



Informatica® MDM - Supplier 360  
10.4 HotFix 3

# What's New and Changed

Informatica MDM - Supplier 360 What's New and Changed  
10.4 HotFix 3  
October 2021

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# Preface

Refer to the *Informatica® MDM - Supplier 360 What's New and Changed Guide* to learn about new features and enhancements, behavior changes between versions, and support changes. The What's New and Changed Guide also includes information about tasks that you might need to complete after you upgrade from a previous version.

## Informatica Resources

Informatica provides you with a range of product resources through the Informatica Network and other online portals. Use the resources to get the most from your Informatica products and solutions and to learn from other Informatica users and subject matter experts.

### Informatica Network

The Informatica Network is the gateway to many resources, including the Informatica Knowledge Base and Informatica Global Customer Support. To enter the Informatica Network, visit <https://network.informatica.com>.

As an Informatica Network member, you have the following options:

- Search the Knowledge Base for product resources.
- View product availability information.
- Create and review your support cases.
- Find your local Informatica User Group Network and collaborate with your peers.

### Informatica Knowledge Base

Use the Informatica Knowledge Base to find product resources such as how-to articles, best practices, video tutorials, and answers to frequently asked questions.

To search the Knowledge Base, visit <https://search.informatica.com>. If you have questions, comments, or ideas about the Knowledge Base, contact the Informatica Knowledge Base team at [KB\\_Feedback@informatica.com](mailto:KB_Feedback@informatica.com).

### Informatica Documentation

Use the Informatica Documentation Portal to explore an extensive library of documentation for current and recent product releases. To explore the Documentation Portal, visit <https://docs.informatica.com>.

If you have questions, comments, or ideas about the product documentation, contact the Informatica Documentation team at [infa\\_documentation@informatica.com](mailto:infa_documentation@informatica.com).

## Informatica Product Availability Matrices

Product Availability Matrices (PAMs) indicate the versions of the operating systems, databases, and types of data sources and targets that a product release supports. You can browse the Informatica PAMs at <https://network.informatica.com/community/informatica-network/product-availability-matrices>.

## Informatica Velocity

Informatica Velocity is a collection of tips and best practices developed by Informatica Professional Services and based on real-world experiences from hundreds of data management projects. Informatica Velocity represents the collective knowledge of Informatica consultants who work with organizations around the world to plan, develop, deploy, and maintain successful data management solutions.

You can find Informatica Velocity resources at <http://velocity.informatica.com>. If you have questions, comments, or ideas about Informatica Velocity, contact Informatica Professional Services at [ips@informatica.com](mailto:ips@informatica.com).

## Informatica Marketplace

The Informatica Marketplace is a forum where you can find solutions that extend and enhance your Informatica implementations. Leverage any of the hundreds of solutions from Informatica developers and partners on the Marketplace to improve your productivity and speed up time to implementation on your projects. You can find the Informatica Marketplace at <https://marketplace.informatica.com>.

## Informatica Global Customer Support

You can contact a Global Support Center by telephone or through the Informatica Network.

To find your local Informatica Global Customer Support telephone number, visit the Informatica website at the following link:

<https://www.informatica.com/services-and-training/customer-success-services/contact-us.html>.

To find online support resources on the Informatica Network, visit <https://network.informatica.com> and select the eSupport option.

# Part I: Version 10.4 - 10.4 HotFix 3

This part contains the following chapters:

- [Version 10.4 HotFix 3, 9](#)
- [Version 10.4 HotFix 2, 11](#)
- [Version 10.4 HotFix 1, 12](#)
- [10.4 What's New, 14](#)
- [10.4 What's Changed, 17](#)

# CHAPTER 1

## Version 10.4 HotFix 3

This chapter includes the following topics:

- [Notices 10.4 HotFix 3, 9](#)
- [What's New, 9](#)
- [What's Changed, 10](#)

## Notices 10.4 HotFix 3

### Support Changes

This section describes the support changes in version 10.4 HotFix 3

#### Deprecating the Legacy Draft Creation Capability

Effective in version 10.4 HotFix 3, Supplier 360 deprecates its legacy draft creation capability and uses the draft creation capability from Multidomain MDM. Before you upgrade to Multidomain MDM 10.4 HotFix 3, ensure that the Supplier 360 users submit their drafts. During upgrade, you can select to permanently delete all drafts.

For more information about working with drafts, see the *Informatica MDM - Supplier 360 Version 10.4 HotFix 3 User Guide*.

## What's New

### External Authentication

You can use external authentication system to control access to the Supplier Portal.

Use the Portal Configuration tool to enable external authentication for the Supplier Portal.

You can configure the Supplier Portal to use single sign-on for user authentication as a part of the external authentication system.

For more information about enabling external authentication and configuring single sign-on for the Supplier Portal, see the *Informatica MDM - Supplier 360 10.4 HotFix 3 Portal Configuration Tool Guide*.

# What's Changed

## Viewing the Progress of the Registration Process

Effective in version 10.4 HotFix 3, when suppliers register on the Supplier Portal, the Overview page shows the progress of the registration process.

Previously, when suppliers register their details, the Overview page did not show the progress of the registration process.

For more information about the Supplier Portal, see the *Informatica MDM - Supplier 360 10.4 HotFix 3 User Guide*.

## CHAPTER 2

# Version 10.4 HotFix 2

This chapter includes the following topic:

- [What's New, 11](#)

## What's New

### Portal Sign Up Page

You can enable or disable the sign up page of a portal.

When you disable the sign up page of a portal, the users cannot sign up through the portal. Use the Portal Configuration tool to disable or enable the sign up page.

For more information about how to disable the sign up page of a portal, see the *Informatica MDM - Supplier 360 10.4 HotFix 2 Portal Configuration Tool Guide*.

## CHAPTER 3

# Version 10.4 HotFix 1

This chapter includes the following topics:

- [What's New, 12](#)
- [What's Changed, 13](#)

## What's New

### Approval Process for Hierarchical Change

Supplier 360 triggers a one-step approval process when a business user makes any changes related to the hierarchy of a supplier.

The one-step approval process involves a review from a manager before approval or rejection of the requested changes in the hierarchy.

For more information about the approval process of the hierarchy, see the *Informatica MDM - Supplier 360 10.4 HotFix 1 Installation and Configuration Guide*.

### Managing Supplier Profile in Supplier 360

If you use a portal, you can use Supplier 360 to manage the supplier profiles.

Use the Supplier 360 to add, edit, and delete supplier profiles.

For more information about how to use Supplier 360 to manage supplier profiles, see the *Informatica MDM - Supplier 360 10.4 HotFix 1 User Guide*.

### Enabling Comments in the Wizard Component

You can enable comments in a wizard component to show comments that an approver or a supplier adds during the review process.

Use the Portal Configuration tool to enable the comment option.

For more information about how to configure the comment option in a wizard component, see the *Informatica MDM - Supplier 360 10.4 HotFix 1 Portal Configuration Tool Guide*.

## Print Preview

In the Supplier Portal, during registration, users can preview their application before printing.

For more information about previewing an application, see the *Informatica MDM - Supplier 360 10.4 HotFix 1 User Guide*.

## Adding Tags

You can associate tags to supplier records.

Add the tags to a supplier in the dashboard or business entity view.

For more information about adding the tags to a supplier record, see the *Informatica MDM - Supplier 360 10.4 HotFix 1 User Guide*.

# What's Changed

## Hierarchies Panel

Effective in version 10.4 HotFix 1, the Hierarchies panel uses Hierarchy Widget component to display the hierarchies on the supplier dashboard.

Previously, the Hierarchies panel on the dashboard used Hierarchy Component.

For more information about configuring the Hierarchy Widget component, see the *Informatica MDM - Supplier 360 10.4 HotFix 1 Installation and Configuration Guide*.

## Associating a Portal with Supplier Records

Effective in version 10.4 HotFix 1, when adding a user in Supplier 360, you can associate the user to a specific portal.

Previously, you could not associate a user to a portal.

For more information about associating a portal user to a specific portal, see the *Informatica MDM - Supplier 360 10.4 HotFix 1 User Guide*.

## CHAPTER 4

# 10.4 What's New

This chapter includes the following topics:

- [Data Model, 14](#)
- [Charts, 14](#)
- [Portal Configuration Tool, 15](#)
- [Portal Administrator Role, 15](#)
- [Silent Installer, 15](#)
- [Draft State, 16](#)
- [Workflow Action, 16](#)
- [Database Schema Validation, 16](#)

## Data Model

The Supplier 360 data model includes tables that support the following features:

### Supplier Ratings

You can list the scores of risk factors associated with a supplier. You can use the listed risk scores, such as Supplier Evaluation Risk (SER), Paydex, and Supplier Stability Indicator (SSI), to assess the risks associated with a supplier.

### Corporate Linkage

You can list the Duns & Bradstreet (D&B) codes for various relationships of the supplier with the related suppliers in the corporate family.

For more information about the tables in the data model, see the *Informatica MDM - Supplier 360 10.4 Data Dictionary*.

## Charts

Supplier 360 includes the following charts on the Home page:

- Open Tasks by Tasks Type
- Contribution by Year
- Assigned Tasks by Users

- Assigned Tasks by User Roles
- Task Status Overview
- Task Status Priority
- Closed Tasks by Users
- Suppliers by Business Type

You can select data in some charts and then navigate to another interface that shows the relevant records or tasks. You can select data in some charts and navigate to a drilldown chart that provides another layer of data granularity.

For more information about these charts, see the *Informatica MDM - Supplier 360 10.4 User Guide*.

## Portal Configuration Tool

Use the Portal Configuration tool to import and customize the preconfigured Supplier Portal of Supplier 360. You can also create custom portals based on your requirement. You can use the Supplier Portal to create business entity records.

For more details about importing, customizing, or creating a portal, see the *Informatica MDM - Supplier 360 10.4 Portal Configuration Tool Guide*.

## Portal Administrator Role

Supplier 360 includes an additional user role named portal administrator. The portal administrator role has administrative privileges on the Supplier Portal. Before you start a portal in the Portal Configuration tool, you must specify the user name that belongs to the portal administrator role as a runtime setting.

For more information about the portal administrator role, see the *Informatica MDM - Supplier 360 10.4 Installation and Configuration Guide*.

## Silent Installer

You can install or upgrade Supplier 360 in silent mode.

Before you install or upgrade Supplier 360 without any user interaction, ensure that you configure the installation or upgrade properties in a properties file.

For more information about installing or upgrading Supplier 360 in silent mode, see the *Informatica MDM - Supplier 360 10.4 Installation and Configuration Guide*.

## Draft State

When you add or edit a supplier, you can save the changes in the draft state.

The changes in the draft state are not visible to the users. You can submit the changes for approval later.

For more information about these charts, see the *Informatica MDM - Supplier 360 10.4 User Guide*.

## Workflow Action

The Supplier 360 business process includes an additional action named Send Back. During the approval process, if a manager finds any information incorrect or insufficient, the manager can send back the application to the supplier. The supplier can update the application and send it back for approval.

## Database Schema Validation

Before you upgrade Supplier 360, you can validate the database schema to check for any errors. If you find any errors in the validation report, fix them before you upgrade Supplier 360.

For more information about validating the database schema, see the *Informatica MDM - Supplier 360 10.4 Installation and Configuration Guide*.

## CHAPTER 5

# 10.4 What's Changed

This chapter includes the following topics:

- [Upgrade Script, 17](#)
- [Supplier 360 URL, 17](#)

## Upgrade Script

Effective in version 10.4, you can use the upgrade script to upgrade Supplier 360. The upgrade script first validates the database schema that you specify and upgrades it. You can validate and upgrade multiple database schemas. After you upgrade all the required database schemas, you can upgrade Supplier 360.

Previously, Supplier 360 installation package did not include any upgrade script.

## Supplier 360 URL

Effective in version 10.4, use the following URL format to log in to Supplier 360:

```
http://<MDM Server host name>:<MDM Server port number>/mdmapps/  
com.informatica.tools.mdm.web.auth/login
```

Previously, you used the following URL format to log in to Supplier 360:

```
http://<MDM Server host name>:<MDM Server port number>/mdmapps
```

# Part II: Version 10.3 - 10.3 HotFix 1

This part contains the following chapters:

- [Version 10.3 HotFix1, 19](#)
- [10.3 What's New, 21](#)
- [10.3 What's Changed, 26](#)

## CHAPTER 6

# Version 10.3 HotFix1

This chapter includes the following topics:

- [What's New, 19](#)
- [What's Changed, 20](#)

## What's New

### Hierarchies Panel

In the supplier dashboard, the Hierarchies panel displays how a record is related to other records in a hierarchical format.

You can define a default hierarchy in the Provisioning tool for the Hierarchies panel.

For more information about configuring the default hierarchy, see the *Informatica MDM - Supplier 360 10.3 HotFix 1 Installation and Configuration Guide*.

### Customizing Charts

You can customize a chart to change its characteristics or the information that the chart shows in the Home page. You can also create charts and add them to the Home page.

Use the Highcharts editor to customize or create a chart. The Highcharts editor generates code for the chart that you customize or create. Use the generated code in the Provisioning tool when you create an external resource component for the chart.

For more information about customizing a chart, see the *Informatica MDM - Supplier 360 Version 10.3 HotFix 1 Installation and Configuration Guide*.

### Data Mart Support for Microsoft SQL Server

The data mart service supports the Microsoft SQL Server database.

For more information about configuring the data mart service, see the *Informatica MDM - Supplier 360 10.3 HotFix 1 Installation and Configuration Guide*.

## Localizing Supplier 360

You can localize the user interface labels of charts and dashboard in a language other than the supported languages.

For more information about localizing Supplier 360, see the *Informatica MDM - Supplier 360 Version 10.3 HotFix 1 Installation and Configuration Guide*.

## What's Changed

### Installer Script

Effective in version 10.3 HotFix 1, when you run the installer script, you can select to install the Supplier 360 application, the Supplier Portal, and the Application Configuration tool separately.

Previously, you could not install the Supplier Portal and the Supplier 360 application separately.

For more information about installing the Supplier 360 components, see the *Informatica MDM - Supplier 360 10.3 Installation and Configuration Guide*.

### Documents Component

Effective in version 10.3 HotFix 1, the layout of the Supplier Dashboard includes the Documents Uploaded by Supplier panel that you can customize.

Previously, the layout of the Supplier Dashboard includes the Documents Uploaded by Supplier panel that you cannot customize.

## CHAPTER 7

# 10.3 What's New

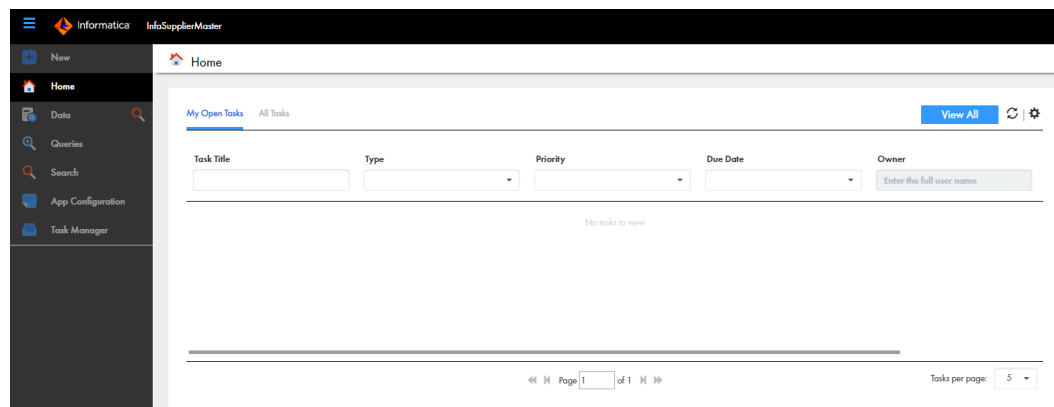
This chapter includes the following topics:

- [Updated Look and Feel for Supplier 360, 21](#)
- [Similar Records Component, 22](#)
- [Search Enhancements, 22](#)
- [Attach files to tasks, 23](#)
- [Security for Business Entities, 23](#)
- [Broker User Support in Supplier 360 portal, 23](#)
- [Support to Configure the Answer Types for the Product Related Questions, 24](#)
- [Support for Task in the Supplier Portal of the Supplier 360, 24](#)
- [Support for the MDM User Management System, 24](#)
- [Localization Support, 24](#)

## Updated Look and Feel for Supplier 360

Supplier 360 uses a navigation bar with vertical tabs. You can now use the **New** tab to add records. The task inbox, Task Manager, and record views are streamlined.

The following image shows the updated look and feel of the navigation bar with the home page open:



### Task Manager

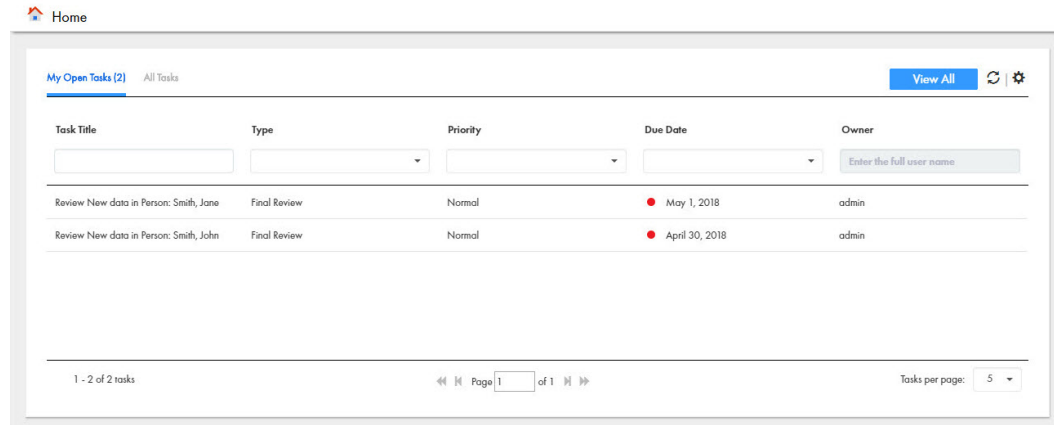
The task panel and the review panel appear side-by-side so you can easily manage and view tasks. Also, the **Comments** tab appears in the review panel. You can view all comments about the task in the **Comments** tab.

Previously, the task panel appeared above the review panel. Also, comments appeared in the **All Comments** box in the **Task Details** dialog box.

## Task Inbox

The task inbox is streamlined so you can filter and find tasks to work on.

The following image shows the updated look and feel of the task inbox:



For more information about task inbox and Task Manager, see the *Informatica MDM - Supplier 36010.3 User Guide*.

## Similar Records Component

You can use the Similar Records component to search for similar records when you create new records. You can decide whether you want to use search or queries to display records in the Similar Records component. You can configure exact or fuzzy queries.

Previously, you could only configure search with the Similar Records component.

For more information about the Similar Records component, see the *Informatica MDM - Supplier 360 10.3 User Guide*.

## Search Enhancements

You can configure Supplier 360 to allow users to find business entity records either by using queries or search. Also, you can configure the use of queries or search for manually adding records to record views.

### Queries

You can now use queries to perform the following tasks:

- Use queries to find records. You can create, save, and edit queries.
- Use wildcards to search for records.
- Perform a fuzzy search or an exact search. You can configure whether the results of a query are case sensitive or not.

- Configure a basic query or an extended query to find records that contain the query values. The basic queries use simple text comparisons to find records. Extended queries use matching logic and match-enabled attributes to find records.
- Export the current or all the columns in a query result to a CSV file.
- Customize the query results to display the columns that you want to view.
- Use the Provisioning tool to configure the views that you want to use for displaying the query results.

## Search

You can now use search to perform the following tasks:

- Use wildcards to search for records.
- Perform a fuzzy search or an exact search. The results of an exact search are not case sensitive.
- Export the current or all the columns in a search result to a CSV file.
- Customize the search results to display the columns that you want to view.
- Use the Provisioning tool to configure the views that you want to use for displaying the search results.

## Attach files to tasks

You can attach files to tasks. When tasks are configured to support attachments, you can attach a file to any task that you can view. Files attached to tasks appear in the task details, and user that can view the task can view the attachment.

For more information about attaching files to tasks, see the *Informatica MDM - Supplier 360 Version 10.3 User Guide*.

## Security for Business Entities

You can apply MDM Hub user roles to manage access to records based on business entities. You can also use data filters to manage access to records based on the values in the fields and user roles. If you want to restrict the values that can be added to a field, you can create a list of default values for the field.

For more information about the security options, see the *Multidomain MDM Version 10.3 Provisioning Tool Guide*.

## Broker User Support in Supplier 360 portal

A broker user refers to a user role that can perform catalog uploads and updates for multiple suppliers. The broker users can switch between the assigned suppliers to perform the operations on behalf of their clients.

In the Supplier Portal of Supplier 360, when a broker user logs in, the Supplier Portal of Product 360 opens. The broker user can use all the Product 360 services available for the role. This feature ensures a single point of access for the suppliers and broker users.

## Support to Configure the Answer Types for the Product Related Questions

When you add the product-related questions for the Supplier Portal, you can specify the answer type for each question.

You can use the following answer types:

- **Text.** Allows you to enter any text as the answer.
- **Multi-value.** Allows you to define multiple options, and the user can select an option as the answer. For example, for a confirmatory question, you can have **Yes** and **No** as the options.
- **Date.** Allows you to select a date as the answer.

## Support for Task in the Supplier Portal of the Supplier 360

You can view the Product 360 tasks in the Supplier Portal of Supplier 360.

The Task View page of the Supplier Portal displays all the Product 360 tasks, and the users can act on their assigned tasks.

## Support for the MDM User Management System

You can deploy Supplier 360 without integrating it with an external user management system and use Multidomain MDM to manage users and authentication process.

For more information about deploying Supplier 360, see the *Informatica MDM - Supplier 360 10.3 Installation and Configuration Guide*.

## Localization Support

The user interface labels, the error messages, the business entity metadata, and the lookup data of Supplier 360 are localized in the following languages:

- Chinese
- English
- French
- German
- Japanese
- Korean

- Brazilian Portugese
- Russian
- Spanish

The business entity metadata refers to the resources related to the predefined data model, such as business entity names, menu names, field names, and tasks. The lookup data refers to the predefined list values, such as gender, state, and country values.

## CHAPTER 8

# 10.3 What's Changed

This chapter includes the following topic:

- [Terminology Changes, 26](#)

## Terminology Changes

The following terms have changed in this version:

| New                | Explanation   | Replaces                                | Where?                           |
|--------------------|---|---|----------------------------------|
| Home page          | The customizable dashboard that contains the task inbox and other components.                                     | Start page                              | Data Director                    |
| Record             | An instance of a business entity. For example, John Smith is a record, while Person is the business entity.       | Business Entity                         | Data Director                    |
| Record views       | Any view of one or more records in Data Director.   | entity view                             | Data Director, Provisioning tool |
| Record view layout | A Data Director user interface layout that you can design to view and manage records or tasks in Data Director.   | entity view layout                      | Provisioning tool                |
| Search             | The keyword search functionality in Data Director. To search for records, you can enter keywords in a search box. | Smart Search                            | Data Director, Provisioning tool |
| New tab            | A tab in the navigation bar that you can use to create records.   | Create menu or Create in Data View menu | Data Director                    |

# Part III: Version 10.1 - 10.1 HotFix 4

This part contains the following chapters:

- [New Features and Changes \(10.1 HotFix 4\), 28](#)
- [10.1 What's New, 29](#)
- [10.1 What's Changed, 30](#)

## CHAPTER 9

# New Features and Changes (10.1 HotFix 4)

This chapter includes the following topic:

- [What's New, 28](#)

## What's New

### Secure Connection

You can use a secure HTTPS connection to access the MDM - Product 360 (PIM) services from the Supplier 360 application.

### Customizing the Supplier Portal

Based on your requirements, you can customize the Supplier Portal by using the Supplier Portal toolkit. Contact Informatica Global Customer Support for the Supplier Portal toolkit.

For more information about how to use the Supplier Portal toolkit, see the *Informatica MDM - Supplier 360 Supplier Portal Toolkit Developer Guide* that is packaged with the Supplier Portal toolkit.

# CHAPTER 10

## 10.1 What's New

This chapter includes the following topics:

- [Application Configuration Tool, 29](#)
- [Supplier 360 Dashboard View, 29](#)

### Application Configuration Tool

The Application Configuration tool allows you to configure the S360 global properties from a graphical user interface. The S360 archive contains a script to install the Application Configuration tool. When installed, the tool runs within Informatica Data Director.

For more information about the Application Configuration tool, see the *Informatica MDM - Supplier 360 10.1.0 Installation and Configuration Guide*.

### Supplier 360 Dashboard View

The Supplier 360 Dashboard view is shipped with S360. The Supplier 360 Dashboard view displays supplier details, such as company overview, supplier contacts, onboarding time for the supplier, product category of the supplier, and alternate suppliers. Access the view from the Entity 360 workspace.

For more information about the Supplier 360 Dashboard view, see the *Informatica MDM - Supplier 360 10.1.0 User Guide*.

## CHAPTER 11

# 10.1 What's Changed

This chapter includes the following topic:

- [Common supplierapp-ear.ear File, 30](#)

## Common supplierapp-ear.ear File

Effective in version 10.1, a common `supplierapp-ear.ear` file is provided for all supported application servers.

Previously, a separate `supplierapp-ear.ear` file was provided for each application server.