity > Transformations. 3. From the list of transformations, select View to Business Entity > Supplier_SupplierView. 	Property / Function Parameter Name	Value / Field Name	Name	Cleanse1	Type	cleanse	Cleanse Library	BES Library	Function	ParseBoolean_Y_N	string	Select dfsltInd as the field name.	boolean	Select dfsltInd as the field name
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TSR-1002	When you open a record in the Cross-reference Records view, the record opens in the Data tab.														
TSR-956	<p>In the Supplier Portal, when you go to the Document page, the page might not be visible.</p> <p>Workaround: Restart the application server and try again.</p>														
TSR-950	If your environment is configured to use the HTTPS protocol and MDM user management system, you cannot reset your password from the Supplier Portal.														
TSR-815	You can add a single contact to multiple supplier profiles.														
TSR-783	In the Task Manager, when you upload a document to a task, the document is not visible to other users if they belong to a different role.														
TSR-731	In Supplier 360, the users who belong to the commodity manager, compliance manager, and contract manager roles can view the App Configuration tab even though they cannot update the configuration details:														
TSR-441	<p>In the Supplier Portal, when you create a supplier profile, if you edit the validity dates of a document, the document does not reflect the updated dates.</p> <p>Workaround: To edit the validity dates of a document, delete the document and add it again.</p>														

Reference Number	Description
TSR-402	<p>When you edit a supplier profile, if you try to upload a document, the Documents page of the Supplier Portal displays the following warning message:</p> <p>Warning: Changes not saved will be discarded on tab transition.</p> <p>Workaround: You can safely ignore the message. When you click Add, the Supplier Portal uploads the document.</p>
TSR-377	<p>If a non-administrator user logs in to the Supplier Portal, the Supplier Portal becomes unresponsive.</p> <p>Workaround: In the Security Access Manager workbench of the Hub Console, assign the Read and Execute privileges to the user role to which the user belongs.</p>
TSR-329	<p>On approval of a supplier, the promotion of the supplier record might fail with the following error:</p> <p>SIP-10322: SIP-10314: Couldn't load database information due to data access problem.</p> <p>Workaround: Restart the application server and register the supplier again. If the error recurs, increase the connection pool size of the Operational Reference Store.</p>
TSR-328	<p>When you enter the details on the Documents page and click Add, the page might become unresponsive.</p> <p>Workaround: Restart the application server.</p>

Informatica Global Customer Support

You can contact a Global Support Center by telephone or through the Informatica Network.

To find your local Informatica Global Customer Support telephone number, visit the Informatica website at the following link:

<https://www.informatica.com/services-and-training/customer-success-services/contact-us.html>.

To find online support resources on the Informatica Network, visit <https://network.informatica.com> and select the eSupport option.