

Contents

Installation and Upgrade.....	1
10.4 Fixed Limitations.....	1
10.4 Known Limitations.....	2
Cumulative Known Limitations.....	3
Informatica Global Customer Support.....	4

Read the *Informatica MDM - Supplier 360 Release Notes* to learn about known limitations and fixes associated with this release.

Installation and Upgrade

When you install or upgrade to Informatica MDM - Supplier 360 10.4, see the following documents:

- *Informatica MDM - Supplier 360 10.4 Installation and Configuration Guide*
- *Informatica MDM - Supplier 360 10.4 Release Notes*

For more information about product requirements and supported platforms, see the Product Availability Matrix on Informatica Network:

<https://network.informatica.com/community/informatica-network/product-availability-matrices>

10.4 Fixed Limitations

The following table describes the fixed limitations:

Reference Number	Description
TSR-1952	When you upload a non-English catalog in the Supplier Portal of Product 360 for a supplier, you cannot view the catalog in the Supplier Portal of Supplier 360.
TSR-1243	When you log in to the Supplier 360 application in an environment that uses subject area and business entity, the App Configuration tab appears twice.
TSR-964	When you use the MDM user management system, the user credentials of Supplier 360 and Supplier Portal are not locked even after you exceed the maximum number of failed login attempts.

10.4 Known Limitations

The following table describes the known limitations:

Reference Number	Description
TSR-3256	<p>When a user with the Finance Manager role edits and saves a record in the Task Manager, the user gets the following error:</p> <p>× SIP-14114: User "cnt" does not have sufficient rights to run request "CleanseRequest".</p> <p>Workaround: Perform the following steps to enable the required privileges for the finance manager role:</p> <ol style="list-style-type: none">1. In the Hub Console, connect to the Operational Reference Store for Supplier 360.2. Acquire a write lock.3. In the Security Access Manager workbench, click Roles.4. Select FinanceManager.5. On the Resource Privileges tab, expand Cleanse Function > Informatica Data as a Service.6. Select all the privileges for all the resources under Informatica Data as a Service.7. Click Save.
TSR-3249	<p>When a user with a role other than Application Administrator or Data Steward tries to add a record to Product and Services business entity, the Parent Product and Service Code field is not available.</p>
TSR-3201	<p>After you upgrade a Supplier 360 environment that does not use the Supplier Portal from a version earlier than 10.4 of Supplier 360, the Supplier by Category chart in the Home page does not display data.</p> <p>Workaround: Update all the records that belong to the Products and Services business entity with the Parent Product and Service Code field.</p>
TSR-3181	<p>When you access the online help in Supplier 360, the Data Director online help opens.</p> <p>Workaround: Access the Informatica MDM - Supplier 360 User Guide from the documentation portal.</p>
TSR-2599	<p>When you open Supplier 360 and Portal Configuration tool in the same browser, and you reload the Portal Configuration tool page after the session times out, the page does not load properly.</p>

Cumulative Known Limitations

The following table describes known limitations that are carried forward from previous releases:

Reference Number	Description
TSR-1291	<p>After you upgrade a Supplier 360 environment that uses the Legacy file manager, on the Supplier Dashboard, the Documents Uploaded by Supplier panel does not list any documents that you uploaded.</p> <p>Workaround:</p> <ol style="list-style-type: none"> 1. Log in to the Provisioning tool. 2. Click Configuration > Layout Designer 3. Expand Supplier, and then select SupplierDashboardLayout. 4. To edit the layout, click Edit. 5. To delete the existing document component, click the Delete icon on the Document Widget panel. 6. Under Custom Components, drag the Document_ExternalLink component into the workspace. 7. Click Save. 8. Publish the changes to the MDM Hub. <ol style="list-style-type: none"> a. Click Publish. b. Review the changes or publish without a review. <ul style="list-style-type: none"> - To publish without a review, click Publish. - To publish after a review, click Review Changes and follow the instructions that appear on the screen.
TSR-1287	<p>When Supplier 360 is integrated with Product 360, the Change Password option in the Supplier Portal does not work.</p> <p>Workaround: To change your password, use the Forgot password option in the Sign In page of the Supplier Portal .</p>
TSR-1203	<p>When you log in to Supplier 360 application, the Alternate Suppliers and Product Categories widgets do not display on the Supplier Dashboard.</p> <p>Workaround: Upload the <code>product_hierarchy.xml</code> file to the <code>c_repos_appconfig</code> table.</p>
TSR-1002	<p>When you open a record in the Cross-reference Records view, the record opens in the Data tab.</p>
TSR-956	<p>In the Supplier Portal, when you go to the Document page, the page might not be visible.</p> <p>Workaround: Restart the application server and try again.</p>
TSR-950	<p>If your environment is configured to use the HTTPS protocol and MDM user management system, you cannot reset your password from the Supplier Portal.</p>
TSR-815	<p>You can add a single contact to multiple supplier profiles.</p>
TSR-783	<p>In the Task Manager, when you upload a document to a task, the document is not visible to other users if they belong to a different role.</p>
TSR-731	<p>In Supplier 360, the users who belong to the commodity manager, compliance manager, and contract manager roles can view the App Configuration tab even though they cannot update the configuration details:</p>

Reference Number	Description
TSR-441	In the Supplier Portal, when you create a supplier profile, if you edit the validity dates of a document, the document does not reflect the updated dates. Workaround: To edit the validity dates of a document, delete the document and add it again.
TSR-402	When you edit a supplier profile, if you try to upload a document, the Documents page of the Supplier Portal displays the following warning message: Warning: Changes not saved will be discarded on tab transition. Workaround: You can safely ignore the message. When you click Add , the Supplier Portal uploads the document.
TSR-377	If a non-administrator user logs in to the Supplier Portal, the Supplier Portal becomes unresponsive. Workaround: In the Security Access Manager workbench of the Hub Console, assign the Read and Execute privileges to the user role to which the user belongs.
TSR-329	On approval of a supplier, the promotion of the supplier record might fail with the following error: SIP-10322: SIP-10314: Couldn't load database information due to data access problem. Workaround: Restart the application server and register the supplier again. If the error recurs, increase the connection pool size of the Operational Reference Store.
TSR-328	When you enter the details on the Documents page and click Add , the page might become unresponsive. Workaround: Restart the application server.

Informatica Global Customer Support

You can contact a Global Support Center by telephone or through the Informatica Network.

To find your local Informatica Global Customer Support telephone number, visit the Informatica website at the following link:

<https://www.informatica.com/services-and-training/customer-success-services/contact-us.html>.

To find online support resources on the Informatica Network, visit <https://network.informatica.com> and select the eSupport option.