



Informatica MDM - Supplier 360 10.4 HotFix 3 Release Notes October 2021

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Read the *Informatica® MDM - Supplier 360 Release Notes* to learn about known limitations and fixes associated with this release.

Installation and Upgrade

When you install or upgrade to Informatica MDM - Supplier 360 10.4 HotFix 3, see the following documents:

- *Informatica MDM - Supplier 360 10.4 HotFix 3 Installation and Configuration Guide*
- *Informatica MDM - Supplier 360 10.4 HotFix 3 Release Notes*

For more information about product requirements and supported platforms, see the Product Availability Matrix on Informatica Network:

<https://network.informatica.com/community/informatica-network/product-availability-matrices>

10.4 HotFix 3 Fixed Limitations

The following table describes the fixed limitations:

Reference Number	Description
TSR-5300	When you install the Portal Configuration tool in an environment that has JBoss 7.4 application server, the <code>generic-portal.ear</code> file fails to deploy as expected.
TSR-4787	When you try to create users in a Supplier Portal that you created for a business entity and if the business entity name contains any special characters, such as underscore (_), you get an error message.

Reference Number	Description
TSR-4267	In the Portal Configuration tool, when you start and stop a portal without making or publishing any changes, the last published date is modified.
TSR-4266	In the Portal Configuration tool, the Import Language Bundle option incorrectly appears for the portal in the draft state.
TSR-4265	In the Portal Configuration tool, an imported portal in the draft state incorrectly displays the Last Published on and Last Published by information.
TSR-4096	If you use Supplier 360 integrated with Product 360, the following pages might not load in the Chrome browser: <ul style="list-style-type: none"> - Task - Product Catalog - Upload Product Catalog
TSR-731	In Supplier 360, the users who belong to the commodity manager, compliance manager, and contract manager roles can view the App Configuration tab even though they cannot update the configuration details.

10.4 HotFix 3 Known Limitations

The following table describes the known limitations:

Reference Number	Description
TSR-5114	In the Supplier Portal registration form, when a supplier selects all the child products of a parent product on the Products and Services page and clicks Next , the questions related to the parent product do not appear.
TSR-5032	After you search for a record, when you try to find and replace the supplier name with the following restricted special characters, the record is saved with the updated name: @ ! ' * () ; : \$ / ? % []
TSR-4942	When you add a user created in Product 360 as a contact for a supplier in the Supplier Portal of Product 360, the user creation fails and the following error is displayed: Exception caught: Exception on Server (org.springframework.dao.DataIntegrityViolationException): User with the e-mail already exists.", "status": "INTERNAL_SERVER_ERROR"}
TSR-4687	In the Portal Configuration tool, when you create a custom page, if you add an External Link component and include the business entity name and row ID in the component URL, the Supplier Portal user interface displays the page with some garbage text.
TSR-4678	In the Portal Configuration tool, when you try to save a portal after entering values in all the required fields, you get the following error message even though the portal changes are saved: Please enter all the mandatory fields in the business entity form of layout section.

Cumulative Known Limitations

The following table describes known limitations that are carried forward from previous releases:

Reference Number	Description
TSR-4187	The Customer Dashboard shows an invalid view named Task Manager Layout. Workaround: Use Layout Designer in the Provisioning tool to hide the Task Manager Layout view.
TSR-4183	If you use the Supplier Portal from a version earlier than 10.4, you can add more than one user with the role of Supplier Administrator.
TSR-4181	If you use the Supplier Portal from a version earlier than 10.4, option to resend the invitation to an approved user is available.
TSR-4102	In Task Manager, for user names that contain empty spaces, the OK button is not displayed on an approved notification task. Workaround: To close the approved task, perform the following steps: 1. Select the tasks you want to close. 2. From the Selected list, click More Actions... 3. Click OK .
TSR-4096	If you use Supplier 360 integrated with Product 360, the following pages might not load in the Chrome browser: <ul style="list-style-type: none"> - Task - Product Catalog - Upload Product Catalog Workaround: Open the Chrome browser and perform the following steps: 1. On the address bar, type the following address: <code>chrome://flags/</code> 2. Search and disable the following flags: <ul style="list-style-type: none"> - SameSite by default cookies - Enable removing SameSite=None cookies - Cookies without SameSite must be secure 3. If you use incognito mode, on a new tab, disable the Block third-party cookies feature.
TSR-3553	In the Supplier Portal, when a user previews the products and services, the preview page also displays the unselected products and services.
TSR-3525	In the Supplier Portal, when a user previews the print pages of the wizard, the fields might overlap.
TSR-3524	In the Supplier Portal, when a user previews the print pages of the wizard, the print preview pages do not display the check icons.
TSR-3260	In the notification emails, a supplier is addressed with user name instead of the first and last names.
TSR-3249	When a user with a role other than Application Administrator or Data Steward tries to add a record to Product and Services business entity, the Parent Product and Service Code field is not available.

Reference Number	Description
TSR-3201	<p>After you upgrade a Supplier 360 environment that does not use the Supplier Portal from a version earlier than 10.4 of Supplier 360, the Supplier by Category chart in the Home page does not display data.</p> <p>Workaround: Update all the records that belong to the Products and Services business entity with the Parent Product and Service Code field.</p>
TSR-3181	<p>When you access the online help in Supplier 360, the Data Director online help opens.</p> <p>Workaround: Access the Informatica MDM - Supplier 360 User Guide from the documentation portal.</p>
TSR-2685	<p>In a portal page, if you add a filter to a field group containing lookup fields in table view, the filter does not work.</p>
TSR-2599	<p>When you open Supplier 360 and Portal Configuration tool in the same browser, and you reload the Portal Configuration tool page after the session times out, the page does not load properly.</p>
TSR-1291	<p>After you upgrade a Supplier 360 environment that uses the Legacy file manager, on the Supplier Dashboard, the Documents Uploaded by Supplier panel does not list any documents that you uploaded.</p> <p>Workaround:</p> <ol style="list-style-type: none"> 1. Log in to the Provisioning tool. 2. Click Configuration > Layout Designer 3. Expand Supplier, and then select SupplierDashboardLayout. 4. To edit the layout, click Edit. 5. To delete the existing document component, click the Delete icon on the Document Widget panel. 6. Under Custom Components, drag the Document_ExternalLink component into the workspace. 7. Click Save. 8. Publish the changes to the MDM Hub. <ol style="list-style-type: none"> a. Click Publish. b. Review the changes or publish without a review. <ul style="list-style-type: none"> - To publish without a review, click Publish. - To publish after a review, click Review Changes and follow the instructions that appear on the screen.
TSR-1287	<p>When Supplier 360 is integrated with Product 360, the Change Password option in the Supplier Portal does not work.</p> <p>Workaround: To change your password, use the Forgot password option in the Sign In page of the Supplier Portal .</p>

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TSR-1168	<p>When you try to create a supplier with a contact, if you select the default indicator of the contact electronic address, Supplier 360 fails to save the record with the following error:</p> <pre> ×SIP-50022: Validation failed. ERROR There must be one admin contact for a Supplier. Supplier: ERROR There must be one admin contact for a Supplier. </pre> <p>Workaround:</p> <p>Task 1: Perform the following steps to delete and add the cleanse function in the Business Entity to View transformation:</p> <ol style="list-style-type: none"> 1. Log in to the Provisioning tool. 2. Click Business Entity > Transformations. 3. From the list of transformations, select Business Entity to View > Supplier_SupplierView. 4. In the tree view panel, expand and navigate to the following node: Supplier_SupplierView > Groups > Contacts > Groups > ContactElectronicAddress > Transformations. 5. Select Cleanse1, and then click Delete. 6. Select the Transformation node, and then click Create. 7. On the properties panel, specify the following values for the properties: <table border="1"> <thead> <tr> <th>Property / Function Parameter Name</th><th>Value / Field Name</th></tr> </thead> <tbody> <tr> <td>Name</td><td>Cleanse1</td></tr> <tr> <td>Type</td><td>cleanse</td></tr> <tr> <td>Cleanse Library</td><td>BES Library</td></tr> <tr> <td>Function</td><td>ParseBoolean_Y_N</td></tr> <tr> <td>string</td><td>Select dfItInd as the field name.</td></tr> <tr> <td>boolean</td><td>Select dfItInd as the field name</td></tr> </tbody> </table> 8. Click Save. 9. Publish the changes to the MDM Hub. <ol style="list-style-type: none"> a. Click Publish. b. Review the changes or publish without a review. <ul style="list-style-type: none"> - To publish without a review, click Publish. - To publish after a review, click Review Changes and follow the instructions that appear on the screen. <p>Task 2: Perform the following steps to delete and add the cleanse function in the View to Business Entity transformation:</p> <ol style="list-style-type: none"> 1. Log in to the Provisioning tool. 2. Click Business Entity > Transformations. 3. From the list of transformations, select View to Business Entity > Supplier_SupplierView. 	Property / Function Parameter Name	Value / Field Name	Name	Cleanse1	Type	cleanse	Cleanse Library	BES Library	Function	ParseBoolean_Y_N	string	Select dfItInd as the field name.	boolean	Select dfItInd as the field name
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TSR-1002	When you open a record in the Cross-reference Records view, the record opens in the Data tab.														
TSR-956	<p>In the Supplier Portal, when you go to the Document page, the page might not be visible.</p> <p>Workaround: Restart the application server and try again.</p>														
TSR-950	If your environment is configured to use the HTTPS protocol and MDM user management system, you cannot reset your password from the Supplier Portal.														
TSR-815	You can add a single contact to multiple supplier profiles.														
TSR-783	In the Task Manager, when you upload a document to a task, the document is not visible to other users if they belong to a different role.														
TSR-441	<p>In the Supplier Portal, when you create a supplier profile, if you edit the validity dates of a document, the document does not reflect the updated dates.</p> <p>Workaround: To edit the validity dates of a document, delete the document and add it again.</p>														

Reference Number	Description
TSR-402	<p>When you edit a supplier profile, if you try to upload a document, the Documents page of the Supplier Portal displays the following warning message:</p> <p>Warning: Changes not saved will be discarded on tab transition.</p> <p>Workaround: You can safely ignore the message. When you click Add, the Supplier Portal uploads the document.</p>
TSR-377	<p>If a non-administrator user logs in to the Supplier Portal, the Supplier Portal becomes unresponsive.</p> <p>Workaround: In the Security Access Manager workbench of the Hub Console, assign the Read and Execute privileges to the user role to which the user belongs.</p>
TSR-329	<p>On approval of a supplier, the promotion of the supplier record might fail with the following error:</p> <p>SIP-10322: SIP-10314: Couldn't load database information due to data access problem.</p> <p>Workaround: Restart the application server and register the supplier again. If the error recurs, increase the connection pool size of the Operational Reference Store.</p>
TSR-328	<p>When you enter the details on the Documents page and click Add, the page might become unresponsive.</p> <p>Workaround: Restart the application server.</p>

Informatica Global Customer Support

You can contact a Global Support Center by telephone or through the Informatica Network.

To find your local Informatica Global Customer Support telephone number, visit the Informatica website at the following link:

<https://www.informatica.com/services-and-training/customer-success-services/contact-us.html>.

To find online support resources on the Informatica Network, visit <https://network.informatica.com> and select the eSupport option.